

# BRISTAN

## Installation Instructions & User Guide

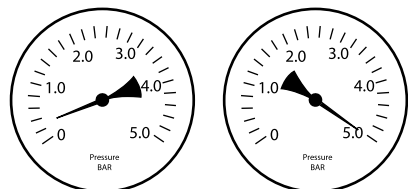
Please leave these instructions  
with the end user

Product Code: CRU SHCDIV C (D1)

### Specifications

#### Dynamic Water Pressure

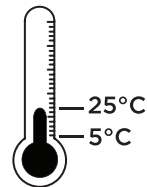
Min: 0.2 bar Max: 5.0 bar



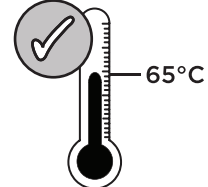
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature

Cold Water Supply Hot Water Supply



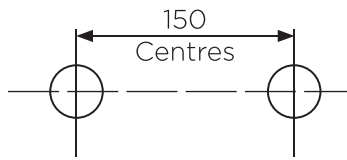
Min: 5°C Max: 25°C



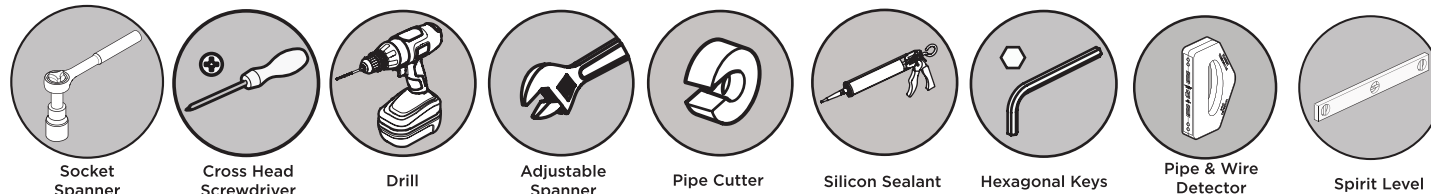
65°C Recommended

**IMPORTANT** The inlet hot water must be at least 10°C above the required blend temperature.

#### Inlet Dimensions



#### Inlet Connections



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

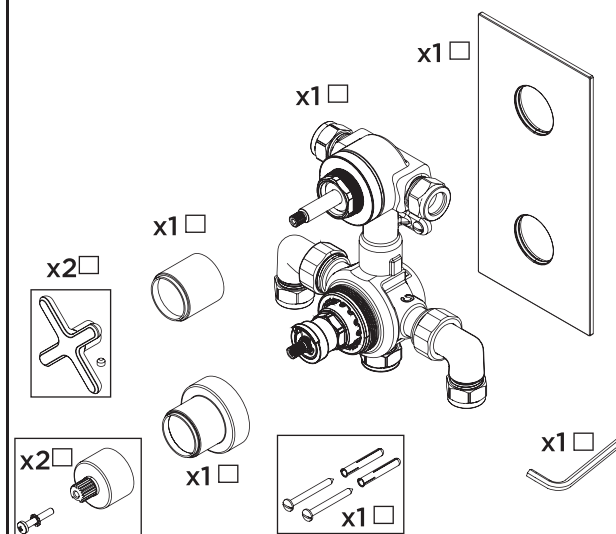
#### Cavity Dimensions (mm)

Minimum Fitting Depth: 60mm

Maximum Fitting Depth: 75mm

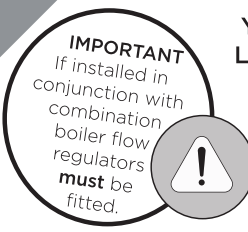
Concealing Plate Adjustment Range: 15mm

### Pack Contents



### Valve Configuration

1

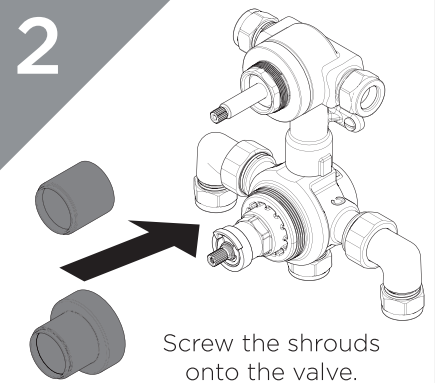


Yellow Flow Limiter (Hot)

Green Flow Limiter (Cold)

Remove the inlet elbows and filters. Remove the plastic inserts from the valve inlets and insert the flow regulators. Replace the elbows, ensuring the filters are fitted.

2



Screw the shrouds onto the valve.

### Installation

1

Prepare the pipework. Create the rear access point in the back of the wall cavity.

2

**IMPORTANT** Rear access to the shower is required for maintenance and servicing

Install suitable batons (if required) into the cavity. Take the finished wall surface into consideration when fitting the valve into the cavity. Mark the position of the valve; drill and plug holes to suit.

3

Ensuring the valve is straight, secure the valve using the screws supplied (solid walls only) or a suitable alternative.

4

Connect the inlet pipes ensuring the olives are fitted. Elbows can be pointed up or down.

5

Plumb your chosen outlets into the valve. Turn on the water supply and check the valve for any leaks.

6

Draw around the concealing plate as a template, measuring in by 10mm to give clearance. Finish the wall surface. Using a silicon sealant, push on the concealing plate and hold firmly until set.

7

Fit the handles. Remember hot on the left, cold on the right.

### Temperature Adjustment

1

Turn the handle to the maximum temperature setting, then remove it. Remove the handle shroud.

2

Turn the spindle to increase or decrease the temperature. Check the temperature and adjust until you achieve the desired result. Pre-set to 42°C.

3

Fit the temperature handle back in the maximum hot position. Remember To service your product!

