

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

Product Code: OD SNK C (D3)

### Specifications

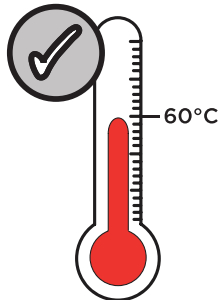
#### Dynamic Water Pressure

Min: 0.5 bar Max: 5.0 bar



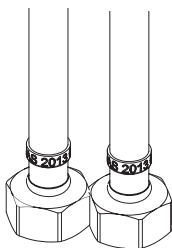
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



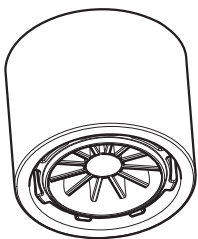
Maximum Hot 60°C

#### Inlet Connections



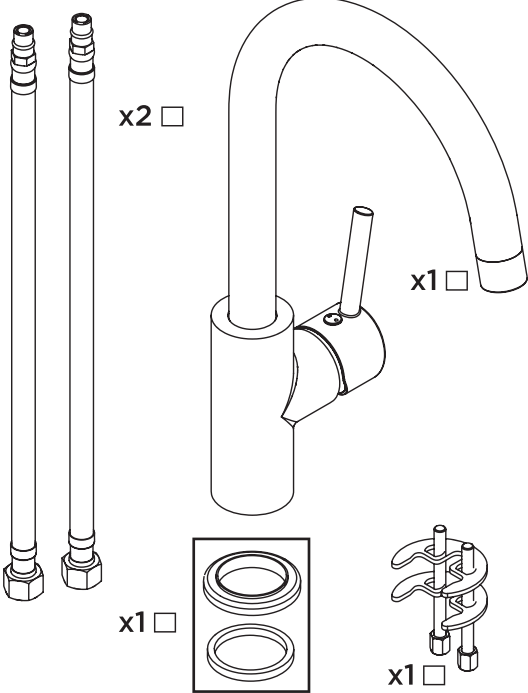
1/2" BSP  
Flexible Tails

#### Outlet

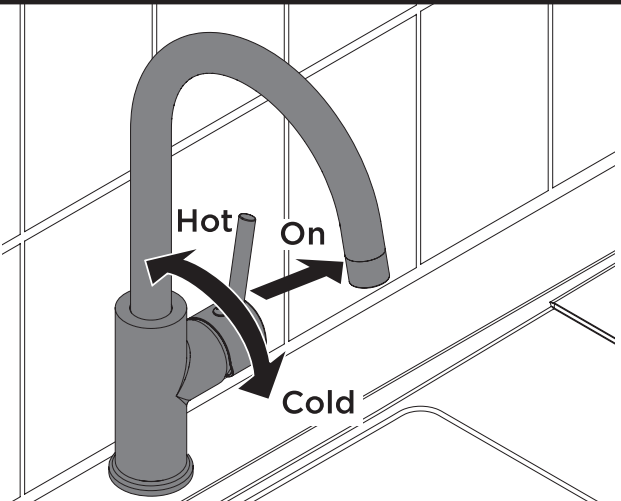


M22 Female  
Flow Straightener

### Pack Contents



### Operation



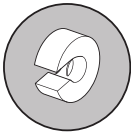
### Tools Required for Installation/ Maintenance



Adjustable Spanner



Hexagonal Keys  
(Handle)



Pipe Cutter



Box Spanner  
(Fixing Kit)



Cross Head  
Screwdriver

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts  
for your tap, why not  
scan the QR Code or  
visit [www.bristan.com](http://www.bristan.com)  
and search for your  
product.

