

Remedy
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Open isolation valve.

Increase water flow rate or pressure through system.

Refer to the specification for the

minimum distance required.

If pressures are unbalanced, a pressure reducing valve should be used for optimum performance.

Do not use other water outlets when using the shower.

Flush through pipework and filters to ensure removal of debris and any airlocks.

Check the hot and cold feeds. The shower will not work if either fails

Refer to the Temperature Setting section to set your desired maximum temperature.

Flush through pipework and filters to ensure removal of debris and any airlocks.

> Refer to the specification for the minimum distance required.

Adjust hot water temperature or wait for water to reheat if a stored water system is used.

Increase water flow rate through the system. Refer to the Maintenance section to clean/check the cartridge and filters for any damage. Contact your boiler manufacturer.

Refer to the specification for system requirements. Increase water pressure through the system. Contact your boiler manufacturer.

Check the water inlet connections are the correct way around: Hot on the left, Cold on the right when viewed from the front. Rework pipework as necessary.

Flush through pipework and filters to ensure removal of debris and any airlocks.

This is caused by residual water tension, the build up of water in the shower.

Remove cartridge and clean, refer to 'Maintenance' section before starting any maintenance.

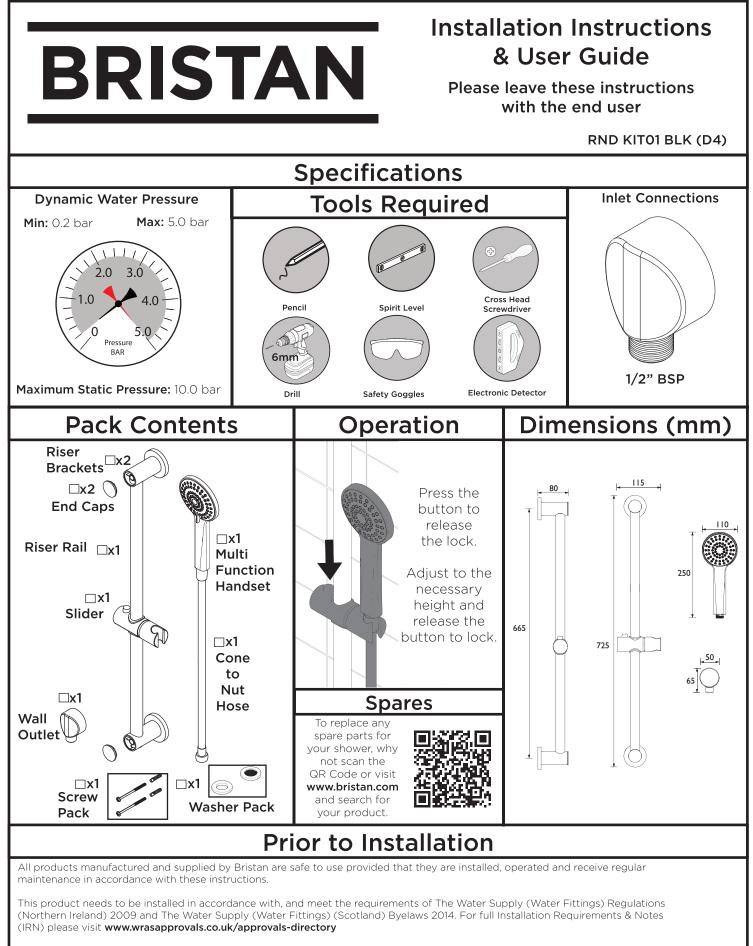
Open isolation valve.

Turn on mains water supply.

Customer Service: +44330 026 6273 www.bristan.com enquire@bristan.com







Full access must be made available for future maintenance/servicing purposes. This product must not be modified in any way as this will invalidate the guarantee.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes.

This can be checked with the aid of an electronic detector. If power tools are used do not forget to:

- Wear eye protection

Unplug equipment after use



### Installation Instructions and User Guide

Adjustable Riser Kits

Please keep this booklet for future reference.

