

# BRISTAN

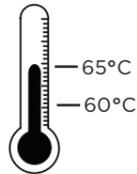
## Installation Instructions & User Guide

Please leave these instructions with the end user

Product Code: VAL2 BAS C CD (D3)

### Specifications

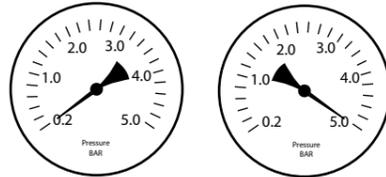
#### Inlet Water Temperature



60-65°C Recommended

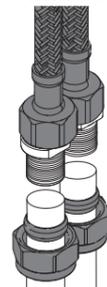
#### Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



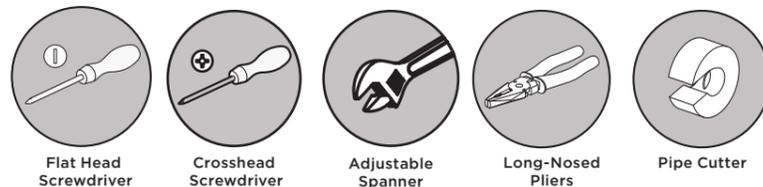
Maximum Static Pressure: 10.0 bar

#### Inlet Connections

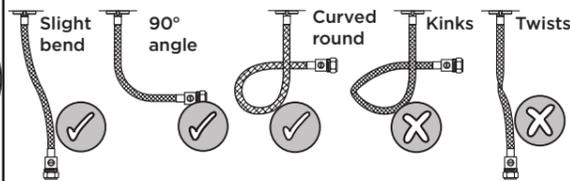


1/2" BSP Flexible Tails

### Tools You'll Need



### Flexible Tail Positions



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

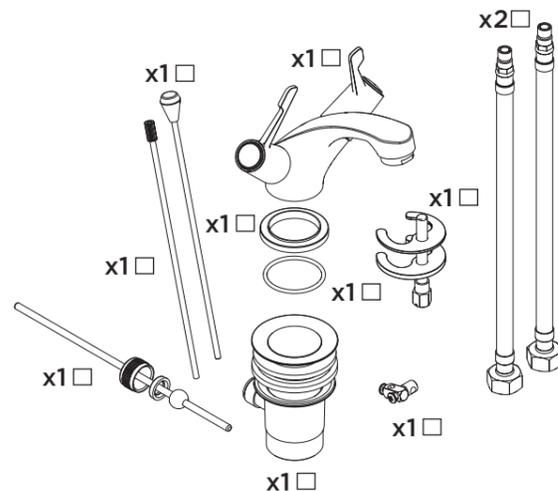
Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

### Pack Contents



### Spare Parts

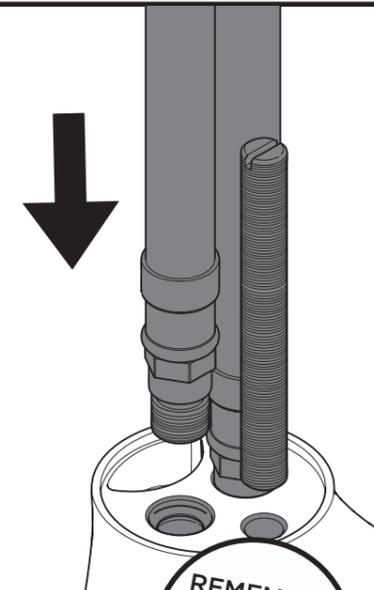
To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.



### Installation

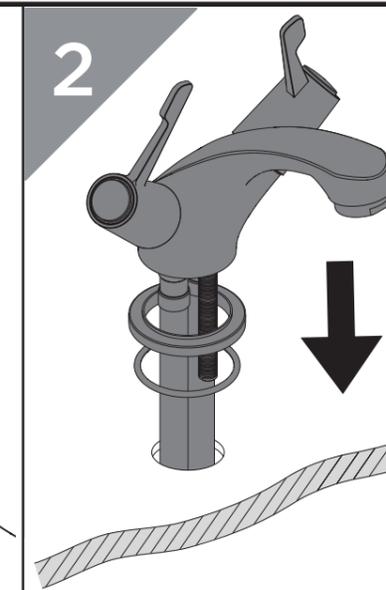
1

Screw the flexible tails and fixing kit rod to the tap base by hand only. **DO NOT OVERTIGHTEN.**



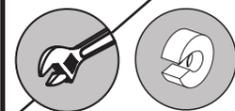
2

Feed the tap body through the basin hole, ensuring the plinth is in place.



