

BRISTAN

Installation Instructions & User Guide

Please leave these instructions
with the end user

Product Code: EC SNK EF C (D4)

Specifications

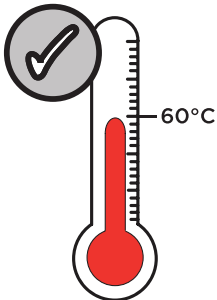
Dynamic Water Pressure

Min: 0.4 bar Max: 5.0 bar



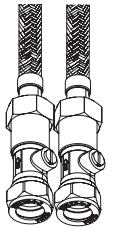
Maximum Static Pressure: 10.0 bar

Inlet Water Temperature



Maximum Hot 60°C

Inlet Connections 1/2" BSP Flexible Tails with Isolation Valves



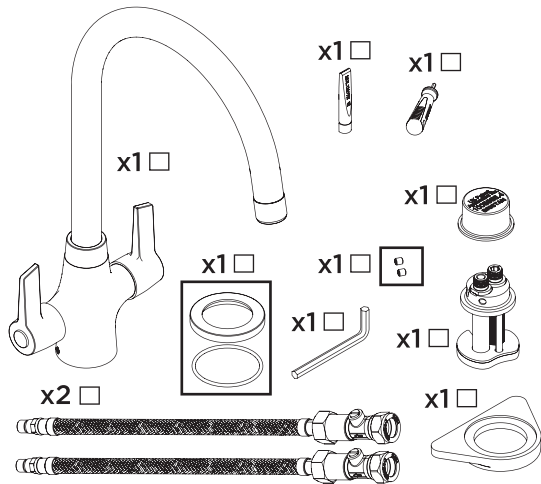
(non-return
valves included)

Outlet

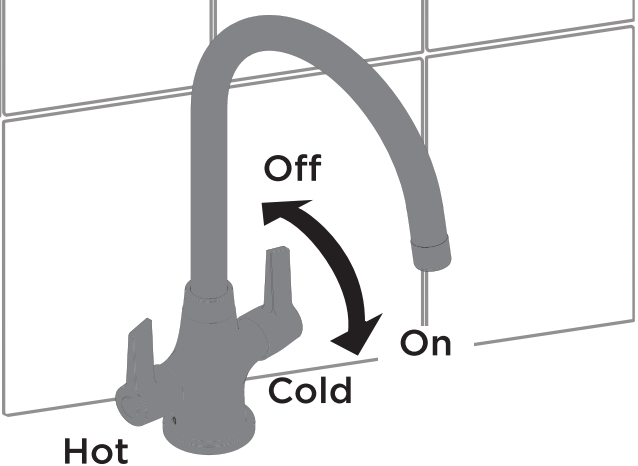


M22 Female Aerator

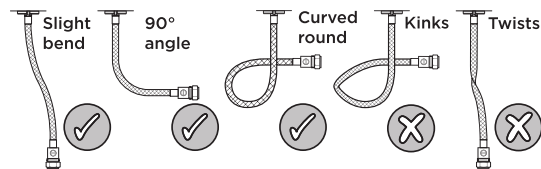
Pack Contents



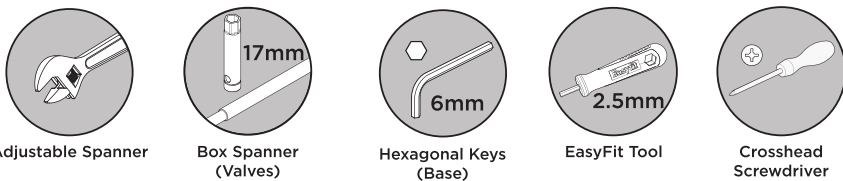
Operation



Flexible Connecting Pipes



Tools Required for Installation/ Maintenance



Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit www.wrasapprovals.co.uk/approvals-directory

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

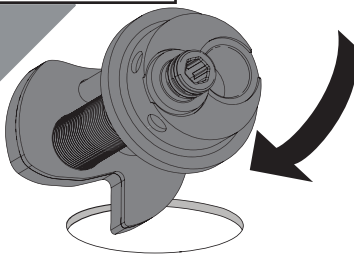
Spare Parts



To replace any spare parts
for your tap, why not
scan the QR Code or
visit www.bristan.com
and search for your
product.

