

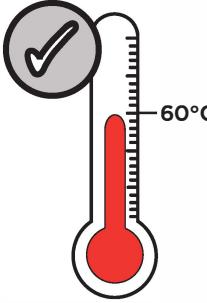
# BRISTAN

## Installation Instructions & User Guide

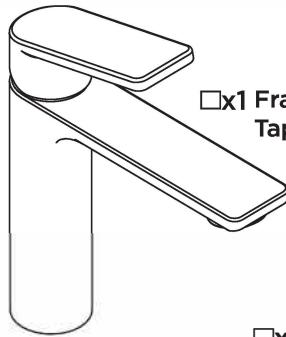
Please leave these instructions  
with the end user

Frammento Eco Start Basin Mixer: FRM ES BAS (D2)

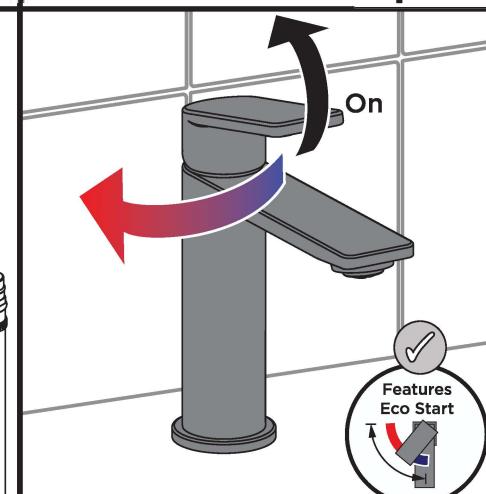
### Specifications

Dynamic Water Pressure	Inlet Water Temperature	Inlet Connections	Outlet
Min: 0.5 bar Max: 5.0 bar  Maximum Static Pressure: 10.0 bar	60°C  Maximum Hot 60°C	1/2" BSP Flexible Tails	 Coin Slot M24 5lpm Honeycomb Aerator

### Pack Contents

<input type="checkbox"/> x1 Clicker Waste	<input type="checkbox"/> x1 Fixing Kit (2 Rod)
<input type="checkbox"/> x1 Upper Washer	
<input type="checkbox"/> x1 Lower Washer	
<input type="checkbox"/> x1 Backnut	
	<input type="checkbox"/> x1 Frammento Tap
<input type="checkbox"/> x1 Plinth	<input type="checkbox"/> x1 Flexible Tails (pair)
<input type="checkbox"/> x1 Plinth Seal	

### Operation



#### Temperature Control

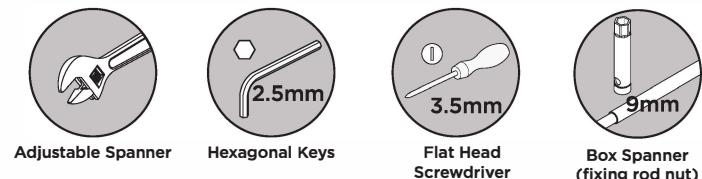
For cold water, position the handle straight forward so it is parallel with the spout (the handle will stop here when pushing it to the right)

To increase temperature, turn the handle to the left

The temperature will gradually rise the further the rotation of the handle

The handle will cease to turn once it is at a 90° angle, supplying the maximum temperature

### Tools Required for Installation/ Maintenance



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrapsapprovals.co.uk/approvals-directory](http://www.wrapsapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.



