# **BRISTAN**

#### **Installation Instructions** & User Guide

Please leave these instructions with the end user

Product Code: GWF BSM C (D5)

### **Specifications**

**Inlet Water Temperature** 



60-65°C Recommended

#### **Dynamic Water Pressure**

Min: 0.1 bar

Max: 5.0 bar

Maximum Static Pressure: 10.0 bar

**Inlet Connections** 

3/4" BSP

#### Tools You'll Need





Adiustable



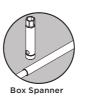
Hexagonal Key











**Prior to Installation** 

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/ servicing purposes.

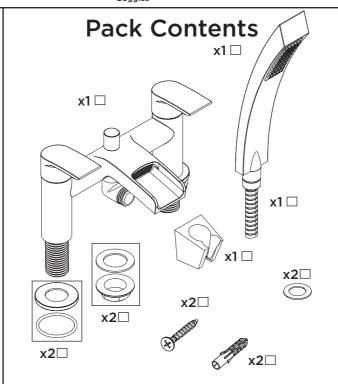
If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing, 64 Station Lane. Hornchurch. Essex RM12 6NB. Tel: 01708 472791

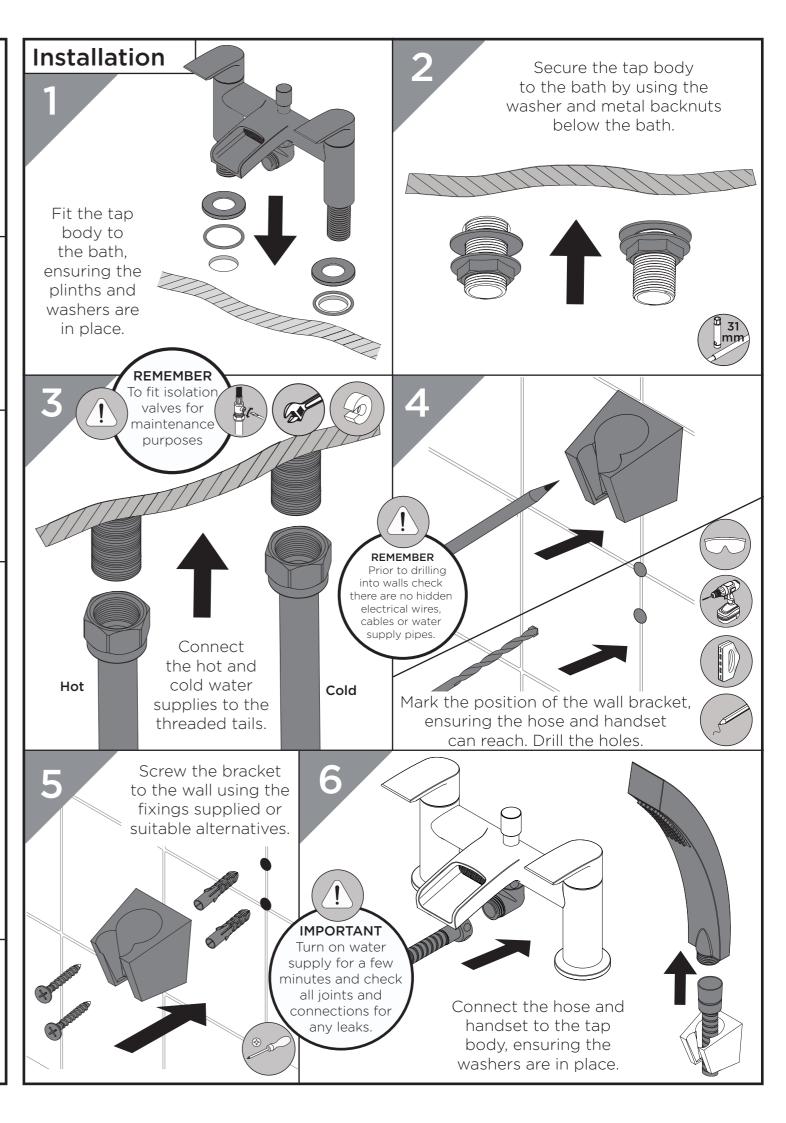


### **Spare Parts**

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for

your product.



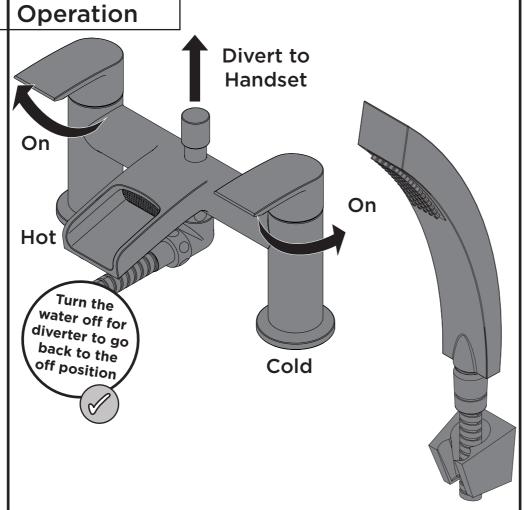


## **General Cleaning**

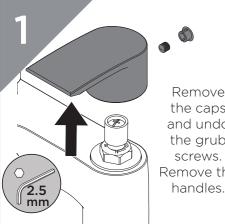
Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.



# Maintenance - Replacing Valves



Remove the caps and undo the grub screws. Remove the

Remove the spline adaptors. Remove the valves using a 17mm spanner.













Visit www.bristan.com or scan the QR Code and search for your product code to replace the valves and any other spares if necessary



Reverse the maintenance steps to replace the valves and handles.





#### Love Your Chrome

Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Scan the QR Code or search for 'CLEAN KITO1' on www.bristan.com.



### Troubleshooting

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

#### Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

# **Contact Us**

# **BRISTAN**

#### Bristan Group Ltd.

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**Customer Service:** +44330 026 6273 Web: www.bristan.com Email: enquire@bristan.com

Alternatively visit www.youtube.com/BristanTV

# Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



#### A Masco Company

#### **Our Guarantee**

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other gueries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.