Installation

1

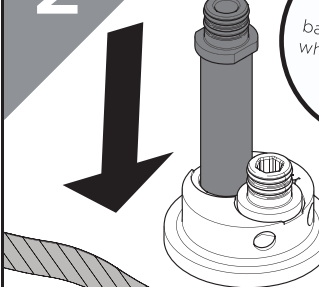


Feed the base
through the
sink hole from
the top.



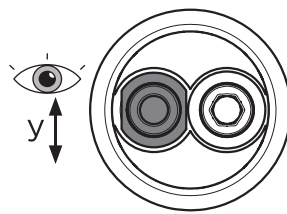
If the surface the tap is being fitted to is over 8mm;
or you feel the tap needs extra stability, follow the
alternative installation steps overleaf.

2

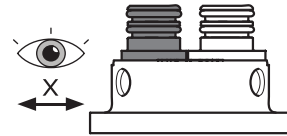


Drop the Plain Inlet
Connector into
the base.

REMEMBER
Make sure the
base is centralised
when viewed from
the front of
the tap



Ensure flat area of the
plain inlet connector
sitting flush adjacent to
threaded inlet connector

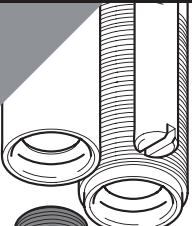


3



Turn the hexagonal
key clockwise until
the base is secured.

4

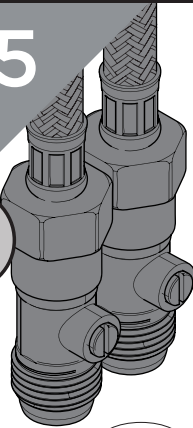


REMEMBER
hot on the
left, cold on
the right

Screw the
flexible tails
into the base.

DO NOT
OVER-TIGHTEN

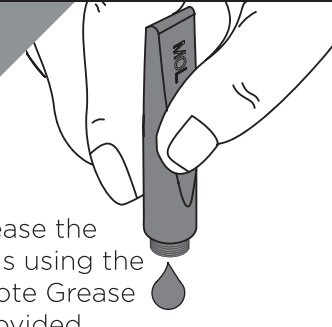
5



Connect the hot and
cold water connections.

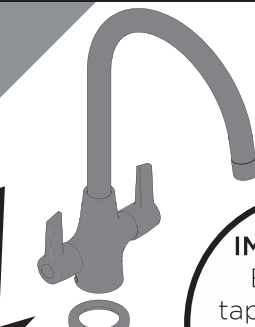
Olive
Compression
Nut

6



Grease the
O-Rings using the
Molykote Grease
provided.

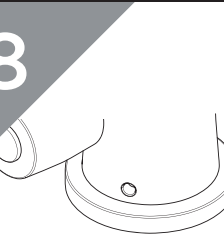
7



Place your
desired tap
onto the base.

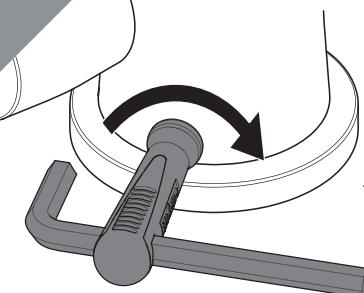
IMPORTANT
Ensure the
tap is correctly
positioned and
fully located on
the base.

8



Secure in place
with the grub
screws using the
tool provided.

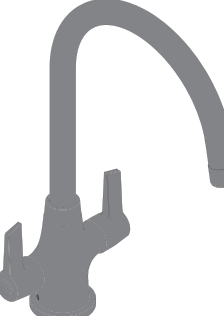
9



Thread the
hexagonal key
through the
EasyFit tool and
tighten the grub
screws with an
extra 1/2 turn.



Your tap is now
ready to use.



