

# BRISTAN

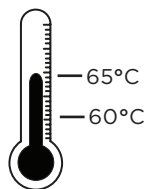
## Installation Instructions & User Guide

Please leave these instructions  
with the end user

Product Code: TNG EFSNK C (D3)

### Specifications

#### Inlet Water Temperature

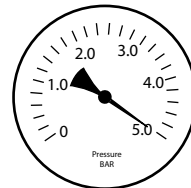
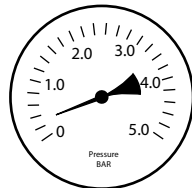


60-65°C Recommended

#### Dynamic Water Pressure

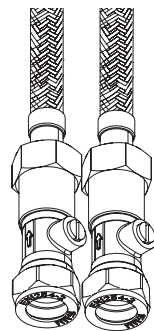
Min: 0.3 bar

Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

#### Inlet Connections

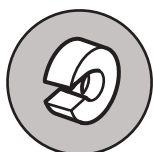


1/2" BSP  
Flexible Tails  
with Isolation  
Valves

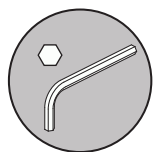
### Tools You'll Need



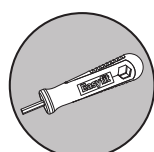
Adjustable Spanner



Pipe Cutter

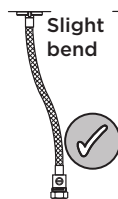


Hexagonal Keys

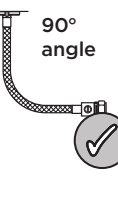


EasyFit Tool

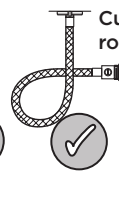
### Flexible Connecting Pipes



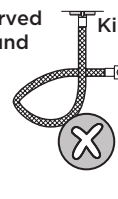
Slight  
bend



90°  
angle



Curved  
round



Kinks



Twists

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [www.wras.co.uk/directory](http://www.wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

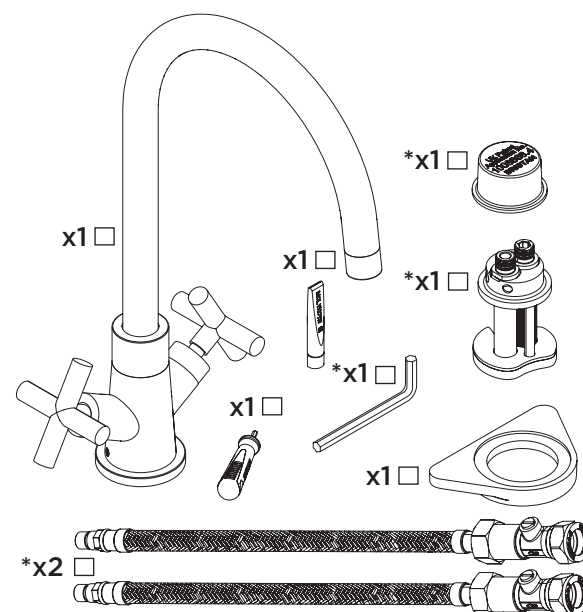
Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

### Pack Contents



\*If you have purchased TNG EFSNK C TO,  
the EasyFit Base (EF KIT PK) will not be included.

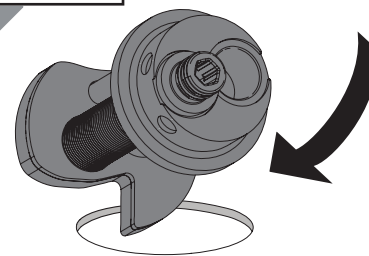
### Spare Parts

To replace any spare parts  
for your tap, why not  
scan the QR Code or  
visit [www.bristan.com](http://www.bristan.com)  
and search for your product.



### Installation

1

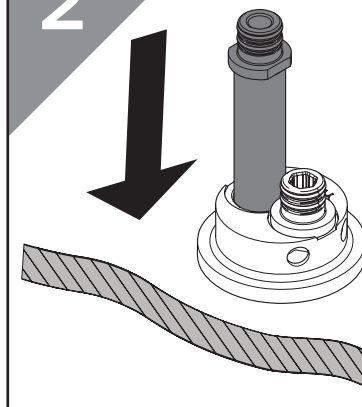


Feed the base  
through the  
sink hole from  
the top.

8mm

If the surface the tap is being fitted to is over 8mm;  
or you feel the tap needs extra stability, follow  
the **alternative installation steps** overleaf.

