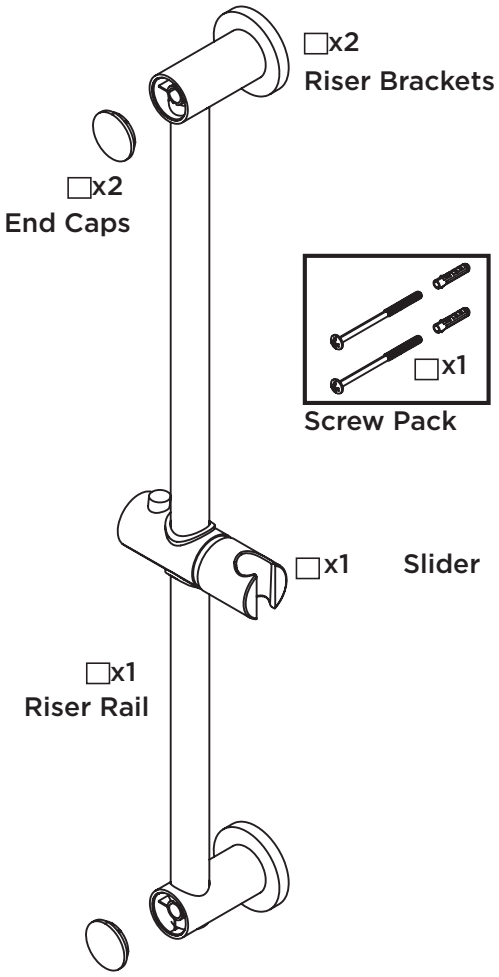
BRISTAN

Installation Instructions & User Guide

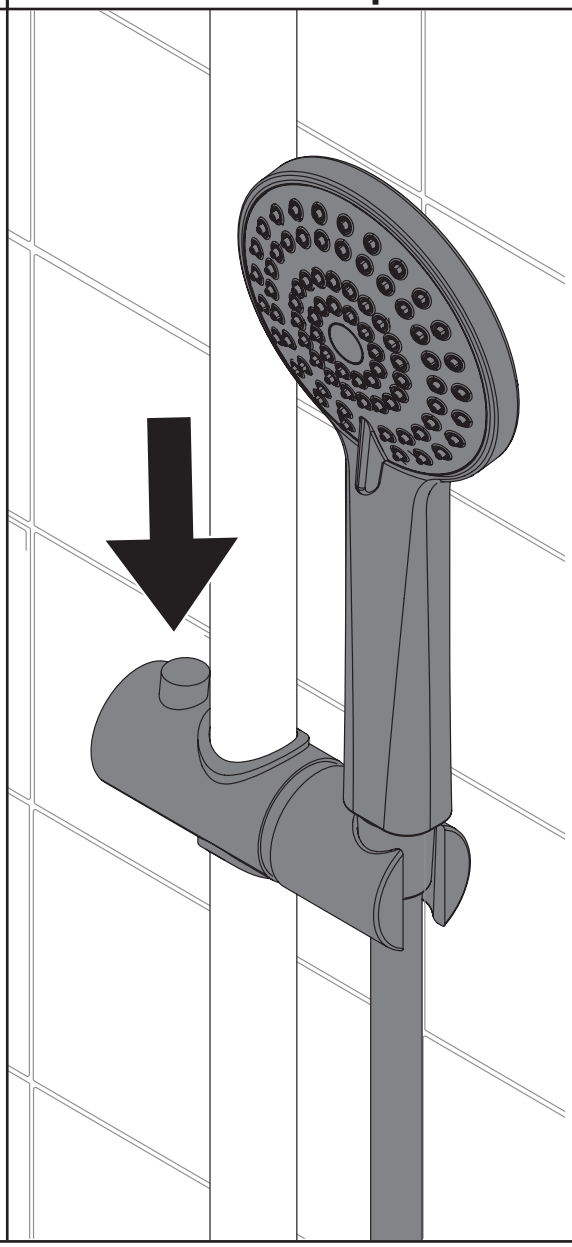
Please leave these instructions with the end user

Product Code: RND RAIL01 Range (D2)

Pack Contents



Operation

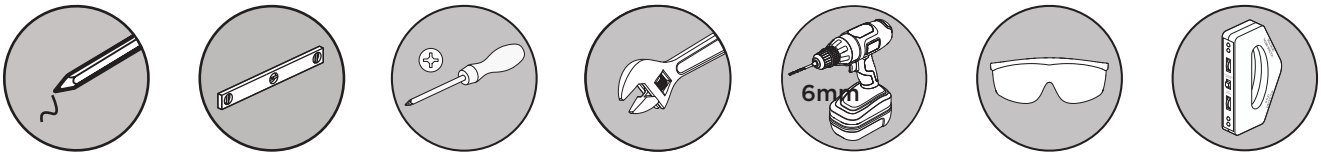


Press the button to release the lock.

