

# BRISTAN

## Installation Instructions & User Guide

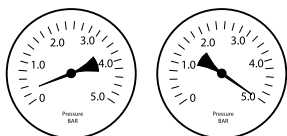
Please leave these instructions  
with the end user

Product Code: HOU SHCDIV BB (D1)

### Specifications

#### Dynamic Water Pressure

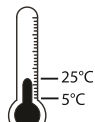
Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature

##### Cold Water Supply

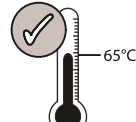


Min: 5°C Max: 25°C



**IMPORTANT**

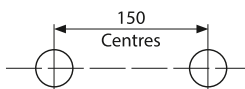
##### Hot Water Supply



65°C Recommended

The inlet hot water must  
be at least 10°C above the  
required blend temperature.

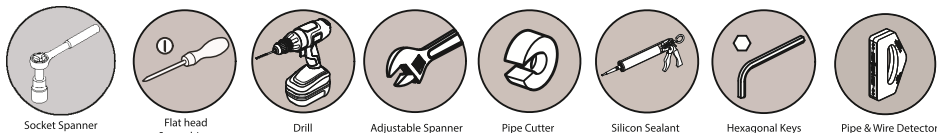
#### Inlet Dimensions



#### Inlet Connections



### Tools You'll Need



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/ servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

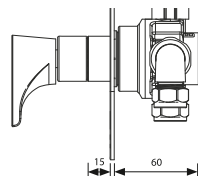
The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

#### Cavity Dimensions (mm)

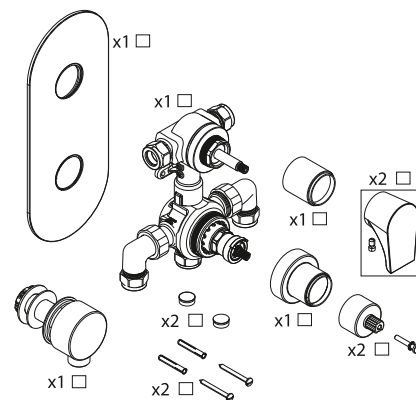
Minimum Fitting Depth: 60mm

Maximum Fitting Depth: 75mm

Concealing Plate Adjustment  
Range: 15mm

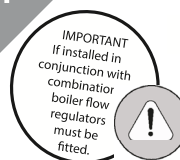


### Pack Contents



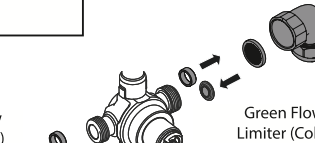
### Valve Configuration

1



**IMPORTANT**  
If installed in  
conjunction with  
combinator  
boiler flow  
regulators must  
be fitted.

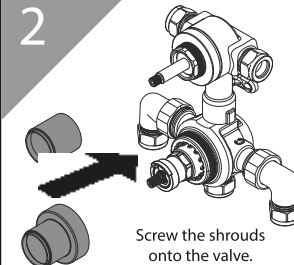
Yellow Flow  
Limiter (Hot)



Green Flow  
Limiter (Cold)

Remove the inlet elbows and filters.  
Remove the plastic inserts from the valve  
inlets and insert the flow regulators.  
Replace the elbows, ensuring the  
filters are fitted.

2



Screw the shrouds  
onto the valve.

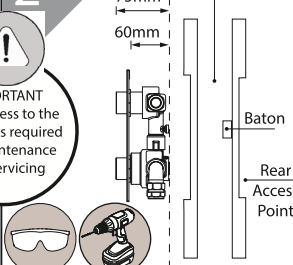
### Installation

1



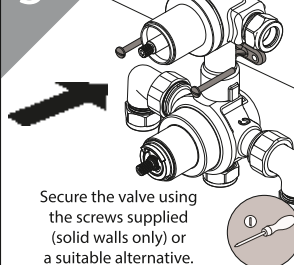
Prepare the pipework.  
Create the rear access point in  
the back of the wall cavity.

2



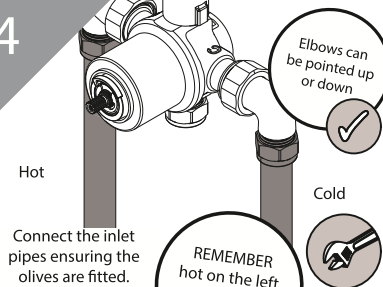
Install suitable  
batons (if required)  
into the cavity.  
Take the finished  
wall surface into  
consideration when  
fitting the valve  
into the cavity.  
Mark the position  
of the valve; drill  
and plug holes  
to suit.

3



Secure the valve using  
the screws supplied  
(solid walls only) or  
a suitable alternative.

4



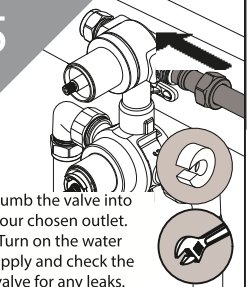
Hot

Connect the inlet  
pipes ensuring the  
olives are fitted.

Elbows can  
be pointed up  
or down

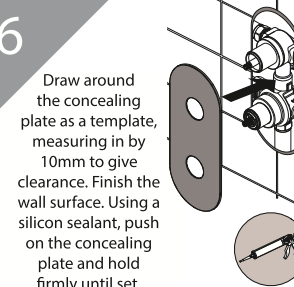
**REMEMBER**  
hot on the left,  
cold on the  
right

5



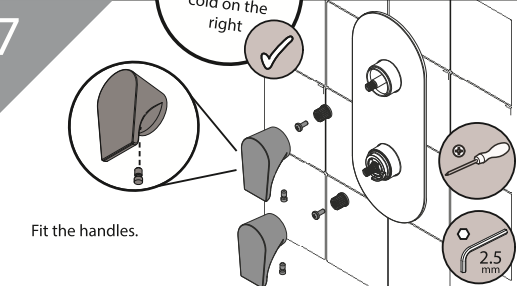
Plumb the valve into  
your chosen outlet.  
Turn on the water  
supply and check the  
valve for any leaks.

6



Draw around  
the concealing  
plate as a template,  
measuring in by  
10mm to give  
clearance. Finish  
the wall surface. Using  
a silicon sealant, push  
on the concealing  
plate and hold  
firmly until set.

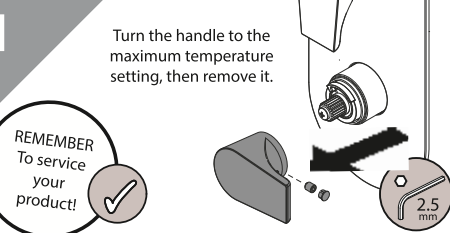
7



Fit the handles.

### Temperature Adjustment

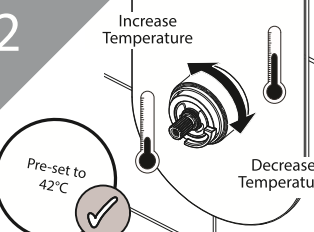
1



Turn the handle to the  
maximum temperature  
setting, then remove it.