## Important

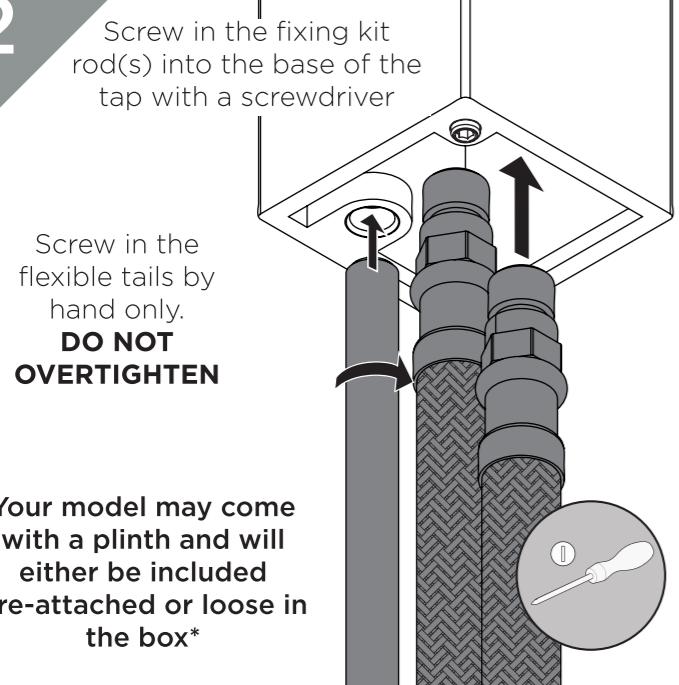
The images shown are for illustrative purposes only.

The tap you have purchased may look different to those pictured in this booklet but will follow the same installation steps.

Your contents page will be specific to your product.

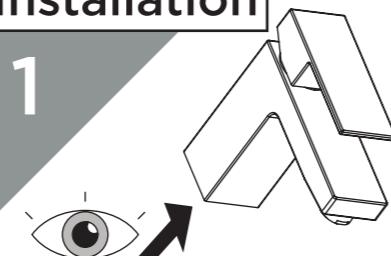
If you find your product or any of its components differ from those shown on the contents page, please contact our customer support.

2



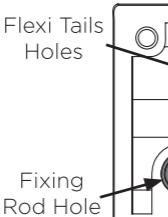
## Installation

1

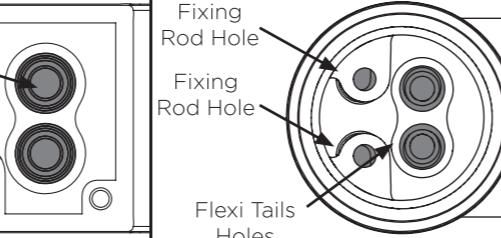


Look underneath the tap body to observe fixing kit rod(s) and tail inlet positions