### General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Operation

Off

Left Outlet On

Right Outlet On

Increased Temperature

Decreased Temperature

### Maintenance - Cartridge Cleaning

1

IMPORTANT

Isolate the water supply before starting!

2.5 mm

Remove the handles.

2

Gently remove the concealing plate from the wall.

3

Unscrew the shrouds. Remove the cartridges and piston.

4

Remove any O-rings and soak all components in de-scaler and wash off in clean water. Examine all seals and replace if needed. Use WRAS approved silicon based grease on all seals.

5

Reverse the installation steps, ensuring the temperature stop is aligned correctly.

6

Follow the Temperature Adjustment Steps if required.

1

2

3

Increase Temperature

Decrease Temperature

Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to the specification for the minimum distance required.
	Are the water supply pressures balanced?	If pressures are unbalanced, a pressure reducing valve should be used for optimum performance.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the shower.
	Airlock or partial blockage in the supply pipework.	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Hot/Cold water supply has failed	Check the hot and cold feeds. The shower will not work if either fails.
Maximum Water Temperature too Hot/Cold	Maximum Water Temperature needs adjusting.	Refer to the Temperature Setting section to set your desired maximum temperature.
Outlet Water Temperature too Hot/Cold	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Installation conditions outside operating parameters.	Refer to the specification for the minimum distance required.
	Hot water temperature is less than 10°C above the required blend temperature	Adjust hot water temperature or wait for water to reheat if a stored water system is used.
	Instantaneous water not igniting because the water flow rate is too low.	Increase water flow rate through the system. Refer to the Maintenance section to clean/check the cartridge and filters for any damage. Contact your boiler manufacturer.
Only hot/cold water from Shower Valve	Instantaneous water not igniting because the water pressure is too low.	Refer to the specification for system requirements. Increase water pressure through the system. Contact your boiler manufacturer.
	Inlet water supplies are reversed.	Check the water inlet connections are the correct way around: Hot on the left, Cold on the right when viewed from the front. Rework pipework as necessary.
	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
Water dripping from shower	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower.
	If water continues to drip, possibly due to the cartridge	Remove cartridge and clean, refer to 'Maintenance' section before starting any maintenance.
Shower does not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

### Notes

### Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

UK:

Bristan Group, B78 1SG.

EU:

Masco Europe S.à.r.l., 14 Rue Strachen  
6933 Mensdorf, Luxembourg.

Customer Service:

+44330 026 6273

Web:

[www.bristan.com](http://www.bristan.com)

Email:

[enquire@bristan.com](mailto:enquire@bristan.com)

A Masco Company

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

Product Code: SQR KIT01 Range (D3)

### Specification

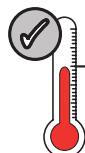
#### Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



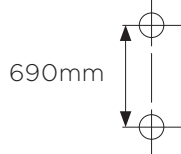
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature

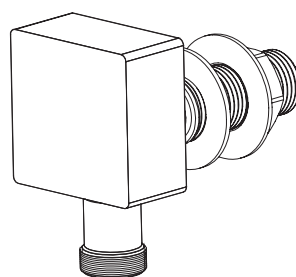


Max Hot: 60°C

#### Riser Centres

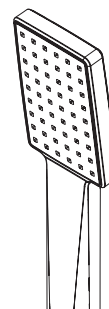


#### Inlet Connection



1/2" BSP

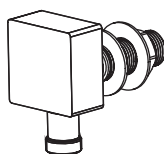
#### Outlet Connection



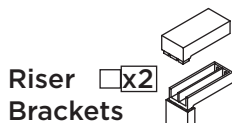
Single Function Handset  
with Rub Clean Nozzles

### Pack Contents

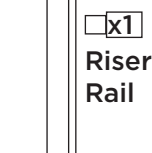
Wall  
x1 Outlet



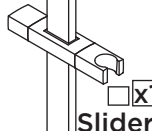
Riser  
Brackets x2



x1  
Riser  
Rail



x1  
Slider



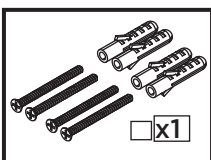
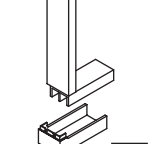
x1  
Single  
Function  
Handset



x1  
Cone  
to Nut  
Hose



x2  
End Caps

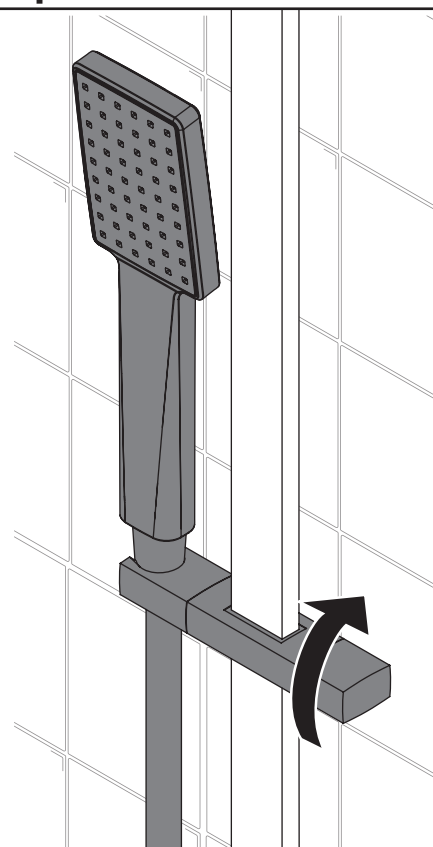


Screw Pack

### Operation

Twist the  
button  
to release  
the lock.

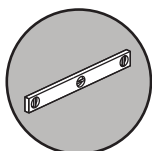
Adjust to the  
necessary  
height and  
return to  
the straight  
position  
to lock.



