


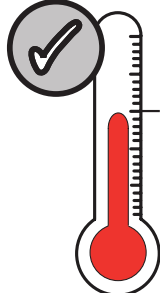
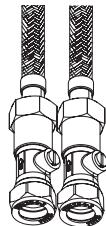
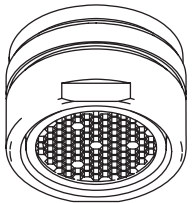
# BRISTAN

## Installation Instructions & User Guide

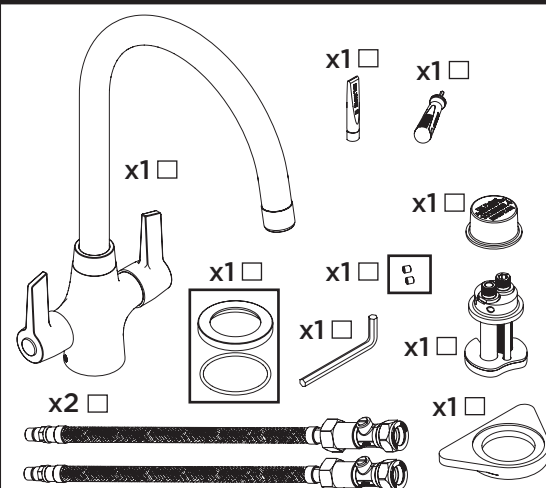
Please leave these instructions  
with the end user

EC SNK EF BN (D2)

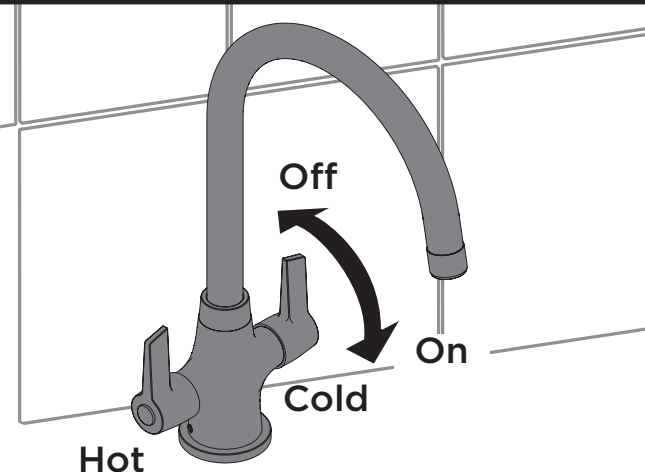
### Specifications

<b>Dynamic Water Pressure</b> Min: 0.4 bar    Max: 5.0 bar  Maximum Static Pressure: 10.0 bar	<b>Inlet Water Temperature</b>  Maximum Hot 65°C	<b>Inlet Connections</b> 1/2" BSP Flexible Tails with Isolation Valves  (non-return valves included)	<b>Outlet</b>  M22 Female Aerator
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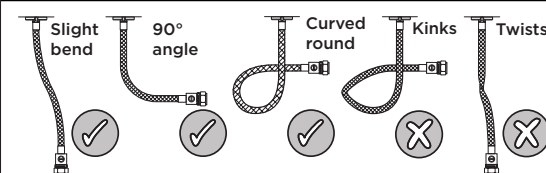
### Pack Contents



### Operation



### Flexible Connecting Pipes



### Tools Required for Installation/ Maintenance



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

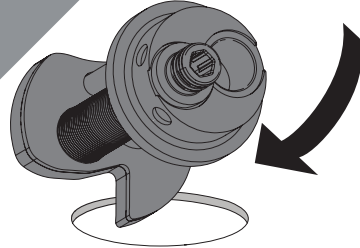

This product must not be modified in any way as this will invalidate the guarantee.