General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

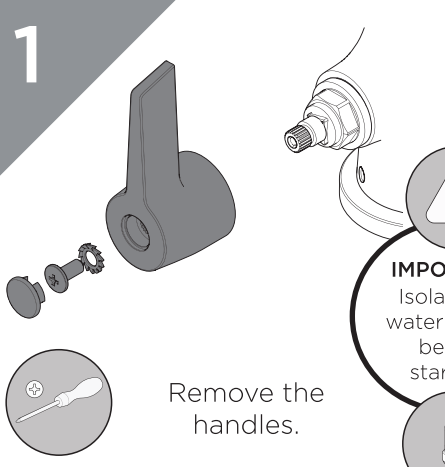
Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

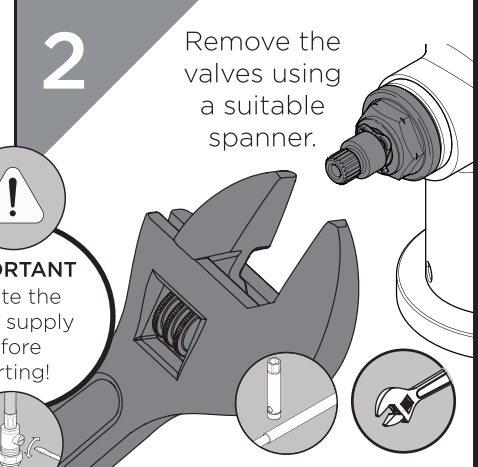
Maintenance - Replacing Valves

1




Remove the handles.

2



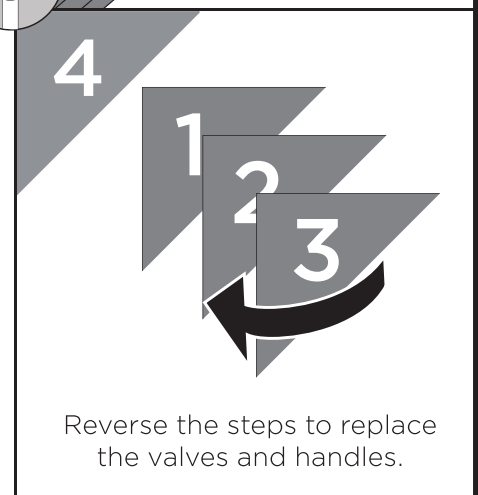
Remove the valves using a suitable spanner.

3




Visit www.bristan.com or scan the QR Code and search for your product code to replace the **valves/cartridge** for your tap.

4



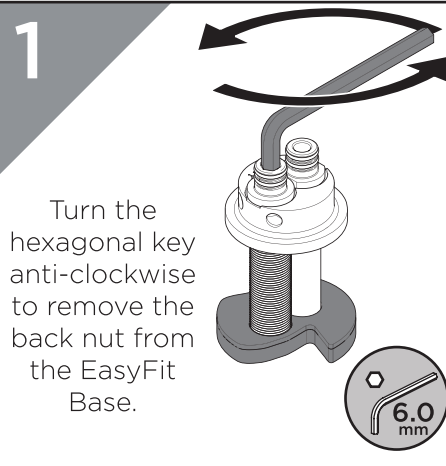
Reverse the steps to replace the valves and handles.



IMPORTANT
Isolate the water supply before starting!

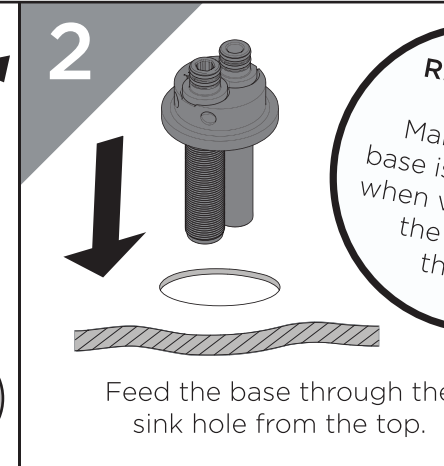
Alternative Installation for Surfaces Out of Tolerance/Extra Stability