Installer, when you have read these instructions please ensure you leave them with the user.

### Contents

Thank you for choosing Bristan, the UK's leading taps and showers expert. We have designed these products with your enjoyment in mind. To ensure that they work to their full potential, they need to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 6273.

### Contents

<ul> <li>Important Safety Information</li> </ul>	3
Prior to Installation	4
<ul> <li>Installation - Riser with Moulded Brackets</li> </ul>	5-6
<ul> <li>Installation - Brackets with Fixing Plates</li> </ul>	6-7
<ul> <li>Installation - Shrouded Brackets</li> </ul>	8
<ul> <li>Installation - Wall Outlets</li> </ul>	9
General Cleaning	9
Troubleshooting	10
• Notes	11

## **Important Safety Information**

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit **www.wrasapprovals.co.uk/approvals-directory** 

This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:



- Wear eye protection

- Unplug equipment after use

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

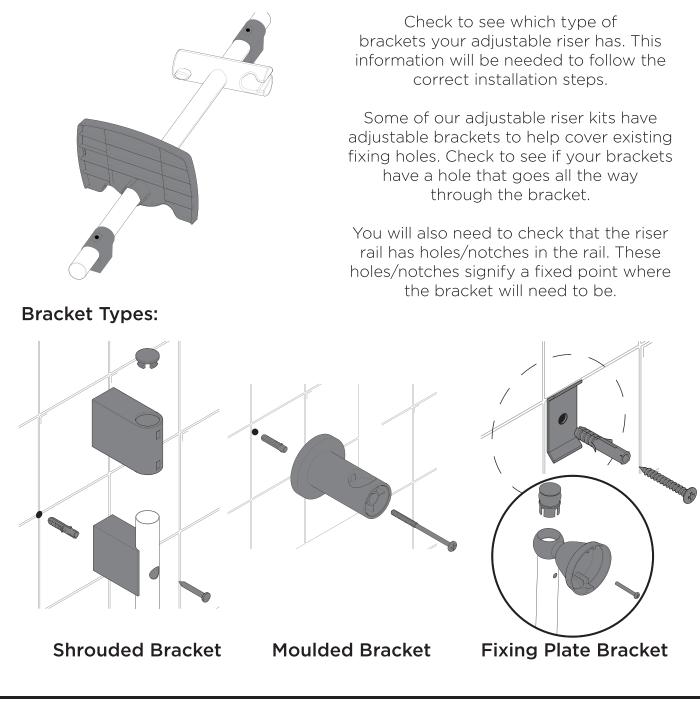
The Institute of Plumbing, 64 Station Lane, Hornchurch, Essex, RM12 6NB, Tel: 01708 472791

