

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

EC SNK EF Range (D6)

### Specifications

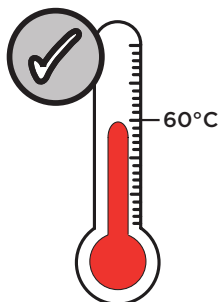
#### Dynamic Water Pressure

Min: 0.4 bar Max: 5.0 bar



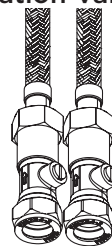
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



Maximum Hot 60°C

#### Inlet Connections 1/2" BSP Flexible Tails with Isolation Valves



(non-return  
valves included)

#### Outlet

Housed M22  
Female  
Aerator

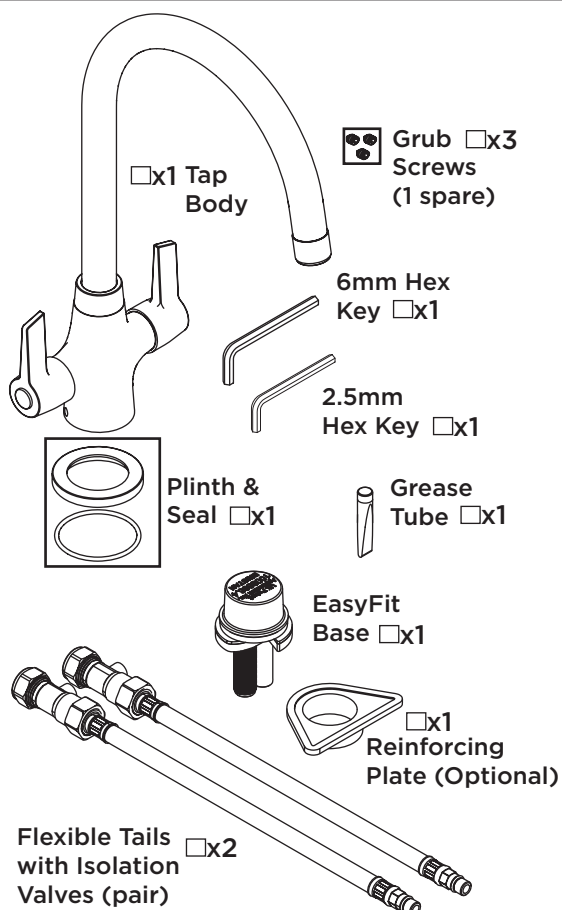


#### Max Worktop Depth

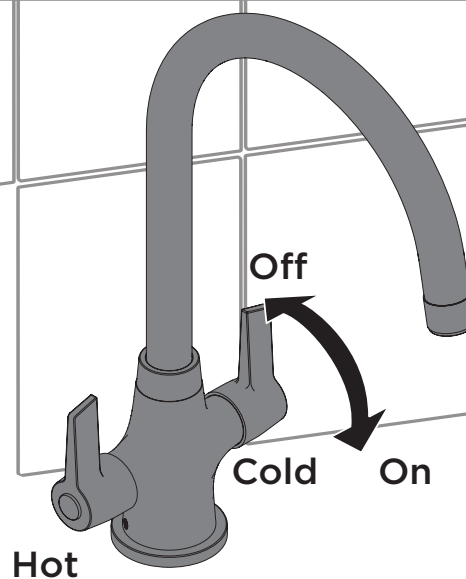


35mm

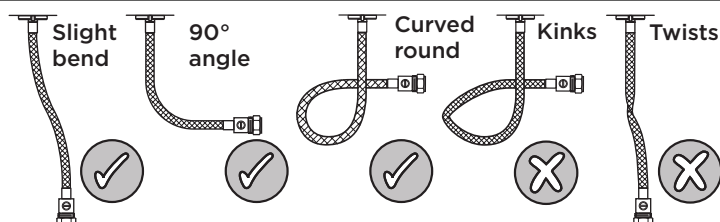
### Pack Contents



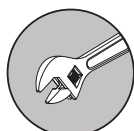
### Operation



### Flexible Connecting Pipes



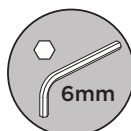
### Tools Required for Installation/ Maintenance



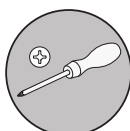
Adjustable Spanner



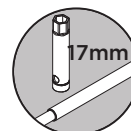
Hexagonal Key  
(Grub Screws)



Hexagonal Key  
(Base)



Cross Head  
Screwdriver



Box Spanner  
(Valves)

## Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

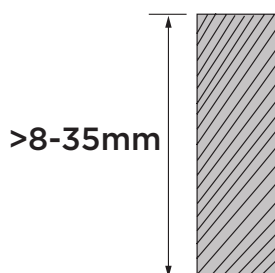
Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

## Choose Your Instruction Route

Depending on the thickness of the surface you are installing your EasyFit tap to, will mean that you have to install it in a different way.

If your surface is **8mm or under**, follow the steps for **surfaces 8mm or less**. If your surface is **over 8mm**, follow the steps for **surfaces greater than 8mm**.



### Spare Parts

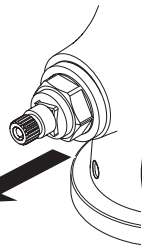
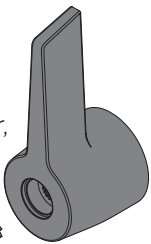


To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.

## Maintenance - Replacing Cartridge

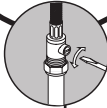
1

Remove the cap, screw, lock washer, and handle.

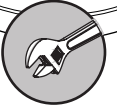
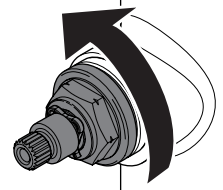
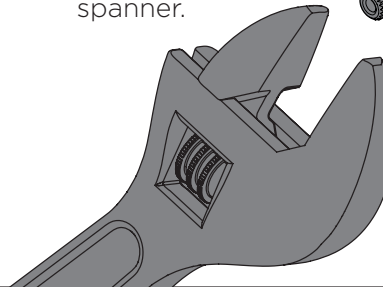


2

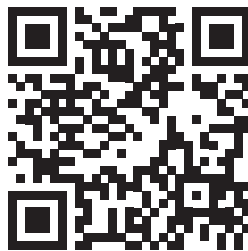
**IMPORTANT**  
Isolate the water supply before starting!



Remove the valves using a suitable spanner.



3



To replace any spare parts for your tap, scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.

4

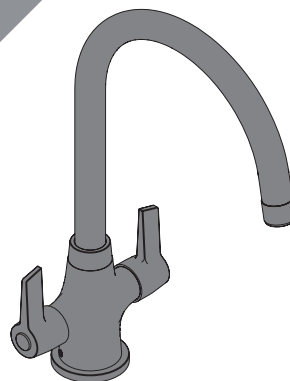
Reverse the steps to replace the valve, handle, and cap.



5

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

Check all joints and connections for any leaks.