3

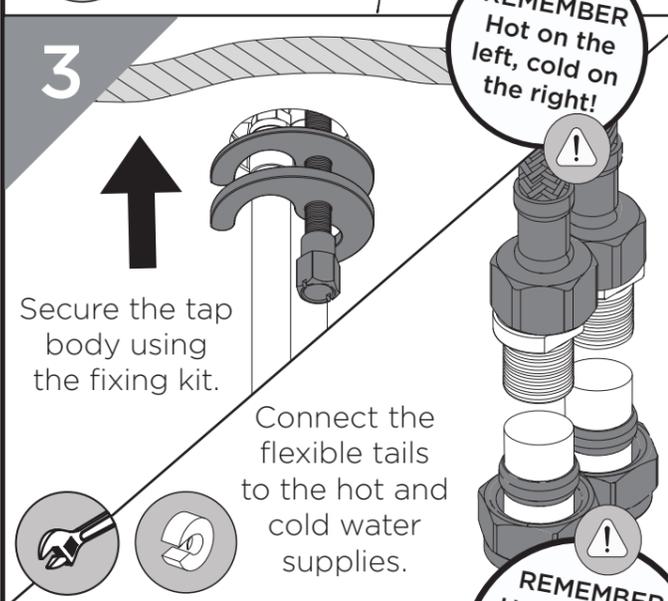
Secure the tap body using the fixing kit.



Connect the flexible tails to the hot and cold water supplies.

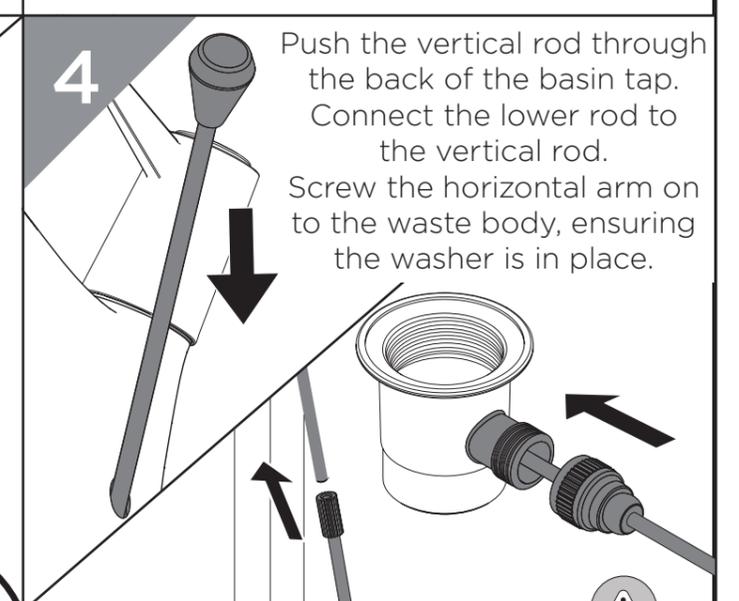
REMEMBER Hot on the left, cold on the right!

REMEMBER Use flat-faced isolation valves to isolate the water supplies.