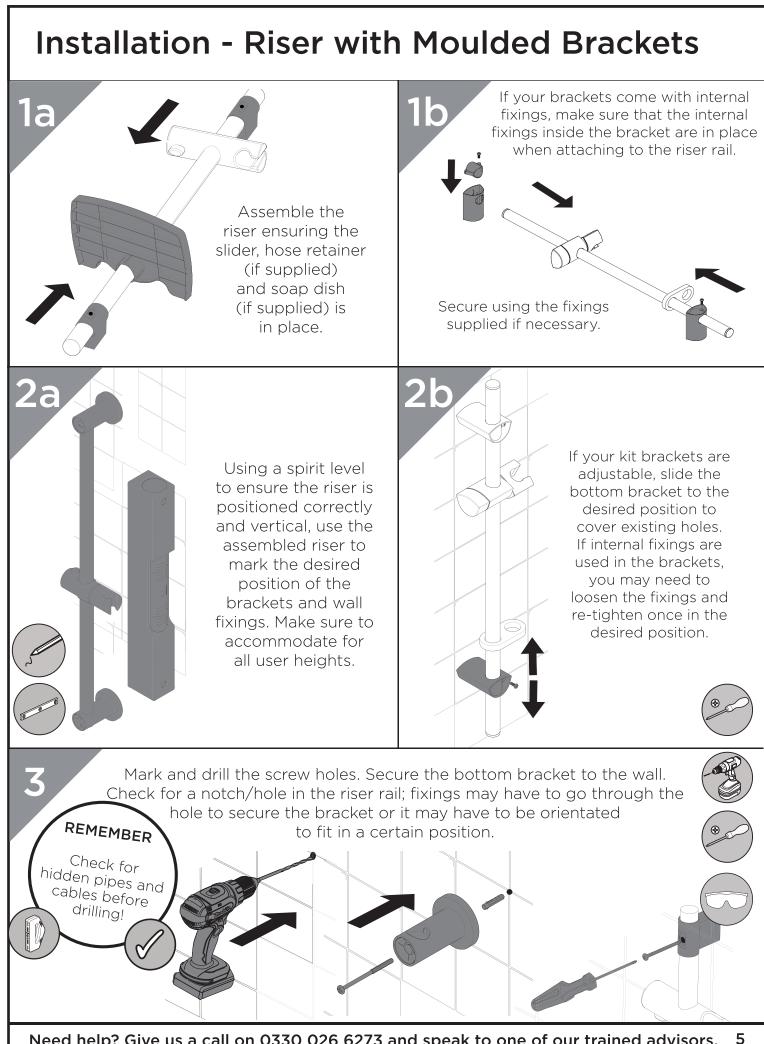
## **Prior to Installation**

The installation images are for illustrative purposes only, and your product may slightly differ in installation, depending on specification. Please refer to your specific shower kit contents page for specification information.

These kits are designed to be used in conjunction with Bristan showers. We cannot guarantee compatability or adequate performance when used with other showers.

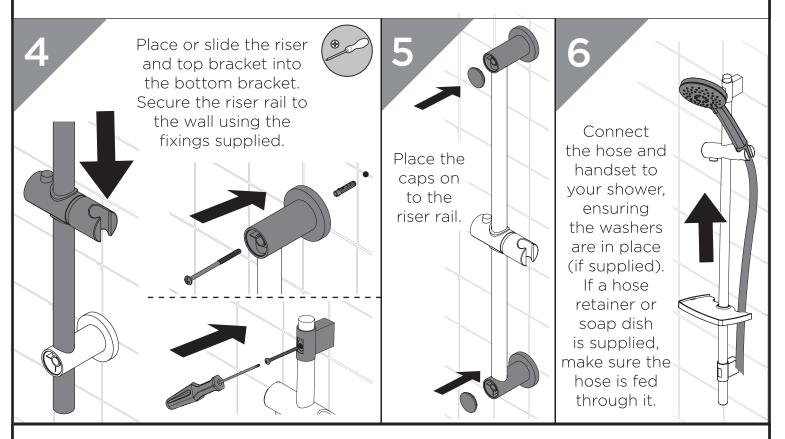
This shower kit must be installed in compliance with current water regulations. If you have any doubts about the water regulation requirements contact your local water services provider or use the services of a professional plumber.



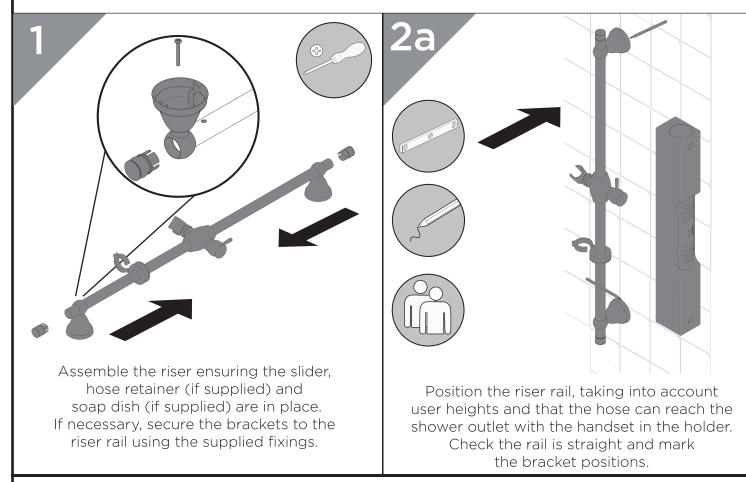


Need help? Give us a call on 0330 026 6273 and speak to one of our trained advisors.

