

# BRISTAN

## Installation Instructions & User Guide

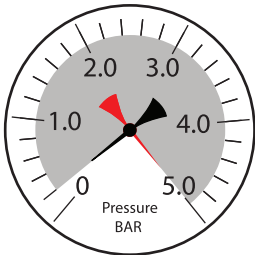
Please leave these instructions  
with the end user

OR BSM C (D7)

### Specifications

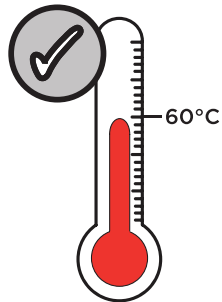
#### Dynamic Water Pressure

Min: 0.2 bar      Max: 5.0 bar



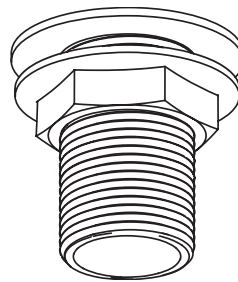
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



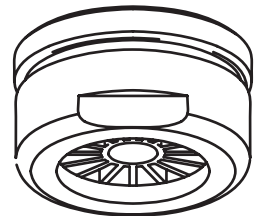
Maximum Hot 60°C

#### Inlet Connections



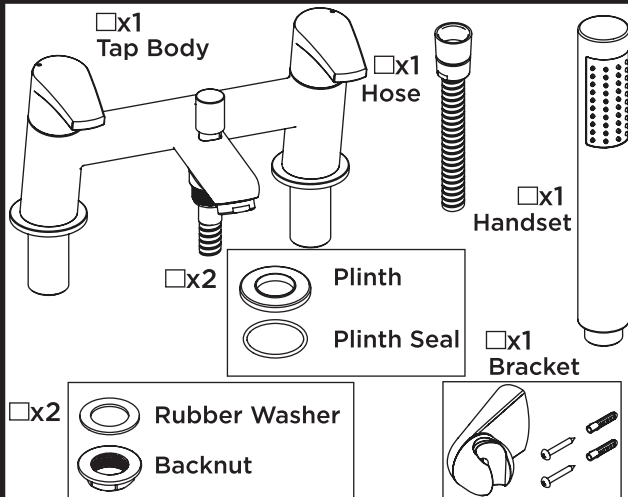
3/4" BSP

#### Outlet

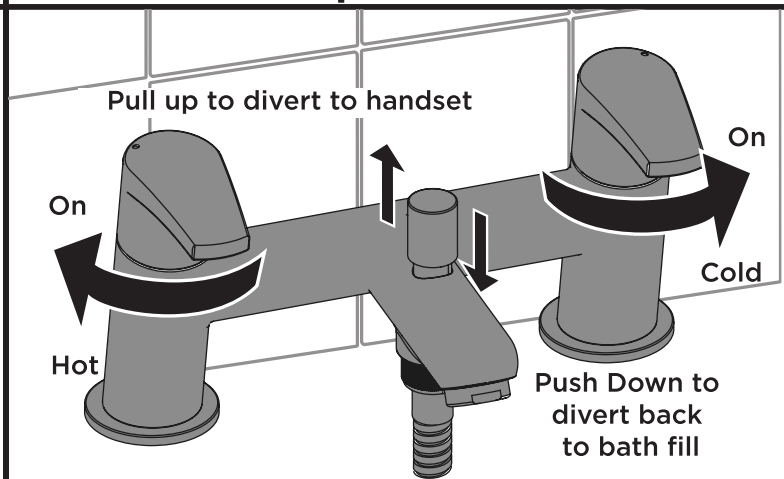


M24 Flow  
Straightener

### Pack Contents



### Operation



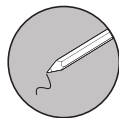
### Tools Required for Installation/ Maintenance



Drill



Safety Glasses



Pencil



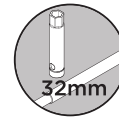
Adjustable Spanner



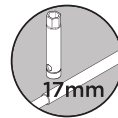
Hexagonal Key  
(Grub Screws)



Hexagonal Key  
(Diverter)



Box Spanner  
(Inlets)



Box Spanner  
(Cartridge)



Philips Head  
Screwdriver

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

If power tools are used do not forget to:      - Wear eye protection      - Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

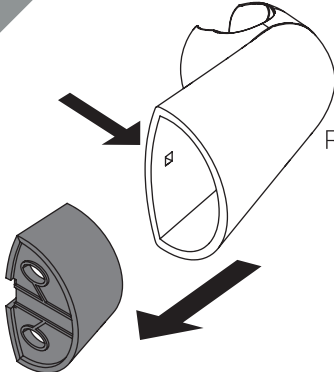
### Spare Parts



To replace any spare parts  
for your tap, why not  
scan the QR Code or  
visit [www.bristan.com](http://www.bristan.com)  
and search for your  
product.


