# **BRISTAN**

# Installation Instructions and User Guide

Gallery Rapid Boiling 4-in-1 ScaleFilter Sink Mixer Chrome

#### **Models Covered:**

GLL RAPSNK4 SF C

Please keep this booklet for future reference.

Installer, when you have read these instructions please ensure you leave them with the user.

## **Contents**

Thank you for choosing Bristan, the UK's leading tap and shower expert.

We have designed this product to be easy to install and use. It has also been assessed to all of the relevant British Standards, and conforms to UKCA and CE Regulations.

These instructions are for your guidance to a safe and successful installation, so please read them thoroughly and retain for future reference.





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## **Important Safety Information**

- Please read these instructions thoroughly and retain for future use.
- All products manufactured and supplied by Bristan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions.
- If you are in any doubt about your ability to install this product safely you must employ the services of an experienced qualified plumber/electrician.



**Warning:** The Boiling Water Tank is intended for domestic use only. Do not install the unit outdoors or where it might be subjected to damp or freezing conditions.

- Check the power rating of the Boiling Water Tank is suitable for the power rating of the electrical circuit that it is being installed on
- Check that no parts are missing or damaged on the Boiling Water Tank or Tap as per the instructions. If parts are missing or damaged, do not install and contact Customer Services
- Do not install this Boiling Water Tank in a room/environment without adequate ventilation or an extractor fitted. This is required to prevent condensation forming within the unit.
- This Boiling Water Tank is only intended for use with the Boiling Water Tap supplied. Using this tank with any other tap will invalidate the guarantee.
- Do not attempt to open or modify the Boiling Water Tank as this will invalidate the guarantee.

## **Important Safety Information**

- The filter supplied must be replaced every six months for protection of your Boiling Water Tank.
   Failure to do so will invalidate your guarantee.
- To protect against electric shock, do not place the cord, plugs or Boiling Water Tank near or in water/other liquids. Do not operate the appliance or touch the plug with wet hands.
- The power lead is an integral part of the Boiling Water Tank. If the power lead is damaged, stop using immediately and contact Customer Services. Do not attempt to fix as this can result in serious injury or death.
- Do not remove the earthing terminal, reconstruct the plug, or disassemble the main box or any part for the power.
- The appliance must be installed vertically with the inlet and outlet connections at the top of the unit.
- •

Warning: This appliance is not intended for use by children or persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge; unless they have been given supervision or instruction concerning use of appliance in a safe way, and understand the hazards involved.

- Children should not play with the appliance. Cleaning and maintenance should not be undertaken by children without supervision.
- Turn off all controls before unplugging. Unplug the Boiling Water Tank by grasping the plug, not the cable.

## **Specification**

 $(\mathscr{A}$ 

Light

Commercial

#### **Specifications** Inlet Connections **Inlet Water Temperatures** Tank Capacity **Working Pressures** Cold Water Supply Hot Water Supply 1/2" BSP Min: 1.5 Bar Max: 3.0 Bar 65°C 2.0 3.0 -20°C 20 5°C **Supply Requirements** Tap Only Min: 5°C Max: 20°C Min: 52°C Max: 65°C The Pressure Reducing **⚠IMPORTANT** 4 Temperature Settings Valve (PRV) supplied Suitable for high pressure Maximum Static Pressure: 3.0 Bar is pre-set at 3bar and is Min: 80°C Max: 98°C systems only required on the Domestic Recommended Usage Cold Supply. Flexible Tails Domestic Heavy **Electrical Requirements** Kinks Sliaht

angle

#### Prior to Installation

Commercial

Healthcare

All products manufactured and supplied by Bristan are safe to use provided they are installed, operated correctly and receive regular maintenance in accordance with these instructions.

This product has been designed to comply with the Water Supply (Water Fittings) Regulations 1999 and current bylaws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Remove all packaging and check the contents for damage before starting any installation.

Fitting isolation valves (not supplied) to the inlet feeds is required as close as is practical to the inlet connections for ease of maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

Ensure an electric socket is near the place of installation; if a socket needs to be installed, please request the services of a qualified electrician.

