BRISTAN

Installation Instructions & User Guide

Please leave these instructions with the end user

Product Code: RS2 SHCDIV C (D7)

Specifications

Dynamic Water Pressure



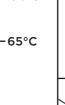


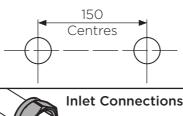


-25°C -5°C

Cold Water Supply

Hot Water Supply





Inlet Dimensions



The inlet hot water must be at least 10°C above the required blend temperature.

65°C Recommended

15mm Compression

Tools You'll Need













Inlet Water Temperature







Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector

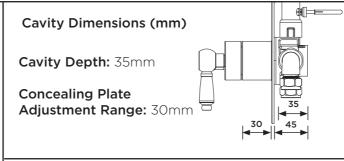
If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

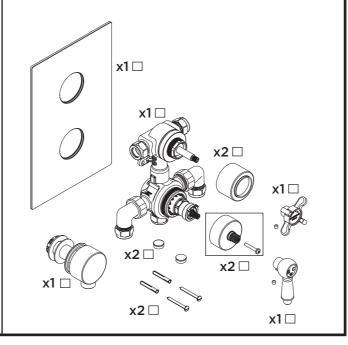
This product must not be modified in any way as this will invalidate the guarantee.

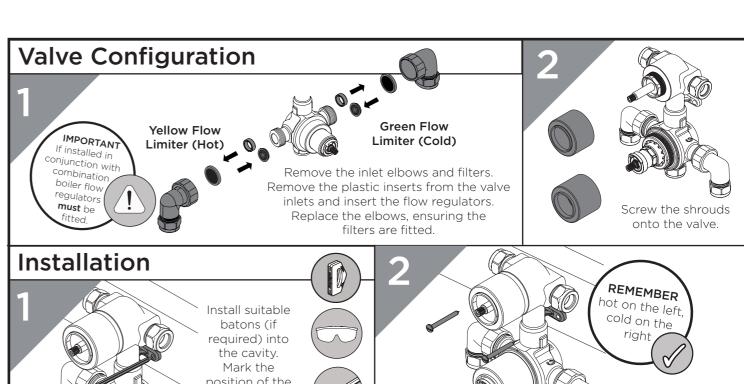
If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

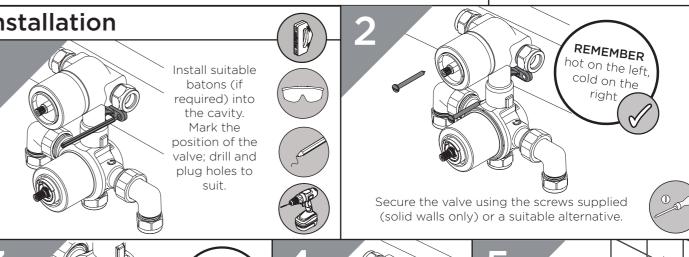
The Institute of Plumbing, 64 Station Lane, Hornchurch, Essex RM12 6NB, Tel: 01708 472791

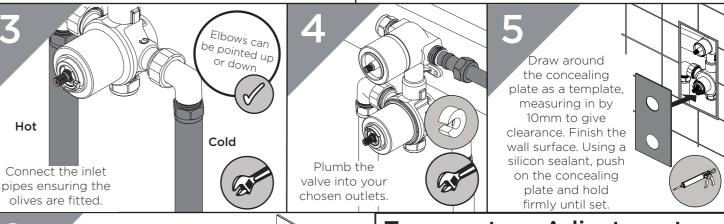


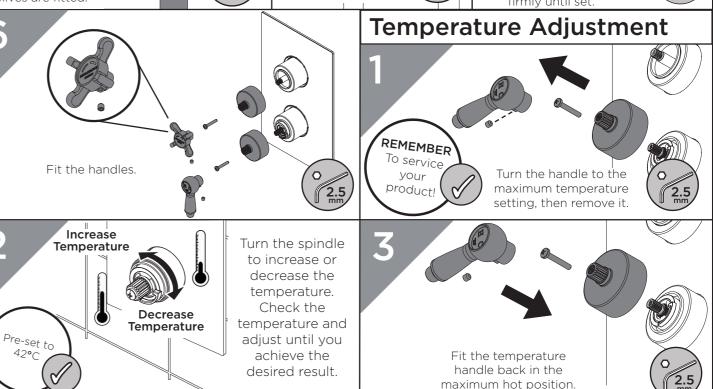
Pack Contents











General Cleaning

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Operation Off Left Outlet On/ Right Increased Outlet On/ Flow Increased Flow **Decreased** Increased Temperature Temperature

Wall Outlet Installation

Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your shower accessories have enough reach from that position. Finish the wall surface.