## Maintenance - Cleaning/Replacing Outlet

1

Unscrew the housing to remove the aerator and washer.

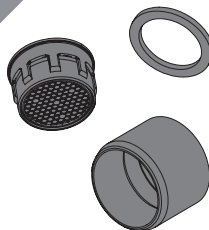


2

**IMPORTANT**  
Isolate the water supply before starting!

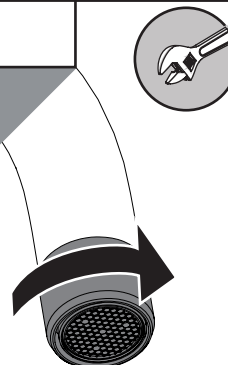


Clean and replace as necessary using a suitable solution.



3

Secure the aerator.



4

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

## Notes

## Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

## Contact Us

# BRISTAN

Part of **BRISTAN GROUP**

### Bristan Group Ltd.

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Email: [enquire@bristan.com](mailto:enquire@bristan.com)

**EU: FM Mattsson AB (publ)**

Box 480

SE-792 27 Mora

Sweden

Email: [info@fmmattssongroup.com](mailto:info@fmmattssongroup.com)

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product.  
Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).





## IMPORTANT

**Images shown are for illustrative purposes only.**

The tap you have purchased may look different to those pictured in these instructions, but will follow the same installation steps.

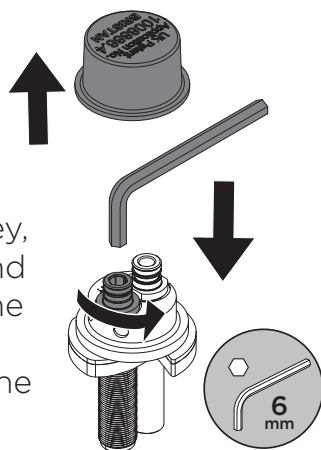
**Your contents page will be specific to your product.**

If you find your product or any of it's components differ from those shown on the contents page, please contact our Customer Support on - 0330 026 6273.

### Installation - surface thickness 8mm or less

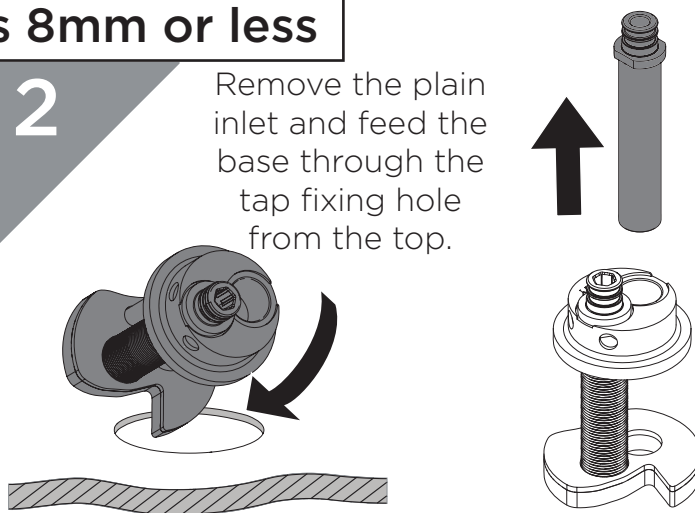
1

Remove the protective cap. Using the large hex key, turn anti-clockwise and undo the base until the bottom plate is level with the end of the thread.



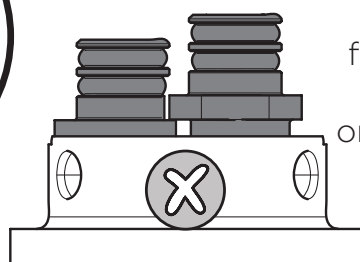
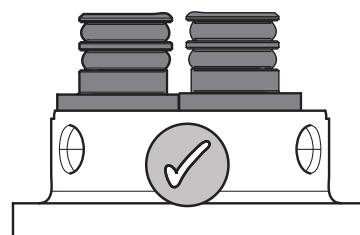
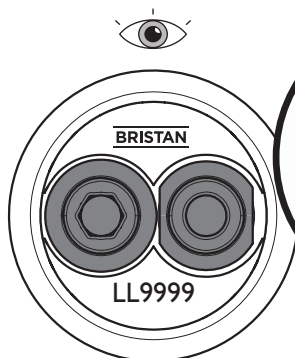
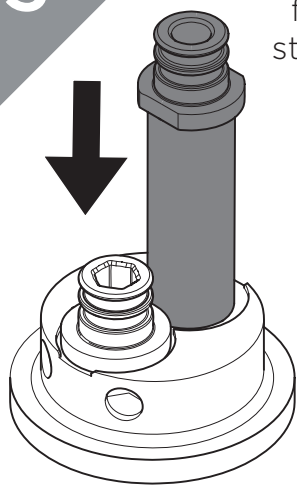
2

Remove the plain inlet and feed the base through the tap fixing hole from the top.



3

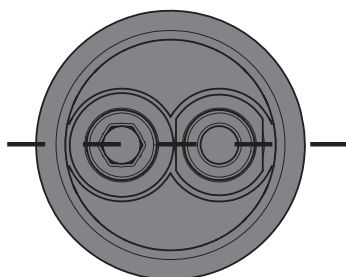
Insert the plain inlet feed as shown, with the straight edge meeting the middle of the base.



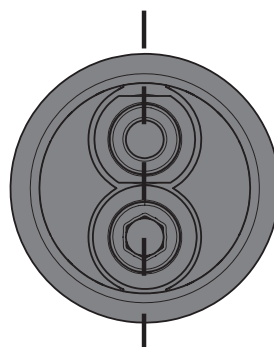
Check the plain inlet feed is sitting correctly on to the base.

4

Standard Fit



To have side lever taps facing forward

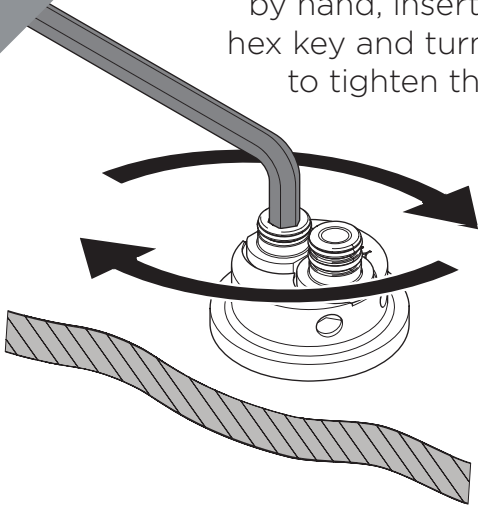


Align the base in a straight line horizontally or vertically depending on preference.

## Installation - surface thickness 8mm or less continued

5

Whilst steadying the base by hand, insert the large hex key and turn clockwise to tighten the base.