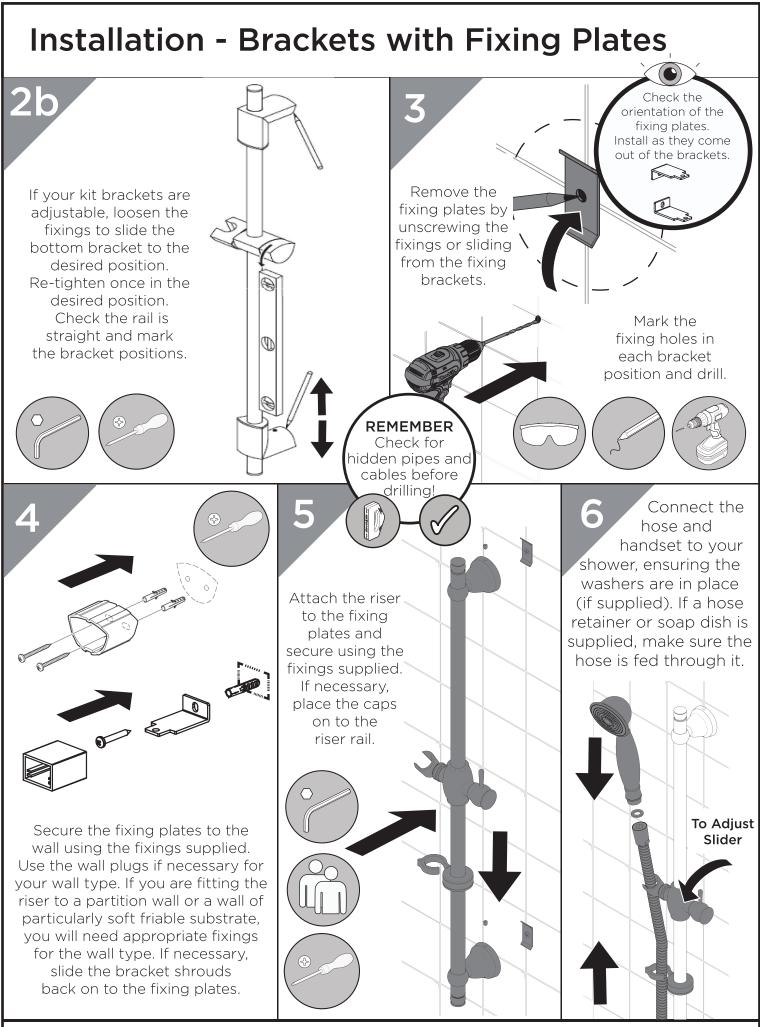
## **Installation - Riser with Moulded Brackets**