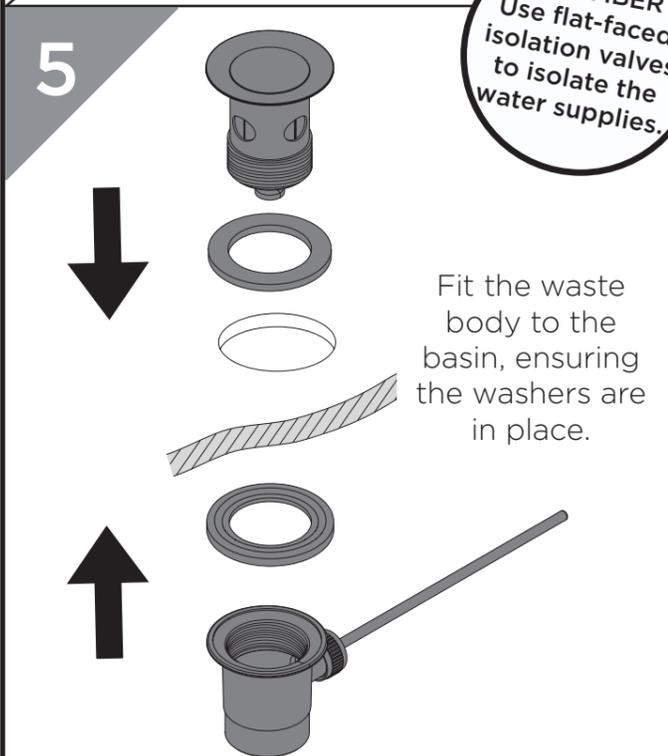
4

Push the vertical rod through the back of the basin tap. Connect the lower rod to the vertical rod. Screw the horizontal arm on to the waste body, ensuring the washer is in place.



5

Fit the waste body to the basin, ensuring the washers are in place.

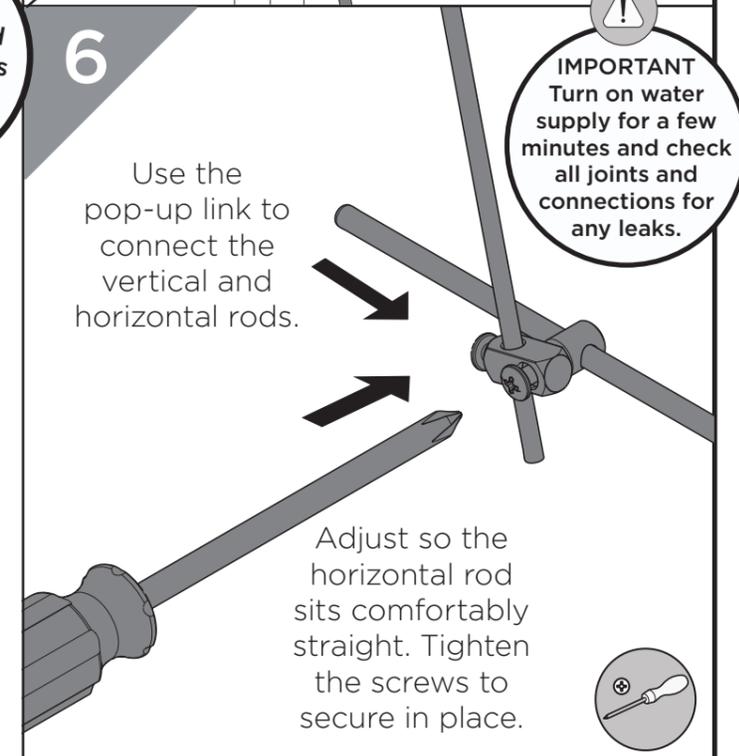


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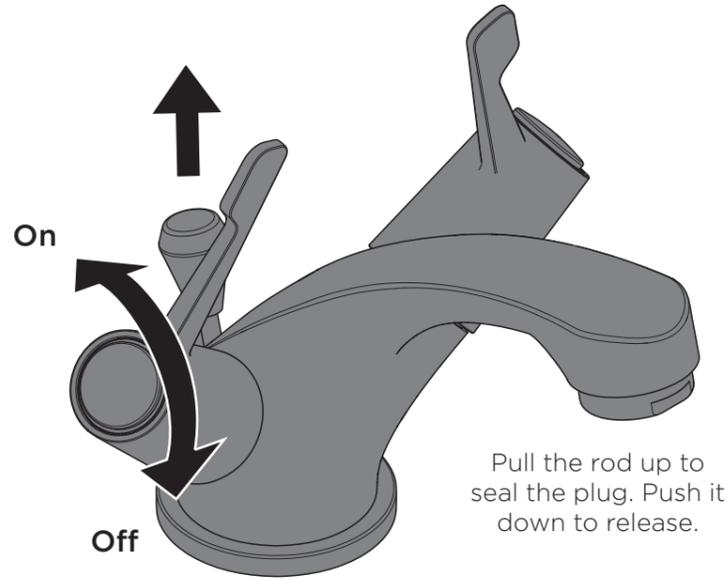
Use the pop-up link to connect the vertical and horizontal rods.