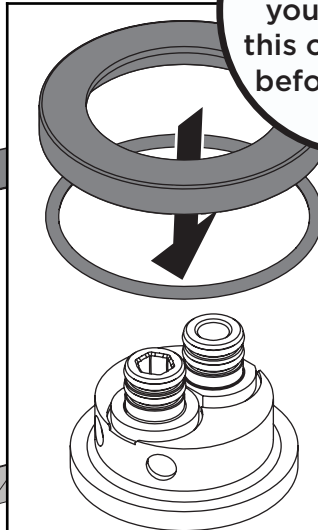
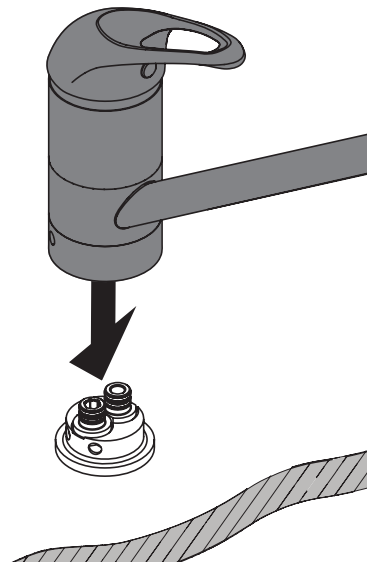
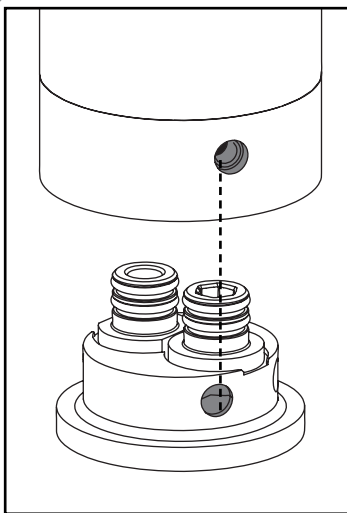
6

Grease the O-Rings using the grease provided.

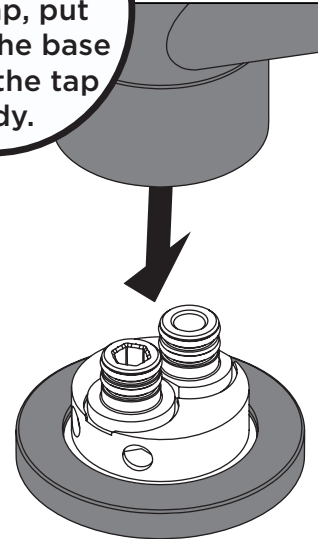


7

Ensuring the holes line up, **push your tap fully down onto the base.**



If a plinth is supplied with your tap, put this on the base before the tap body.



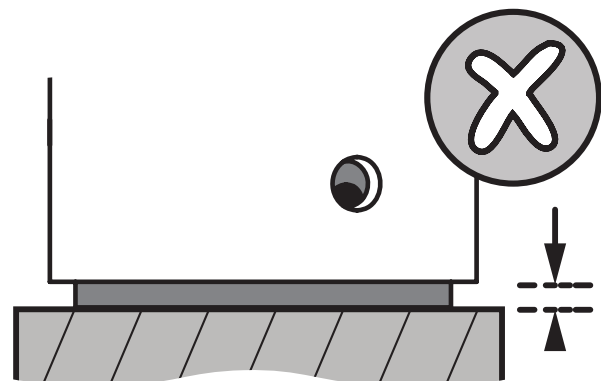
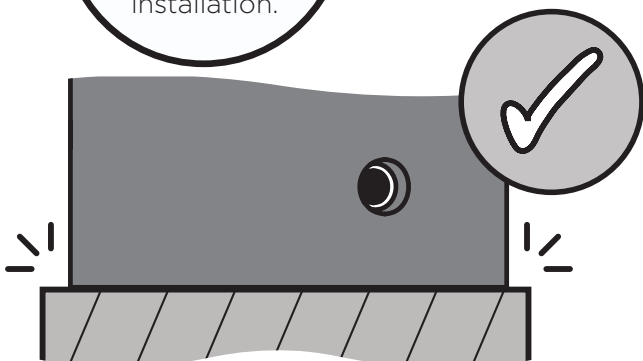
8

### WARNING

Failure to push down the tap body fully will result in insecure installation.



Check the tap body to make sure there is no visible gap at the base of the tap. If there is, review the previous steps to make sure there are no misalignments.

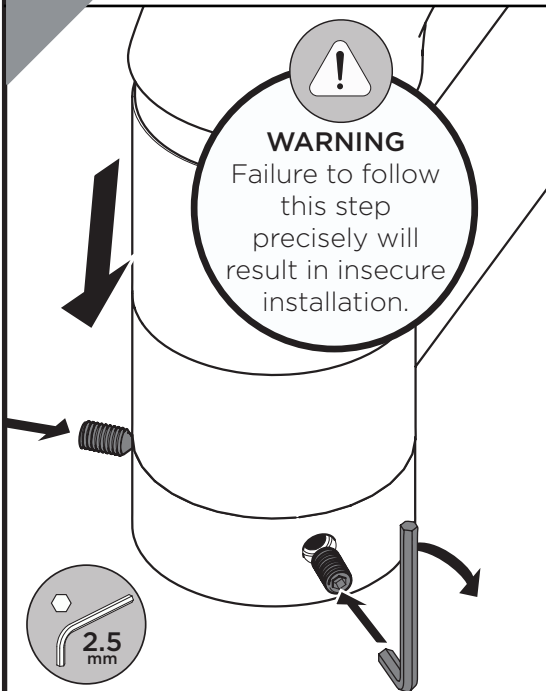


## Installation - surface thickness 8mm or less continued

9



**IMPORTANT** - Insert the plug on your sink to avoid dropping the grub screws down the hole during installation. A spare grub screw is also provided with your tap if needed.



**Continuing to apply downward pressure**, insert the first grub screw into the tap and **tighten until a physical stop**.

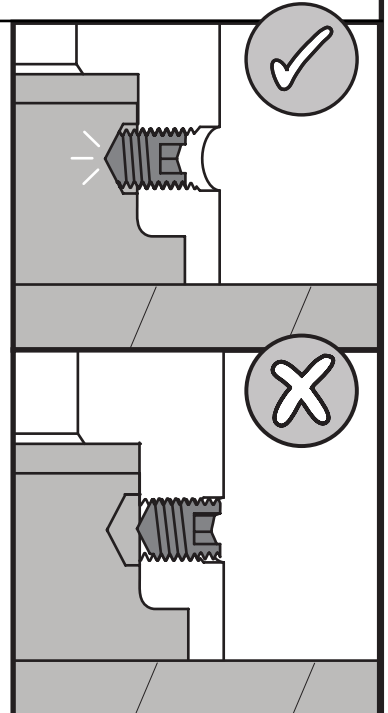
Repeat for second grub screw.

Tighten the first grub screw again with an extra 1/2 turn.

