

HERITAGE

BATHROOMS

Installation Guide



Models Covered:

Fixed Shower Arm

**ARM CTRD02 C,
ARM CTRD02 G,
ARM CTRD02 BN**

Please keep this booklet for future reference.

Installer: When you have read these instructions, please ensure you leave them with the user.

INSTALLATION

Important Safety Information

Please read these instructions thoroughly and retain for future use.

All products manufactured and supplied by Heritage are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions. **If you are in any doubt about your ability to install this product safely you must employ the services of an experienced, qualified tradesman.**

Before starting any installation please consider the following:

Remove all packaging and check there are no missing or damaged parts. Before drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.

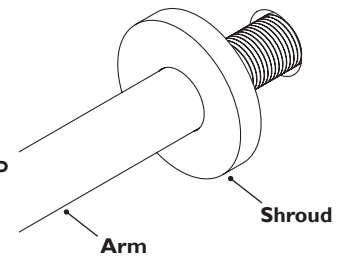
If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

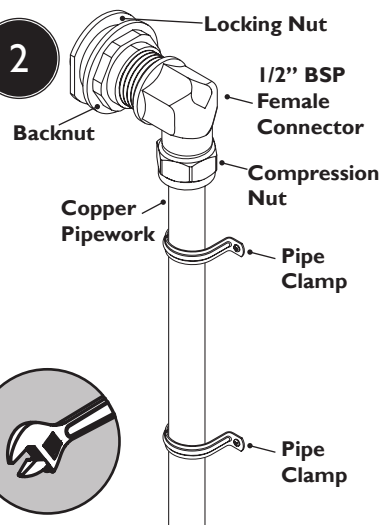
This product must not be modified in any way as this will invalidate the guarantee.

1

Thread the arm through the wall and into a 1/2" BSP connection (not supplied).



2

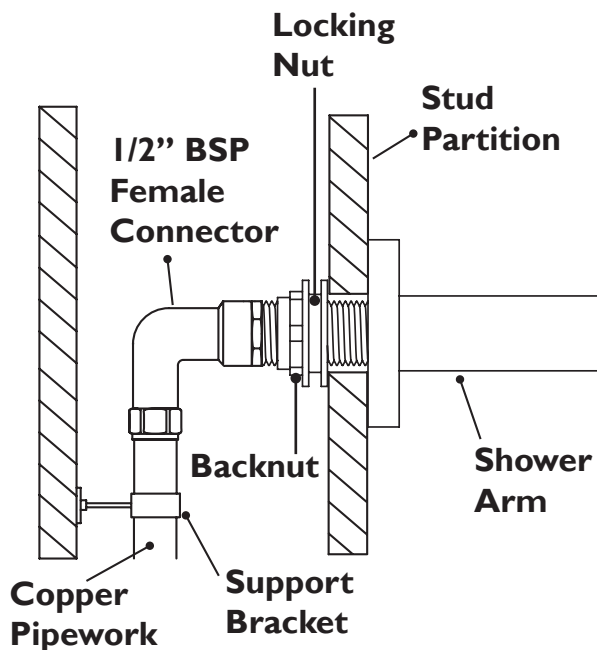


Secure the arm in position by tightening the clamp and backnut. The supply pipework to the shower valve must be rigid and secured in position with the use of pipe clamps.

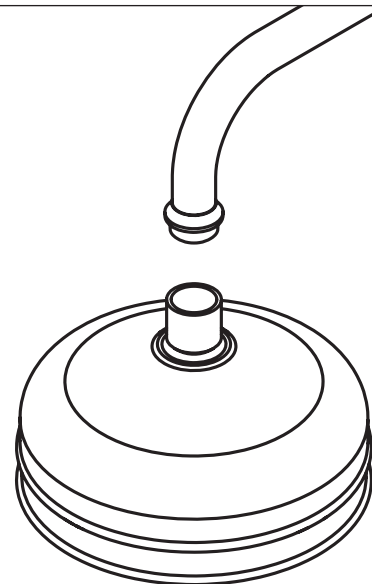
See step 3 for a typical installation.

3

Typical Installation



4



Screw your chosen shower rose (not supplied) onto the shower arm by **HAND ONLY**. Ensure the sealing washer is used.

Turn on the water supply and check all joints and connections for any leaks.



CARING FOR YOUR PRODUCT

Heritage products are made from premium materials, with hand polishing and electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

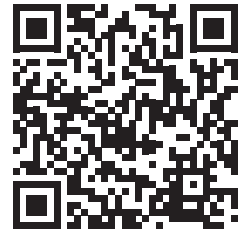
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

GUARANTEE

The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



NEED HELP?

In the unlikely event that you encounter a problem with your Heritage product, you must, in the first instance, contact the retailer you purchased it from. They will advise as to whether it is due to a manufacturing fault or an installation fault. If the problem is due to a manufacturing fault, they will contact us to arrange a supply of a replacement product as soon as possible. To speak to a Heritage customer service advisor, please contact our technical helpline on **0330 026 8503**.



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BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us enquire@heritagebathrooms.com Call us 0330 026 8503 Website www.heritagebathrooms.com

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