## Installation - Wall Bracket

**1**



Remove the inner part of the bracket

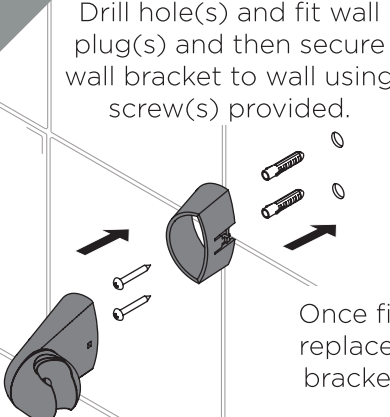
**2**



Position the wall bracket inner where you want it the bracket and mark out where to drill. Make sure the hose and handset can reach.

On most models, the screw holes are large enough to fit a pencil through for easy marking.

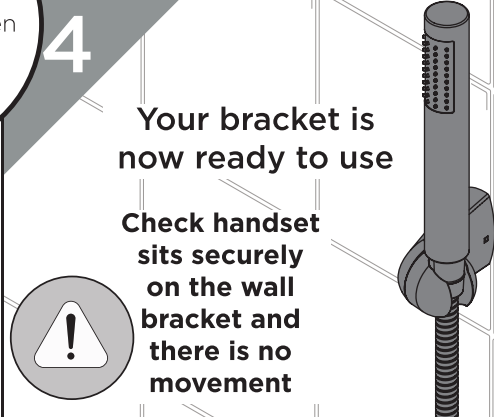
**3**



Drill hole(s) and fit wall plug(s) and then secure wall bracket to wall using screw(s) provided.

Once fixed, replace the bracket lid

**4**

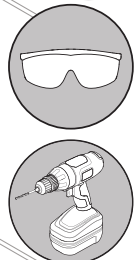


**Your bracket is now ready to use**

**Check handset sits securely on the wall bracket and there is no movement**

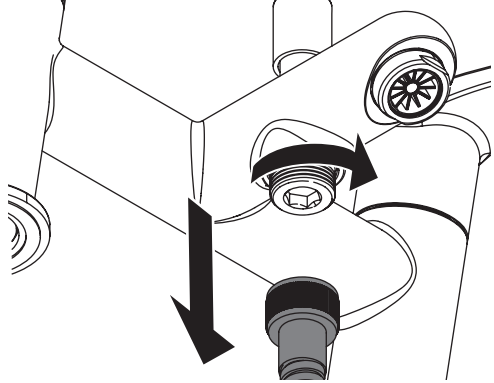
**IMPORTANT**

Prior to drilling into walls, check there are no hidden electrical wires, cables or water supply pipes



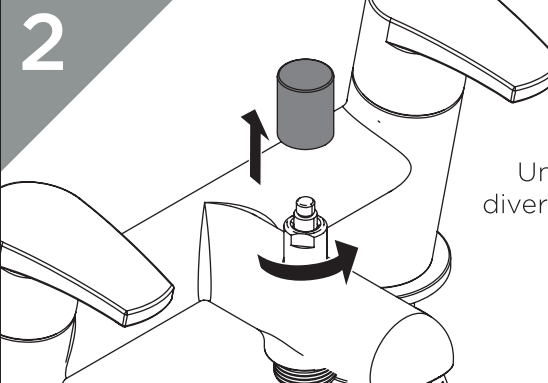
## Maintenance - Diverter Replacement

**1**



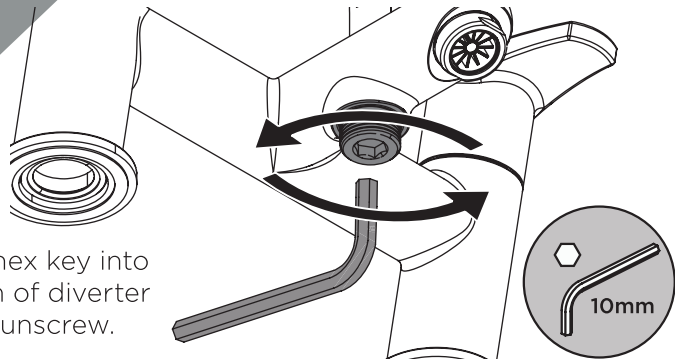
Unscrew the hose from the underneath connection.

**2**



Unscrew the diverter head and lift off.

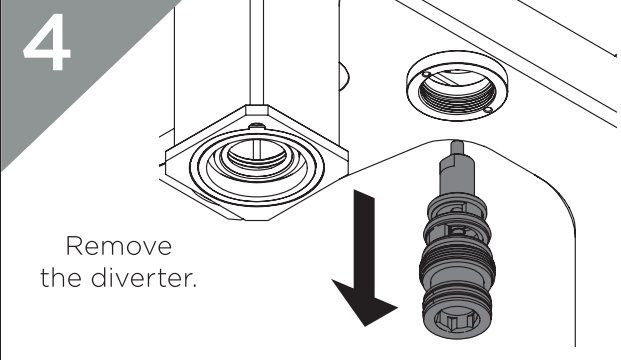
**3**



Insert hex key into bottom of diverter and unscrew.