Adjust to the necessary height and release the button to lock.

Note: Handset and hose not supplied.

Tools Required for Installation



Pencil | Spirit Level | Cross Head Screwdriver | Adjustable Spanner | Drill | Safety Goggles | Electronic Detector

Contents

Thank you for choosing Bristan, the UK's leading taps and showers expert. We have designed these products with your enjoyment in mind. To ensure that they work to their full potential, they need to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 6273.

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Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014.

For full Installation Requirements & Notes (IRN) please visit
www.wrasapprovals.co.uk/approvals-directory

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

Compare the inlet water temperature of this product to the shower, and any other shower accessories you are installing as part of your set up. Ensure that the lowest maximum inlet water temperature is adhered to when installing your shower.

This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:

- Wear eye protection

- Unplug equipment after use

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,
64 Station Lane,
Hornchurch,
Essex,
RM12 6NB, Tel: 01708 472791

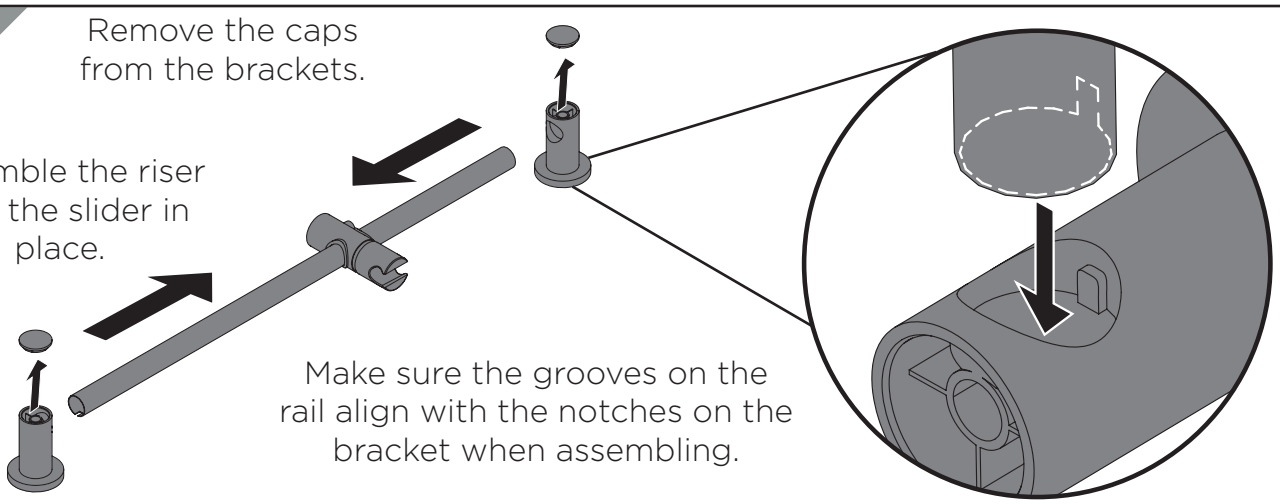
Adjustable Riser Installation

PLEASE NOTE - Risers shown in these instructions are for illustration purposes only. Your riser outlet can still be installed by following these instructions.

1

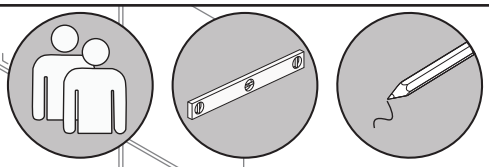
Remove the caps from the brackets.

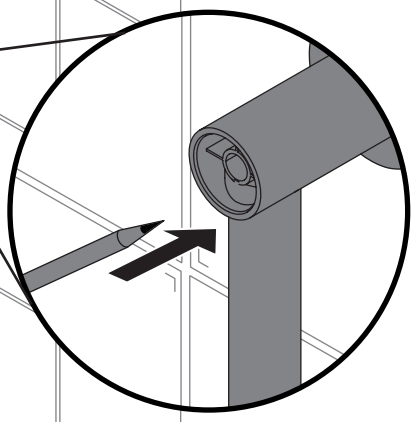
Assemble the riser with the slider in place.