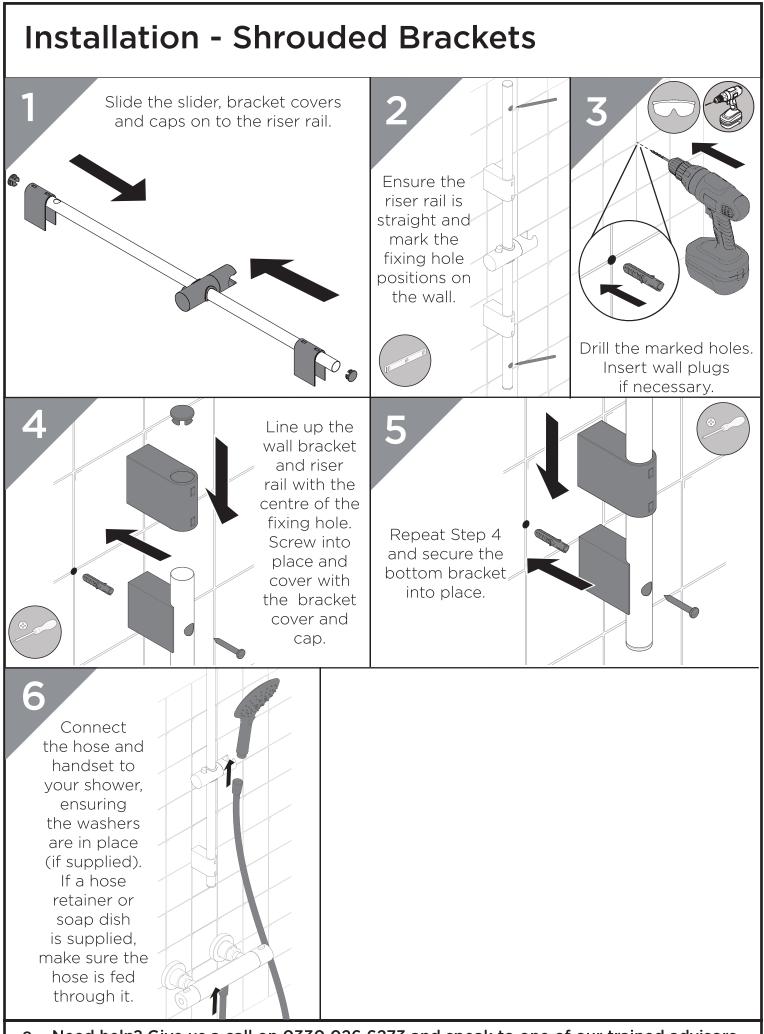
### **Installation - Brackets with Fixing Plates**



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7



## **Installation - Wall Outlets**

Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your hose has enough reach from that position to reach. Finish the wall surface.

#### With rear access

Without rear access

Plumb the copper pipework to the desired location. Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant and ensuring the rubber seal is fitted to the back of the wall outlet.

Your Bristan shower

head may have rub-clean

nozzles for easy cleaning.

Simply rub your fingers across

the rubber spray jets regularly

before you turn the shower on to remove any

scale or debris.

Fit the wall outlet, ensuring the washers are fitted either side of the wall. Connect the plumbing to the outlet.

### **General Cleaning**

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on surfaces.

# Troubleshooting

	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specific product's Contents Page for the minimum working pressure/distance required.
	Inlet filter in the shower valve is blocked	Refer to the shower fitting instructions for Maintenance steps.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
Shower hose is kinked, causing a blockage. Water supply failure		Un-kink the shower hose and check fo any damage, Replace if necessary.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water	This is normal for a short time after using the shower.	This is caused by residual water tensio the build up of water in the shower kit.
drip- ping from shower kit	If water continues to drip, possibly due to the ceramic disc valves/ cartridge	Refer to the Maintenance section of your shower instructions to replace the valves/cartridge.

## Notes

Issue: D3

Part Number: FI Adj Kits

## BRISTAN

#### Bristan Group Ltd.

- UK: Bristan Group, B78 1SG.
- EU: Masco Europe S.à.r.l. 14 Rue Strachen 6933 Mensdorf Luxembourg