Servicing Intervals

To reduce the build up of lime scale and to ensure this shower works to its maximum performance we recommend this shower is serviced every 6-12 months depending on the hardness of your water.

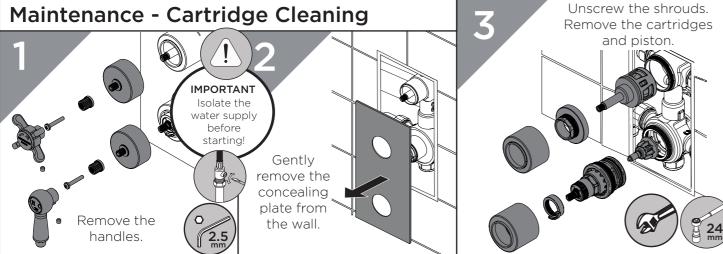
With rear access

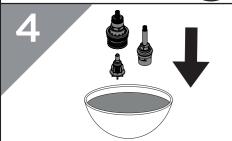
Fit the wall outlet, ensuring the washers are fitted either side of the wall.

Go to Step 6 in the Installation Steps Without rear access

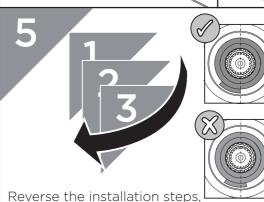
Follow Step 6 in the Installation Steps, fitting a 1/2" female connection at the hole in the wall (not supplied).

Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant ensuring the rubber seal is fitted to the back of the wall outlet.

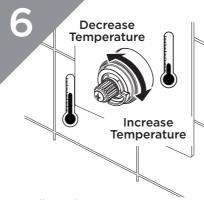




Remove any O-rings and soak all components in de-scaler and wash off in clean water. Examine all seals and replace if needed. Use WRAS approved silicon based grease on all seals.



ensuring the temperature stop is aligned correctly.



Follow the Temperature Adjustment Steps if required.

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to the specification for the minimum distance required.
	Are the water supply pressures balanced?	If pressures are unbalanced, a pressure reducing valve should be used for optimum performance.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the shower.
	Airlock or partial blockage in the supply pipework.	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Hot/Cold water supply has failed	Check the hot and cold feeds. The shower will not work if either fails.
Maximum Water Temperature too Hot/Cold	Maximum Water Temperature needs adjusting.	Refer to the Temperature Setting section to set your desired maximum temperature.
Outlet Water Temperature too Hot/Cold	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
	Installtion conditions outside operating parameters.	Refer to the specification for the minimum distance required.
	Hot water temperature is less than 10°C above the required blend temperature	Adjust hot water temperature or wait for water to reheat if a stored water system is used.
	Instantaneous water not igniting because the water flow rate is too low.	Increase water flow rate through the system. Refer to the Maintenance section to clean/check the cartridge and filters for any damage. Contact your boiler manufacturer.
	Instantaneous water not igniting because the water pressure is too low.	Refer to the specification for system requirements. Increase water pressure through the system. Contact your boiler manufacturer.
Only hot/ cold water from Shower Valve	Inlet water supplies are reversed.	Check the water inlet connections are the correct way around: Hot on the left, Cold on the right when viewed from the front. Rework pipework as necessary.
	Filter/pipe blockage	Flush through pipework and filters to ensure removal of debris and any airlocks.
Water dripping from shower	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower.
	If water continues to drip, possibly due to the cartridge	Remove cartridge and clean, refer to 'Maintenance' section before starting any maintenance.
Shower does not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit **www.bristan.com/register**.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.

Bristan Group Ltd.

UK: Bristan Group, B78 1SG. EU:

Masco Europe S.à.r.l., 14 Rue Strachen 6933 Mensdorf, Luxembourg.

A Masco Company

Web:

Email:

Customer Service: +44330 026 6273

www.bristan.com

enquire@bristan.com





BRISTAN

Installation Instructions & User Guide

Please leave these instructions with the end user

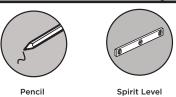
KIT106 C (D1)

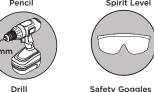
Specifications

Dynamic Water Pressure Min: 0.2 bar Max: 5.0 bar 3.0 Pressure

Maximum Static Pressure: 10.0 bar

Tools Required







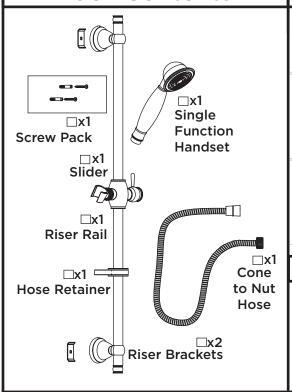
Electronic Detector



Pack Contents

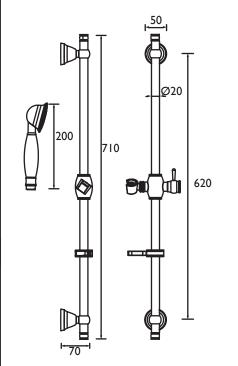
Operation

Dimensions (mm)









Prior to Installation

To replace any

spare parts for your shower, why not scan the

QR Code or visit

and search for your product.