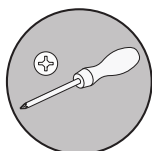
### Tools Required for Installation



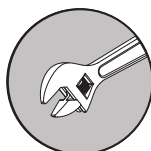
Pencil



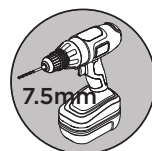
Spirit Level



Cross Head  
Screwdriver



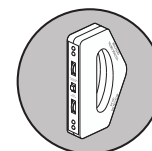
Adjustable  
Spanner



Drill



Safety  
Goggles



Electronic  
Detector



# Contents

Thank you for choosing Bristan, the UK’s leading taps and showers expert. We have designed these products with your enjoyment in mind. To ensure that they work to their full potential, they need to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 6273.

• Prior to Installation	<b>3</b>
• Adjustable Riser Installation	<b>4-5</b>
• Wall Outlet Installation	<b>6</b>
• Our Guarantee	<b>6</b>
• Cleaning	<b>7</b>
• Troubleshooting	<b>8</b>
• Spare Parts	<b>8</b>
• Contact	<b>8</b>



# Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014.

For full Installation Requirements & Notes (IRN) please visit  
**[www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)**

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.



Compare the inlet water temperature of this product to the shower, and any other shower accessories you are installing as part of your set up. Ensure that the lowest maximum inlet water temperature is adhered to when installing your shower.

This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:




- Wear eye protection
- Unplug equipment after use

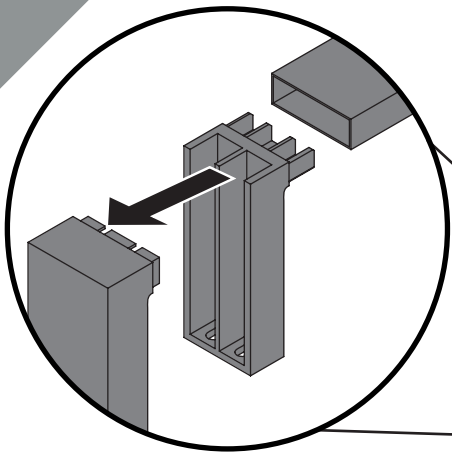
If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

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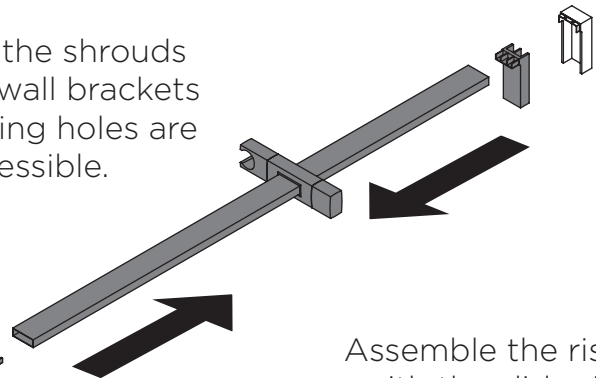
# Adjustable Riser Installation

 PLEASE NOTE - Risers shown in these instructions are for illustration purposes only. Your riser outlet can still be installed by following these instructions.

1

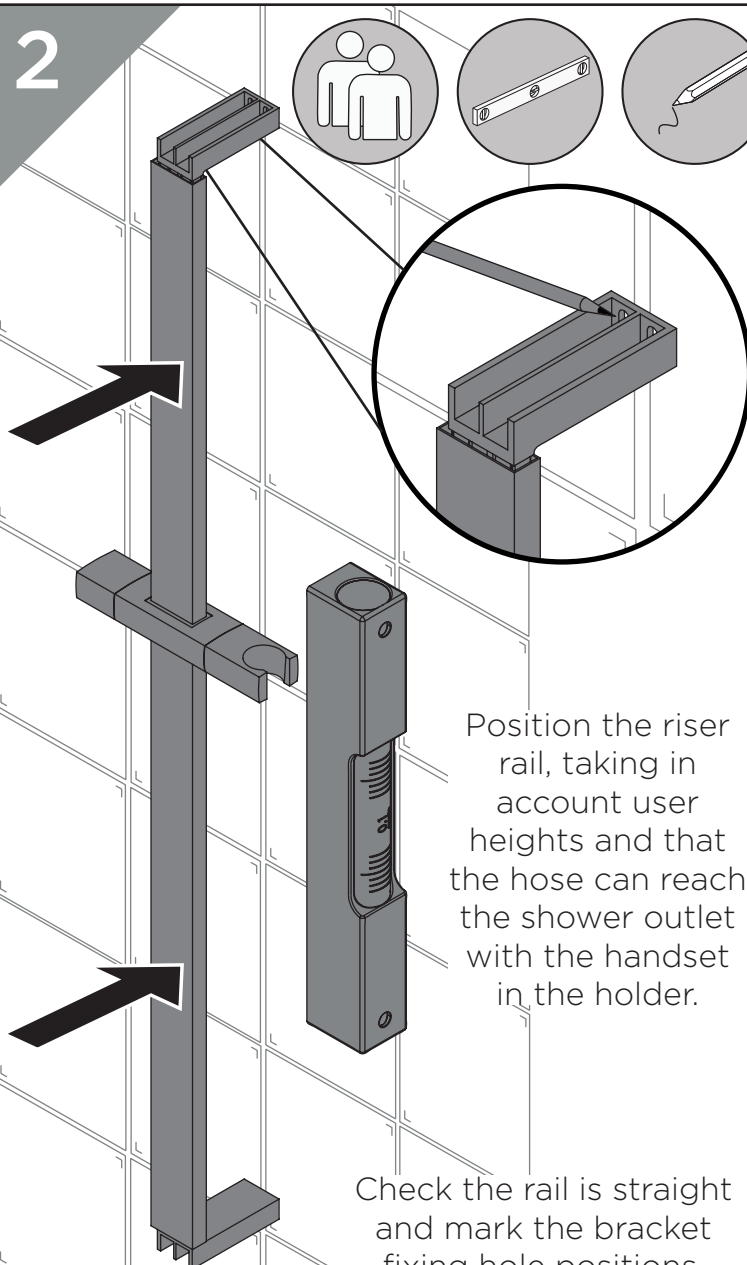


Remove the shrouds from the wall brackets so the fixing holes are accessible.