**REMEMBER**  
To service  
your  
product!

2



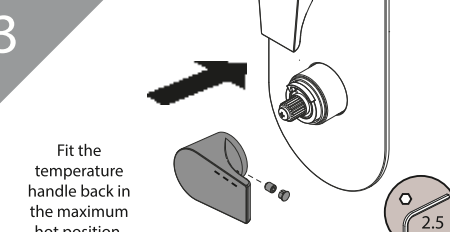
Increase  
Temperature

Decrease  
Temperature

Pre-set to  
42°C

Turn the spindle  
to increase or  
decrease the  
temperature.  
Check the  
temperature and  
adjust until you  
achieve the  
desired result.

3



Fit the  
temperature  
handle back in  
the maximum  
hot position.

<h2>General Cleaning</h2> <p>Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.</p> <p>Your shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use,</p> <p>Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.</p>	<h2>Operation</h2> <div> <div>Off</div> <div> <div>Left Outlet On</div> <div>Right Outlet On</div> <div>Increased Temperature</div> <div>Decreased Temperature</div> </div> </div>
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<h2>Wall Outlet Installation</h2> <p>Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your shower accessories have enough reach from that position. Finish the wall surface.</p>	<h2>With rear access</h2> <p>Fit the wall outlet, ensuring the washers are fitted either side of the wall.</p>
<h2>Servicing Intervals</h2> <p>To reduce the build up of lime scale and to ensure this shower works to its maximum performance we recommend this shower is serviced every 6-12 months depending on the hardness of your water.</p>	<h2>Without rear access</h2> <p>Follow Step 6 in the Installation Steps, fitting a 1/2" female connection at the hole in the wall (not supplied).</p> <p>Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant ensuring the rubber seal is fitted to the back of the wall outlet.</p>

## Maintenance - Cartridge Cleaning

- Remove the handles.
- Gently remove the concealing plate from the wall.
- Unscrew the shrouds. Remove the cartridges and piston.
- Remove any O-rings and soak all components in de-scaler and wash off in clean water. Examine all seals and replace if needed. Use WRAS approved silicon based grease on all seals.
- Reverse the installation steps, ensuring the temperature stop is aligned correctly.
- Follow the Temperature Adjustment Steps if required.

Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to the specification for the minimum distance required.
	Are the water supply pressures balanced?	If pressures are unbalanced, a pressure reducing valve should be used for optimum performance.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the shower.
	Airlock or partial blockage in the supply pipework.	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Hot/Cold water supply has failed	Check the hot and cold feeds. The shower will not work if either fails.
Maximum Water Temperature too Hot/Cold	Maximum Water Temperature needs adjusting.	Refer to the Temperature Setting section to set your desired maximum temperature.
Outlet Water Temperature too Hot/Cold	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Installation conditions outside operating parameters.	Refer to the specification for the minimum distance required.
	Hot water temperature is less than 10°C above the required blend temperature	Adjust hot water temperature or wait for water to reheat if a stored water system is used.
	Instantaneous water not igniting because the water flow rate is too low.	Increase water flow rate through the system. Refer to the Maintenance section to clean/check the cartridge and filters for any damage. Contact your boiler manufacturer.
	Instantaneous water not igniting because the water pressure is too low.	Refer to the specification for system requirements. Increase water pressure through the system. Contact your boiler manufacturer.
Only hot/ cold water from Shower Valve	Inlet water supplies are reversed.	Check the water inlet connections are the correct way around: Hot on the left, Cold on the right when viewed from the front. Rework pipework as necessary.
	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
Water dripping from shower	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower.
	If water continues to drip, possibly due to the cartridge	Remove cartridge and clean, refer to 'Maintenance' section before starting any maintenance.
Shower does not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

<h2>Our Guarantee</h2> <p>At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.</p> <p>To start your free guarantee simply scan the QR code and register your product. Alternatively visit <a href="http://www.bristan.com/register">www.bristan.com/register</a>.</p> <p>For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.</p> <p>For full guarantee terms and conditions visit <a href="http://www.bristan.com/service-centre/guarantees">www.bristan.com/service-centre/guarantees</a>.</p>	
<p>Bristan Group Ltd.</p> <p>UK: Bristan Group, B78 1SG. EU: Masco Europe S.à.r.l., 14 Rue Strachen 6933 Mensdorf, Luxembourg.</p>	<p>Customer Service: +44330 026 6273 Web: <a href="http://www.bristan.com">www.bristan.com</a> Email: <a href="mailto:enquire@bristan.com">enquire@bristan.com</a></p> <p>A Masco Company</p>

**BRISTAN**

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

ARM CTRD02 BB (D3)

### Specifications

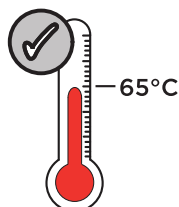
#### Dynamic Water Pressure

Min: 0.2 bar      Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



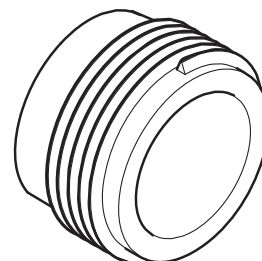
Maximum Hot 65°C

#### IMPORTANT



The inlet hot water must be at  
least 10°C above the require  
blend temperature.

#### Inlet Connections



1/2" BSP

### Pack Contents

Shroud x1 ☐



Rubber  
Washer

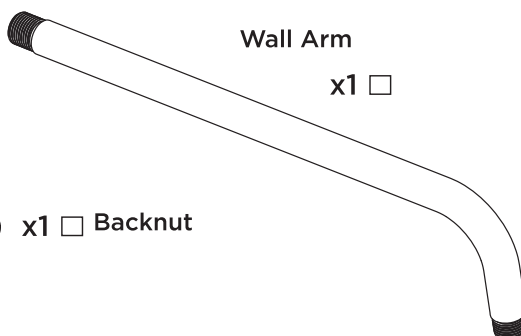
x1 ☐



x1 ☐ Backnut

Wall Arm

x1 ☐



### Tools Required for Installation



Pipe Cutter



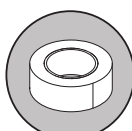
Pencil



Adjustable Spanner



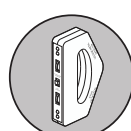
Drill



PTFE Tape



Safety  
Goggles



Electronic Detector

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

- Wear eye protection

- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare  
parts for your tap, why  
not scan the QR Code or  
visit [www.bristan.com](http://www.bristan.com)  
and search for  
your product.

# Installation



PLEASE NOTE - Products shown in these instructions are for illustration purposes only. Your product can still be installed by following these instructions.