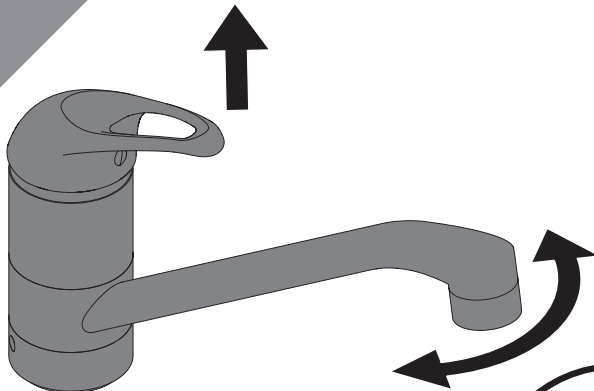
Repeat for second grub screw.

Check first grub screw is still secure and then the second.

**Tighten as needed following the instructions above.**



10



Operate the tap and check that it doesn't flex on the surface.

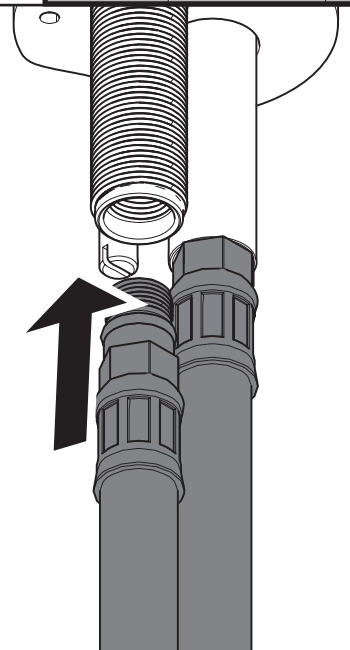
If you feel the tap requires more support, go to **Installation - with Reinforcing Plate**.

11

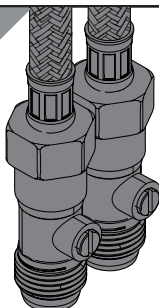
Screw the flexible tails into the base.

**DO NOT OVER-TIGHTEN**

**REMEMBER** hot on the left, cold on the right when viewing the base from the front.

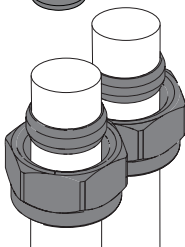


12

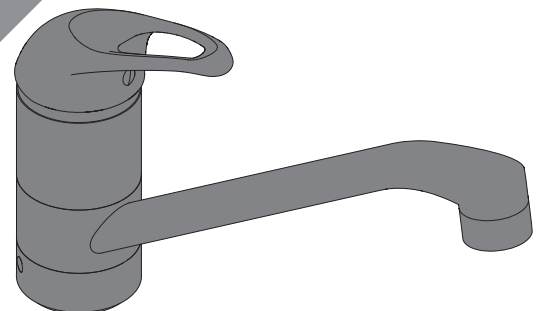


Connect the hot and cold water connections.

Olive  
Compression  
Nut



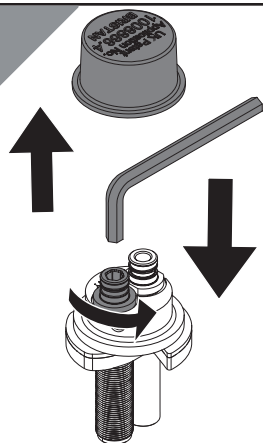
13



Turn on the isolation valves and check the tap and all joints/connections for any leaks. Check the tap sits flush to the surface fitted and that screws are tight. Your tap is now ready to use.

# Installation - surface thickness greater than 8mm

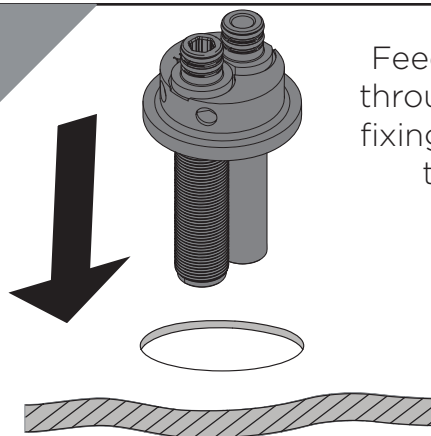
1



Remove the protective cap. Using the large hex key, turn anti-clockwise and remove the bottom plate.

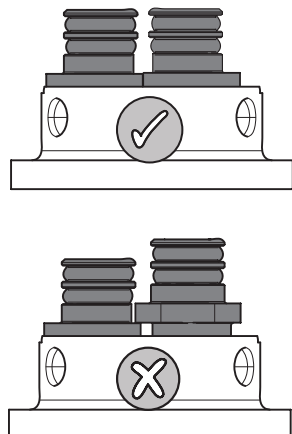


2



Feed the base through the tap fixing hole from the top.

3



Check the plain inlet feed is sitting correctly on to the base.

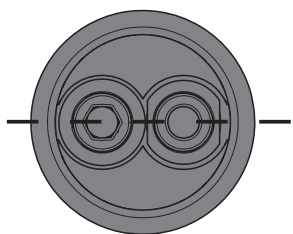


## WARNING

Failure to align the plain inlet feed correctly will result in improper installation.

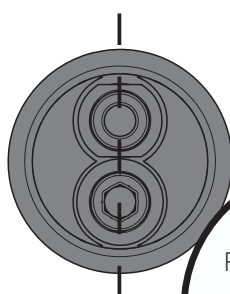
4

Standard Fit



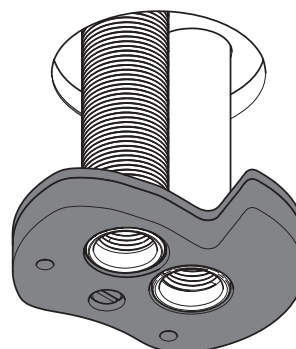
Align the base in a straight line horizontally or vertically depending on preference.

To have side lever taps facing forward



5

Feed the Bottom Plate up to the underside of the surface.



## IMPORTANT

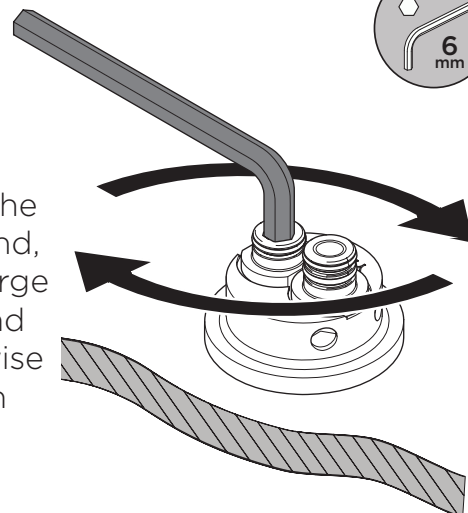
Failure to do so will mean your tap will not be straight on the surface fitted

6

Grease the O-Rings using the grease provided.