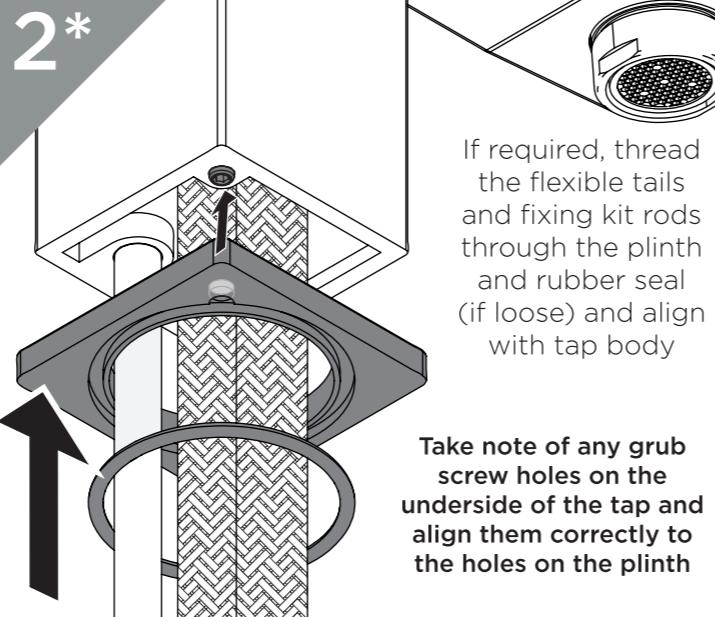
1 Fixing Rod



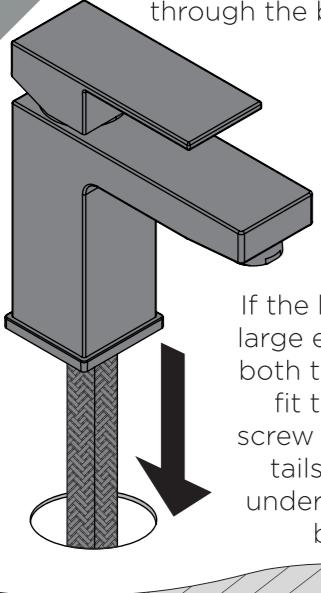
2 Fixing Rods



2\*

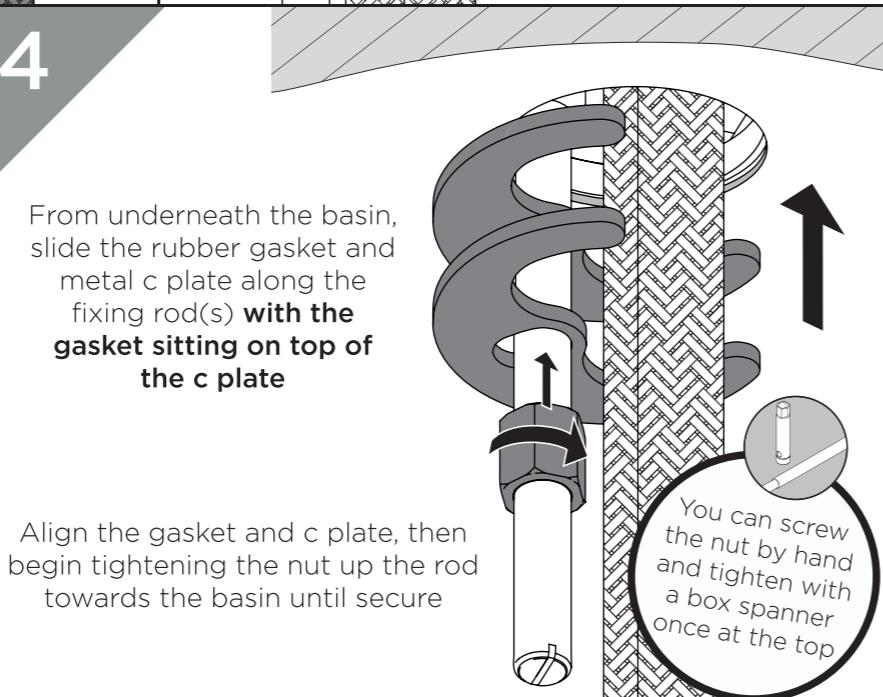


3



Thread the flexible tails and fixing kit rods through the basin hole

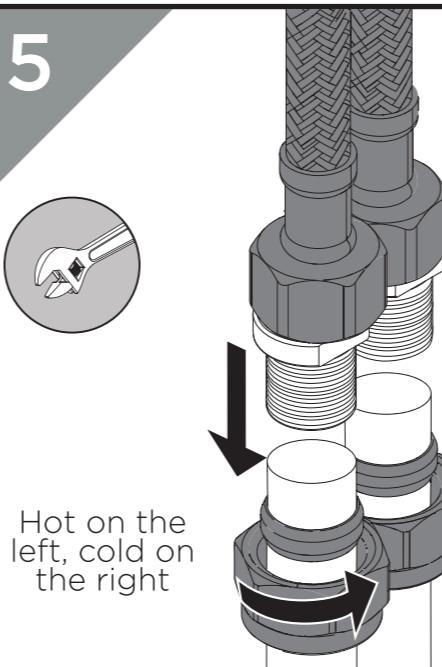
4



If the hole is not large enough for both tail ends to fit through, screw one of the tails in from underneath the basin