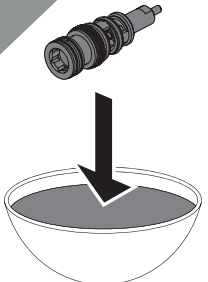
10mm

**4**




Remove the diverter.

**5**



Check diverter and O-rings for any damage, then soak using a suitable solution to de-scale.

**6**



Reverse the steps to replace the diverter. Ensure the plastic insert Step 3 is correctly aligned when replacing.



## Important

**The images shown are for illustrative purposes only.**

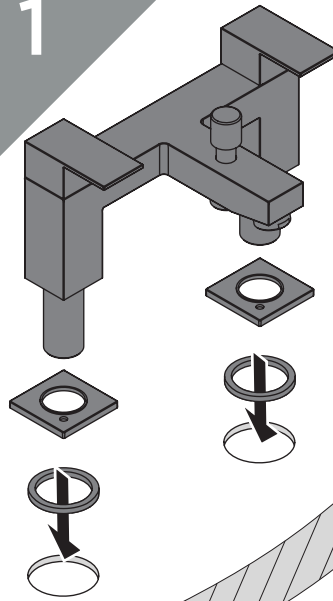
The tap you have purchased may look different to those pictured in this booklet but will follow the same installation steps.

**Your contents page will be specific to your product.**

If you find your product or any of its components differ from those shown on the contents page, please contact our customer support.

## Installation

1

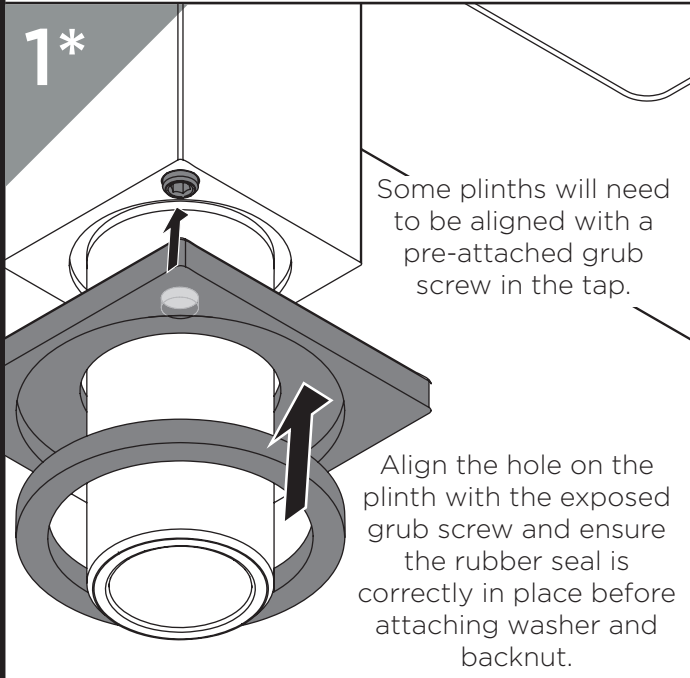


Feed the tap body through the plinths and ensure rubber plinth seals are in place.

Once aligned, feed the threaded tails through tap holes.

**IMPORTANT**  
Your model may come with a plinth and will either be included pre-attached or loose in the box\*

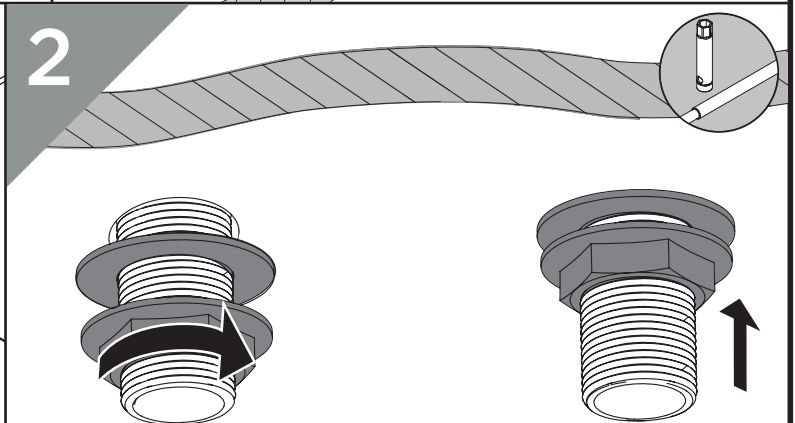
1\*



Some plinths will need to be aligned with a pre-attached grub screw in the tap.