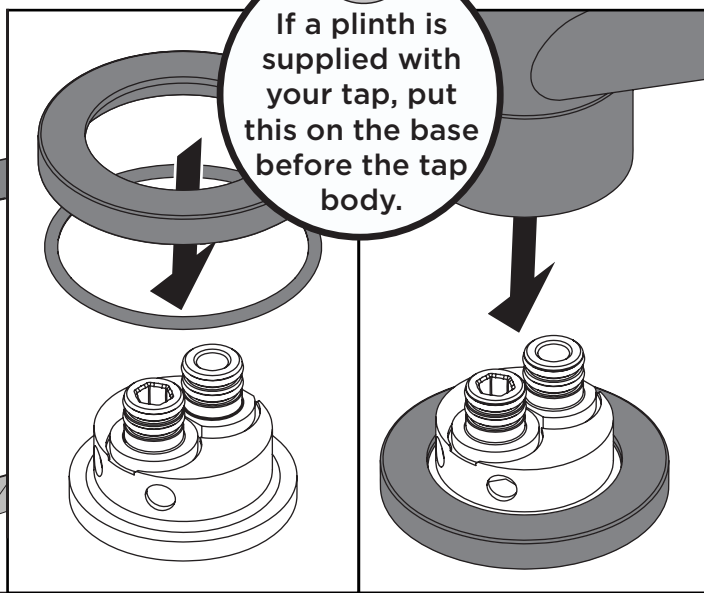
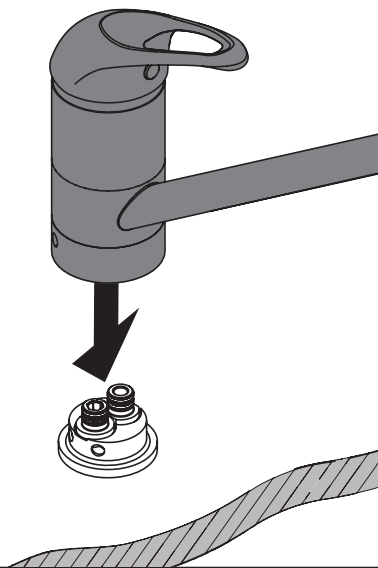
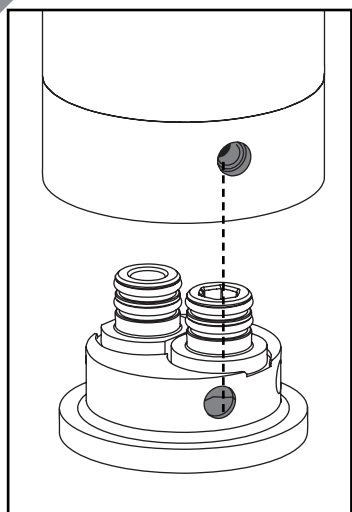
Whilst steadying the base by hand, insert the large hex key and turn clockwise to tighten the base.



# Installation - surface thickness greater than 8mm continued

7

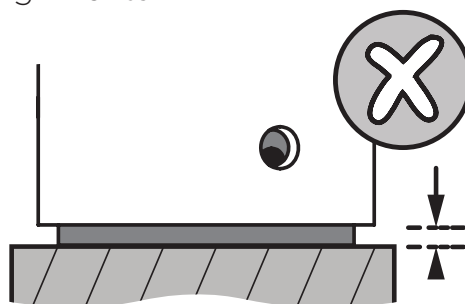
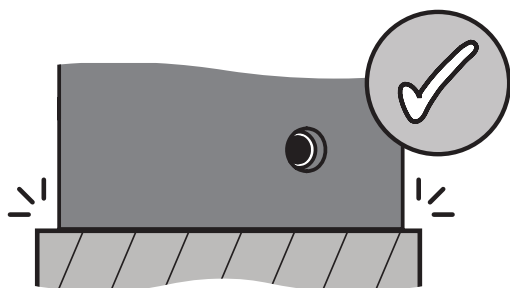
Ensuring the holes line up, **push your tap fully down onto the base.**



8



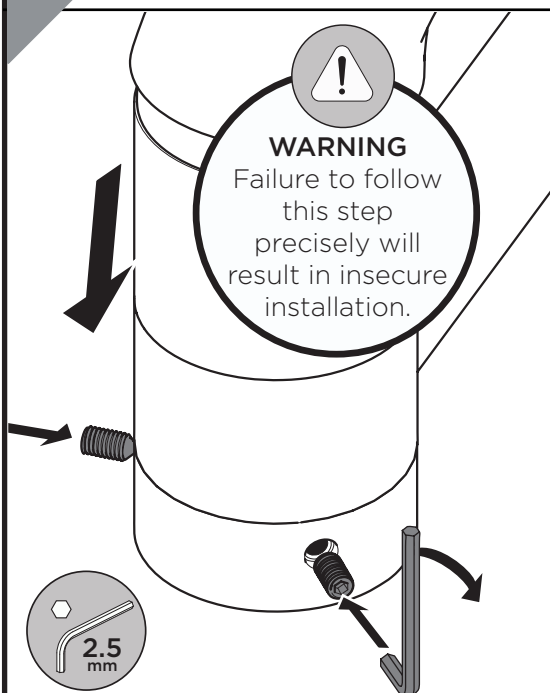
Check the tap body to make sure there is no visible gap at the base of the tap. If there is, review the previous steps to make sure there are no misalignments.



9



**IMPORTANT** - Insert the plug on your sink to avoid dropping the grub screws down the hole during installation. A spare grub screw is also provided with your tap if needed.



**Continuing to apply downward pressure**, insert the first grub screw into the tap and **tighten until a physical stop.**

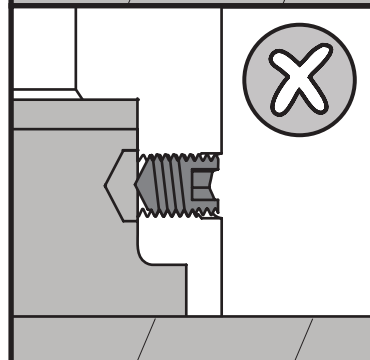
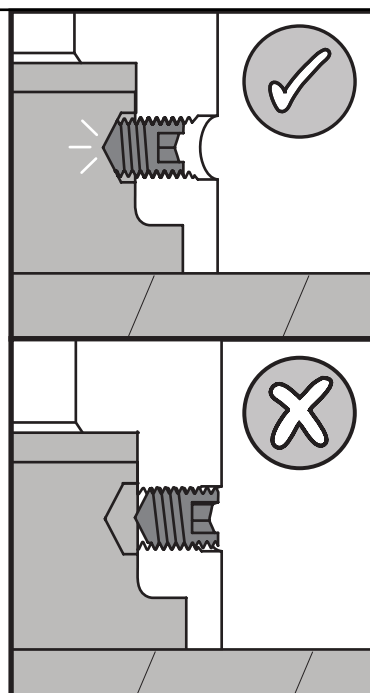
Repeat for second grub screw.