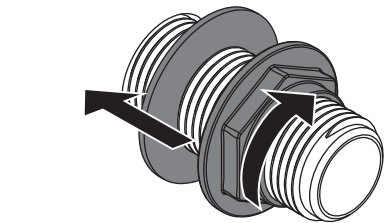
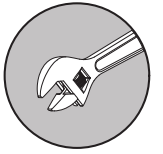
1

Thread the arm through the wall.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

2

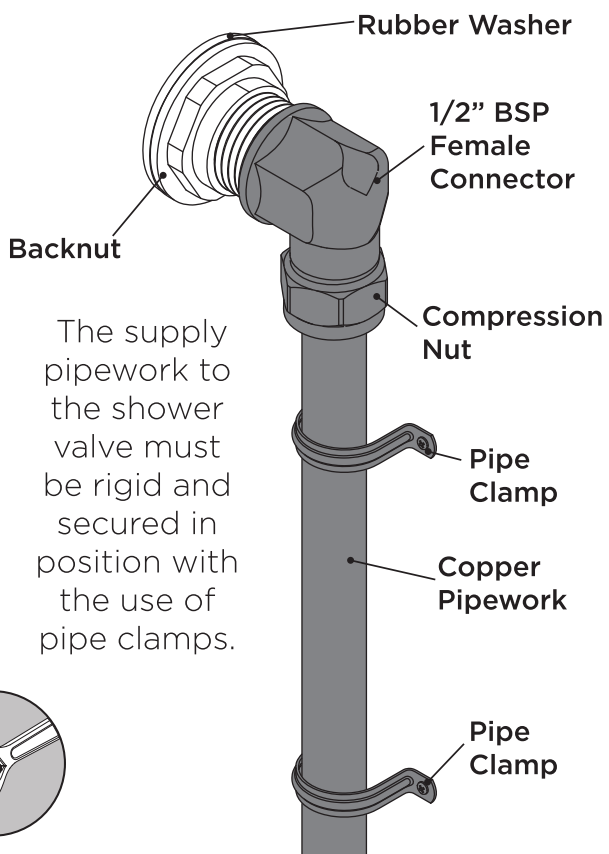
Place the rubber washer followed by the backnut onto the threaded connection.



Slide the washer towards the wall and tighten the backnut.

3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).



4


Screw the shower head onto the wall arm by **HAND ONLY**.



Turn on the water supply and check all joints and connections for any leaks.

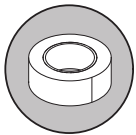


# Alternative Installation

 PLEASE NOTE - Products shown in these instructions are for illustration purposes only. Your riser outlet can still be installed by following these instructions.

1

Use a suitable sealant that is compliant with UK Water Regulations around the thread.



2

Thread the arm through.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).

The supply pipework to the shower valve must be rigid and secured in position with the use of pipe clamps.

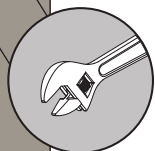
1/2" BSP Female Connector

Compression Nut

Pipe Clamp

Copper Pipework

Pipe Clamp



4

Screw the shower head onto the wall arm by **HAND ONLY**.

Turn on the water supply and check all joints and connections for any leaks.

# Cleaning

## General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes. Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

## Cleaning The Shower Head

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

## Contact Us

**Bristan Group Ltd.**  
**A Masco Company**

**BRISTAN**

Part of **BRISTAN GROUP**

**UK:** Bristan Group,  
Pooley Hall Drive,  
Birch Coppice Business Park,  
Dordon, Tamworth  
B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Email Us:** [enquire@bristan.com](mailto:enquire@bristan.com)  
**Website:** [www.bristan.com](http://www.bristan.com)  
**Call Us:** +44330 026 6273

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).



# BRISTAN

## Installation Instructions & User Guide

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FH SLRD01 BB (D2)

### Specifications

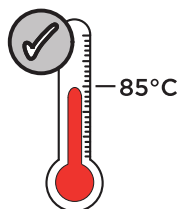
#### Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



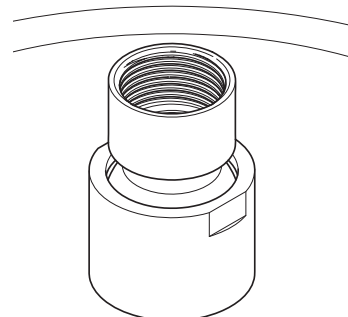
Maximum Hot 85°C

#### IMPORTANT



The inlet hot water must be at  
least 10°C above the require  
blend temperature.


#### Inlet Connections

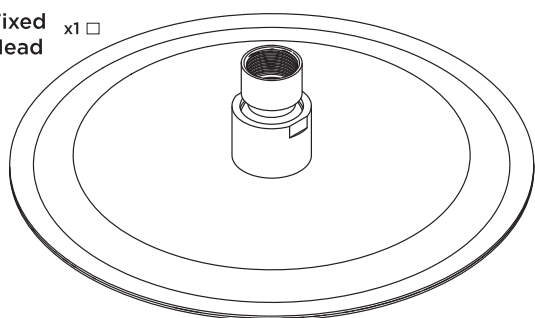


1/2" BSP (female)

### Pack Contents

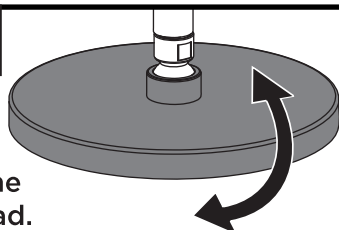
Filter  
Washer x1 

Fixed  
Head x1 



### Operation

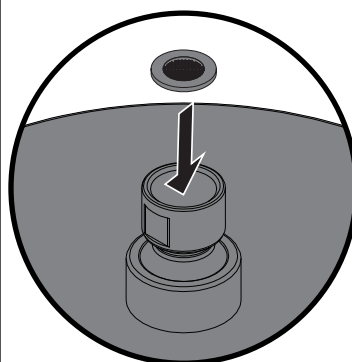
Tilt to adjust the  
angle of the head.



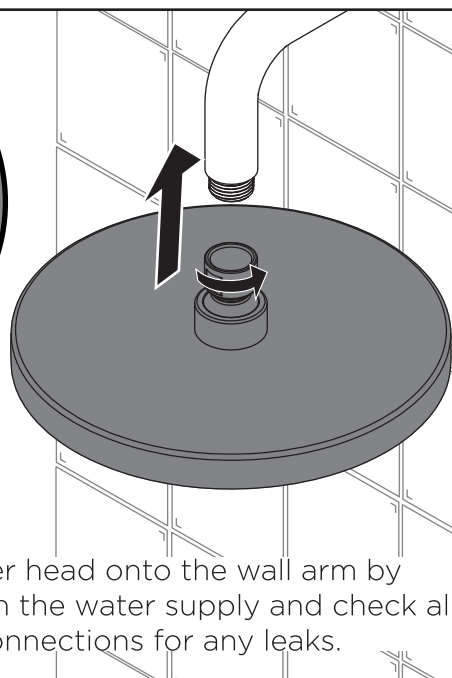
### Installation



Products shown in these instructions are for illustration  
purposes only. Your shower can still be installed and operated by  
following these instructions.



Ensure the filter  
washer is correctly  
inserted into the  
fixed head.



Screw the shower head onto the wall arm by  
**HAND ONLY**. Turn on the water supply and check all  
joints and connections for any leaks.

