

# BRISTAN

TAPS & SHOWERS

## Installation Instructions & User Guide

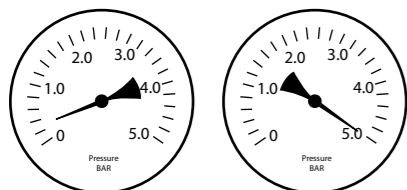
Please leave these instructions with the end user

Product Code: D2 SHCDIV C (D1)

### Specifications

#### Dynamic Water Pressure

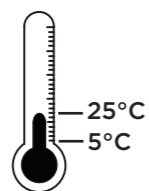
Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

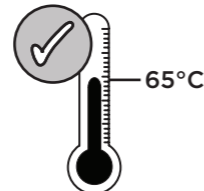
#### Inlet Water Temperature

Cold Water Supply



Min: 5°C Max: 25°C

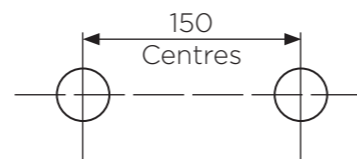
Hot Water Supply



65°C Recommended

**IMPORTANT** The inlet hot water must be at least 10°C above the required blend temperature.

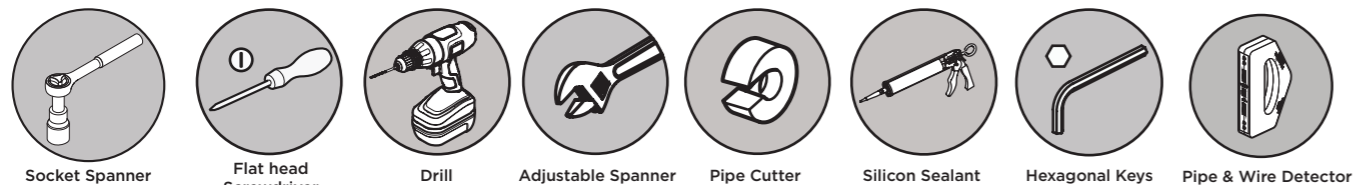
#### Inlet Dimensions



#### Inlet Connections



### Tools You'll Need



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

This product must not be modified in any way as this will invalidate the guarantee.

Full access must be made available for future maintenance/servicing purposes.

Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

If power tools are used do not forget to:  
- Wear eye protection  
- Unplug equipment after use

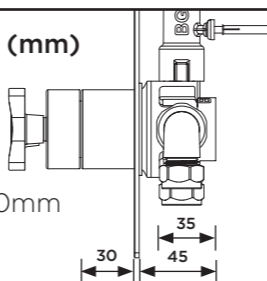
If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

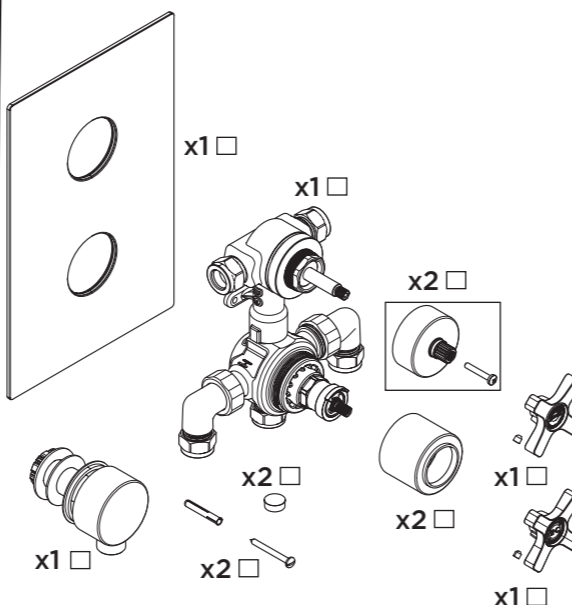
#### Cavity Dimensions (mm)

Cavity Depth: 35mm

Concealing Plate Adjustment Range: 30mm



### Pack Contents



### Valve Configuration

1

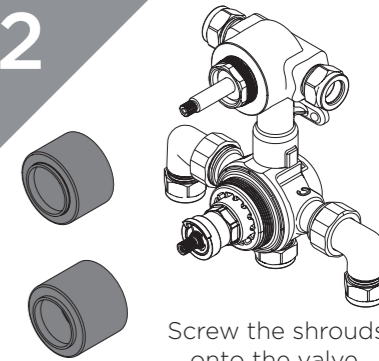
**IMPORTANT** If installed in conjunction with combination boiler flow regulators **must** be fitted.