Tighten the first grub screw again with an extra 1/2 turn.

Repeat for second grub screw.

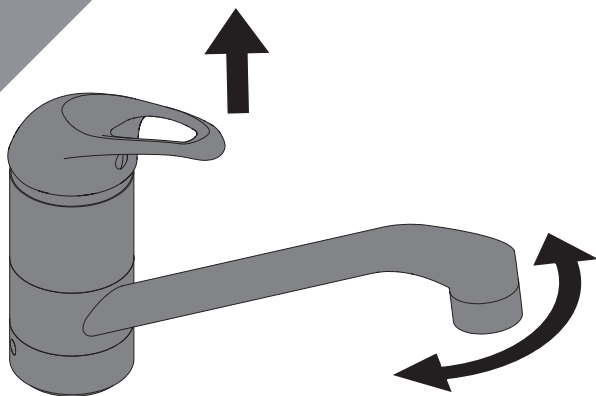
Check first grub screw is still secure and then the second.

**Tighten as needed following the instructions above.**



## Installation - surface thickness greater than 8mm continued

10



Operate the tap and check that it doesn't flex on the surface.  
If you feel the tap requires more support, go to **Installation - with Reinforcing Plate**.

11

Screw the flexible tails into the base.

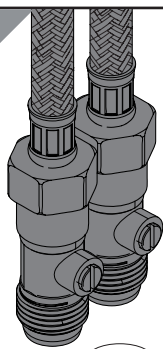
**DO NOT OVER-TIGHTEN**



**REMEMBER**

hot on the left, cold on the right when viewing the base from the front.

12



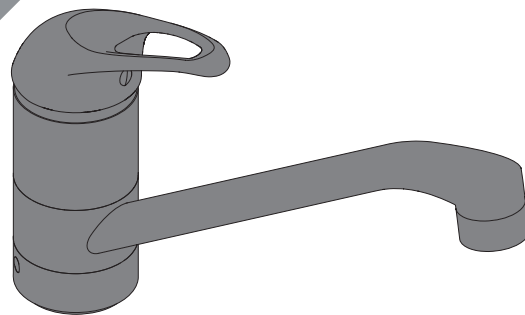
Connect the hot and cold water connections.

Olive

Compression Nut



13



Turn on the isolation valves and check the tap and all joints/connections for any leaks. Check the tap sits flush to the surface fitted and that screws are tight. Your tap is now ready to use.

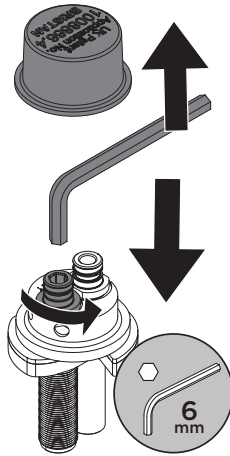
## Installation with Reinforcing Plate

1

Remove the protective cap if starting from the beginning.

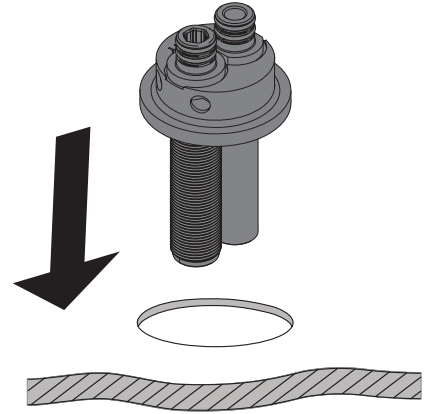
Using the large hex key, turn anti-clockwise and remove the bottom plate.

**Skip to Step 3** if following after Installation - surface thickness 8mm or less.

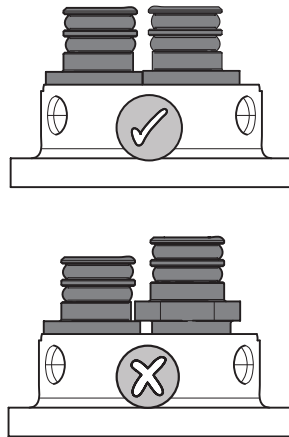


2

Feed the base through the sink hole from the top.



3



Check the plain inlet feed is sitting correctly on to the base.



### WARNING

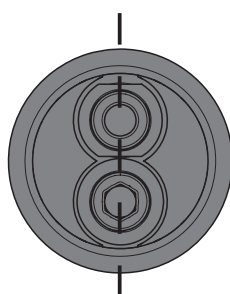
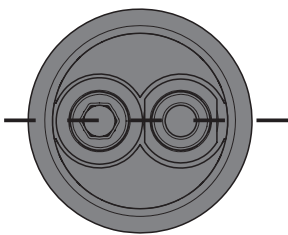
Failure to align the plain inlet feed correctly will result in improper installation.

4

Align the base in a straight line horizontally or vertically depending on preference.

Standard Fit

To have side lever taps facing forward

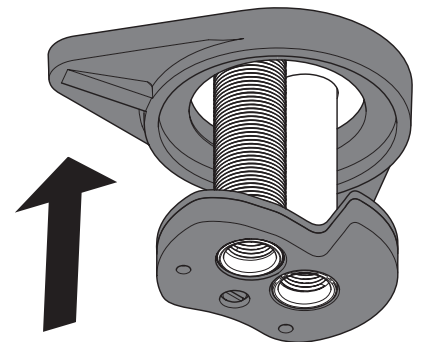


5



### IMPORTANT

Failure to do so will mean your tap will not be straight on the surface fitted



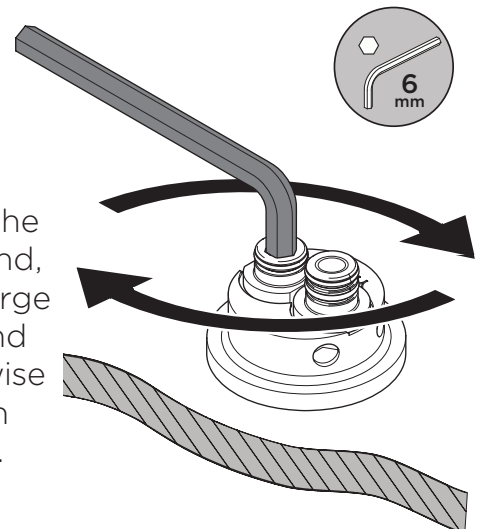
Feed the Reinforcing Plate and Bottom Plate up to the underside of the surface

6

Grease the O-Rings using the grease provided.



