

# BRISTAN

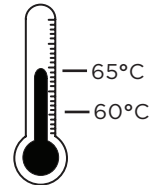
## Installation Instructions & User Guide

Please leave these instructions  
with the end user

Product Code: GLD BSM C (D2)

### Specifications

#### Inlet Water Temperature

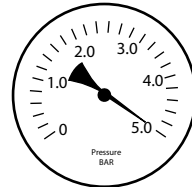
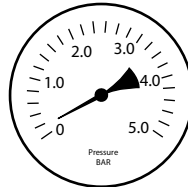


60-65°C Recommended

#### Dynamic Water Pressure

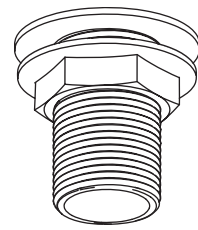
Min: 0.2 bar

Max: 5.0 bar



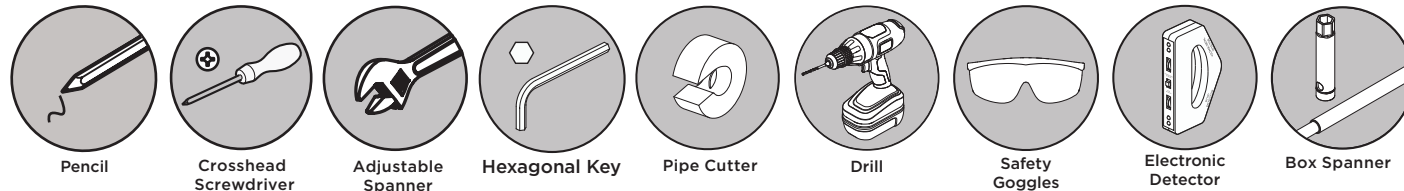
Maximum Static Pressure: 10.0 bar

#### Inlet Connections



3/4" BSP

### Tools You'll Need



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [www.wras.co.uk/directory](http://www.wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:

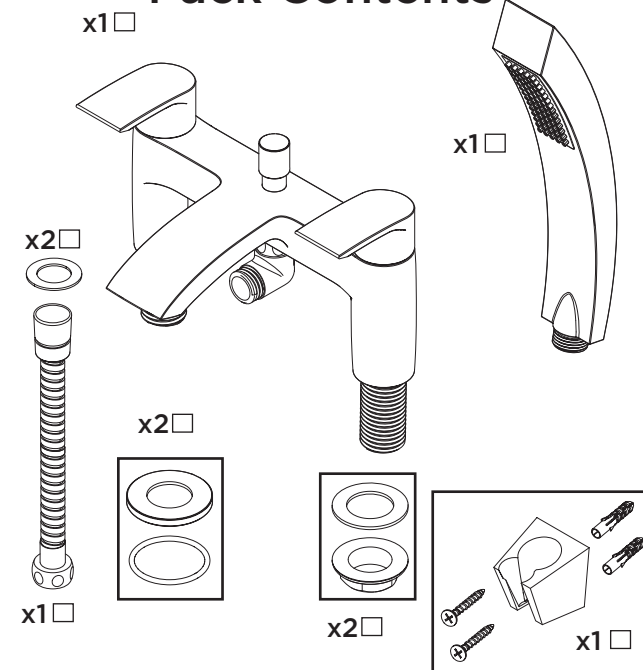
- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

### Pack Contents



### Spare Parts

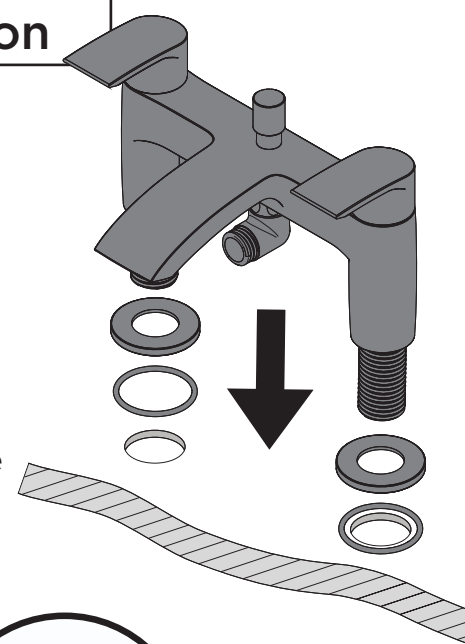
To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.