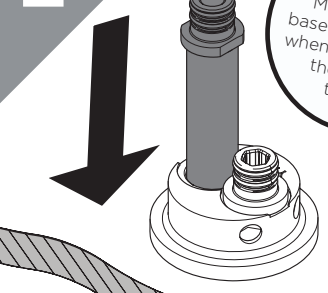
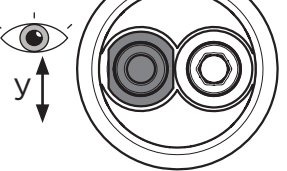
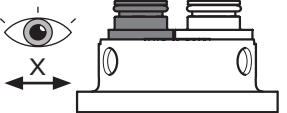
### Spare Parts





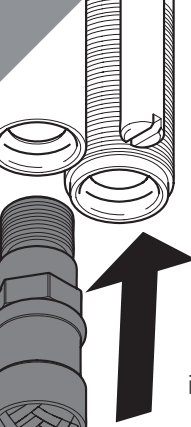

To replace any spare parts  
for your tap, why not  
scan the QR Code or  
visit [www.bristan.com](http://www.bristan.com)  
and search for your  
product.

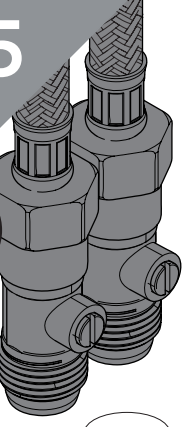
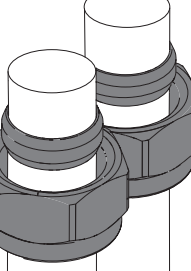

### Installation


**1**  
  
Feed the base  
through the  
sink hole from  
the top.  
 8mm  
If the surface the tap is being fitted to is over 8mm;  
or you feel the tap needs extra stability, follow the  
**alternative installation steps** overleaf.

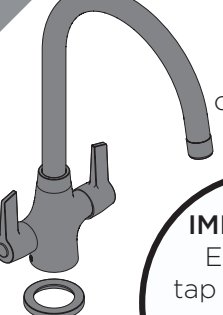
**2**  
  
Drop the Plain Inlet  
Connector into  
the base.  
**REMEMBER**  
Make sure the  
base is centralised  
when viewed from  
the front of  
the tap.  
  
Ensure flat area of the  
plain inlet connector  
sitting flush adjacent to  
threaded inlet connector.  


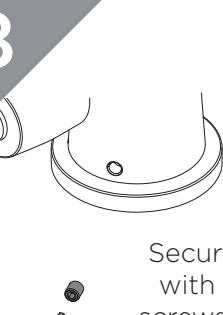
**3**  
  
Turn the hexagonal  
key clockwise until  
the base is secured.  
 6.0 mm

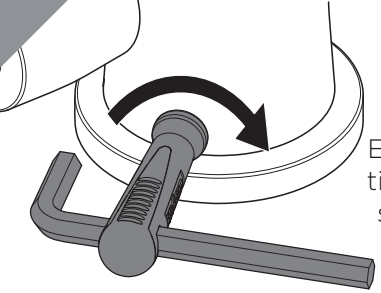


**4**  
  
Screw the  
flexible tails  
into the base.  
**DO NOT  
OVER-TIGHTEN**  


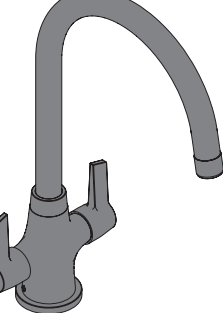
**5**  
  
Connect the hot and  
cold water  
connections.  
**REMEMBER**  
hot on the  
left, cold on  
the right  
  
Olive  
Compression  
Nut  


**6**  
  
Grease the  
O-Rings using the  
Molykote Grease  
provided.

**7**  
  
Place your  
desired tap  
onto the base.  
**IMPORTANT**  
Ensure the  
tap is correctly  
positioned and  
fully located on  
the base.

**8**  
  
Secure in place  
with the grub  
screws using the  
tool provided.