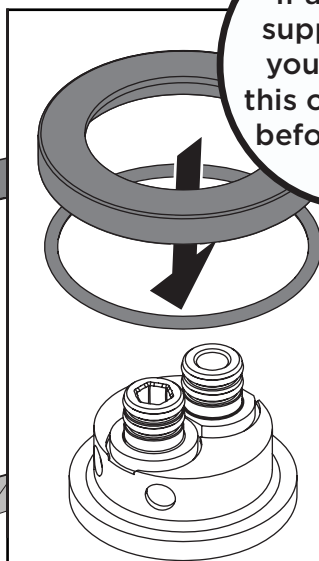
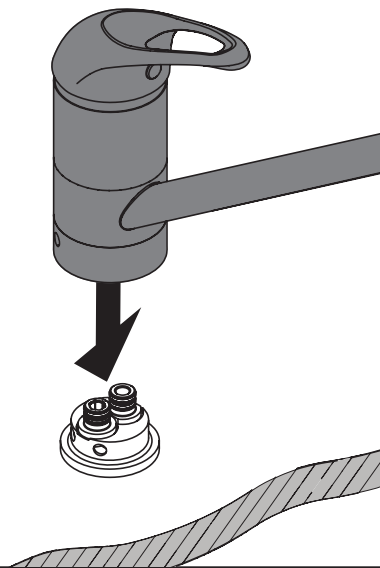
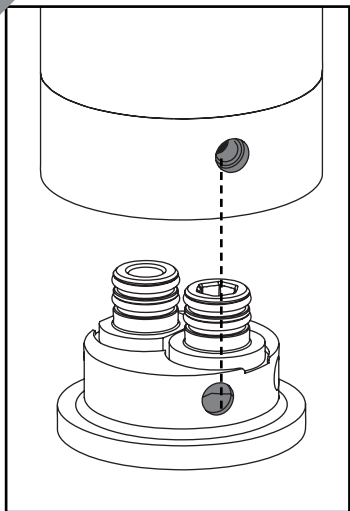
Whilst steadying the base by hand, insert the large hex key and turn clockwise to tighten the base.



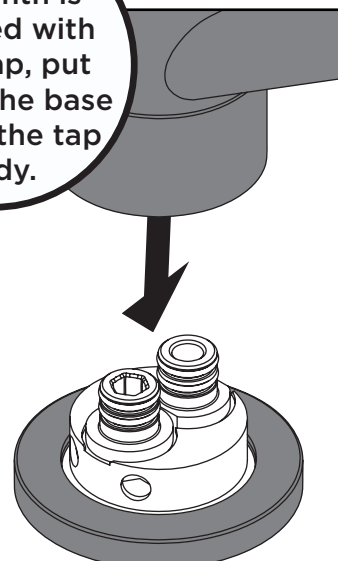
## Installation with Reinforcing Plate continued

7

Ensuring the holes line up, **push your tap fully down onto the base.**



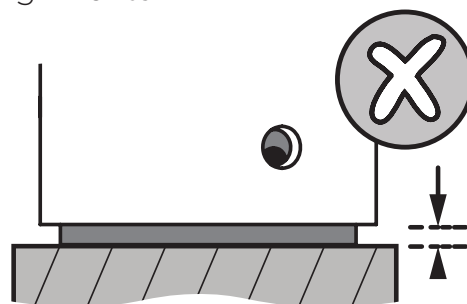
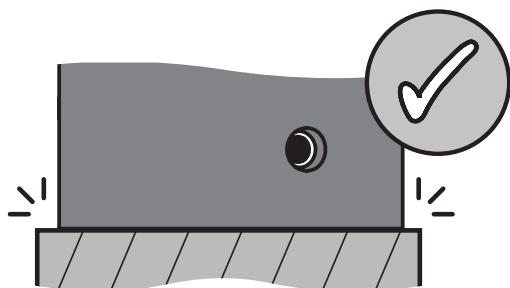
If a plinth is supplied with your tap, put this on the base before the tap body.



8



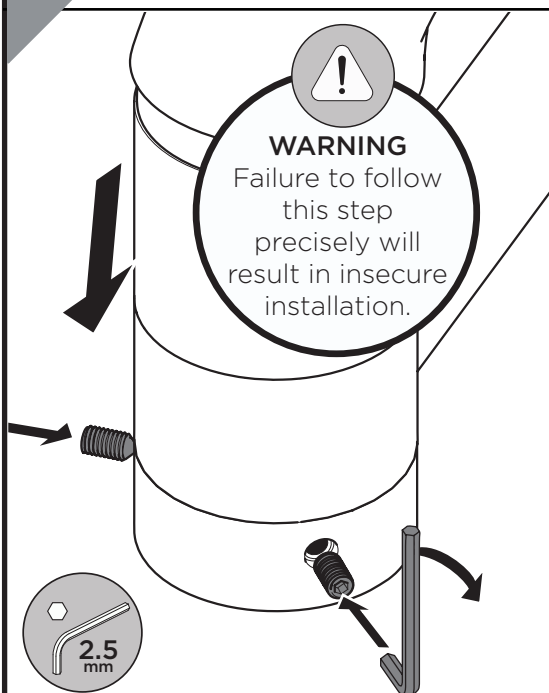
Check the tap body to make sure there is no visible gap at the base of the tap. If there is, review the previous steps to make sure there are no misalignments.



9



**IMPORTANT** - Insert the plug on your sink to avoid dropping the grub screws down the hole during installation. A spare grub screw is also provided with your tap if needed.



**Continuing to apply downward pressure**, insert the first grub screw into the tap and **tighten until a physical stop.**

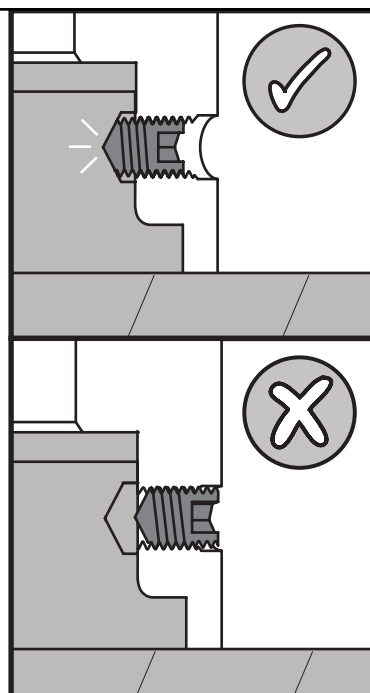
Repeat for second grub screw.

Tighten the first grub screw again with an extra 1/2 turn.

Repeat for second grub screw.

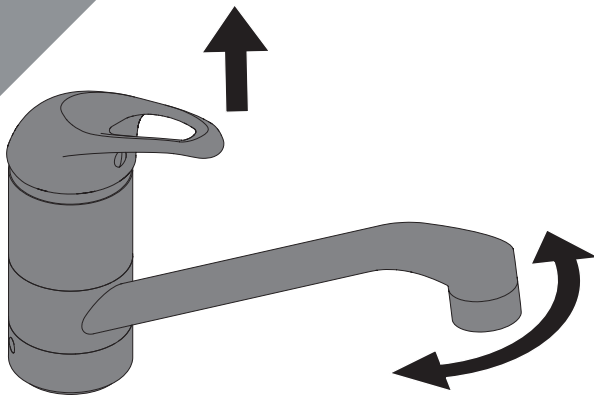
Check first grub screw is still secure and then the second.