Assemble the riser with the slider in place.

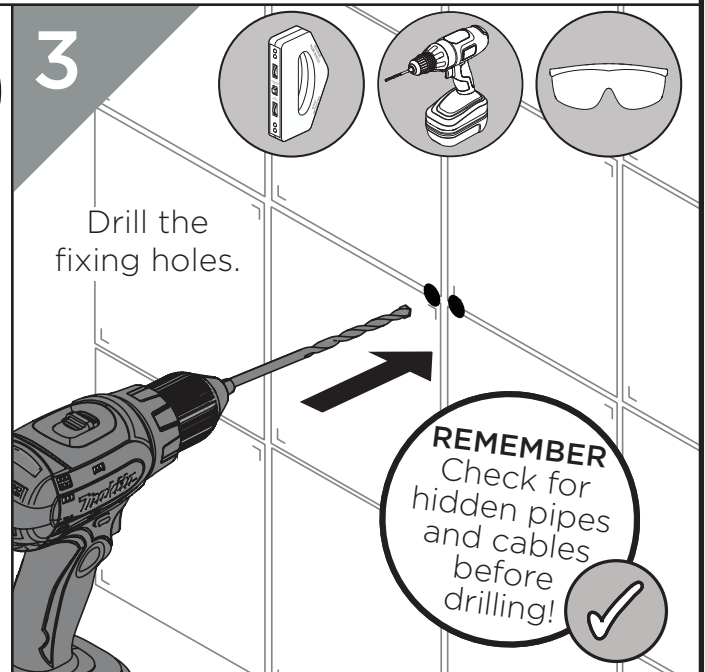
2



Position the riser rail, taking in account user heights and that the hose can reach the shower outlet with the handset in the holder.

Check the rail is straight and mark the bracket fixing hole positions.

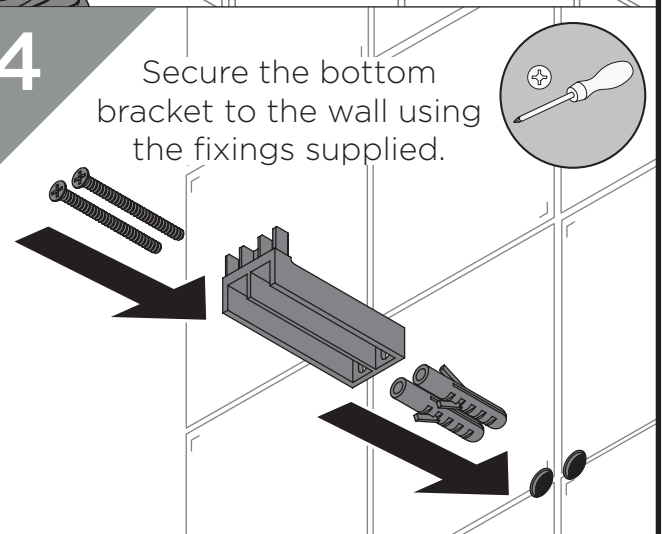
3



Drill the fixing holes.

**REMEMBER**  
Check for hidden pipes and cables before drilling!

4



Secure the bottom bracket to the wall using the fixings supplied.

If the riser is being fitted to a partition wall/ soft friable substrate, **alternative fixings will be required.**

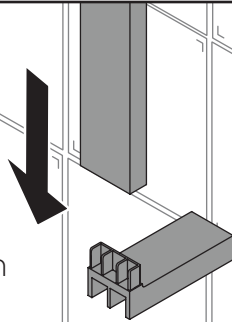
# Adjustable Riser Installation



PLEASE NOTE - Risers shown in these instructions are for illustration purposes only. Your riser outlet can still be installed by following these instructions.

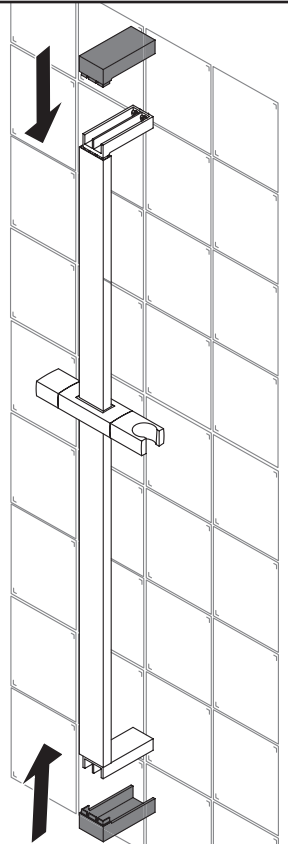
5

Attach the riser with top bracket to the bottom bracket.



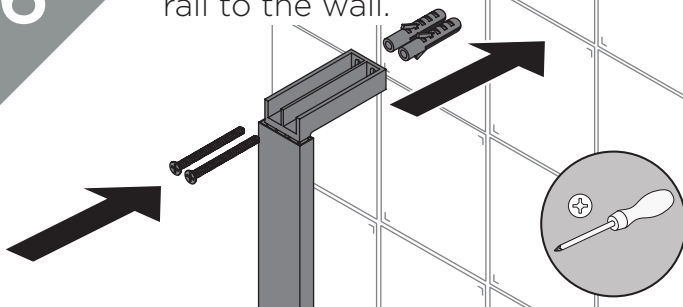
7

Replace the shrouds for the brackets.