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit www.wrasapprovals.co.uk/approvals-directory

Full access must be made available for future maintenance/servicing purposes. This product must not be modified in any way as this will invalidate the guarantee.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector. If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use



Installation Instructions and User Guide

Adjustable Riser Kits

Please keep this booklet for future reference.

Installer, when you have read these instructions please ensure you leave them with the user.

Contents

Thank you for choosing Bristan, the UK's leading taps and showers expert. We have designed these products with your enjoyment in mind. To ensure that they work to their full potential, they need to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 6273.

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 Installation - Brackets with Fixing Plates 	6-7
Installation - Shrouded Brackets	8
Installation - Wall Outlets	9
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Important Safety Information

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This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:



- Wear eye protection
- Unplug equipment after use

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

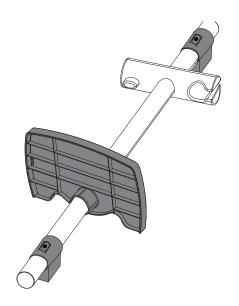
The Institute of Plumbing, 64 Station Lane, Hornchurch, Essex, RM12 6NB, Tel: 01708 472791

Prior to Installation

The installation images are for illustrative purposes only, and your product may slightly differ in installation, depending on specification. Please refer to your specific shower kit contents page for specification information.

These kits are designed to be used in conjunction with Bristan showers. We cannot guarantee compatability or adequate performance when used with other showers.

This shower kit must be installed in compliance with current water regulations. If you have any doubts about the water regulation requirements contact your local water services provider or use the services of a professional plumber.

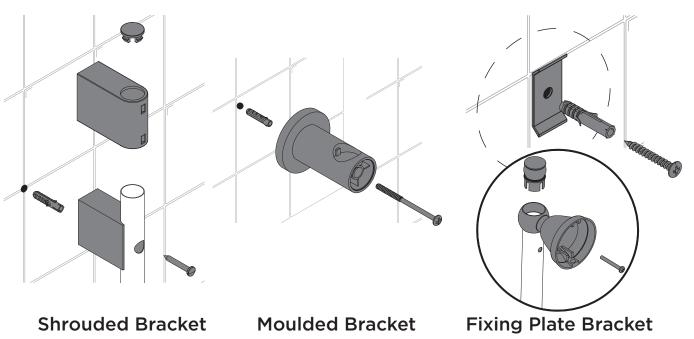


Check to see which type of brackets your adjustable riser has. This information will be needed to follow the correct installation steps.

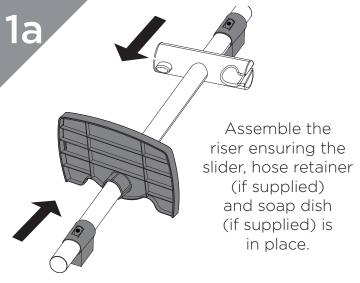
Some of our adjustable riser kits have adjustable brackets to help cover existing fixing holes. Check to see if your brackets have a hole that goes all the way through the bracket.

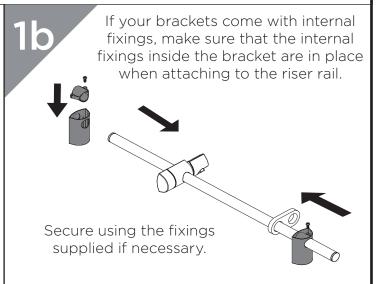
You will also need to check that the riser rail has holes/notches in the rail. These holes/notches signify a fixed point where the bracket will need to be.

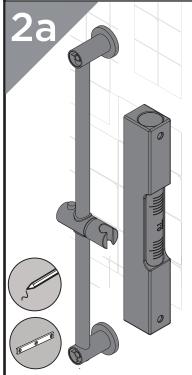
Bracket Types:



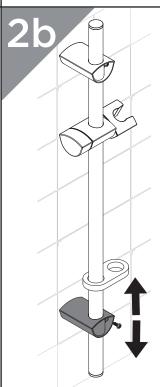
Installation - Riser with Moulded Brackets





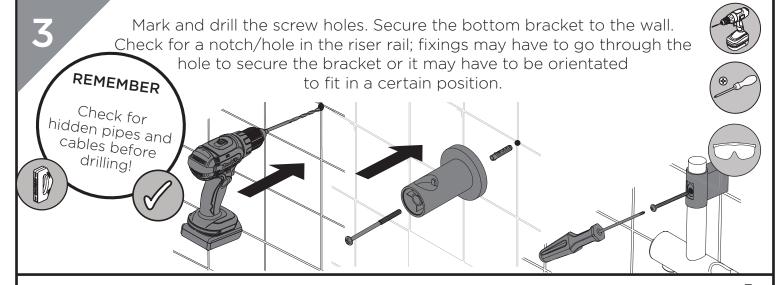


Using a spirit level to ensure the riser is positioned correctly and vertical, use the assembled riser to mark the desired position of the brackets and wall fixings. Make sure to accommodate for all user heights.