IMPORTANT Turn on water supply for a few minutes and check all joints and connections for any leaks.

Adjust so the horizontal rod sits comfortably straight. Tighten the screws to secure in place.



## Operation



## General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

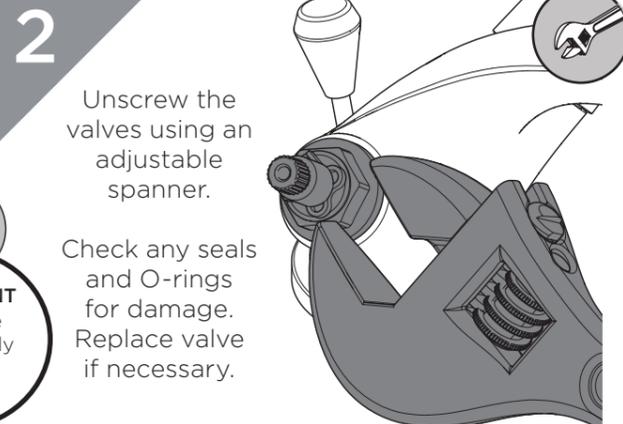
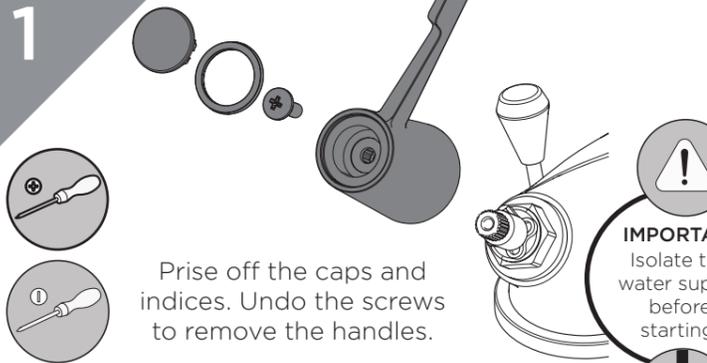
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

## Troubleshooting

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
Water dripping from taps	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
Taps do not turn on	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
	Closed isolation valve.	Open isolation valve.
Taps do not turn on	Mains water supply turned off.	Turn on mains water supply.

## Maintenance - Replacing Valves



**IMPORTANT**  
Isolate the water supply before starting!

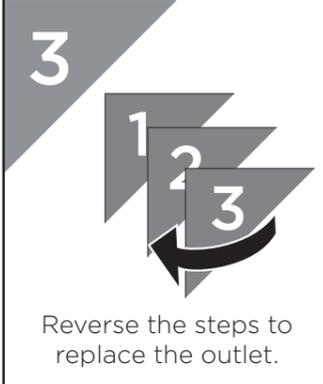
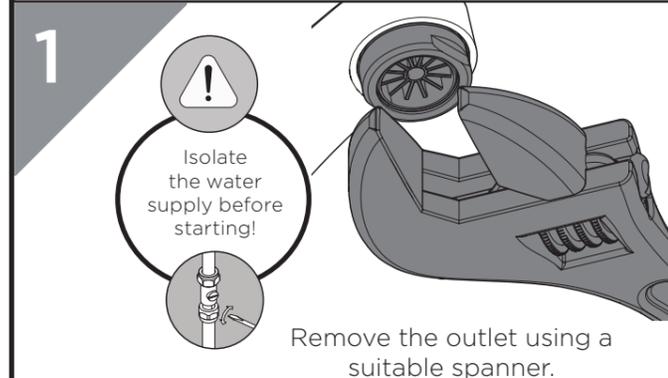


Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the cartridge for your tap.



Reverse the steps to replace the valves and handles.

## Maintenance - Replace Outlet Contact Us



Reverse the steps to replace the outlet.

## BRISTAN

**Bristan Group Ltd.**

**UK:** Bristan Group, B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Customer Service:** +44330 026 6273

**Web:** [www.bristan.com](http://www.bristan.com)

**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

**A Masco Company**

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