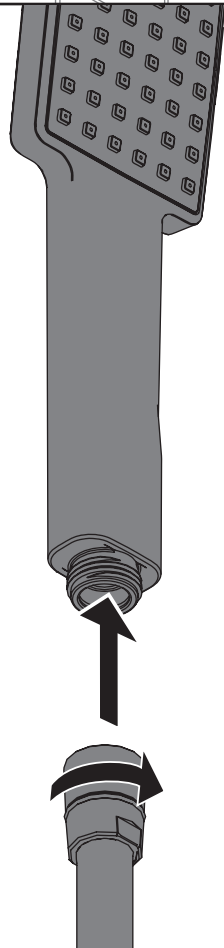
6

Secure the riser rail to the wall.



8

Secure the cone end of the hose onto the threaded inlet connection of the handset.

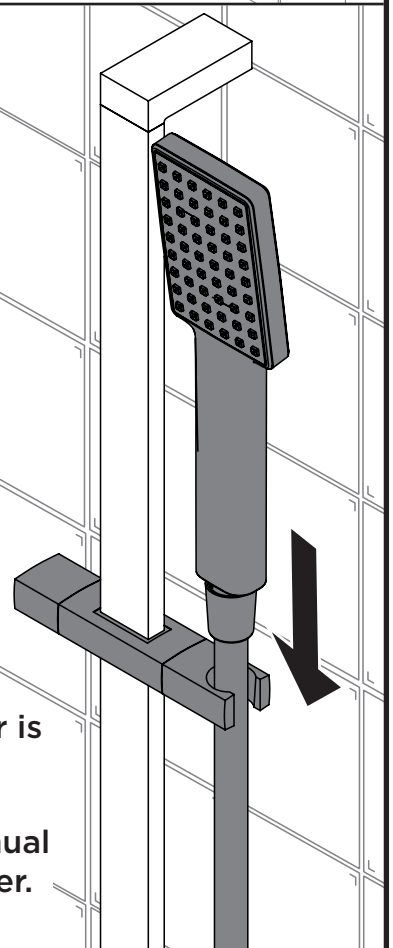


9

Place handset into slider.


**Your adjustable riser is now installed.**

**Refer to shower manual to connect to shower.**





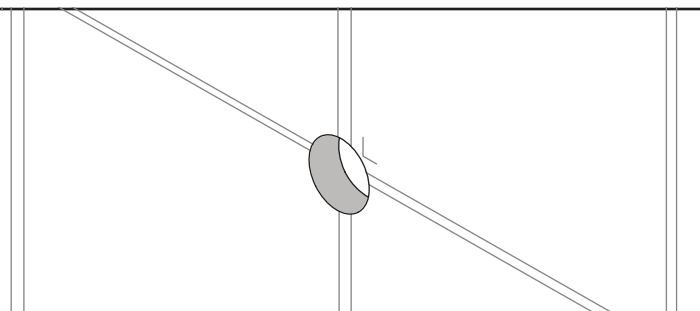
# Wall Outlet Installation

 PLEASE NOTE - Wall outlets shown in these instructions are for illustration purposes only. Your wall outlet can still be installed by following these instructions.

Choose the location for the wall outlet and create a 25-30mm hole in the wall.

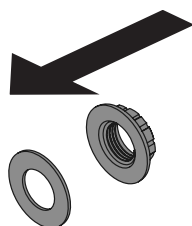
Ensure your hose has enough reach from that position to reach.

Finish the wall surface.



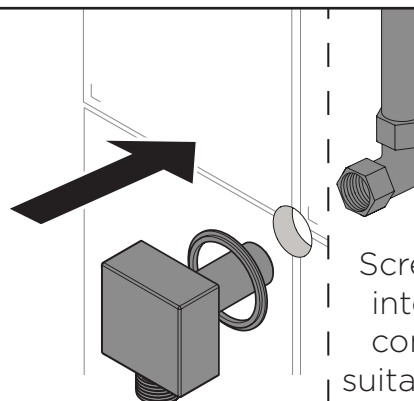
## With Rear Access

Fit the wall outlet, ensuring the washers are fitted either side of the wall.



Connect the plumbing to the outlet.

## Without Rear Access



Plumb the copper pipework to the desired location.

Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant.

Ensure the rubber seal is fitted to the back of the wall outlet.

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers.

That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit **[www.bristan.com/register](http://www.bristan.com/register)**.

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit **[www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees)**.



# Cleaning

## General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes. Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

## Cleaning The Shower Head

Your Bristan shower head is equipped with rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly and before you turn the shower on to remove and scale or debris.

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

## Troubleshooting

Symptom	Cause(s)	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specific product's Contents Page for the minimum working pressure/distance required.
	Inlet filter in the shower valve is blocked	Refer to the shower fitting instructions for Maintenance steps.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Shower hose is kinked, causing a blockage.	Un-kink the shower hose and check for any damage, Replace if necessary.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
<b>Water dripping from shower kit</b>	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower kit.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section of your shower instructions to replace the valves/cartridge.

## Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit **www.bristan.com** and search for your product.

## Contact Us

# BRISTAN

Part of **BRISTAN GROUP**

**Bristan Group Ltd.**  
A Masco Company

**UK:** Bristan Group,  
Pooley Hall Drive,  
Birch Coppice Business Park,  
Dordon, Tamworth  
B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Email Us:** [enquire@bristan.com](mailto:enquire@bristan.com)  
**Website:** [www.bristan.com](http://www.bristan.com)  
**Call Us:** +44330 026 6273



# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

ARM WASQ01 Range (D6)

### Specifications

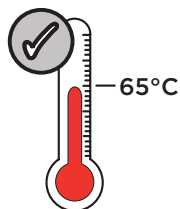
#### Dynamic Water Pressure

Min: 0.2 bar      Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



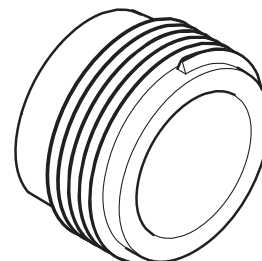
Maximum Hot 65°C

#### IMPORTANT



The inlet hot water must be at  
least 10°C above the require  
blend temperature.