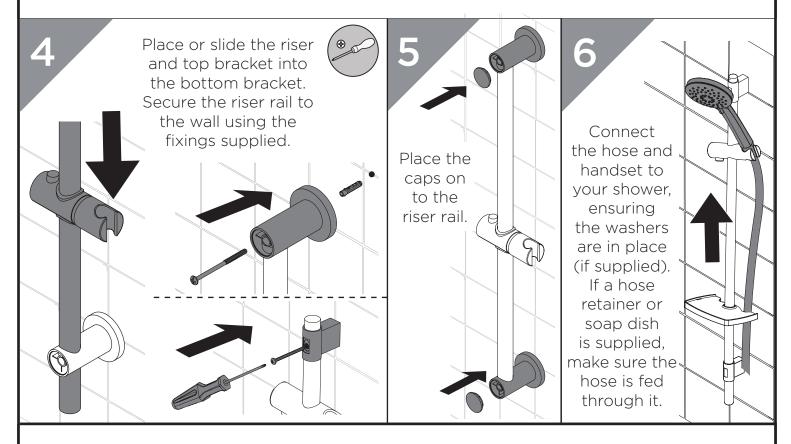


If your kit brackets are adjustable, slide the bottom bracket to the desired position to cover existing holes. If internal fixings are used in the brackets, you may need to loosen the fixings and re-tighten once in the desired position.

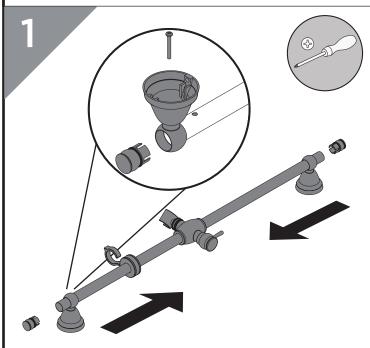




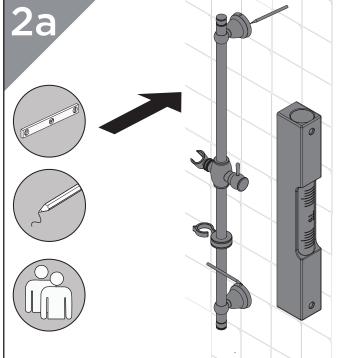
Installation - Riser with Moulded Brackets