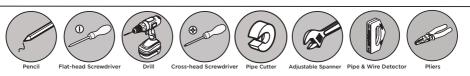
## **Pack Contents** Not Required x1 □ x2 □ ◎==> x1□ x1□ x1□ x1□ x2□ x1□ x1□ \* Note: PRV may not look exactly as pictured x2 🗆 👊 x1 □ □

220-240V AC

2.0kW

50/60 Hz~ IPX3 Protection

#### **Tools You'll Need**



## **Installation Requirements**

#### Positioning the Boiling Water Tank

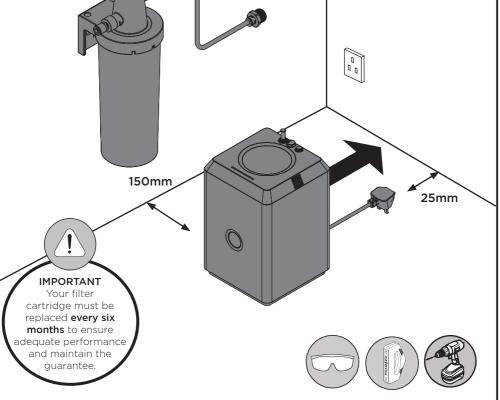
Place the tank in a suitable, well ventilated location that will not fall below 0°C.

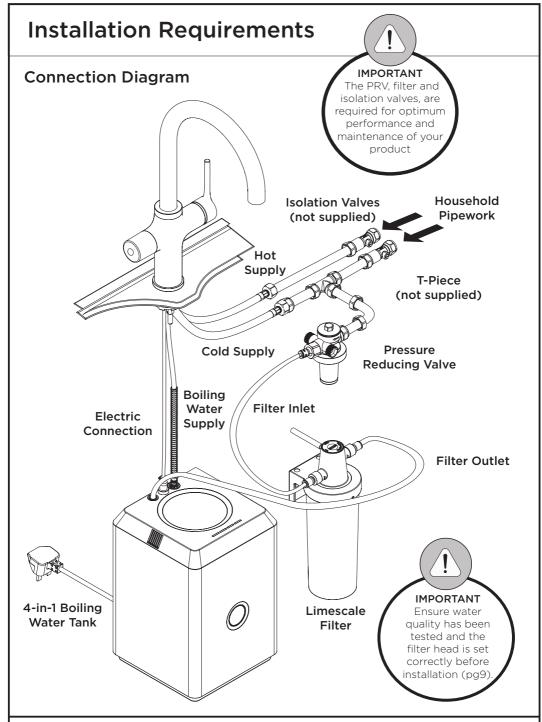
Ensure that the tank is installed vertically on a level surface with adequate space around the tank. Keep away from direct sunlight.

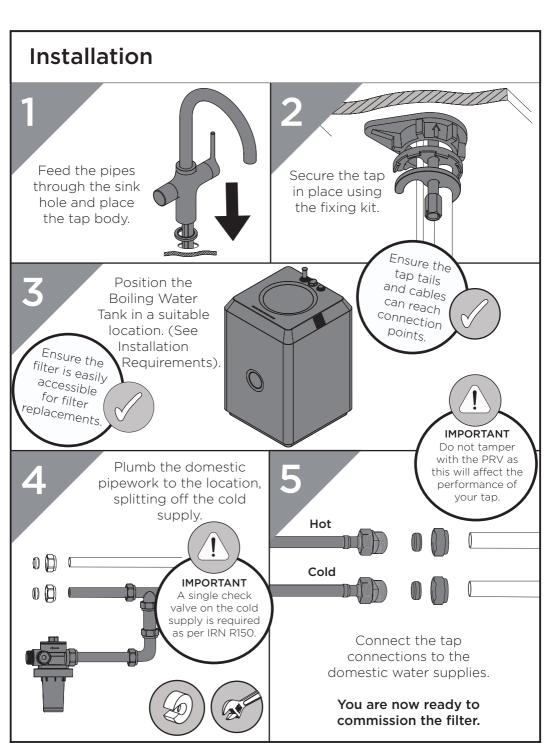
We recommend installing a Drain Pan and waste (not supplied) to protect against water damage and for ease of emptying the tank.

Also ensure that the Filter is in an easily accessible place for replacement purposes.

Ensure that the tap tails and filter connections can reach the connection points.

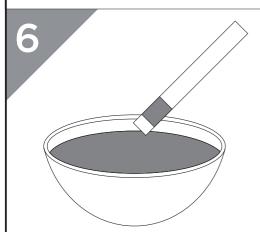






# Filter Commissioning





Draw a small amount of cold water. Using the test strip provided, dip into the water for 3 seconds and wait for 20 seconds to develop.