### Installation

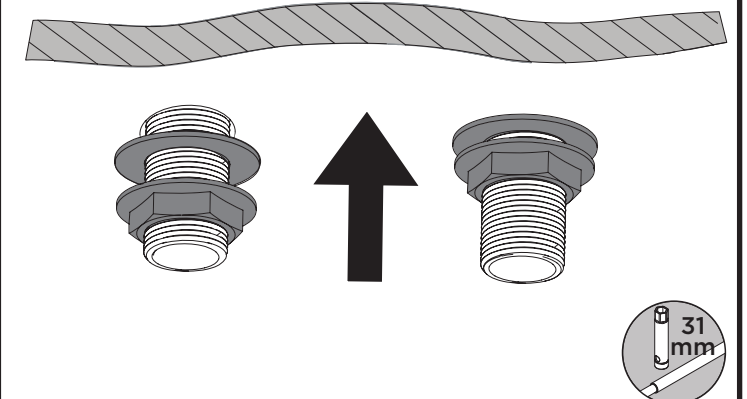
1

Fit the tap body to the bath, ensuring the plinths and washers are in place.



2

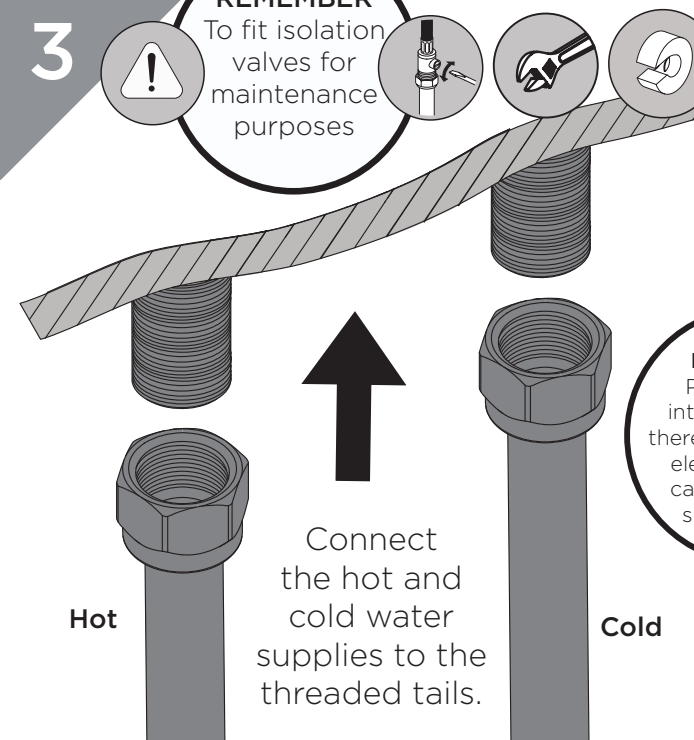
Secure the tap body to the bath by using the washer and metal backnuts below the bath.



3

#### REMEMBER

To fit isolation valves for maintenance purposes

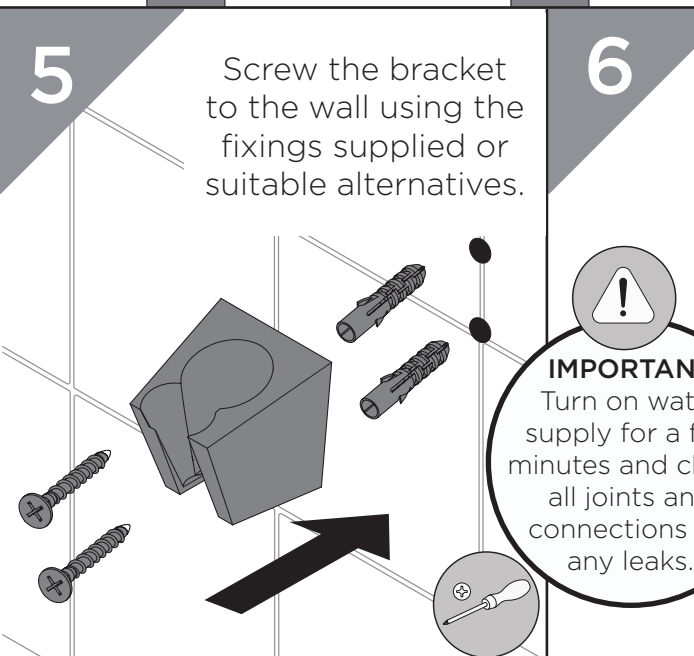


4

#### REMEMBER

Prior to drilling into walls check there are no hidden electrical wires, cables or water supply pipes.