Customer Service:+44330 026 6273Web:www.bristan.comEmail:enquire@bristan.com

#### A Masco Company

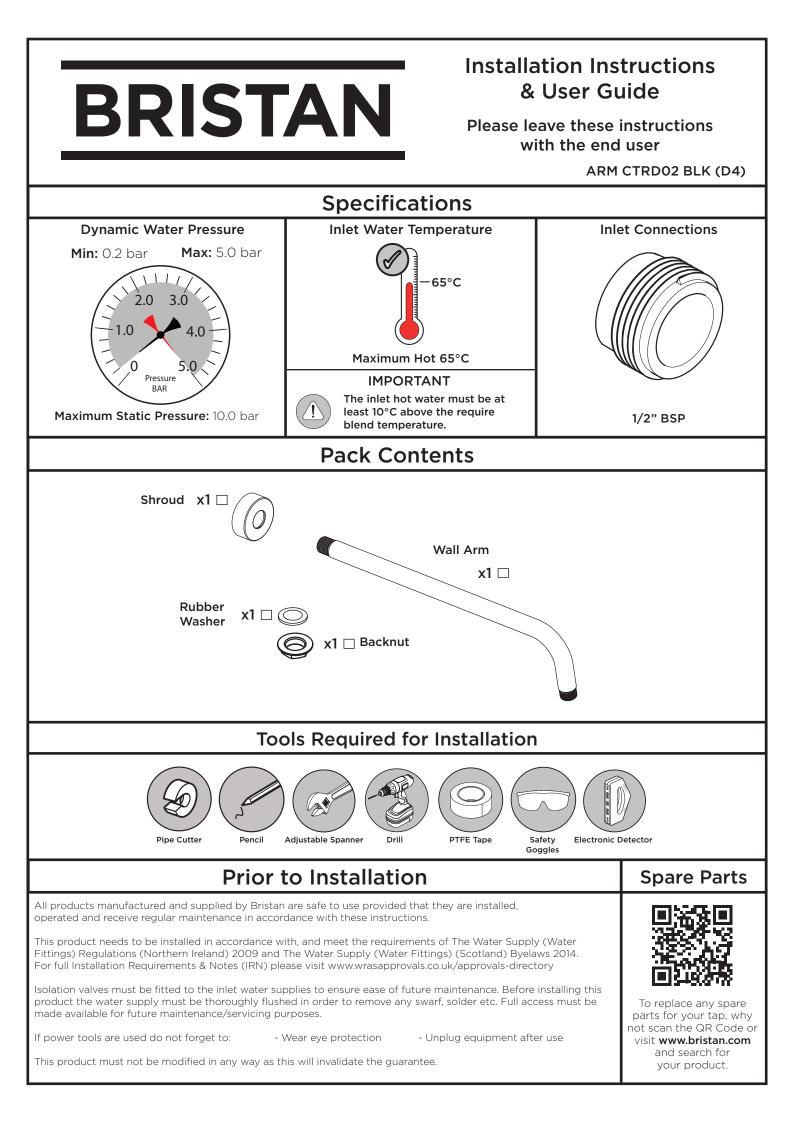
At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

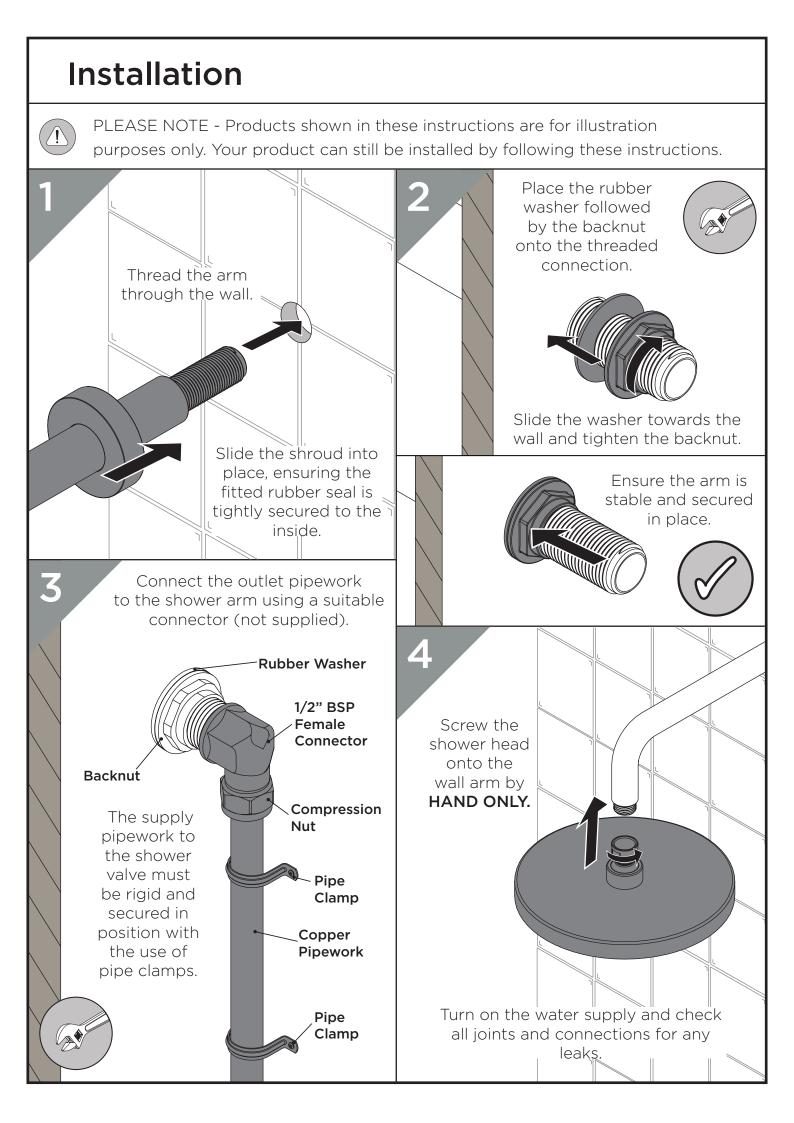
To start your free guarantee simply scan the QR code and register your product. Alternatively visit **www.bristan.com/register**.