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# Cleaning

## General Cleaning

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Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

## Cleaning The Shower Head

Your Bristan shower head is equipped with rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly and before you turn the shower on to remove and scale or debris.

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

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At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).





# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

RND KIT01 BB (D3)

### Specifications

#### Dynamic Water Pressure

Min: 0.2 bar

Max: 5.0 bar

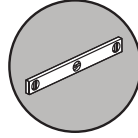


Maximum Static Pressure: 10.0 bar

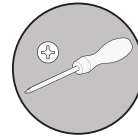
#### Tools Required



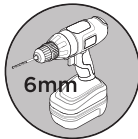
Pencil



Spirit Level



Cross Head  
Screwdriver

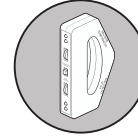


6mm

Drill

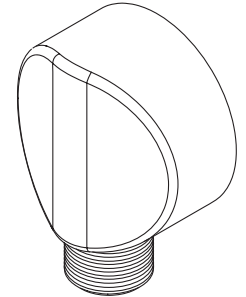


Safety Goggles



Electronic Detector

#### Inlet Connections



1/2" BSP

### Pack Contents

Riser  
Brackets ☐x2

☐x2  
End Caps

Riser Rail ☐x1

☐x1  
Slider

☐x1  
Wall  
Outlet

☐x1  
Screw  
Pack



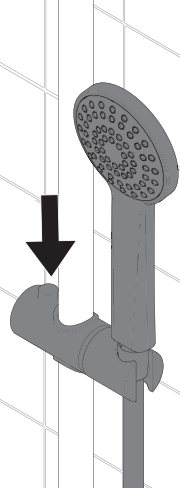
☐x1  
Multi  
Function  
Handset

☐x1  
Cone  
to  
Nut  
Hose



☐x1  
Washer Pack

### Operation



Press the  
button to  
release  
the lock.

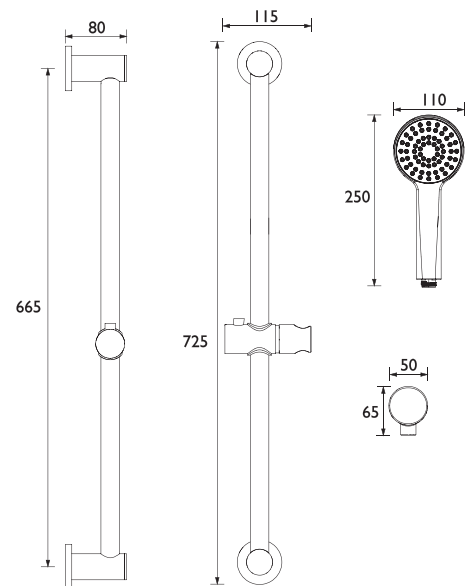
Adjust to the  
necessary  
height and  
release the  
button to lock.

### Spares

To replace any  
spare parts for  
your shower, why  
not scan the  
QR Code or visit  
[www.bristan.com](http://www.bristan.com)  
and search for  
your product.



### Dimensions (mm)



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Full access must be made available for future maintenance/servicing purposes. This product must not be modified in any way as this will invalidate the guarantee.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes.

This can be checked with the aid of an electronic detector. If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

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# BRISTAN

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## Installation Instructions and User Guide

Adjustable Riser Kits

Please keep this booklet for future  
reference.

Installer, when you have read these  
instructions please ensure you leave  
them with the user.

# Contents

Thank you for choosing Bristan, the UK’s leading taps and showers expert. We have designed these products with your enjoyment in mind. To ensure that they work to their full potential, they need to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 6273.

## Contents

• Important Safety Information	3
• Prior to Installation	4
• Installation - Riser with Moulded Brackets	5-6
• Installation - Brackets with Fixing Plates	6-7
• Installation - Shrouded Brackets	8
• Installation - Wall Outlets	9
• General Cleaning	9
• Troubleshooting	10
• Notes	11

# Important Safety Information

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws.

For full Installation Requirements & Notes (IRN) please visit

**[www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)**

This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:



- Wear eye protection

- Unplug equipment after use

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

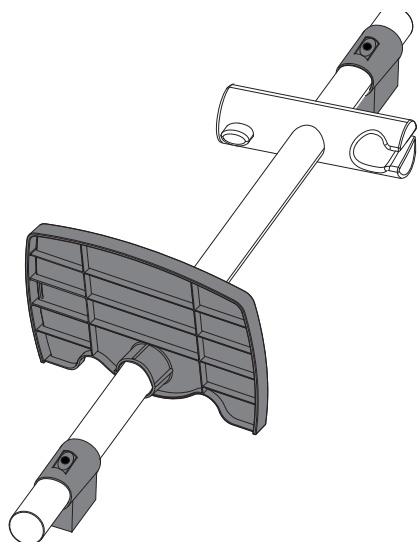
The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

# Prior to Installation

The installation images are for illustrative purposes only, and your product may slightly differ in installation, depending on specification. Please refer to your specific shower kit contents page for specification information.

These kits are designed to be used in conjunction with Bristan showers. We cannot guarantee compatability or adequate performance when used with other showers.

This shower kit must be installed in compliance with current water regulations. If you have any doubts about the water regulation requirements contact your local water services provider or use the services of a professional plumber.

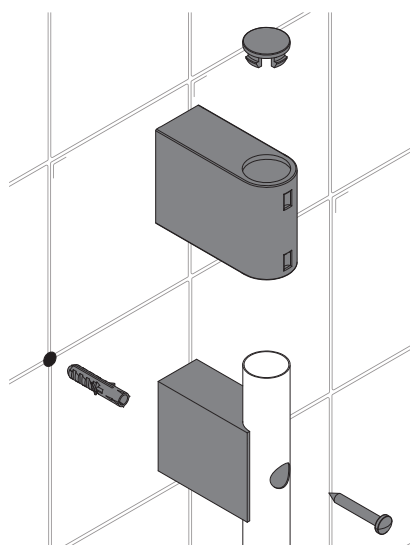


Check to see which type of brackets your adjustable riser has. This information will be needed to follow the correct installation steps.

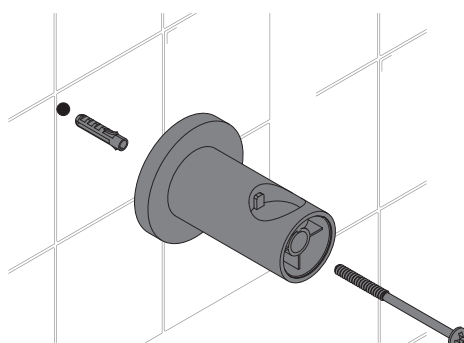
Some of our adjustable riser kits have adjustable brackets to help cover existing fixing holes. Check to see if your brackets have a hole that goes all the way through the bracket.

You will also need to check that the riser rail has holes/notches in the rail. These holes/notches signify a fixed point where the bracket will need to be.