Mark the position of the wall bracket, ensuring the hose and handset can reach. Drill the holes.



5

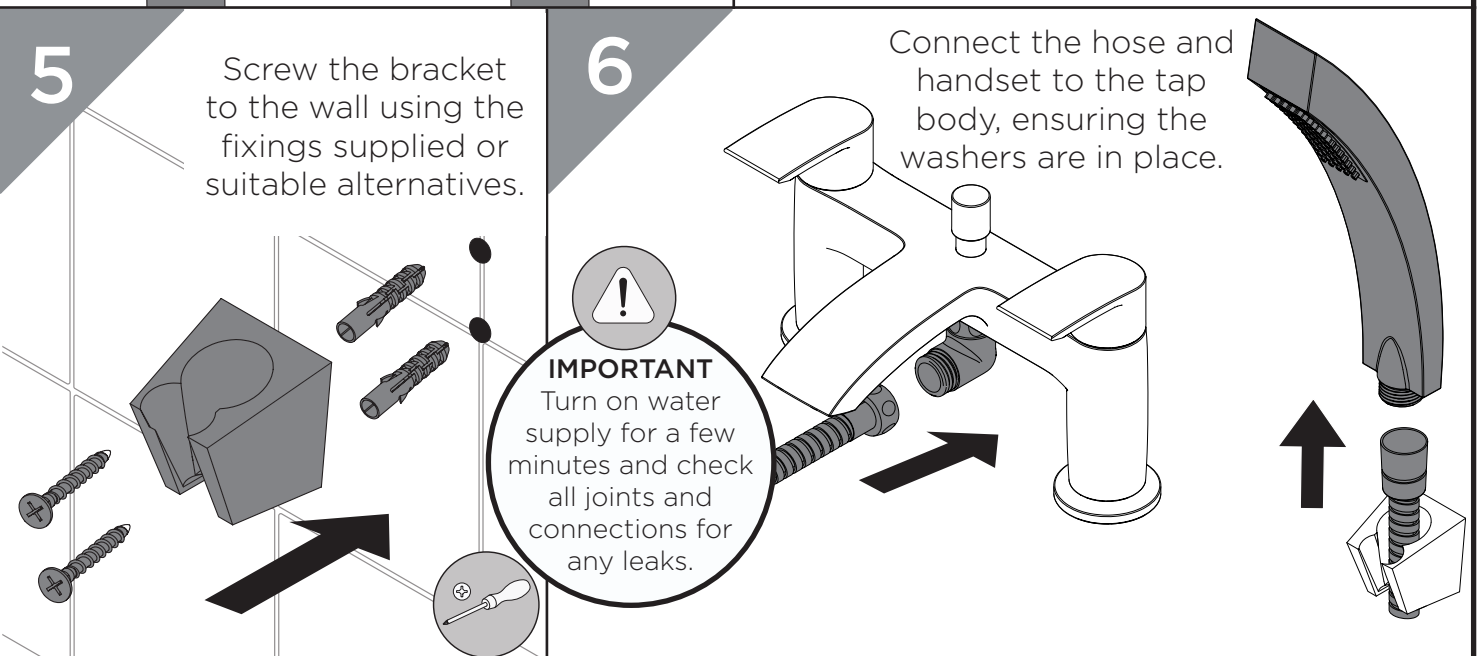
Screw the bracket to the wall using the fixings supplied or suitable alternatives.

6

Connect the hose and handset to the tap body, ensuring the washers are in place.

#### IMPORTANT

Turn on water supply for a few minutes and check all joints and connections for any leaks.



### General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

### Operation

Hot

Divert to Handset

Cold

On

On

Turn the water off for diverter to go back to the off position

### Maintenance - Replacing Valves

1

Remove the caps and undo the grub screws. Remove the handles.

2.5 mm

2

Remove the spline adaptors. Remove the valves using a 17mm spanner.

17mm

3

Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the valves and any other spares if necessary.

4

Reverse the maintenance steps to replace the valves and handles.

2.5 mm

### Love Your Chrome

Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Scan the QR Code or search for 'CLEAN KIT01' on [www.bristan.com](http://www.bristan.com).

Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

### Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.

### Contact Us

**Bristan**

**Bristan Group Ltd.**

**UK:** Bristan Group, B78 1SG.  
**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Customer Service:** +44330 026 6273  
**Web:** [www.bristan.com](http://www.bristan.com)  
**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

**A Masco Company**

### Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.

Alternatively visit [www.youtube.com/BristanTV](http://www.youtube.com/BristanTV)

### Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).