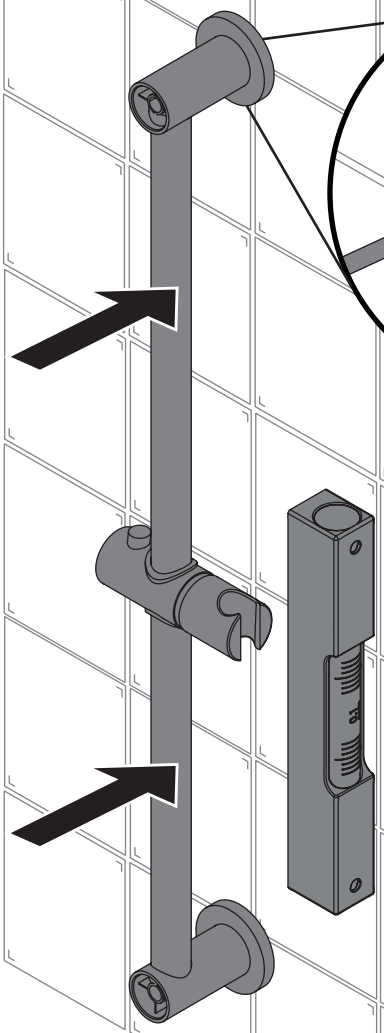


Make sure the grooves on the rail align with the notches on the bracket when assembling.

2



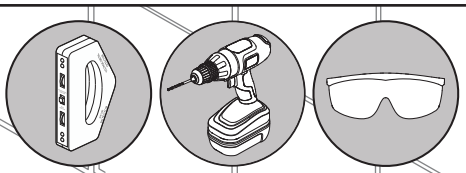




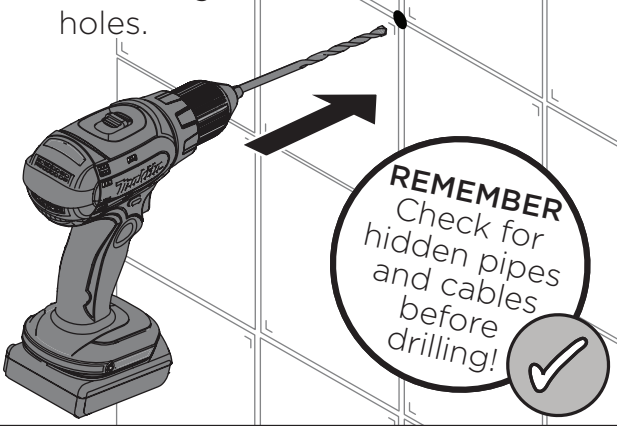
Position the riser rail, taking in account user heights and that the hose can reach the shower outlet with the handset in the holder.

Check the rail is straight and mark the bracket through the fixing hole.

3

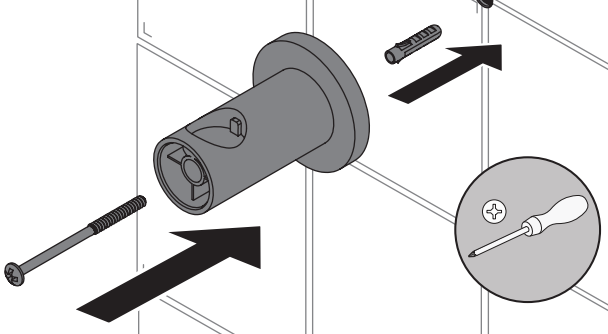


Drill the fixing holes.



4

Secure the bottom bracket to the wall.



If the riser is being fitted to a partition wall/ soft friable substrate, **alternative fixings will be required.**

Adjustable Riser Installation

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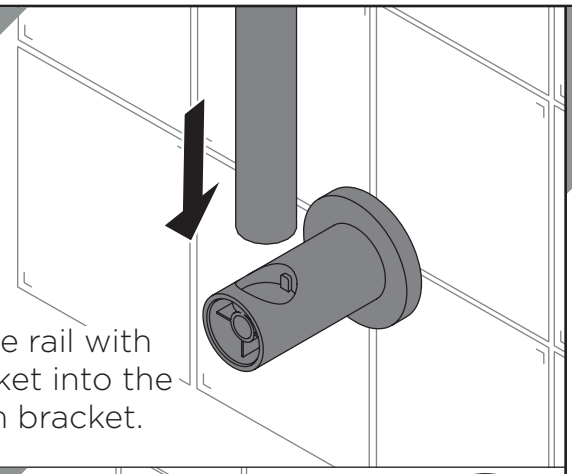
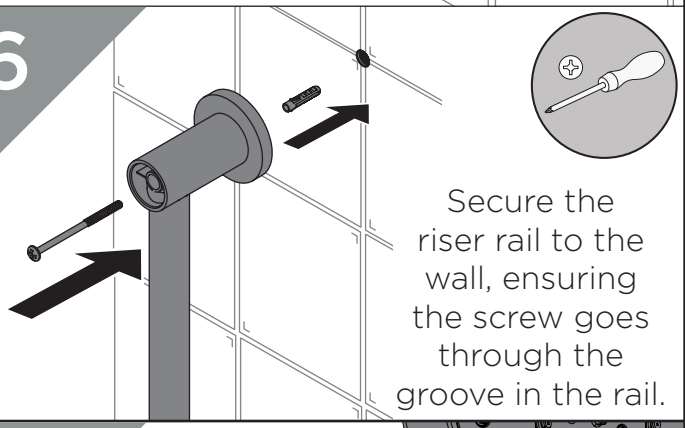
5