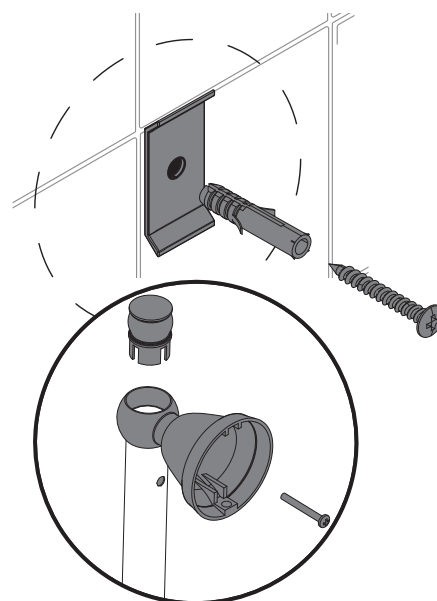
## Bracket Types:



**Shrouded Bracket**



**Moulded Bracket**

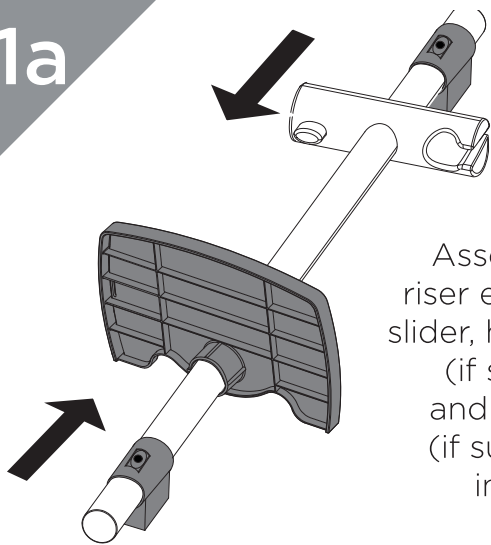


**Fixing Plate Bracket**



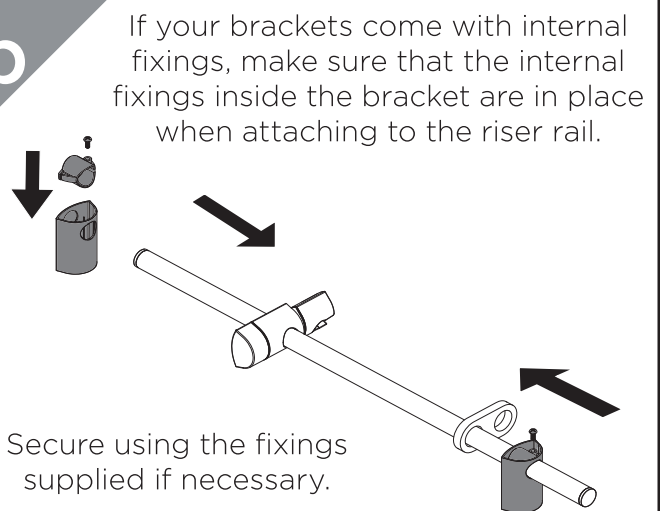
# Installation - Riser with Moulded Brackets

1a



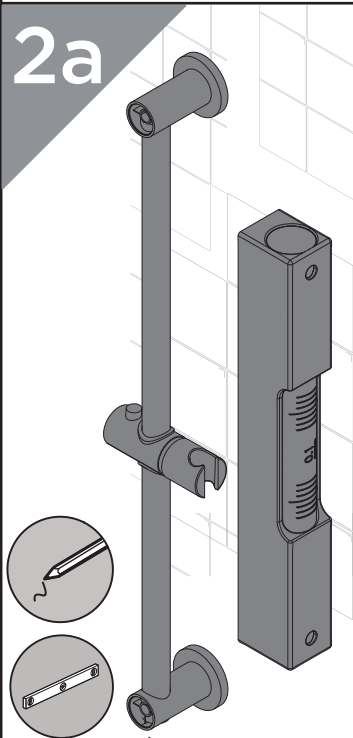
Assemble the riser ensuring the slider, hose retainer (if supplied) and soap dish (if supplied) is in place.

1b



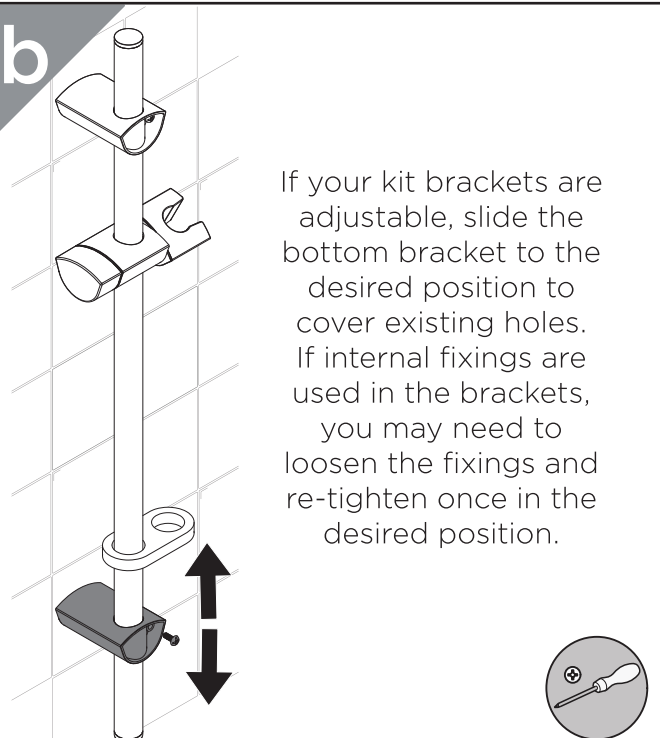
Secure using the fixings supplied if necessary.

2a



Using a spirit level to ensure the riser is positioned correctly and perpendicular to the wall, use the assembled riser to mark the desired position of the brackets and wall fixings. Make sure to accommodate for all user heights.