**9**  
  
Thread the  
hexagonal key  
through the  
EasyFit tool and  
tighten the grub  
screws with an  
extra 1/2 turn.  
 6.0 mm  


**Your tap is now ready to use.**  


## General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

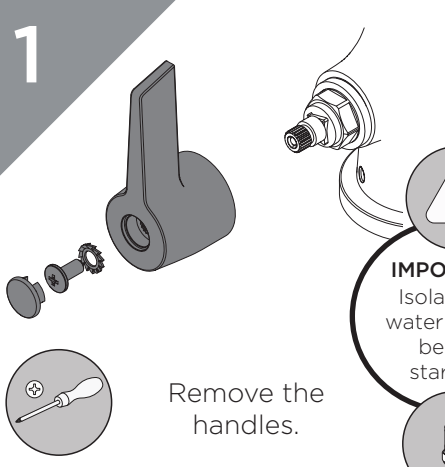
Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

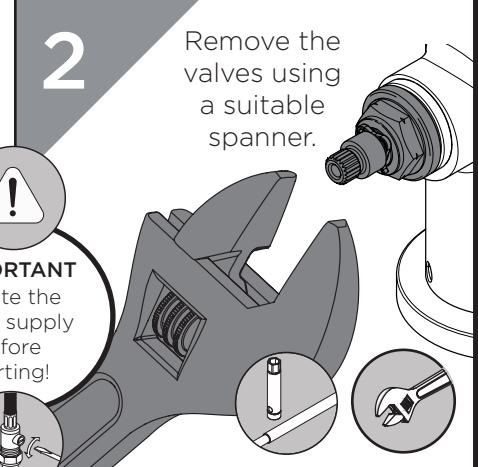
## Maintenance - Replacing Valves

1




Remove the handles.

2



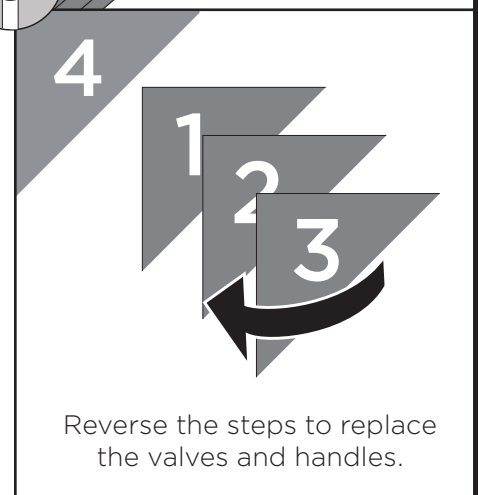
Remove the valves using a suitable spanner.

3



Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the **valves/cartridge** for your tap.

4

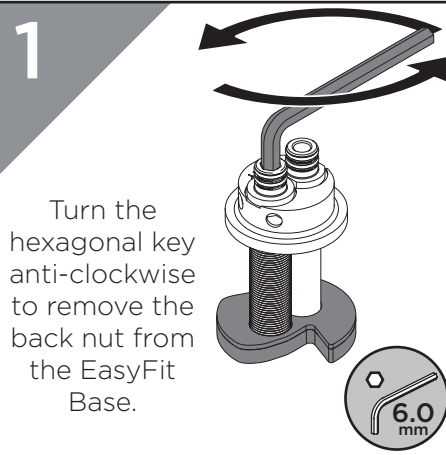


Reverse the steps to replace the valves and handles.

**IMPORTANT**  
Isolate the water supply before starting!

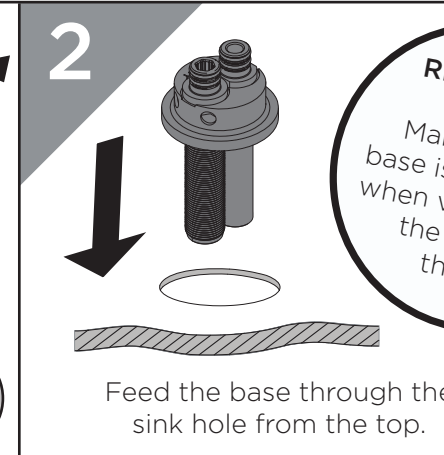
## Alternative Installation for Surfaces Out of Tolerance/Extra Stability