Yellow Flow Limiter (Hot)

Green Flow Limiter (Cold)

Remove the inlet elbows and filters. Remove the plastic inserts from the valve inlets and insert the flow regulators. Replace the elbows, ensuring the filters are fitted.

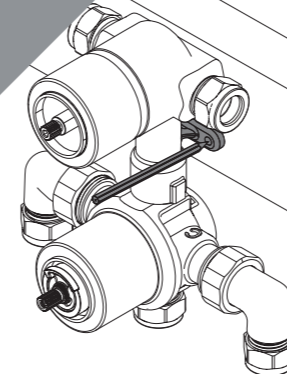
2



Screw the shrouds onto the valve.

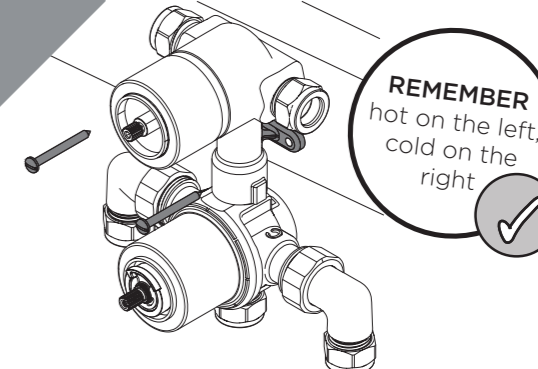
### Installation

1



Install suitable batons (if required) into the cavity. Mark the position of the valve; drill and plug holes to suit.

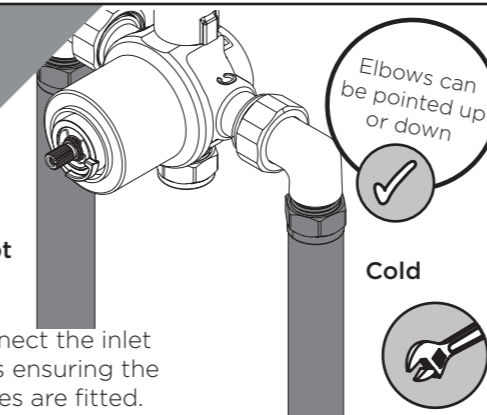
2



**REMEMBER** hot on the left, cold on the right.

Secure the valve using the screws supplied (solid walls only) or a suitable alternative.

3



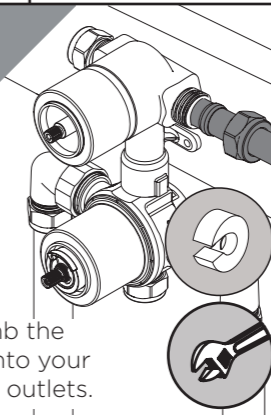
Elbows can be pointed up or down.

Hot

Cold

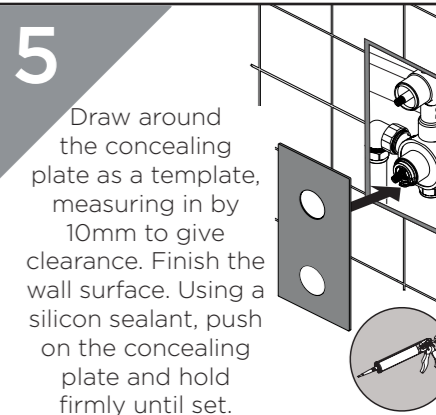
Connect the inlet pipes ensuring the olives are fitted.

4



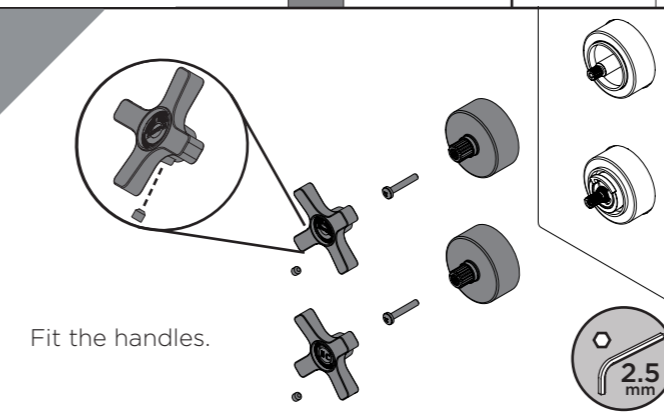
Plumb the valve into your chosen outlets.