#### Inlet Connections

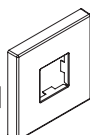


1/2" BSP

### Pack Contents

Shroud

x1



Backnut

x1



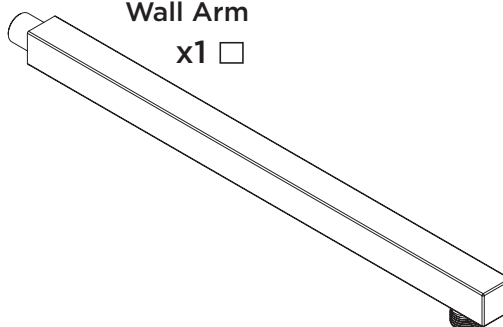
Rubber  
Washer

x1



Wall Arm

x1



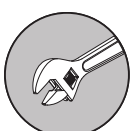
### Tools Required for Installation



Pipe Cutter



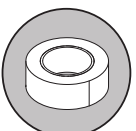
Pencil



Adjustable Spanner



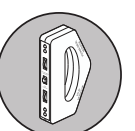
Drill



PTFE Tape



Safety  
Goggles



Electronic Detector

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

- Wear eye protection

- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.

# Installation



PLEASE NOTE - Products shown in these instructions are for illustration purposes only. Your product can still be installed by following these instructions.

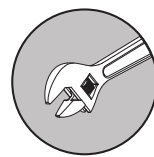
1

Thread the arm through the wall.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

2

Place the rubber washer followed by the backnut onto the threaded connection.



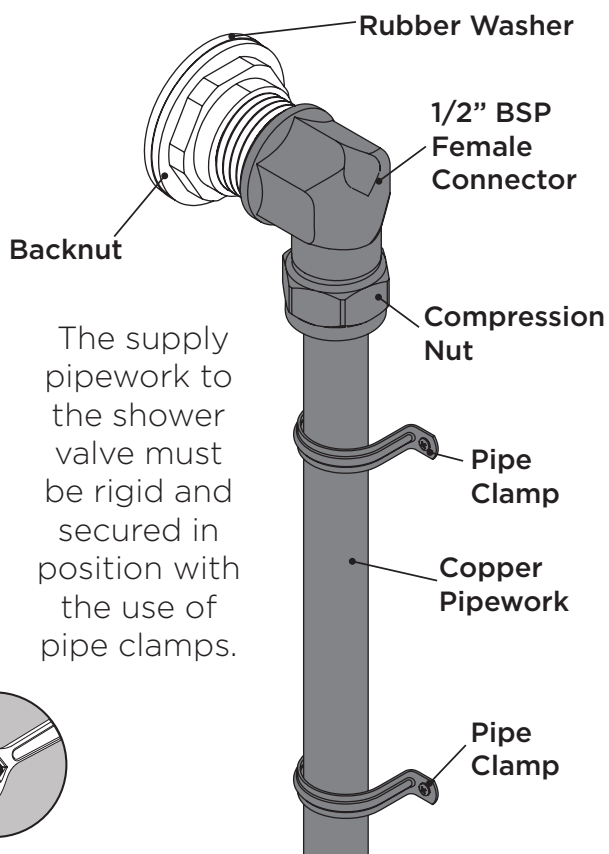
Slide the washer towards the wall and tighten the backnut.

Ensure the arm is stable and secured in place.



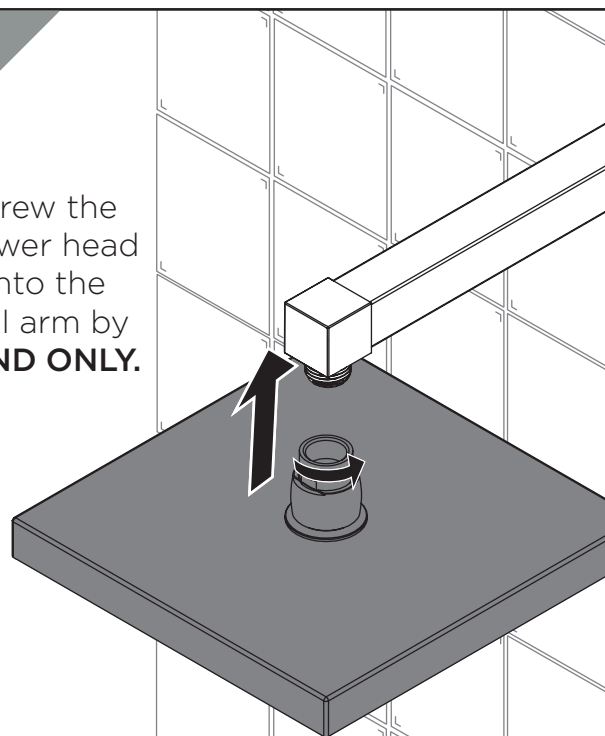
3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).




4

Screw the shower head onto the wall arm by **HAND ONLY**.