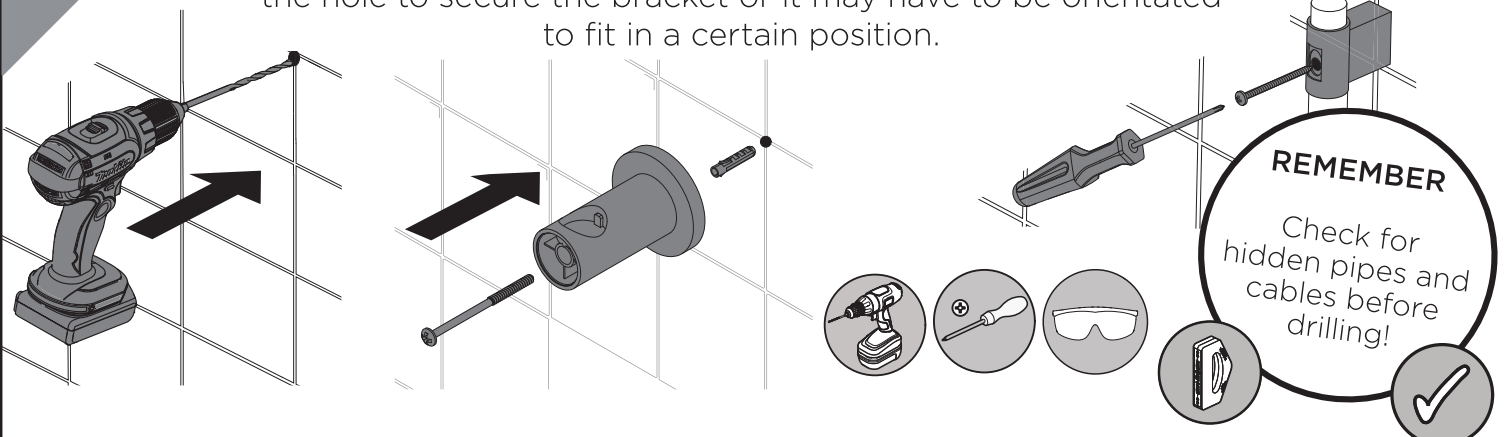
2b



If your kit brackets are adjustable, slide the bottom bracket to the desired position to cover existing holes. If internal fixings are used in the brackets, you may need to loosen the fixings and re-tighten once in the desired position.

3

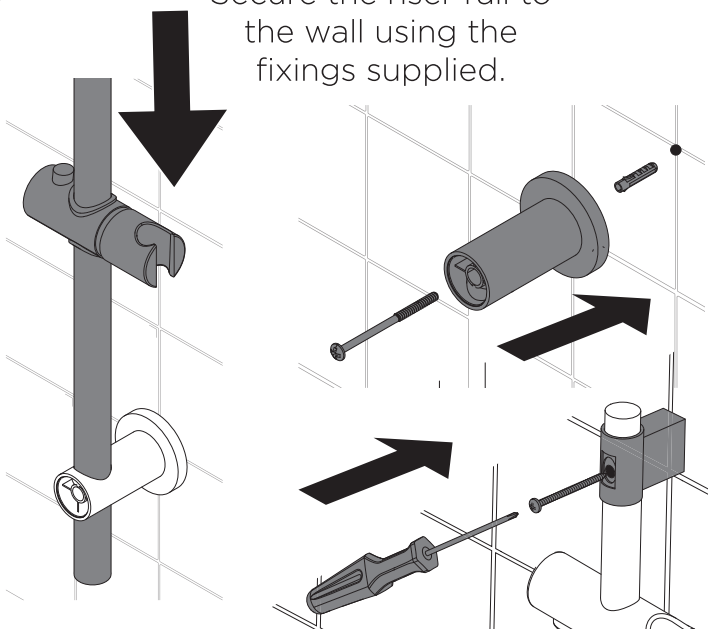
Mark and drill the screw holes. Secure the bottom bracket to the wall. Check for a notch/hole in the riser rail; fixings may have to go through the hole to secure the bracket or it may have to be orientated to fit in a certain position.



## Installation - Riser with Moulded Brackets

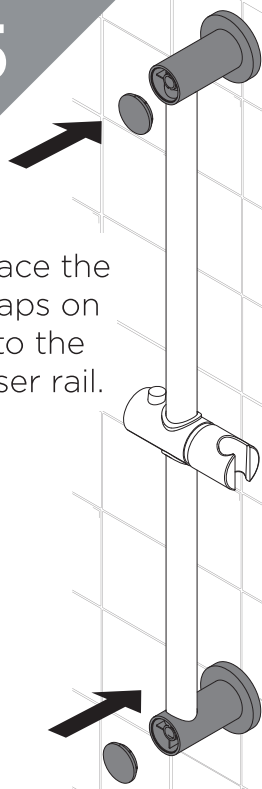
4

Place or slide the riser and top bracket into the bottom bracket. Secure the riser rail to the wall using the fixings supplied.



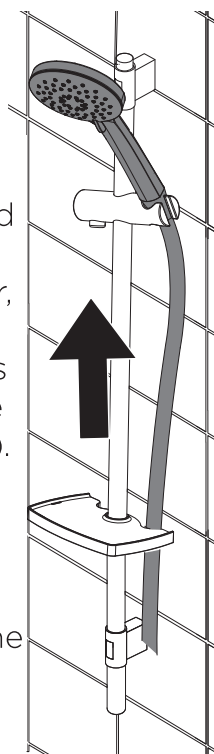
5

Place the caps on to the riser rail.



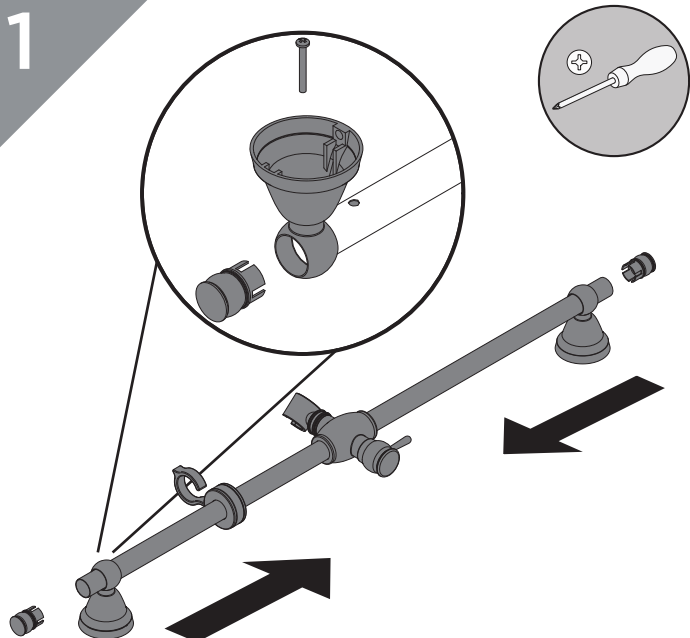
6

Connect the hose and handset to your shower, ensuring the washers are in place (if supplied). If a hose retainer or soap dish is supplied, make sure the hose is fed through it.



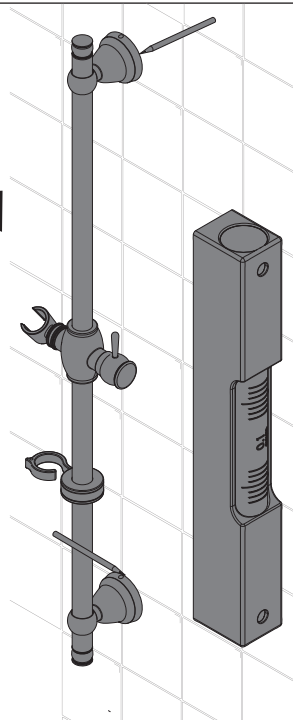
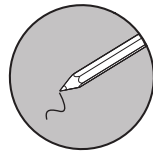
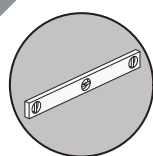
## Installation - Brackets with Fixing Plates

1



Assemble the riser ensuring the slider, hose retainer (if supplied) and soap dish (if supplied) are in place. If necessary, secure the brackets to the riser rail using the supplied fixings.