**Tighten as needed following the instructions above.**



## Installation with Reinforcing Plate continued

10



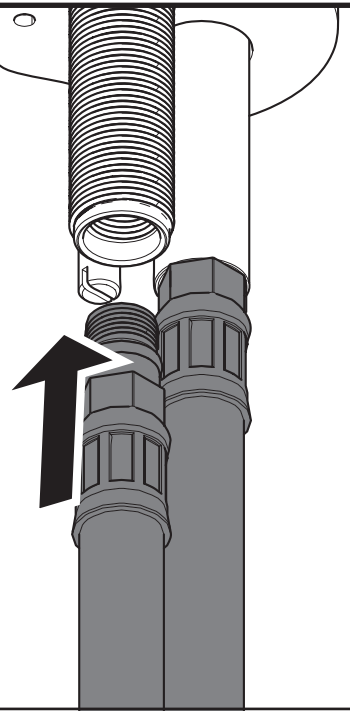
Operate the tap and check that it doesn't flex on the surface.

11

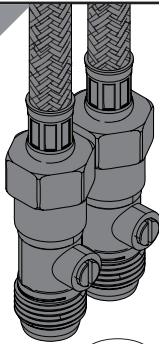
Screw the flexible tails into the base.

**DO NOT OVER-TIGHTEN**

**REMEMBER**  
hot on the left, cold on the right when viewing the base from the front.



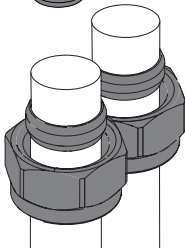
12



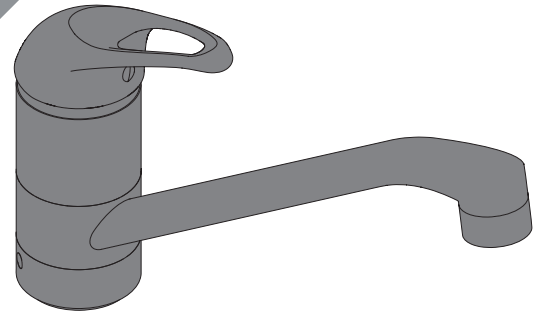
Connect the hot and cold water connections.

Olive

Compression Nut



13



Turn on the isolation valves and check the tap and all joints/connections for any leaks. Check the tap sits flush to the surface fitted and that screws are tight. Your tap is now ready to use.

| Troubleshooting                 |                                                                                                                   |                                                                                                                                                                               |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Symptom                         | Cause(s)                                                                                                          | Remedy                                                                                                                                                                        |
| <b>No flow or low flow rate</b> | Partially closed isolation valve.                                                                                 | Open isolation valve.                                                                                                                                                         |
|                                 | Instantaneous water heater cycles on and off as flow rate or pressure is too low.                                 | Increase water flow rate or pressure through system.                                                                                                                          |
|                                 | Head of water is below the minimum distance required.                                                             | Refer to your the Specification for the minimum working pressure/distance required.                                                                                           |
|                                 | Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes. | Do not use other water outlets when using the taps.                                                                                                                           |
|                                 | Airlock or partial blockage in the supply pipework or hoses.                                                      | Flush through pipework to ensure removal of debris and any airlocks.                                                                                                          |
|                                 | Water supply failure                                                                                              | Investigate water supply. Check your plumbing and heating systems for any faults.                                                                                             |
| <b>Water dripping from taps</b> | This is normal for a short time after using the taps.                                                             | This is caused by residual water tension, the build up of water in the tap body.                                                                                              |
|                                 | If water continues to drip, possibly due to the ceramic disc valves/cartridge                                     | Refer to the Maintenance section or visit <a href="http://www.youtube.com/BristanTV">www.youtube.com/BristanTV</a> to watch the procedure.                                    |
| <b>Taps do not turn on</b>      | Closed isolation valve.                                                                                           | Open isolation valve.                                                                                                                                                         |
|                                 | Mains water supply turned off.                                                                                    | Turn on mains water supply.                                                                                                                                                   |
| <b>Wobbly Tap</b>               | Grub screws are not tight enough at the base                                                                      | Ensure the grub screws are fully tightened against the base. Screws should not be sticking out once installed.                                                                |
|                                 | Check that there is no gap at the base of the tap,                                                                | If there is a gap at the base of the tap, isolate the water supply and check the installation to ensure the inlet feeds are installed correctly and the tap base is straight. |
| <b>Flexing Tap on surface</b>   | Extra security may be required depending on the surface the tap is fitted on to.                                  | Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.                                                                                            |
|                                 |                                                                                                                   |                                                                                                                                                                               |

| Troubleshooting continued                                 |                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tap won't fit flush to base                               | Inlet feeds are not aligned properly.                                                                                                | Make sure the flat edge of the plain inlet connector is in the middle of the EasyFit base, and does not overlap on the threaded inlet. <b>See Step 3</b> for more details.                                                                                                                                                                                                                                                                         |
|                                                           | Screw holes are not lined up correctly between the tap body and EasyFit base.                                                        | <b>Check the Screws can't tighten up Troubleshooting Guide.</b>                                                                                                                                                                                                                                                                                                                                                                                    |
| Screws can't tighten up on body or protrude from tap body | Is the tap body fully pushed down, and flush to the base?                                                                            | <p>Make sure the holes are lined up on the tap body and base, screws are not screwed in further than the tap body and <b>push down with force</b>. If the tap body cannot go down any further after doing this, check the inlet feeds.</p> <p>Check using:</p> <ul style="list-style-type: none"> <li>* <b>8mm or less - Step 8-9</b></li> <li>* <b>Greater than 8mm - Step 10-11</b></li> <li>* <b>Reinforcing Plate - Step 11-12.</b></li> </ul> |
|                                                           | Check they are tightened correctly and tighten further if needed. Screws should be flush to the tap body or recessed in when fitted. | <p>Check using:</p> <ul style="list-style-type: none"> <li>* <b>8mm or less - Step 10-11</b></li> <li>* <b>Greater than 8mm - Step 12-13</b></li> <li>* <b>Reinforcing Plate - Step 13-14.</b></li> </ul> <p>If there is a gap, refer to the <b>Tap won't fit flush to base Troubleshooting</b>.</p>                                                                                                                                               |
|                                                           |                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |

## Notes

### General Cleaning

Bristan products are made from premium materials, with hand polished, electroplated, PVD or EPD finishes.

Your taps should be regularly cleaned with warm water, a mild pH-neutral liquid soap and polished with a soft cloth. Any residues from soap, toothpaste etc. can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

### Contact Us

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### Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit [www.bristan.com/register](http://www.bristan.com/register)

For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees)