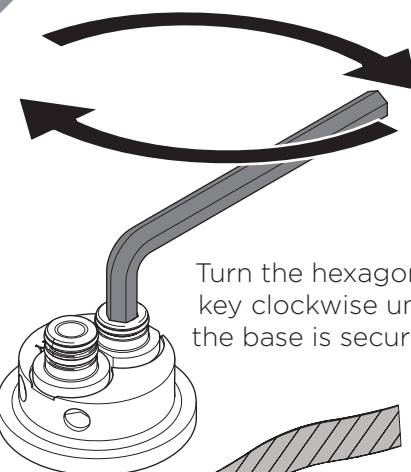
2



**REMEMBER**  
Make sure the  
base is centralised  
when viewed from  
the front of  
the tap

Drop the Plain Inlet  
Connector into  
the base.

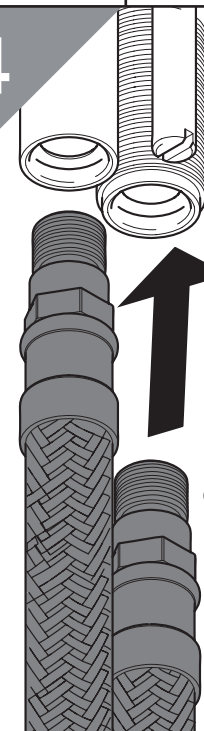
3



Turn the hexagonal  
key clockwise until  
the base is secured.

6.0  
mm

4



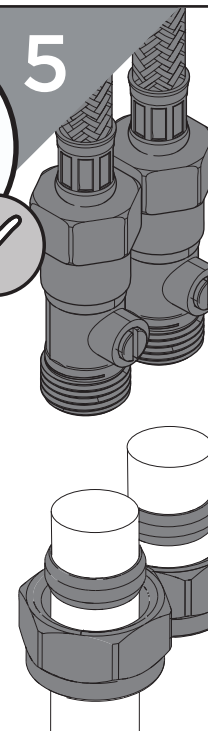
**REMEMBER**  
hot on the  
left, cold on  
the right

Screw the  
flexible tails  
into the base.

**DO NOT  
OVER-TIGHTEN**

6.0  
mm

5



Connect the hot and  
cold water  
connections.

Olive

Compression  
Nut

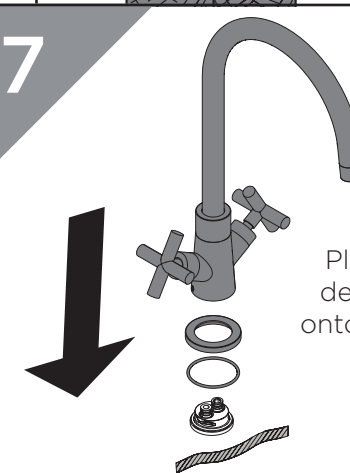
6.0  
mm

6



Grease the  
O-Rings using the  
Molykote Grease  
provided.

7



Place your  
desired tap  
onto the base.

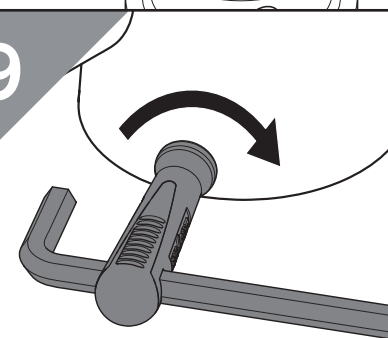
8



Secure in place  
with the grub  
screws using the  
tool provided.

6.0  
mm

9



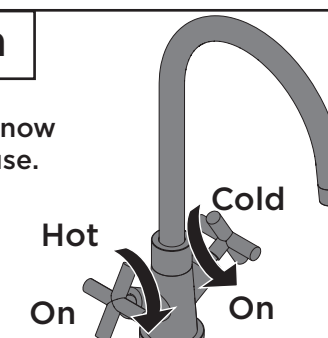
Thread the  
hexagonal key  
through the  
EasyFit tool and  
tighten the grub  
screws with an  
extra 1/2 turn.

6.0  
mm

6.0  
mm

### Operation

Your tap is now  
ready to use.



General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Maintenance - Replacing Cartridge

1

Remove handles and shrouds.

2

Remove valves using a suitable spanner.

3

Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the **valves/cartridge** for your tap.

4

Reverse the steps to replace the valves and handles.

**IMPORTANT**  
Isolate the water supply before starting!

Alternative Installation

1

Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

2

Feed the base through the sink hole from the top.

3

Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

4

Turn the hexagonal key clockwise to secure the EasyFit Base.

5

Proceed to Step 4 of the Installation Steps.

**REMEMBER**  
Make sure the base is centralised when viewed from the front of the tap

**Love Your Chrome**

Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Scan the QR Code or search for 'CLEAN KIT01' on [www.bristan.com](http://www.bristan.com).

Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Wobbly Tap	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.

Maintenance - Replacing Outlet

1

Unscrew the anti-splash.

2

Remove the anti-splash and filter from housing. Clean and replace as necessary.

3

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

Contact Us

Bristan Group Ltd.

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6933 Mensdorf  
Luxembourg

**Customer Service:** +44330 026 6273  
**Web:** [www.bristan.com](http://www.bristan.com)  
**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

A Masco Company

BRISTAN

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