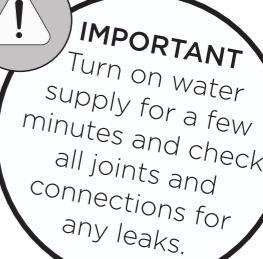
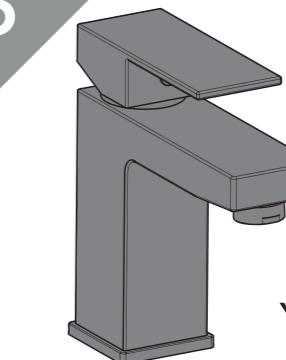
Align the gasket and c plate, then begin tightening the nut up the rod towards the basin until secure

5



Connect the hot and cold water supplies to the flexible tails and turn until tight

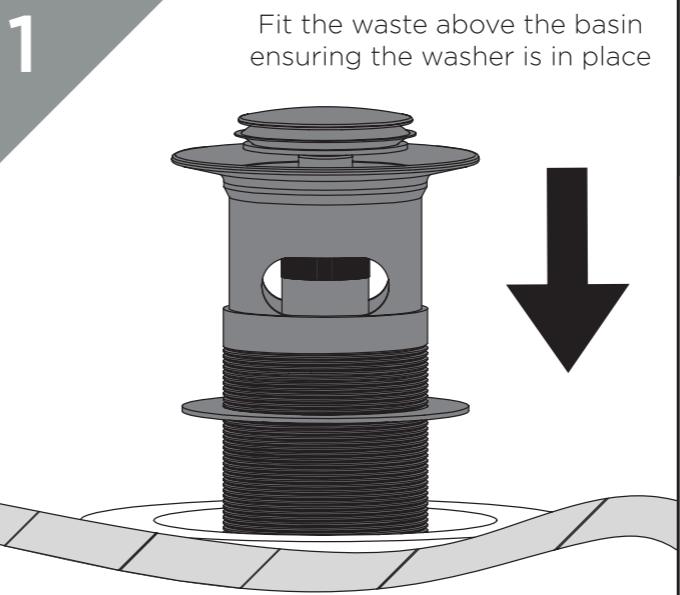
6



Your tap is now ready for use

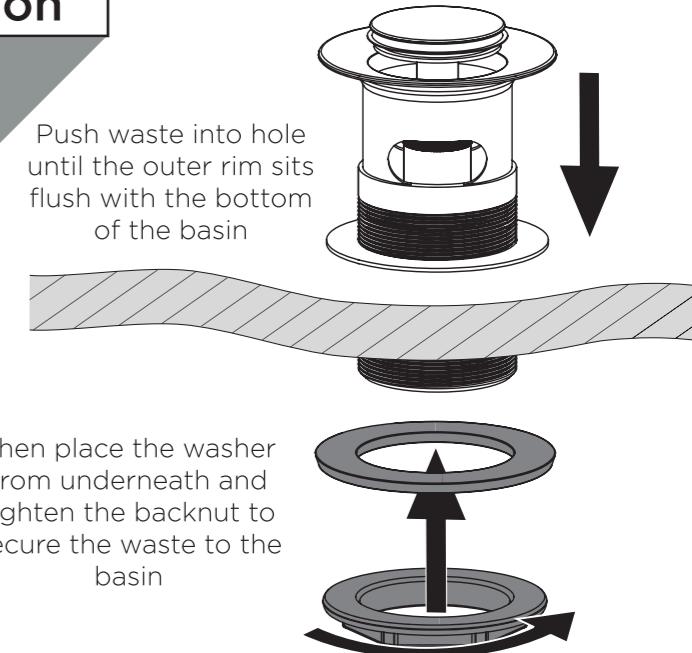
## Waste Installation and Operation

1



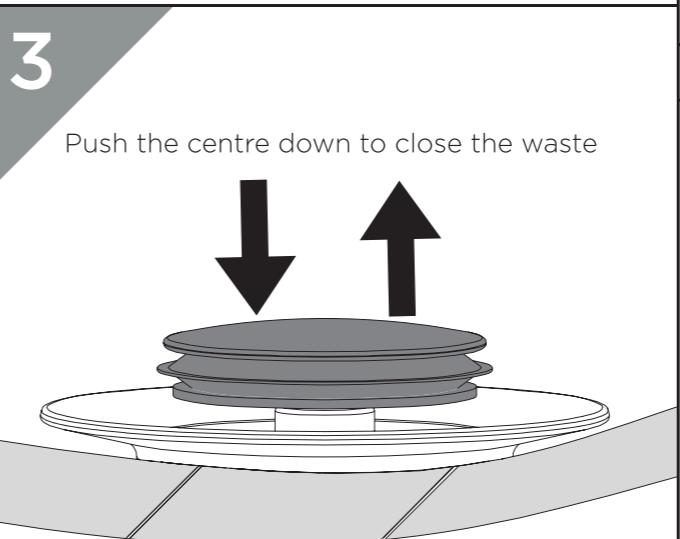