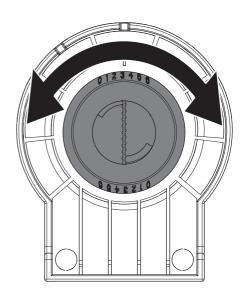
for 1 minute.

Once developed, match the test strip results to the colour block on the back of the test strip packet.

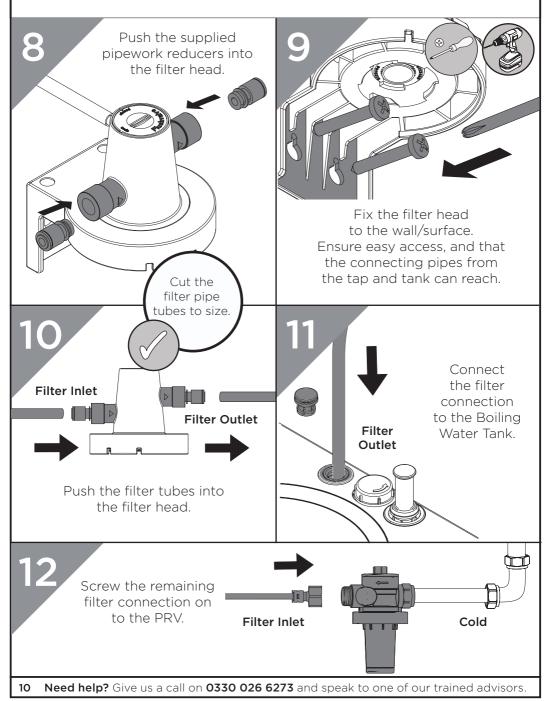
Test Strip Colour	Yellow	Dark Yellow	Orange	Dark Orange	Red	Dark Red	Very Dark Red
Alkalinity Measurement (PPM)	0	50	120	180	250	425	1000
Filter Setting	6	5	4	3	2	1	0

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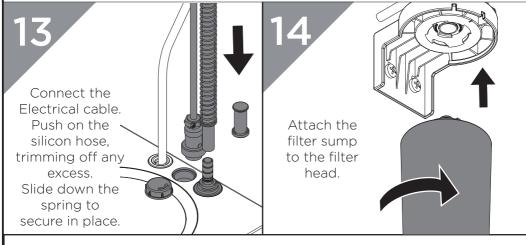
Using the result of the water test carried out in Step 6, push and turn the pre-fitted blue key to the required filter setting. The key must then be removed from the filter head and kept for future adjustment.



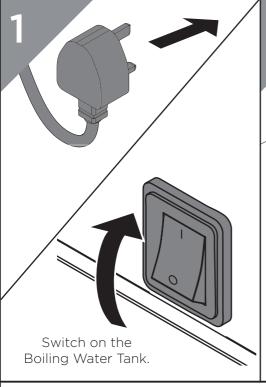


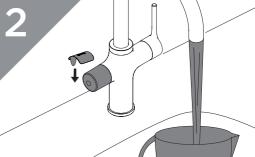


## Installation



# Prime the Filter/Tank

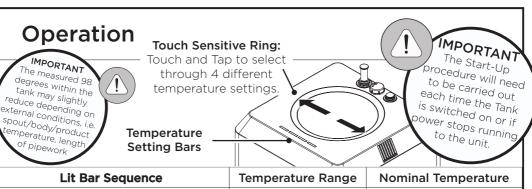




Place a jug under the spout and expel all air from the system.

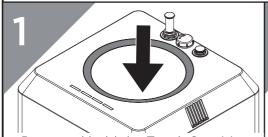
Check connections for any leaks. Run off at least 20 litres of water from the Boiling Water Touch Control handle, resting the system every 30 seconds.

Your Tap is now Ready for Use.



Lit Bar Sequence	Temperature Range	Nominal Temperature	
1st -	75-80°C	80°C	
2nd	81-86°C	86°C	
3rd	87-92°C	92°C	
4th -	93-98°C	98°C	
All -	Tank Locked/Cold Mode - Water stays unheated.		
None -	Powered Off/Tank Unlocked - enter temp setting.		

#### Start-Up/Change Temperature



Press and hold the Touch Sensitive Ring for approx. 8 seconds until the display starts flashing. Once unlit, the tank will be unlocked for heating.