2a

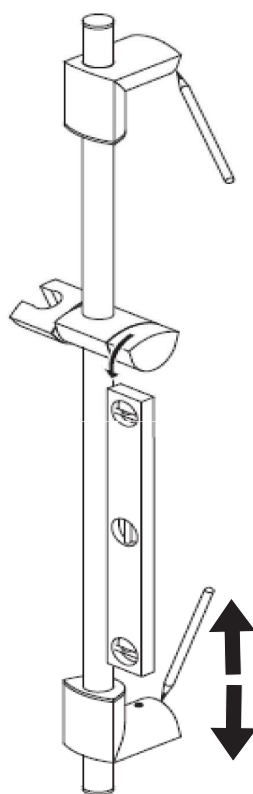
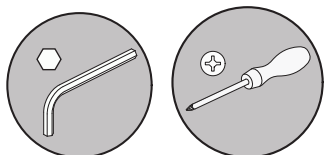


Position the riser rail, taking into account user heights and that the hose can reach the shower outlet with the handset in the holder. Check the rail is straight and mark the bracket positions.

# Installation - Brackets with Fixing Plates

2b

If your kit brackets are adjustable, loosen the fixings to slide the bottom bracket to the desired position. Re-tighten once in the desired position. Check the rail is straight and mark the bracket positions.



3

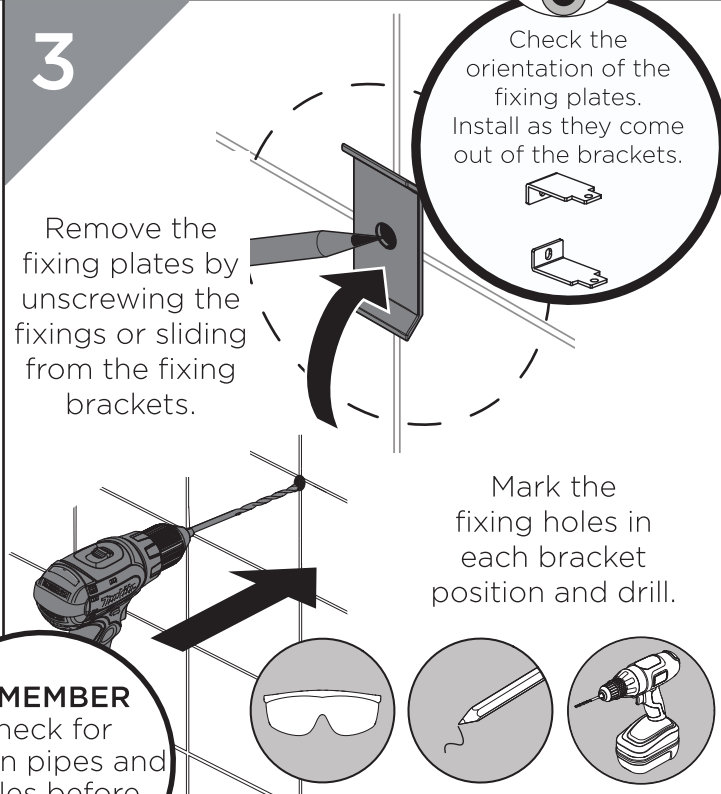
Remove the fixing plates by unscrewing the fixings or sliding from the fixing brackets.

Check the orientation of the fixing plates. Install as they come out of the brackets.

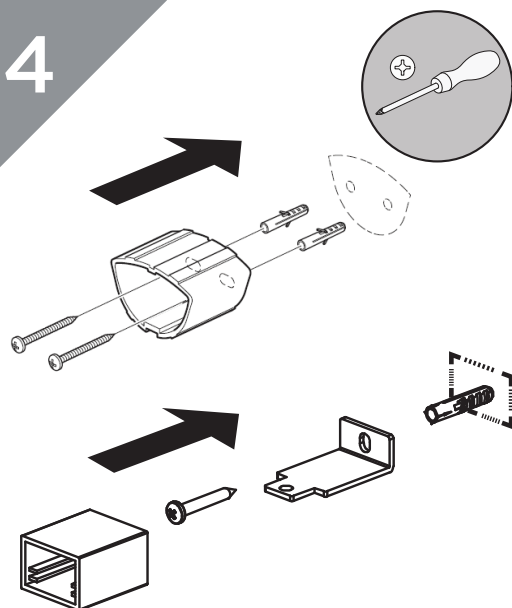
Mark the fixing holes in each bracket position and drill.

## REMEMBER

Check for hidden pipes and cables before drilling!



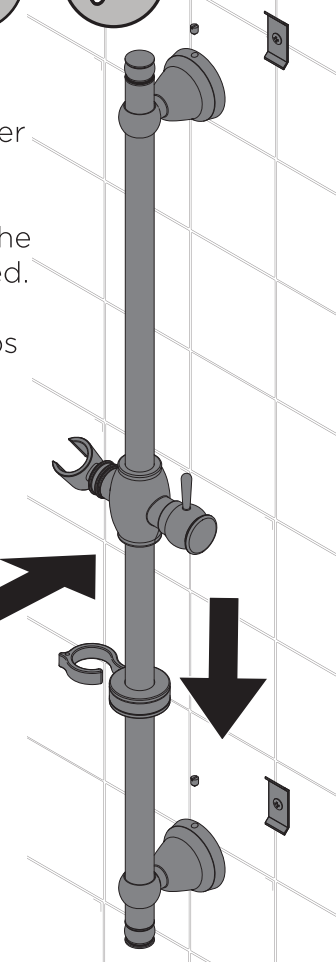
4



Secure the fixing plates to the wall using the fixings supplied. Use the wall plugs if necessary for your wall type. If you are fitting the riser to a partition wall or a wall of particularly soft friable substrate, you will need appropriate fixings for the wall type. If necessary, slide the bracket shrouds back on to the fixing plates.

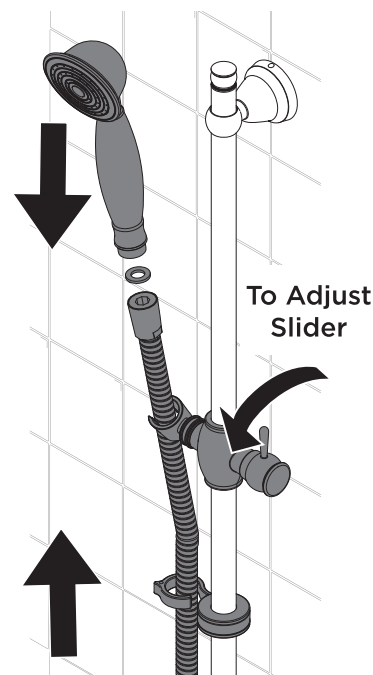
5

Attach the riser to the fixing plates and secure using the fixings supplied. If necessary, place the caps on to the riser rail.