Fit the waste above the basin ensuring the washer is in place

2

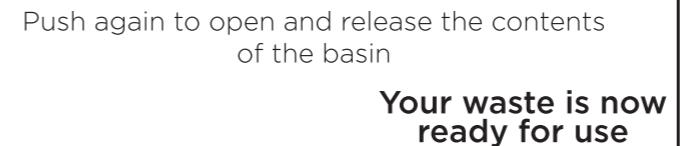


Push waste into hole until the outer rim sits flush with the bottom of the basin

3



Push the centre down to close the waste



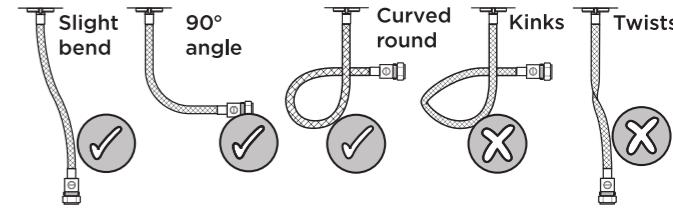
Your waste is now ready for use

## General Cleaning

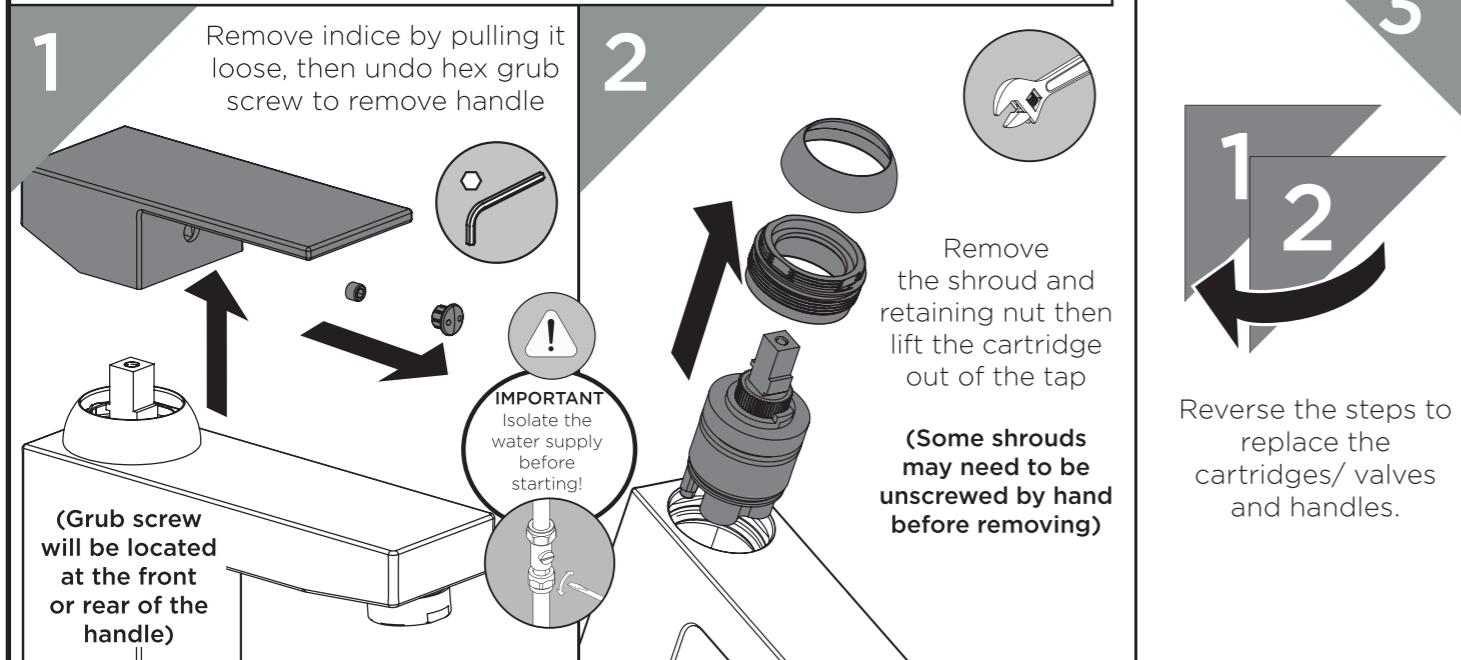
Bristan products are made from premium materials, with hand polished, electroplated, PVD or EPD finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