Installation - Brackets with Fixing Plates

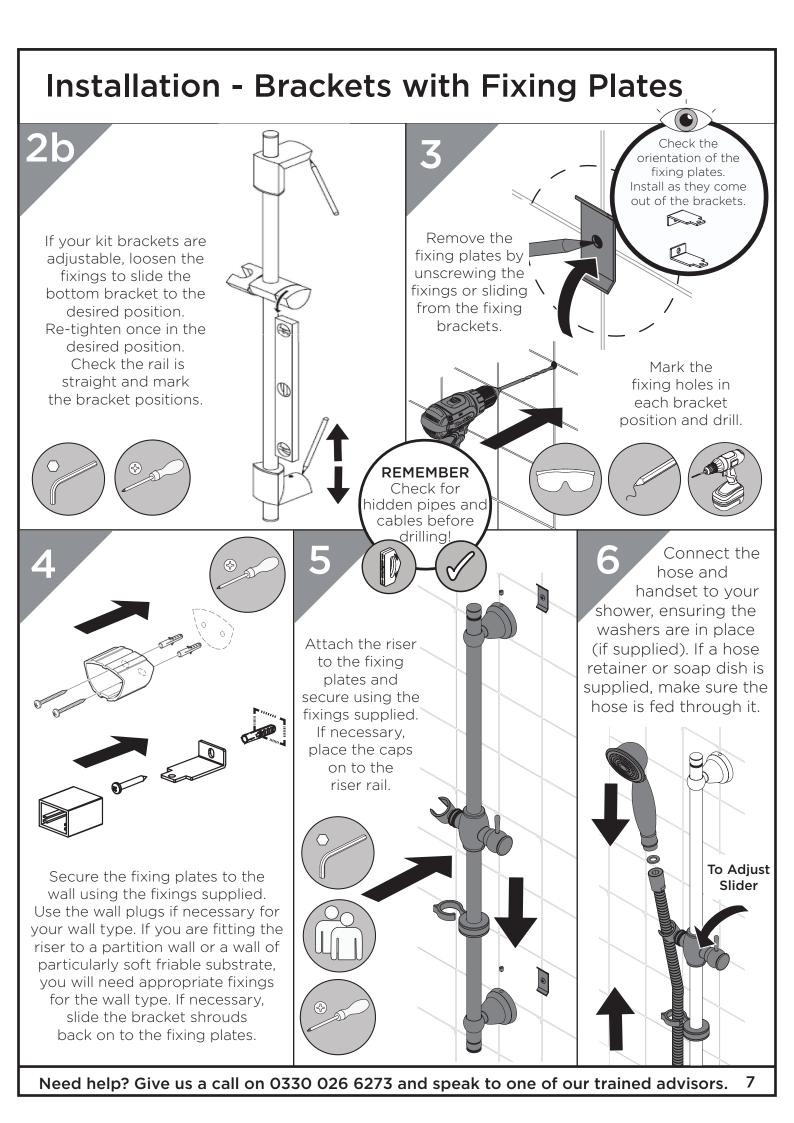


Assemble the riser ensuring the slider, hose retainer (if supplied) and soap dish (if supplied) are in place. If necessary, secure the brackets to the riser rail using the supplied fixings.

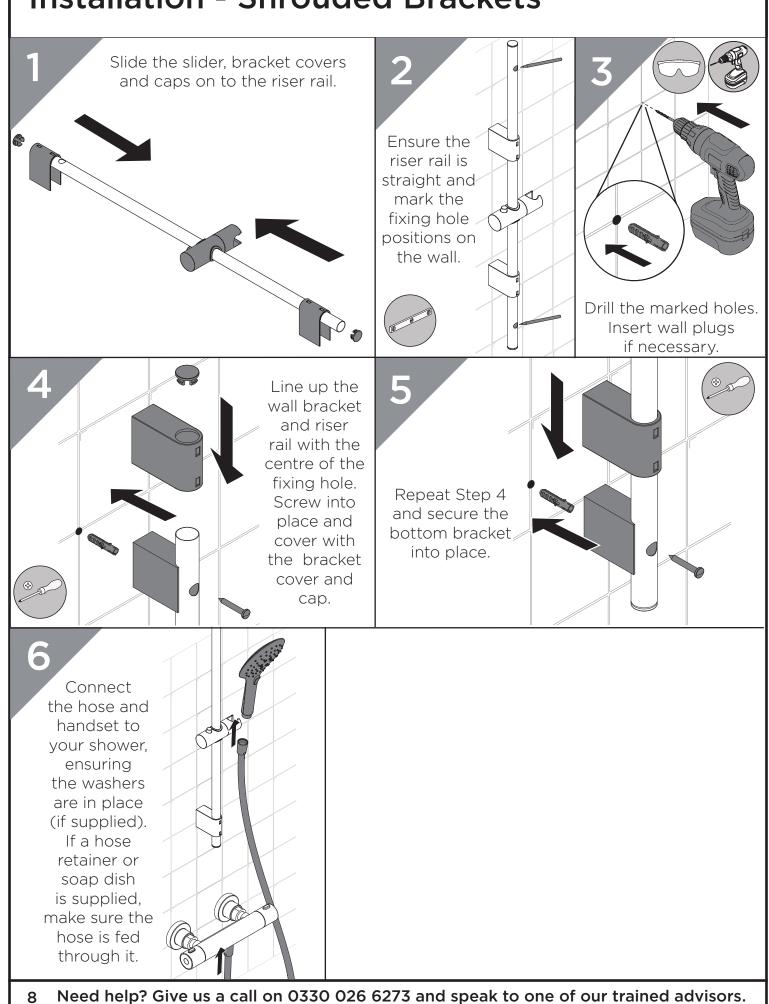


Position the riser rail, taking into account user heights and that the hose can reach the shower outlet with the handset in the holder.

Check the rail is straight and mark the bracket positions.





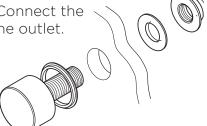


Installation - Wall Outlets

Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your hose has enough reach from that position to reach. Finish the wall surface.

With rear access

Fit the wall outlet, ensuring the washers are fitted either side of the wall. Connect the plumbing to the outlet.



Without rear access



Plumb the copper pipework to the desired location. Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant and ensuring the rubber seal is fitted to the back of the wall outlet.