1



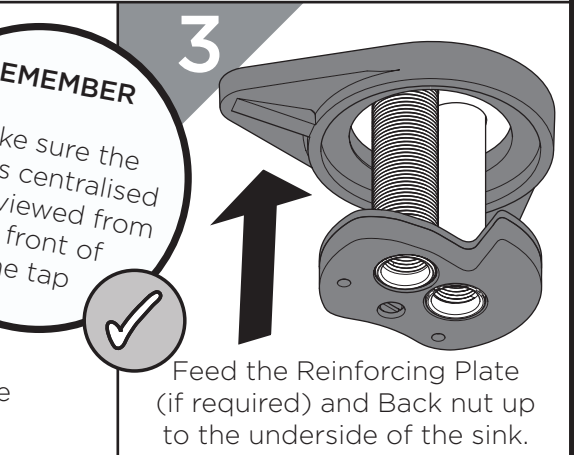
Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

2



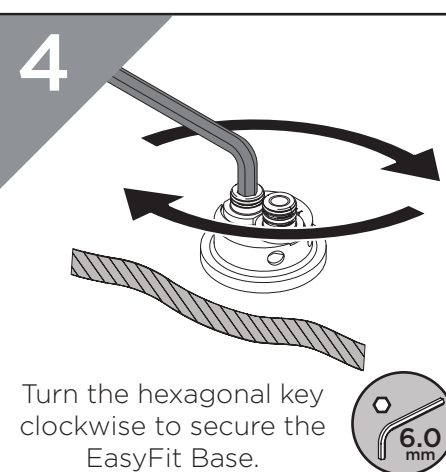
Feed the base through the sink hole from the top.

3



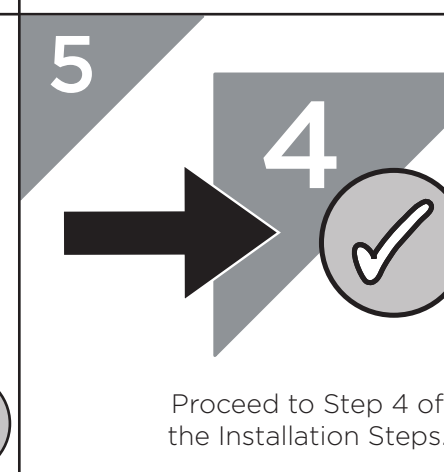
Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

4



Turn the hexagonal key clockwise to secure the EasyFit Base.

5




Proceed to Step 4 of the Installation Steps.

**REMEMBER**  
Make sure the base is centralised when viewed from the front of the tap

### Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



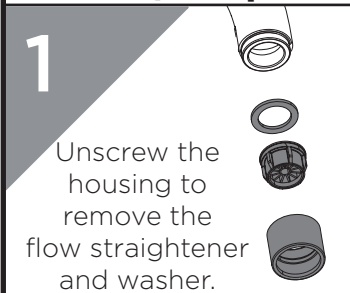
Alternatively visit [www.youtube.com/BristanTV](http://www.youtube.com/BristanTV)

## Troubleshooting

Symptom	Cause(s)	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
<b>Water dripping from taps</b>	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/cartridge.
<b>Taps do not turn on</b>	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
<b>Wobbly Tap</b>	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.

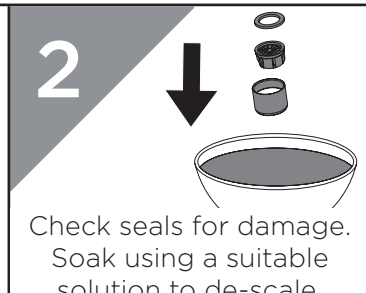
## Maintenance - Clean/Replace Outlet

1



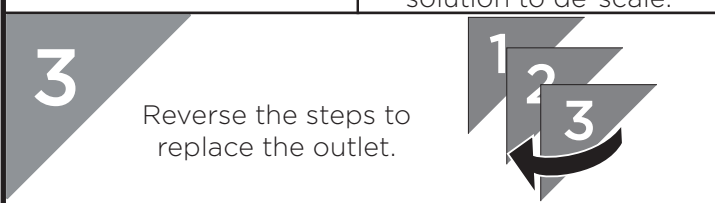
Unscrew the housing to remove the flow straightener and washer.

2



Check seals for damage. Soak using a suitable solution to de-scale.

3



Reverse the steps to replace the outlet.

## Contact Us



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**A Masco Company**

## Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