1



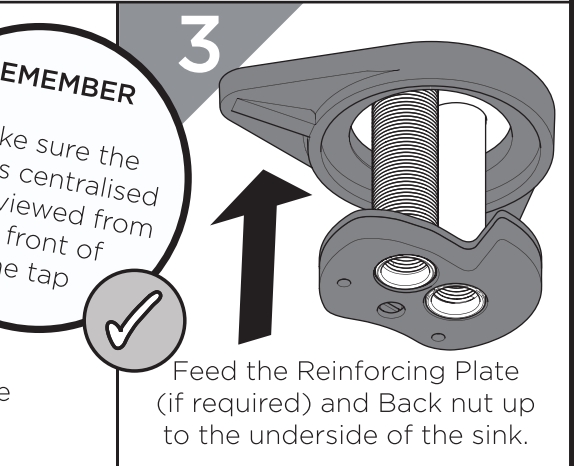
Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

2



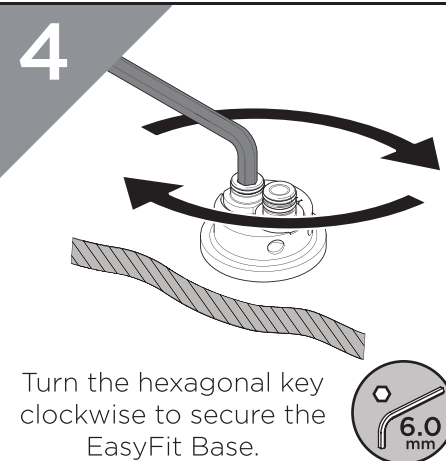
Feed the base through the sink hole from the top.

3



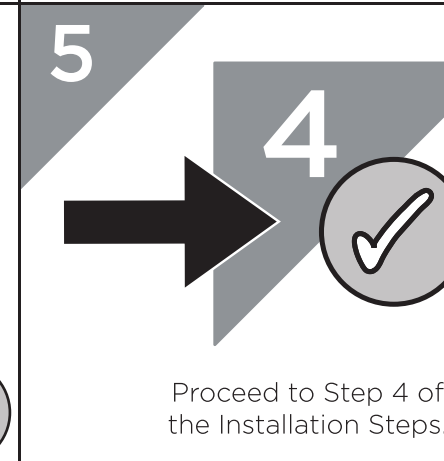
Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

4

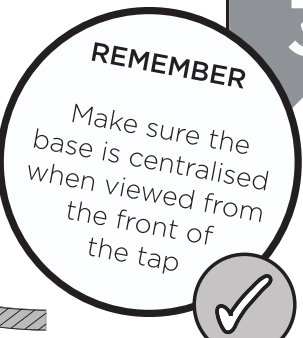


Turn the hexagonal key clockwise to secure the EasyFit Base.


5



Proceed to Step 4 of the Installation Steps.



REMEMBER
Make sure the base is centralised when viewed from the front of the tap



Alternatively visit www.youtube.com/BristanTV

Servicing Your Tap


We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.

Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Wobbly Tap	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.

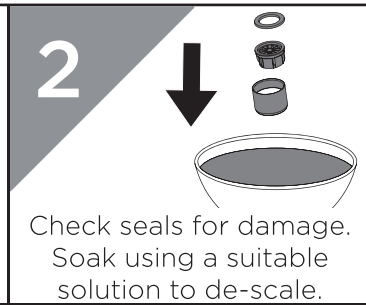
Maintenance - Clean/Replace Outlet

1



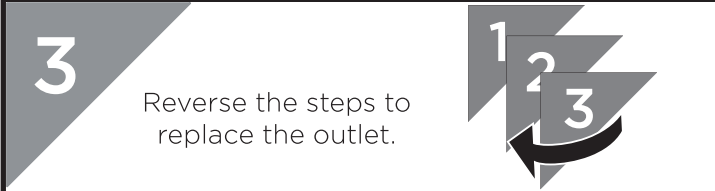
Unscrew the housing to remove the flow straightener and washer.

2



Check seals for damage. Soak using a suitable solution to de-scale.

3



Reverse the steps to replace the outlet.

Contact Us

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A Masco Company

BRISTAN

Part of **BRISTAN GROUP**

Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit www.bristan.com/register

For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees