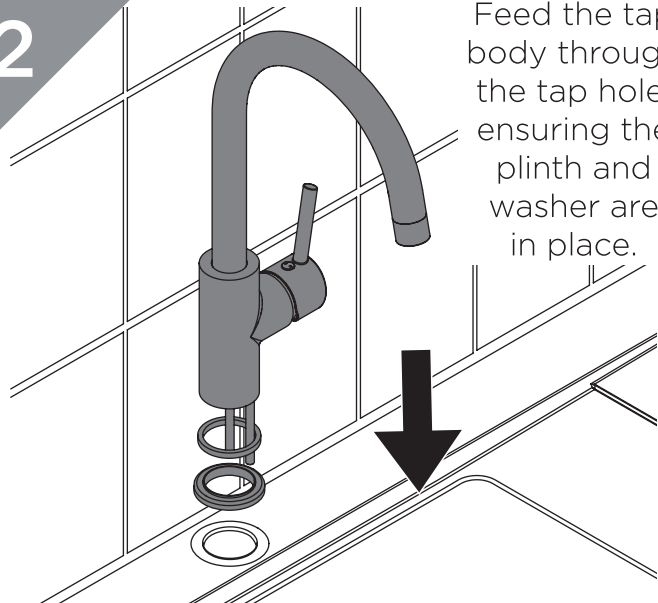
### Installation

1



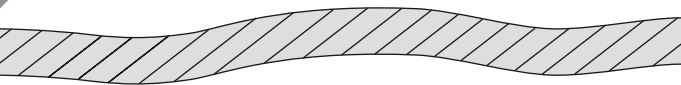
Screw the  
fixing kit rod to  
the tap base by  
hand only.  
**DO NOT  
OVERTIGHTEN.**

2

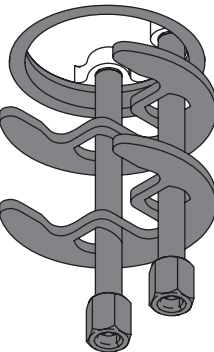
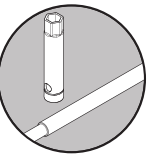


Feed the tap  
body through  
the tap hole,  
ensuring the  
plinth and  
washer are  
in place.

3



Secure the tap body  
using the fixing kit.

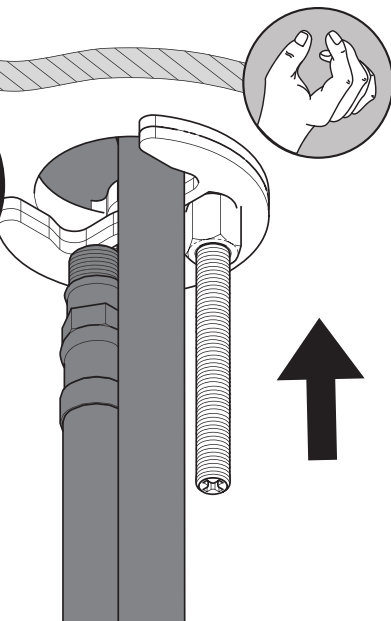


4



**REMEMBER**  
Hot on the  
left, cold on  
the right!

Screw the  
flexible tails to  
the tap base by  
hand only.  
**DO NOT  
OVERTIGHTEN.**



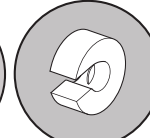
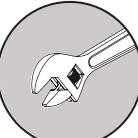
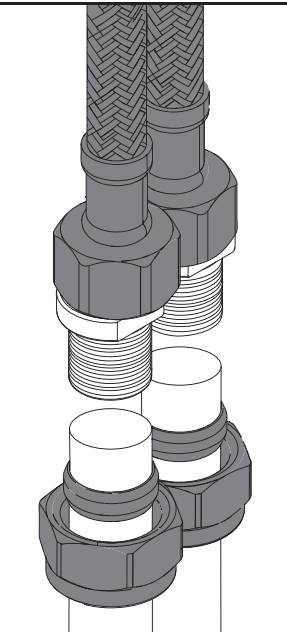
5



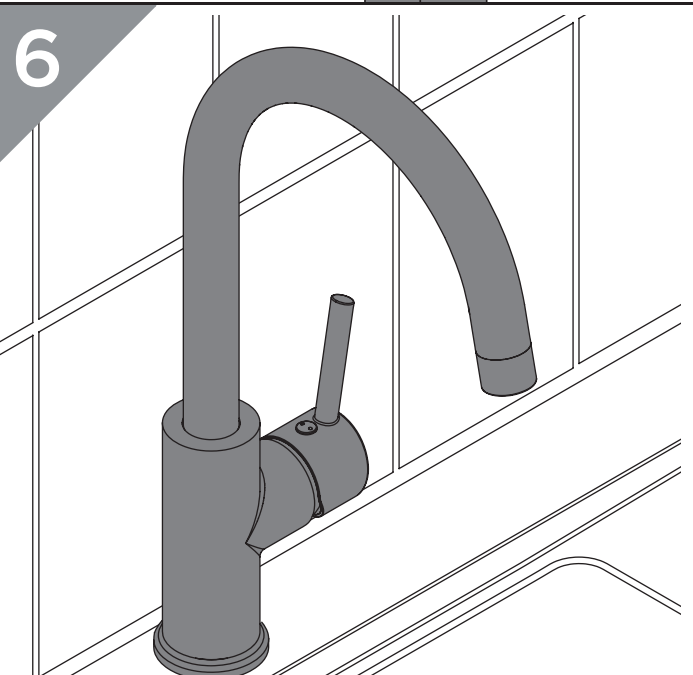
**REMEMBER**  
Hot on the  
left, cold on  
the right!

Connect the flexible tails  
to the hot and cold  
water supplies.

We would recommend  
that you install flat-faced  
isolation valves to the  
water supplies for safety  
and maintenance  
purposes



6

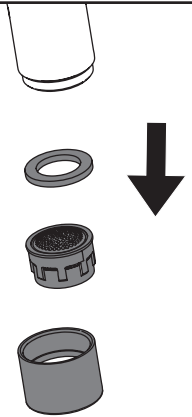


Turn on the water supply. Check all joints  
and connections for any leaks.

Maintenance - Clean/Replace Outlet

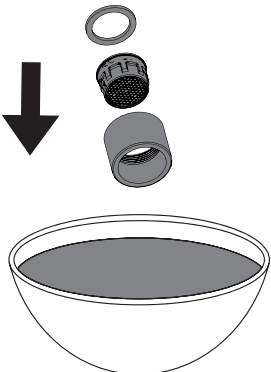
1

Uncrew the aerator cover to remove the aerator and washer.




2

Check seals for damage.  
  
Soak using a suitable solution to de-scale.



3

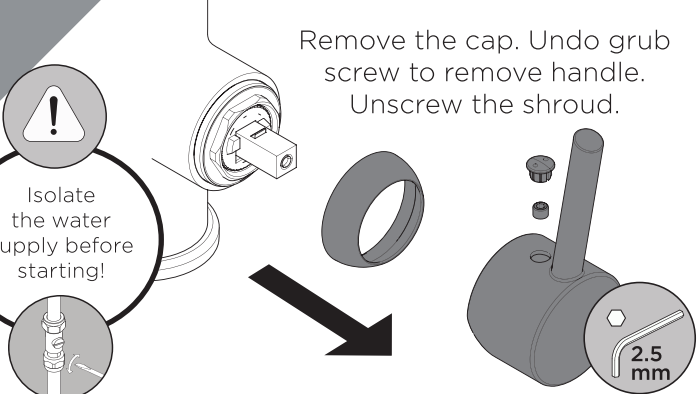
Reverse the steps to replace the outlet.



Maintenance - Replacing Cartridge

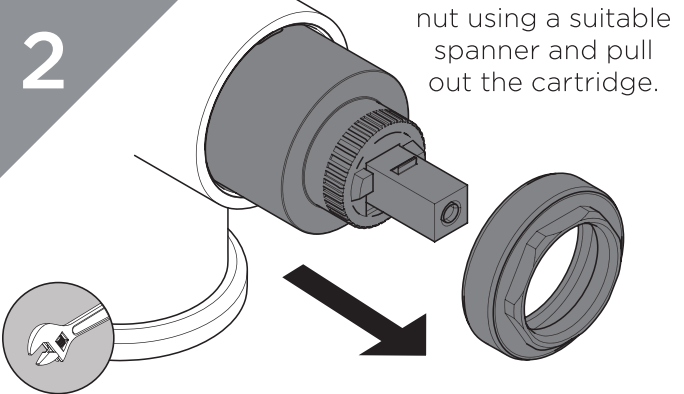
1

Remove the cap. Undo grub screw to remove handle. Unscrew the shroud.



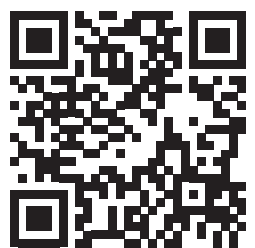
2

Remove the retaining nut using a suitable spanner and pull out the cartridge.




3

Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the **cartridge** for your tap.



4

Reverse the steps to replace the cartridge and handle.



General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Troubleshooting		
Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

Contact Us

**BRISTAN**

Part of **BRISTAN GROUP**

**Bristan Group Ltd.**  
**A Masco Company**

**UK:** Bristan Group,  
Pooley Hall Drive,  
Birch Coppice Business Park,  
Dordon, Tamworth  
B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Email Us:** [enquire@bristan.com](mailto:enquire@bristan.com)  
**Website:** [www.bristan.com](http://www.bristan.com)  
**Call Us:** +44330 026 6273

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