Tap the Touch Sensitive Ring or close to it within 2cm to select your desired Temperature Setting. See the above table for Temperature Settings.

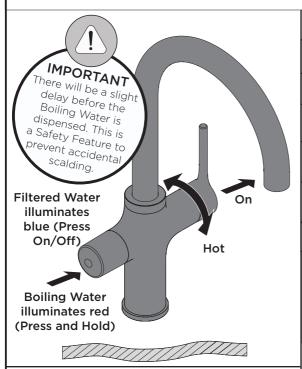


The Temperature Setting Bar will flash whilst the water is heating up.



The water will be at the set temperature once the Temperature Setting Bar stays lit.

# **Operation**



# **General Cleaning**

Your fitting has a high quality finish and should be treated with care to preserve the visible surfaces. All surfaces will wear if not cleaned correctly, the only safe way to clean your product is to wipe with a soft damp cloth. Stains can be removed using washing up liquid.

All bath cleaning powders and liquids will damage the surface of your fitting, even the non-scratch cleaners.

**Note:** Never use abrasive detergents or disinfectants or those containing alcohol, hydrochloric acid or phosphoric acid.

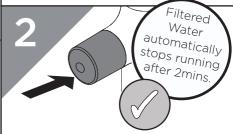
#### **Optimum Temperatures**

Nominal Temperature	Suitable For		
80°C	Green Tea		
86°C	Instant Coffee, Oolong Tea		
92 <b>°</b> C	Oolong Tea, Brewing Coffee		
98 <b>°</b> C	Black Tea, Herbal Tea		

## For Filtered/Boiling Water



temperature (see pg10).



Press for Filtered Water or Press and Hold for Boiling Water.



When switching between the Filtered or Boiling Water functions. there will be a slight delay before water starts flowing.

## **Maintenance**

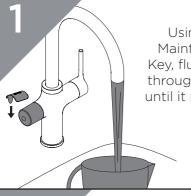
## **Cleaning Outlet**



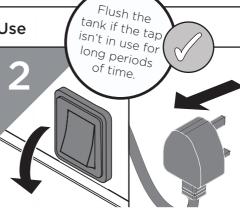
Using a suitable solution, scrub and wash the aerator until fully de-scaled. Rinse thoroughly.

Put the aerator together and screw in place.

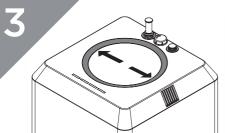
### Long-Term Storage when Not in Use



Using the Maintenance Key, flush water through the tap until it runs cold.



Switch off the Boiling Water Tank and unplug.



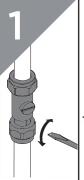
Re-connect and set up the Boiling Water Tank on the maximum temperature setting (see pg10).

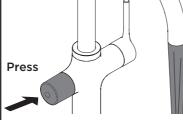


To re-use, turn on the Tank and flush through at least 5 litres on the maximum Boiling Water setting to sterilise.



### Changing the Filter



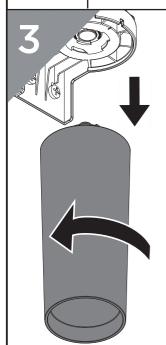


Isolate the water supply and draw off all remaining water.

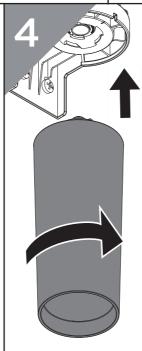
#### IMPORTANT Your filter

cartridge must be replaced every six months to ensure adequate performance and maintain the guarantee.

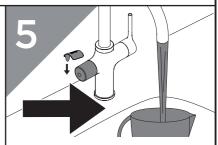




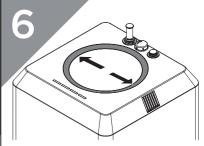
Place a small bowl underneath the filter sump and remove it.



Dispose of the old filter and replace with the new filter.



Turn on the water supply. Follow the Prime Filter/Tank section to re-prime the filter.



Set up the Boiling Water Tank on the desired temperature setting (see pg13).