General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

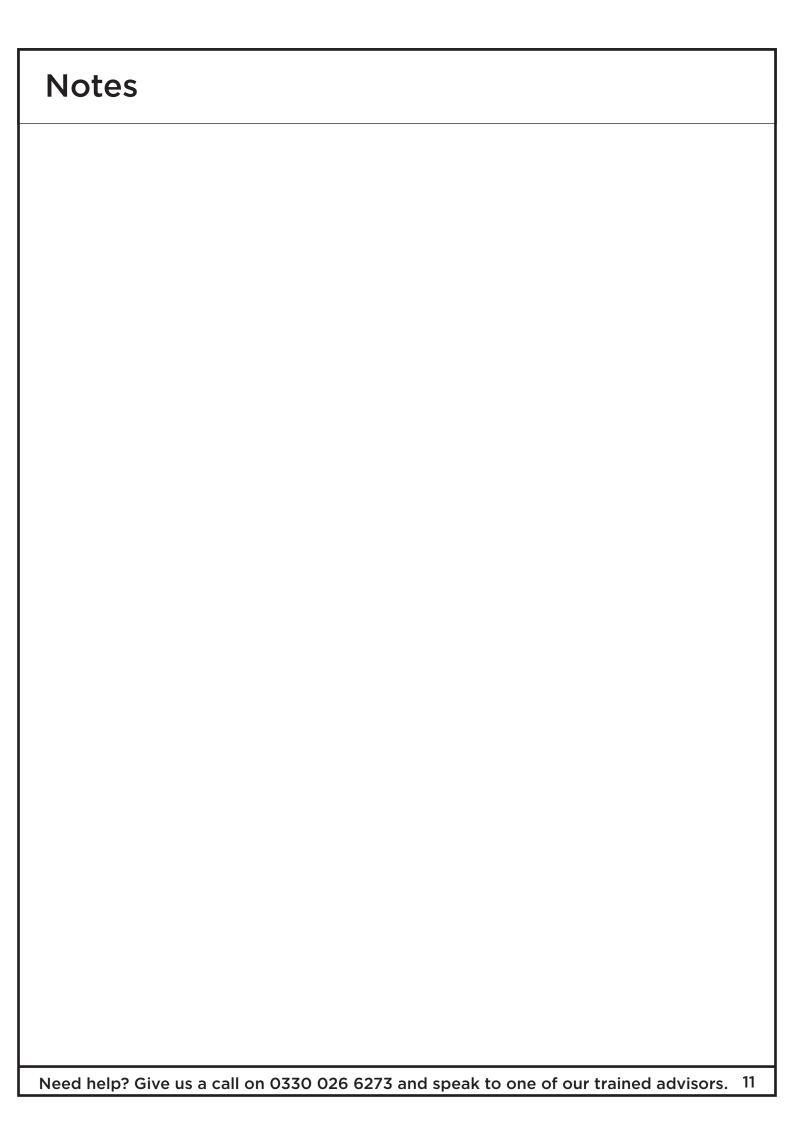
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on surfaces.



Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specific product's Contents Page for the minimum working pressure/distance required.
	Inlet filter in the shower valve is blocked	Refer to the shower fitting instructions for Maintenance steps.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Shower hose is kinked, causing a blockage.	Un-kink the shower hose and check for any damage, Replace if necessary.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water drip- ping from shower kit	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower kit.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section of your shower instructions to replace the valves/cartridge.



Issue: D3

Part Number: FI Adj Kits

BRISTAN

Bristan Group Ltd.

UK: Bristan Group, B78 1SG.EU: Masco Europe S.à.r.l.

14 Rue Strachen 6933 Mensdorf Luxembourg

Customer Service: +44330 026 6273
Web: www.bristan.com
Email: enquire@bristan.com

A Masco Company

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit **www.bristan.com/register**.

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.





Installation Instructions & User Guide

Please leave these instructions with the end user

ARM CTRD02 C (D5)

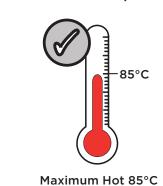
Specifications

Dynamic Water Pressure

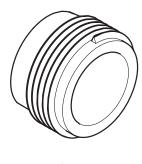


Maximum Static Pressure: 10.0 bar

Inlet Water Temperature

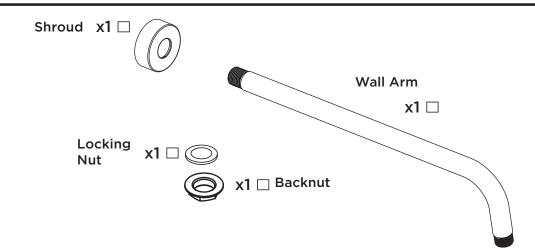


Inlet Connections



1/2" BSP

Pack Contents



Tools Required for Installation



Pipe Cutter











Safety



Electronic

Prior to Installation

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Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.



Important

The images shown are for illustrative purposes only.