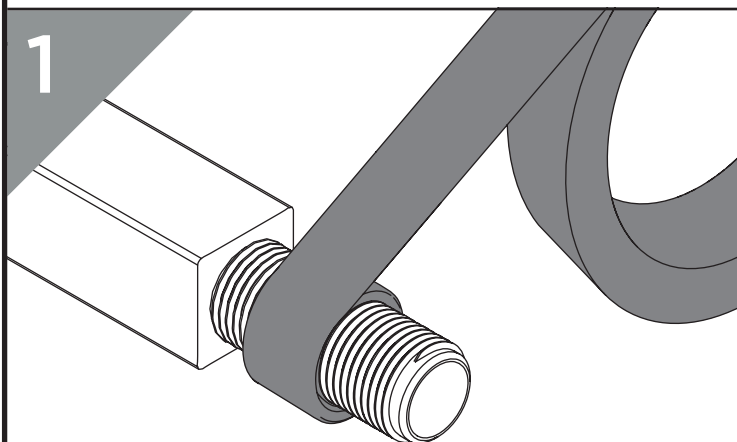


Turn on the water supply and check all joints and connections for any leaks.

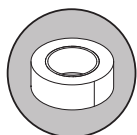
# Alternative Installation

 PLEASE NOTE - Products shown in these instructions are for illustration purposes only. Your riser outlet can still be installed by following these instructions.

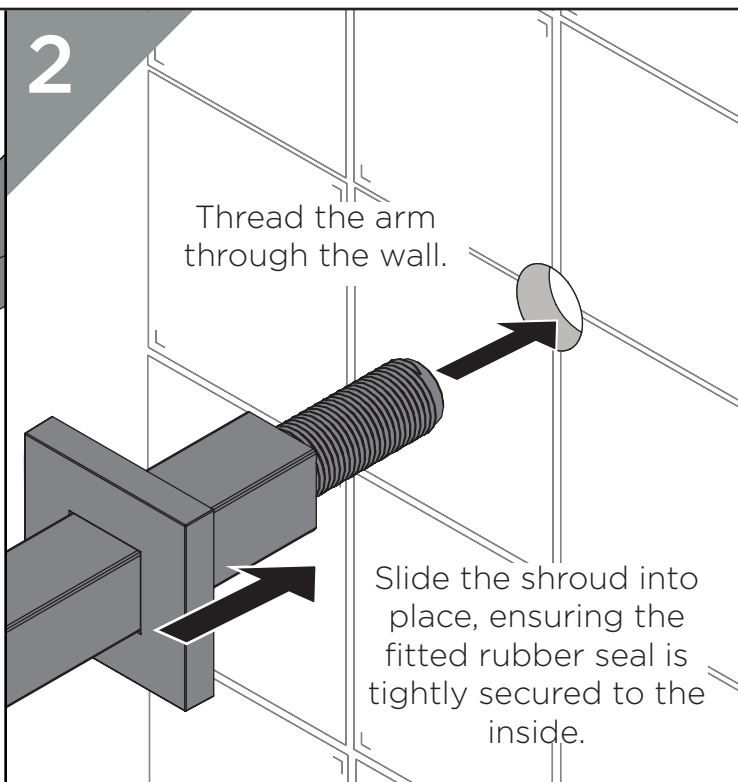
1



Use a suitable sealant that is compliant with UK Water Regulations around the thread.



2

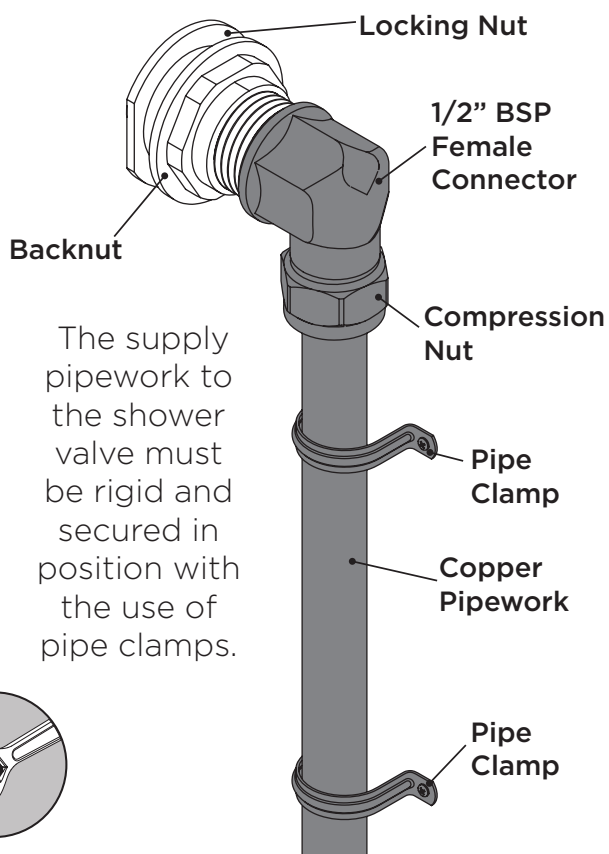


Thread the arm through the wall.

Slide the shroud into place, ensuring the fitted rubber seal is tightly secured to the inside.

3

Connect the outlet pipework to the shower arm using a suitable connector (not supplied).