Maintenanc	e Schedule
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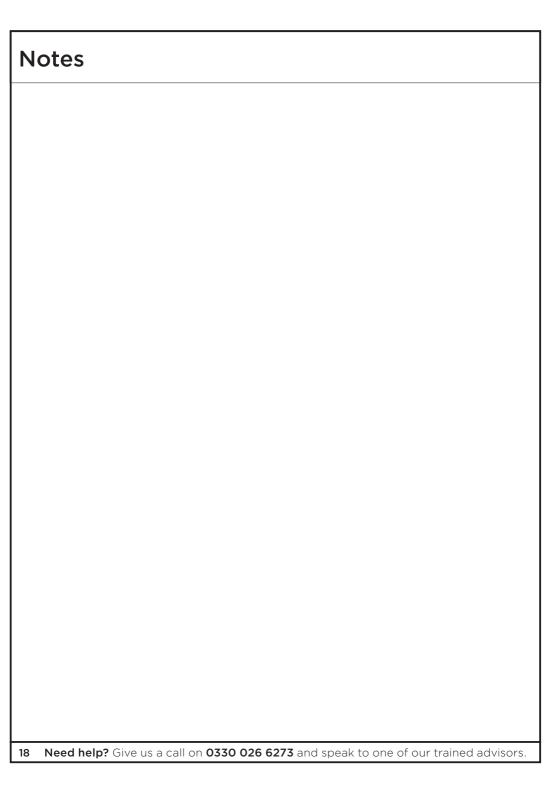
We have included this maintenance schedule in order to help keep track of when to replace your filter; which can be ordered using **RAP SCALE FILT** on the Bristan website. Please ensure your plumber fills in the date of installation.

Date Installed/Replaced	Date Due for Replacement
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## **Notes**

# Troubleshooting

Symptom	Cause	Remedy		
No flow from the Boiling Water Function	Boiling Water Tank is empty at first switch-on.	Follow the Preparation for Use section.		
	Boiling Water Tank isn't holding water.	Check connections for any leaks. Contact Customer Services.		
Boiling Water Touch Control flashing red.	Boiling Water has been running for a long period	This is a safety feature to prevent the tank from over-heating. Power off and rest for 2 minutes before switching back on. If the problem persists, please contact Customer Services.		
	Frequent switching between cold and boiling water over an extended period			
		Press the Boiling Water Touch Control handle and release the water.		
Water/Steam is spitting	Unit is boiling.	Adjust the water temperature to a lower setting - See Operation.		
from the spout.		Check the aerator isn't blocked.		
		Follow the Preparation for Use section to remove any airlocks.		
Water is not hot.	The Boiling Water Tank is	Make sure the appliance is plugged in and the display is lit.		
	unplugged.	Make sure the circuit breaker and fuse are working correctly.		
	The Boiling Water Tank is not switched on.	Ensure the Boiling Water Tank is plugged in and that the Start-Up steps (pg10) have		
	Water hasn't finished heating up.	been followed. Wait until the Temperature Setting Bar stays lit before use.		
	No heating option has been selected/Boiling Water Tank is locked.	Ensure that all four lights are not lit on the Boiling Water Tank. If they are, following the Start-Up steps to unlock the tank.		
Water is too hot.	The water temperature is set too high.	Set the water temperature to a lower setting - See Operation.		
Water is dripping from the spout.	The Expansion Chamber isn't draining correctly.	Draw off 500ml of water to clear and prime the system. Avoid drawing off less than 150ml per use.		
	Blocked spout.	See Maintenance Section to Clean Aerator.		
Slow flow from the spout.	Water Filter needs changing.	Refer to the Maintenance Steps to change the water filter. This must be changed every 6 months or it will invalidate the guarantee.		
Water doesn't flow straight away.	As a safety feature, water is drawn into the tank after each use to prevent accidental scalding.  There will be a slight delay until the instant hot water appears.	After a large volume of water has been drawn off, there may be a slightly longer delay in water appearing from the Instant Hot Water spout.		
	Closed/Partially closed isolation valves.	Make sure isolation valves are fully open.		
No water flowing.	Flexible tails kinked/blocked.	Ensure pipes are not twisted or kinked to restrict flow.		
	Boiling Water Tank may be blocked.	Contact Customer Services.		



Notes	
Need help? Give us a call on 0330 026 6273 and speak to one of our trained advisors.	<u> </u>

Issue: D3

Part Number: FI GLL RAPSNK4 SF C

# **BRISTAN**

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#### A Masco Company

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind. To start your free guarantee simply scan the QR code and register your product.

Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice. of advisors will be able to oner you any neighbor and advises.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.

We know & We Care