6

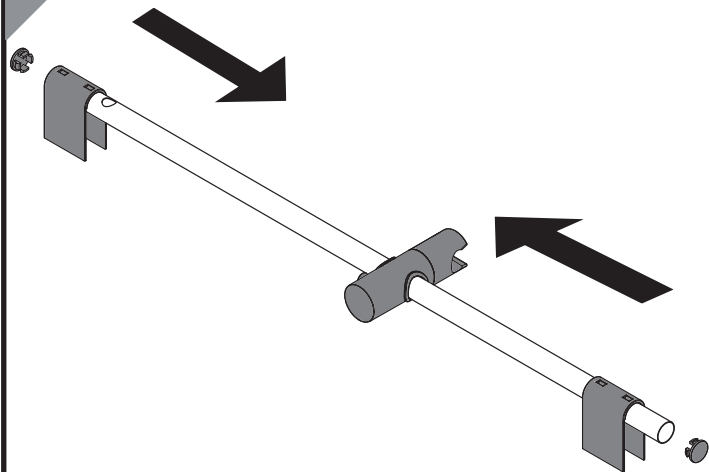
Connect the hose and handset to your shower, ensuring the washers are in place (if supplied). If a hose retainer or soap dish is supplied, make sure the hose is fed through it.



# Installation - Shrouded Brackets

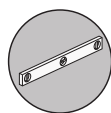
1

Slide the slider, bracket covers and caps on to the riser rail.

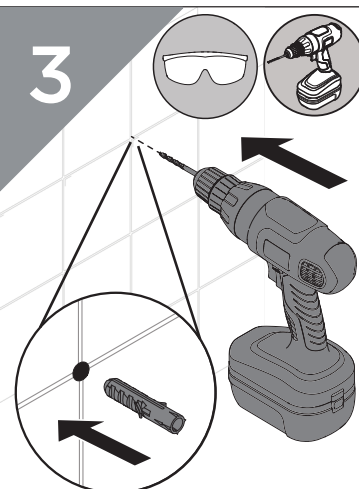


2

Ensure the riser rail is straight and mark the fixing hole positions on the wall.



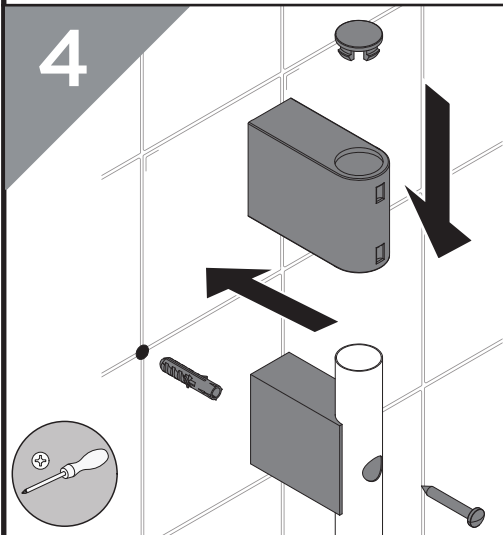
3



Drill the marked holes. Insert wall plugs if necessary.

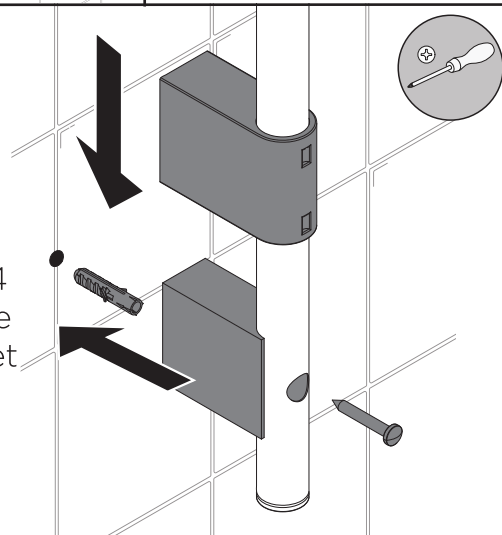
4

Line up the wall bracket and riser rail with the centre of the fixing hole. Screw into place and cover with the bracket cover and cap.



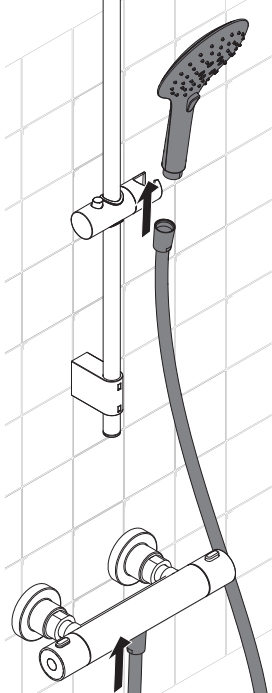
5

Repeat Step 4 and secure the bottom bracket into place.



6

Connect the hose and handset to your shower, ensuring the washers are in place (if supplied). If a hose retainer or soap dish is supplied, make sure the hose is fed through it.



# Installation - Wall Outlets

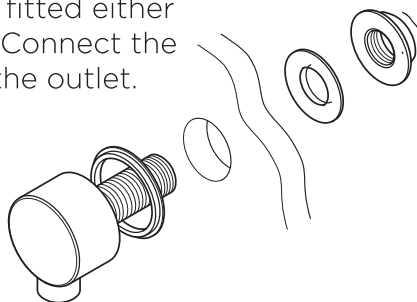
Choose the location for the wall outlet and create a 25-30mm hole in the wall.

Ensure your hose has enough reach from that position to reach.

Finish the wall surface.

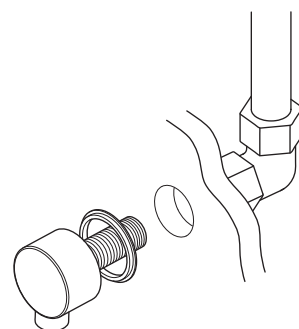
## With rear access

Fit the wall outlet, ensuring the washers are fitted either side of the wall. Connect the plumbing to the outlet.



## Without rear access

Plumb the copper pipework to the desired location. Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant and ensuring the rubber seal is fitted to the back of the wall outlet.



# General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on surfaces.



Your Bristan shower head may have rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly before you turn the shower on to remove any scale or debris.



# Troubleshooting

Symptom	Cause(s)	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specific product's Contents Page for the minimum working pressure/distance required.
	Inlet filter in the shower valve is blocked	Refer to the shower fitting instructions for Maintenance steps.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Shower hose is kinked, causing a blockage.	Un-kink the shower hose and check for any damage, Replace if necessary.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
<b>Water dripping from shower kit</b>	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower kit.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section of your shower instructions to replace the valves/cartridge.

# Notes

Issue: D1
Part Number: FI Adj Kits

# **BRISTAN**

## **Bristan Group Ltd.**

**UK:** Bristan Group, B78 1SG.

**EU:** Masco Europe S.à.r.l.

14 Rue Strachen

6933 Mensdorf

Luxembourg

**Customer Service:** +44330 026 6273

**Web:** [www.bristan.com](http://www.bristan.com)

**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

## **A Masco Company**

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product.  
Alternatively visit **[www.bristan.com/register](http://www.bristan.com/register)**.

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit **[www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees)**.