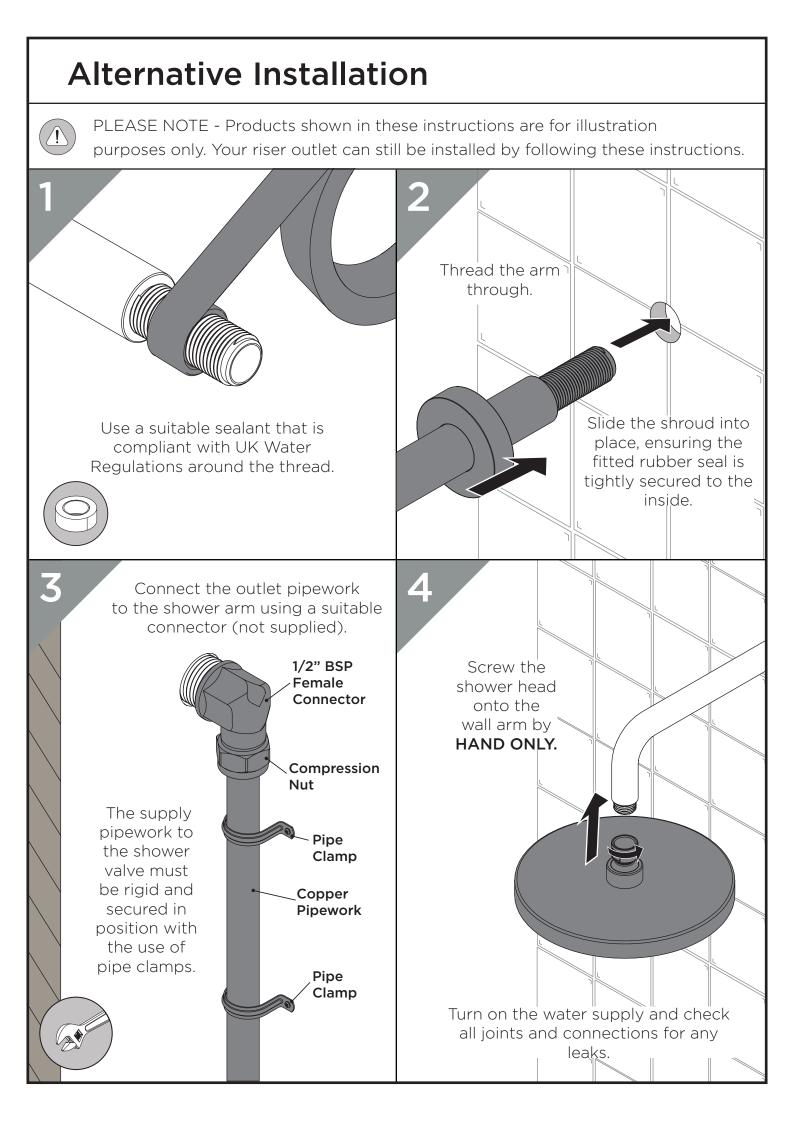
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## Cleaning