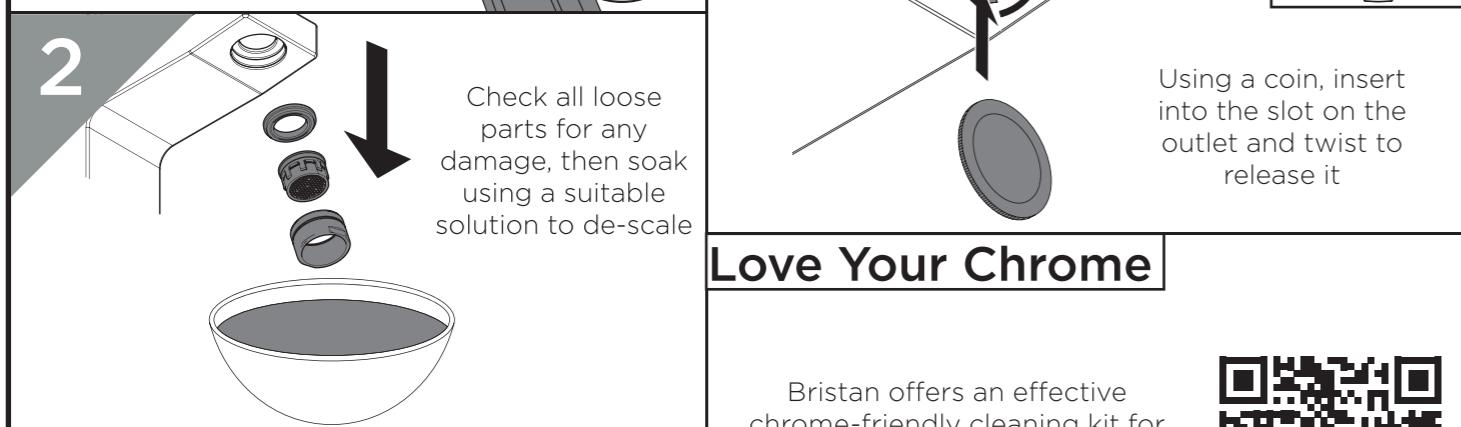
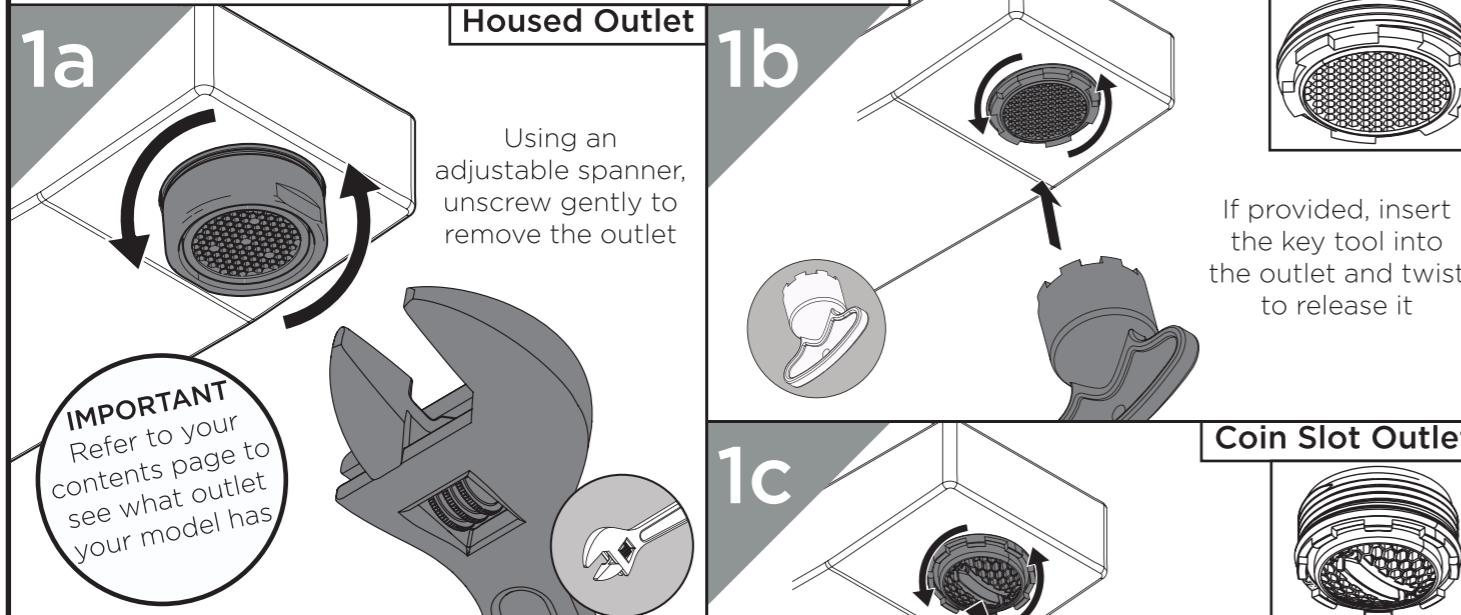
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.



## Maintenance - Cartridge/ Valve Replacement



## Maintenance - Clean/ Replace Outlet



Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Scan the QR Code or search for 'CLEAN KIT01' on [www.bristan.com](http://www.bristan.com).



## Troubleshooting

Symptom	Cause	Remedy
Low Flow	Partially closed isolation valve.	Open isolation valve.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
	Partial blockage in the outlet	Remove to Clean and soak in suitable solution.
No hot water or cycling hot and cold	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Closed isolation valve.	Open isolation valve.
No Flow	Mains water supply turned off.	Turn on mains water supply.
	Inlet pipes have been connected incorrectly	Swap the inlet tails around.

## Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

## Contact Us

### BRISTAN

Bristan Group Ltd.

**UK:** Bristan Group, B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Customer Service:** +44330 026 6273

**Web:** [www.bristan.com](http://www.bristan.com)  
**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

A Masco Company

## Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life.

To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.

Alternatively visit [www.youtube.com/BristanTV](http://www.youtube.com/BristanTV)



**3**

Reverse the steps to replace the outlet



## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit [www.bristan.com/register](http://www.bristan.com/register)

For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