Locking Nut

1/2" BSP Female Connector

Backnut

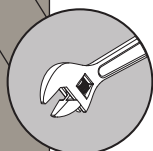
Compression Nut

Pipe Clamp

Copper Pipework

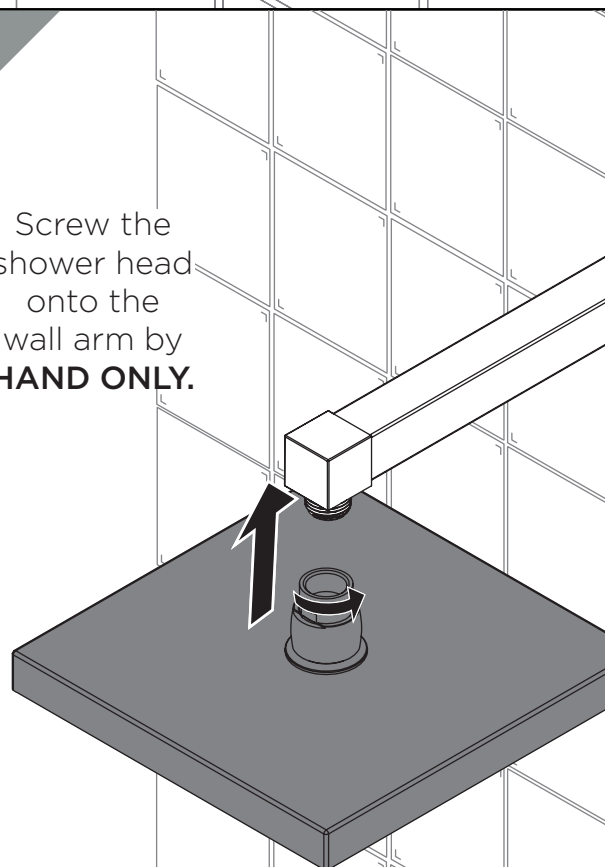
Pipe Clamp

The supply pipework to the shower valve must be rigid and secured in position with the use of pipe clamps.



4

Screw the shower head onto the wall arm by **HAND ONLY**.



Turn on the water supply and check all joints and connections for any leaks.



# Cleaning

## General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes. Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

## Cleaning The Shower Head

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

## Contact Us

**Bristan Group Ltd.**  
**A Masco Company**

**BRISTAN**

Part of **BRISTAN GROUP**

**UK:** Bristan Group,  
Pooley Hall Drive,  
Birch Coppice Business Park,  
Dordon, Tamworth  
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**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Email Us:** [enquire@bristan.com](mailto:enquire@bristan.com)  
**Website:** [www.bristan.com](http://www.bristan.com)  
**Call Us:** +44330 026 6273

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).



# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

FH SLSQ01 Range (D4)

### Specifications

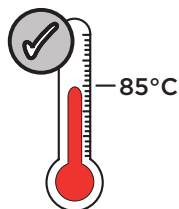
#### Dynamic Water Pressure

Min: 0.2 bar      Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



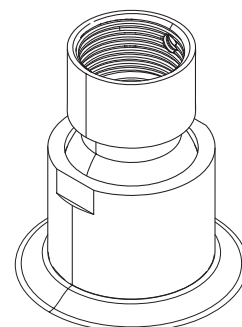
Maximum Hot 85°C

#### IMPORTANT



The inlet hot water must be at  
least 10°C above the require  
blend temperature.

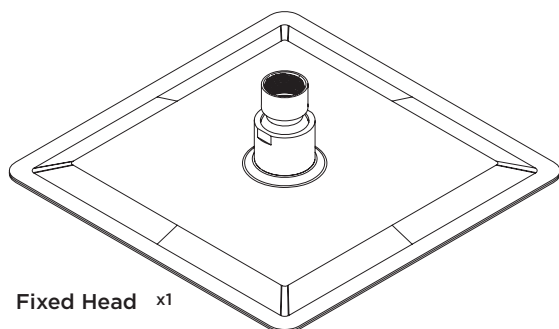
#### Inlet Connections



1/2" BSP (female)

### Pack Contents

Filter Washer x1

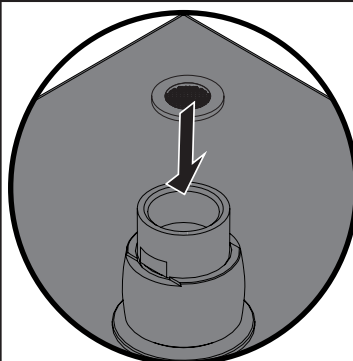


Fixed Head x1

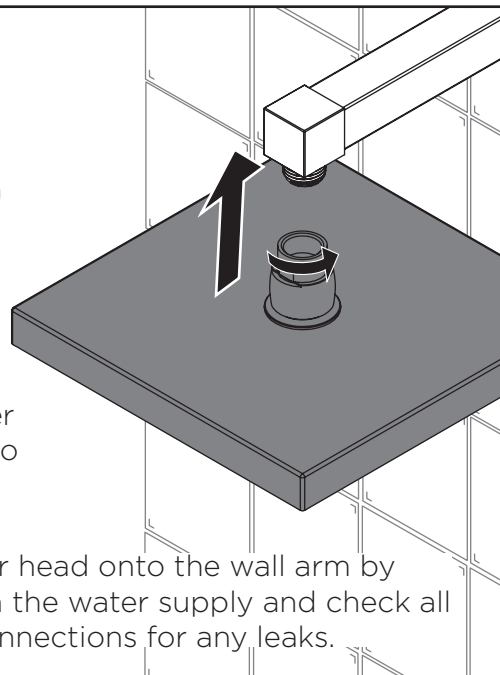
### Installation



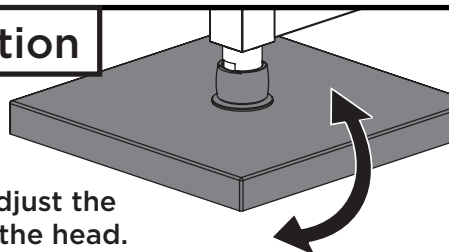
Products shown in these instructions are for illustration  
purposes only. Your shower can still be installed and operated by  
following these instructions.



Ensure the filter washer  
is correctly inserted into  
the fixed head.



### Operation



Tilt to adjust the  
angle of the head.

Screw the shower head onto the wall arm by  
**HAND ONLY**. Turn on the water supply and check all  
joints and connections for any leaks.

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Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

## Cleaning The Shower Head

Your Bristan shower head is equipped with rub-clean nozzles for easy cleaning. Simply rub your fingers across the rubber spray jets regularly and before you turn the shower on to remove and scale or debris.

The hardness of the water in your area will determine how often you should clean your shower head. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head weekly. To ensure continued performance, the shower head needs to be regularly de-scaled.

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For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