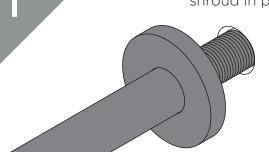
The product you have purchased may look different to those pictured in this booklet but will follow the same installation steps.

Your contents page will be specific to your product.

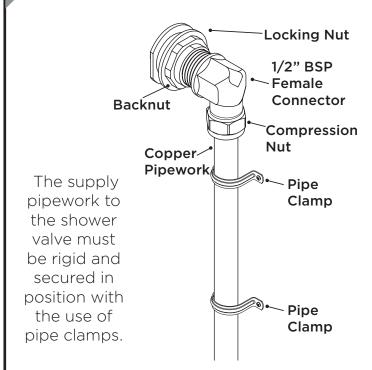
If you find your product or any of its components differ from those shown on the contents page, please contact our customer support.

Installation

Thread the arm through the wall with the shroud in place.

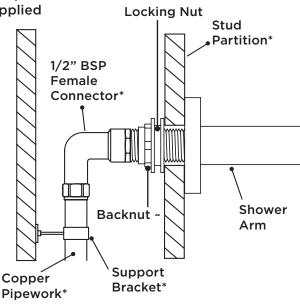


Connect the outlet pipework to the shower arm using a suitable connector (not supplied).



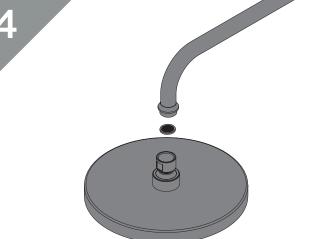
Typical Installation

- * not supplied
- ~ check pack contents if supplied

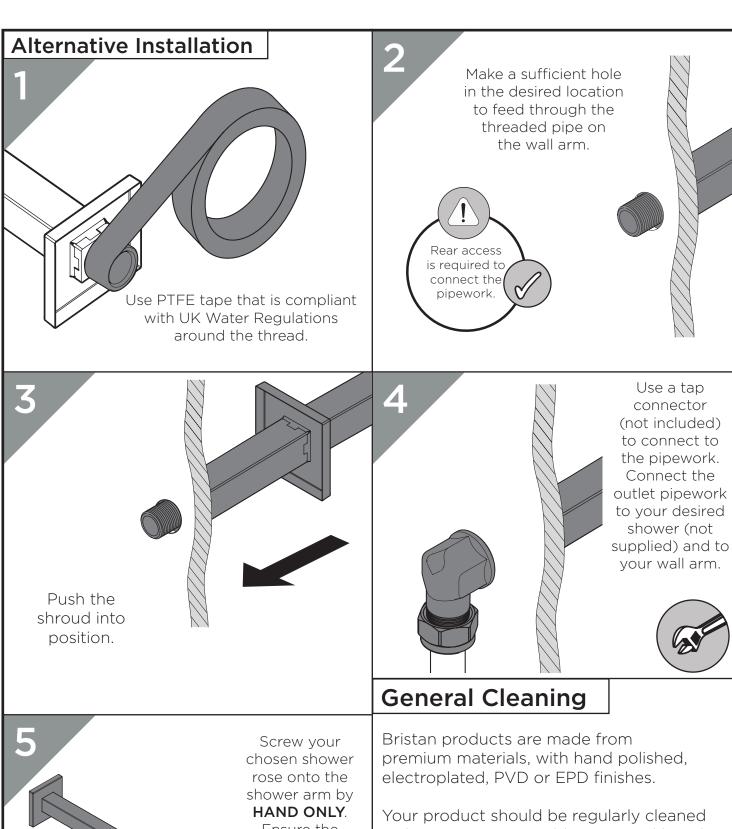


Secure the arm in position by tightening the locking nut and backnut.





Screw your chosen shower rose onto the shower arm by **HAND ONLY**. Ensure the sealing washer is used where supplied. Turn on the water supply and check all joints and connections for any leaks.





Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth.

Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

Contact Us

BRISTAN

Bristan Group Ltd.

UK: Bristan Group, B78 1SG.EU: Masco Europe S.à.r.l.

14 Rue Strachen 6933 Mensdorf Luxembourg

Customer Service: +44330 026 6273
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A Masco Company

Our Guarantee

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Installation Instructions and User Guide

Traditional Fixed Heads

Models Covered:

FH TDRD01 C, FH TDRD01 G, FH TDRD02 C, FH TDRD02 G, FH TDRD03 C

Please keep this booklet for future reference.

Installer, when you have read these instructions please ensure you leave them with the user.

Installation



If replacing a shower rose, simply unscrew the current one and fit the new rose.

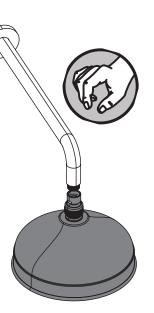
This product is designed to be fitted to shower arms with a male ½"BSP thread.