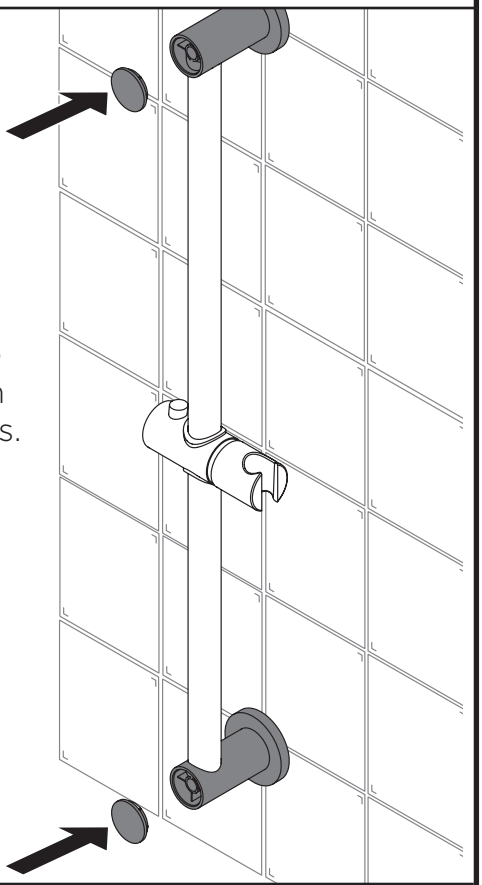
Slide the rail with top bracket into the bottom bracket.

6



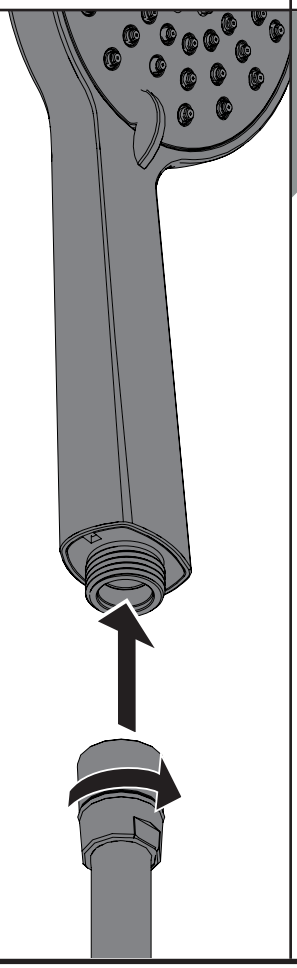
Secure the riser rail to the wall, ensuring the screw goes through the groove in the rail.

7



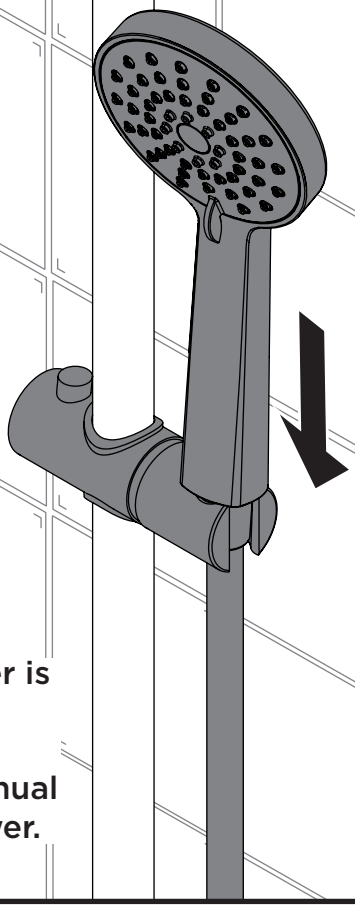
Replace the end caps on both brackets.

8



Secure the cone end of the hose onto the threaded inlet connection of the handset.

9



Place handset into slider.

Your adjustable riser is now installed.

Refer to shower manual to connect to shower.

Cleaning

General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes. Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers.

That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit **www.bristan.com/register**.

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit **www.bristan.com/service-centre/guarantees**.

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specific product's Contents Page for the minimum working pressure/distance required.
	Inlet filter in the shower valve is blocked	Refer to the shower fitting instructions for Maintenance steps.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Shower hose is kinked, causing a blockage.	Un-kink the shower hose and check for any damage, Replace if necessary.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from shower kit	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower kit.
	If water continues to drip, possibly due to the ceramic disc valves/ cartridge	Refer to the Maintenance section of your shower instructions to replace the valves/cartridge.

Spare Parts

To replace any spare parts for your tap, why not scan the QR Code or visit **www.bristan.com** and search for your product.

Contact Us

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