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Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

### **Cleaning The Shower Head**

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

### Contact Us

Bristan Group Ltd. A Masco Company

UK: Bristan Group, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG.

EU: Masco Europe S.à.r.l. 14 Rue Strachen 6933 Mensdorf Luxembourg



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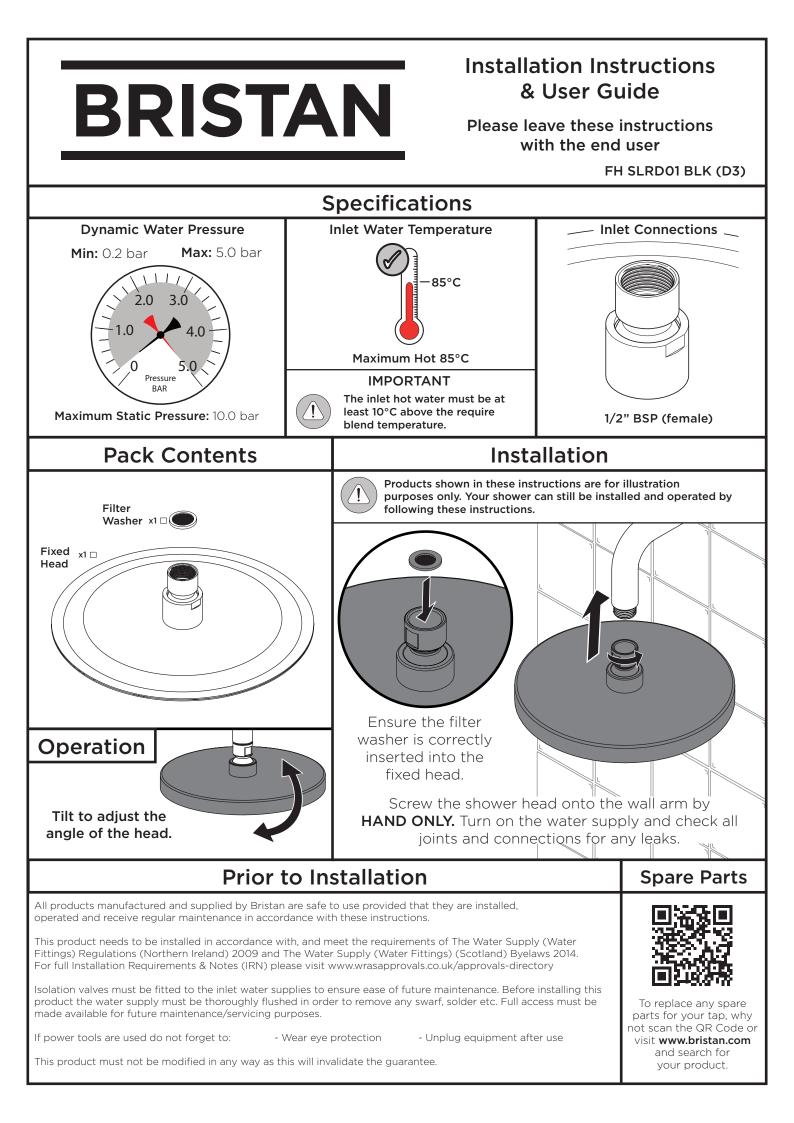
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### **Cleaning The Shower Head**

Your Bristan shower head is equipped with rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly and before you turn the shower on to remove and scale or debris.

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

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