2

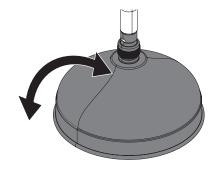
Screw clockwise to tighten, ensuring the washer is in place. Tighten by hand ONLY.

Check joint and connections for any leaks, if this occurs check the condition of the washer.

Replace if necessary or reseat correctly then re-tighten.



Operation



The shower rose comes with a swivel joint, so the rose can be positioned as desired.

Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit **www.bristan.com** and search for your product.

General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Love Your Chrome

Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers.
Scan the QR Code or search for 'CLEAN KITO1' on www.bristan.com.



Notes

Issue: D4

Part Number: FH TDRD

BRISTAN

Bristan Group Ltd.

UK: Bristan Group, B78 1SG.EU: Masco Europe S.à.r.l.

14 Rue Strachen 6933 Mensdorf Luxembourg

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Web: www.bristan.com
Email: enquire@bristan.com

A Masco Company

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit **www.bristan.com/register**.

For any other queries, please call our Customer Service on **0330 026 6273** where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.



BRISTAN

Installation Instructions & User Guide

Please leave these instructions with the end user

Product Code: TDARM WORD03 C (D1)

Specifications

Working Pressures





Min: 0.2 bar Max: 5.0bar

Maximum Static Pressure: 10.0 bar

Tools You'll Need



Pine Slice

Cross head screwdriver





Inlet Connections

15mm Compression

7.0,40102.0

All products manufactured and supplied by Bristan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions.

Prior to Installation

Isolation valves **must** be fitted to the inlet water supplies to ensure ease of future maintenance

This product **must** not be modified in any way as this will invalidate the quarantee.

Full access must be made available for future maintenance / servicing purposes. This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and Scottish Byelaws 2004.

Before starting any installation please consider the following: before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:

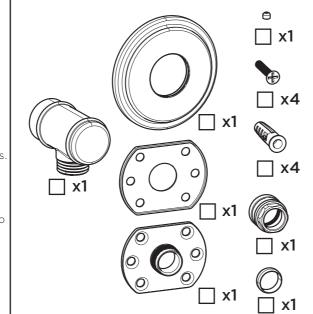
- Wear eye protection
- Unplug equipment after use

Warning: It is essential that you thoroughly flush through the pipework in order to remove any remaining swarf, solder, etc before using this product. Failure to carry out this procedure could cause problems or damage.

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows;-

The Institute of Plumbing, 64 Station Lane, Hornchurch, Essex, RM12 6NB, Tel: 01708 472791

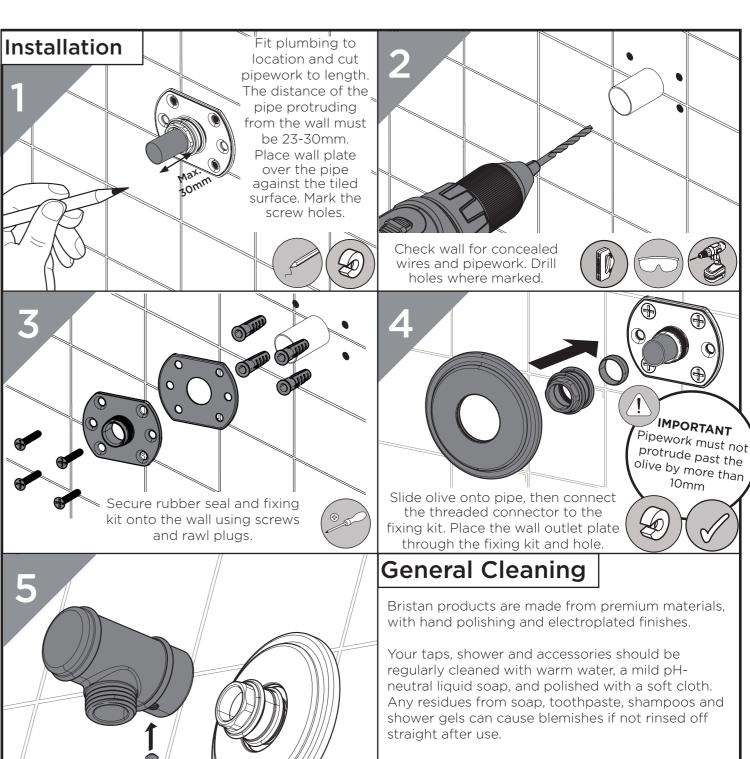
Pack Contents



Spare Parts

To replace any spare parts for your product why not scan the below QR Code and search for your product.





Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Push wall outlet fitting through wall plate. Secure in place with grub screw. Screw the shower hose (not supplied) onto the outlet ensuring the sealing washer is fitted.



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