5



Draw around the concealing plate as a template, measuring in by 10mm to give clearance. Finish the wall surface. Using a silicon sealant, push on the concealing plate and hold firmly until set.

6



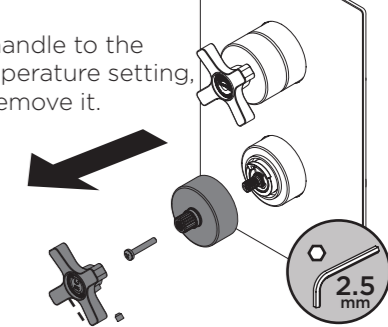
Fit the handles.

### Temperature Adjustment

1

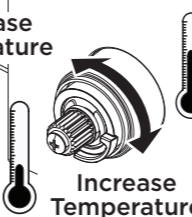
Turn the handle to the maximum temperature setting, then remove it.

**REMEMBER** To service your product!



2

Decrease Temperature



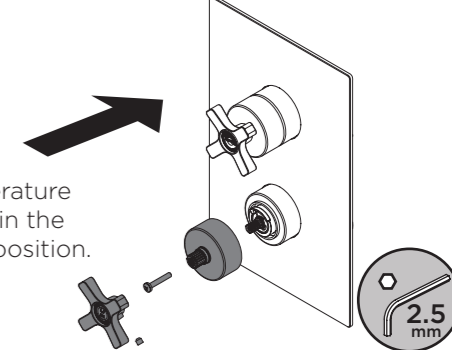
Increase Temperature

Turn the spindle to increase or decrease the temperature. Check the temperature and adjust until you achieve the desired result.

Pre-set to 42°C

3

Fit the temperature handle back in the maximum hot position.



## General Cleaning

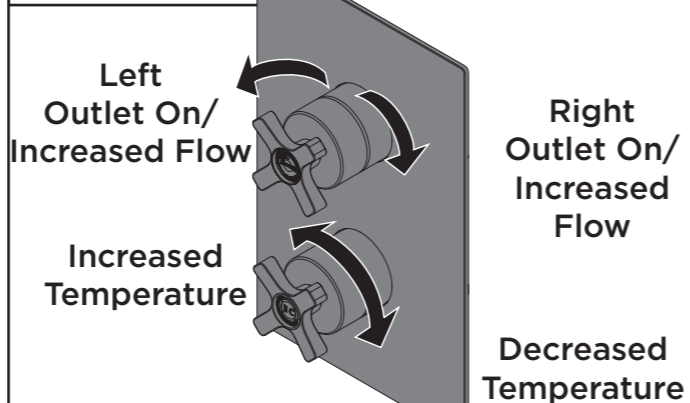
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

## Operation



## Wall Outlet Installation

Choose the location for the wall outlet and create a 25-30mm hole in the wall. Ensure your shower accessories have enough reach from that position. Finish the wall surface.

### With rear access

Fit the wall outlet, ensuring the washers are fitted either side of the wall.

Go to Step 6 in the Installation Steps.

### Without rear access

Follow Step 6 in the Installation Steps, fitting a 1/2" female connection at the hole in the wall (not supplied).

Screw the wall outlet into the 1/2" female connection, using a suitable thread sealant ensuring the rubber seal is fitted to the back of the wall outlet.

## Maintenance - Cartridge Cleaning

**1**

**IMPORTANT!** Isolate the water supply before starting!

Remove both handles.

2.5 mm

**2**

Gently remove the concealing plate from the wall.

**3**

Unscrew the shrouds. Remove the cartridges and piston.

24 mm

**4**

Remove any O-rings and soak all components in de-scaler and wash off in clean water. Examine all seals and replace if needed. Use WRAS approved silicon based grease on all seals.

**5**

Reverse the installation steps, ensuring the temperature stop is aligned correctly.

**6**

Decrease Temperature

Increase Temperature

Follow the Temperature Adjustment Steps if required.

## Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from shower	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
	This is normal for a short time after using the shower.	This is caused by residual water tension, the build up of water in the shower.
Shower does not turn on	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section or visit <a href="http://www.youtube.com/BristanTV">www.youtube.com/BristanTV</a> to watch the procedure.
	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

## Notes

### Servicing Intervals

To reduce the build up of lime scale and to ensure this shower works to its maximum performance we recommend this shower is serviced every 6-12 months depending on the hardness of your water.

### Spare Parts

To replace any spare parts for your shower why not scan the below QR Code and search for your product.



At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/guarantees](http://www.bristan.com/guarantees).



*We Know & We Care*