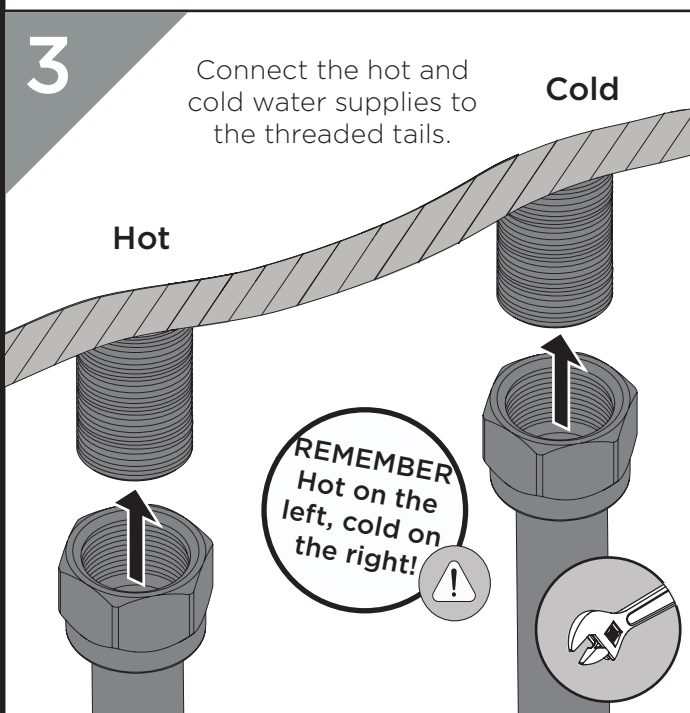
Align the hole on the plinth with the exposed grub screw and ensure the rubber seal is correctly in place before attaching washer and backnut.

2



To secure the taps to the bath, use a box spanner to tighten the metal backnuts underneath ensuring the washer is correctly positioned in between the backnuts and the bath.

3



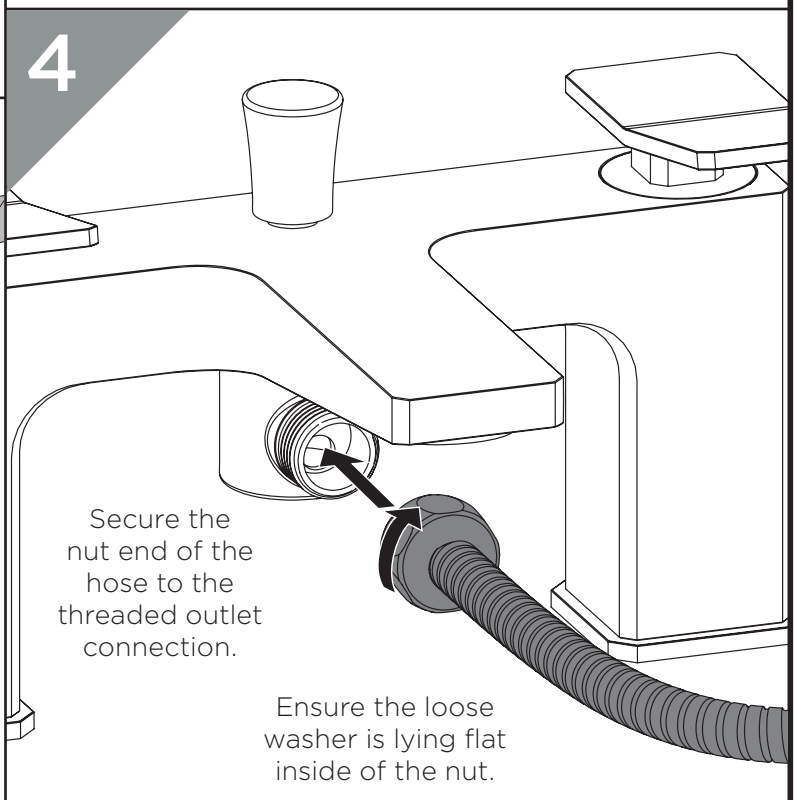
Connect the hot and cold water supplies to the threaded tails.

Cold

Hot

**REMEMBER**  
Hot on the left, cold on the right!

4



Secure the nut end of the hose to the threaded outlet connection.

Ensure the loose washer is lying flat inside of the nut.

5

Secure the cone end of the hose onto the threaded inlet connection of the handset.

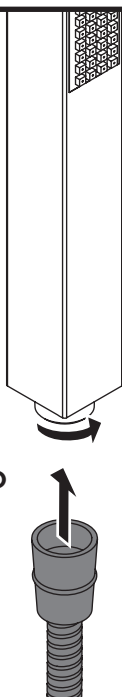
If your model has one, ensure the loose washer is lying flat inside of the cone connection.



#### IMPORTANT

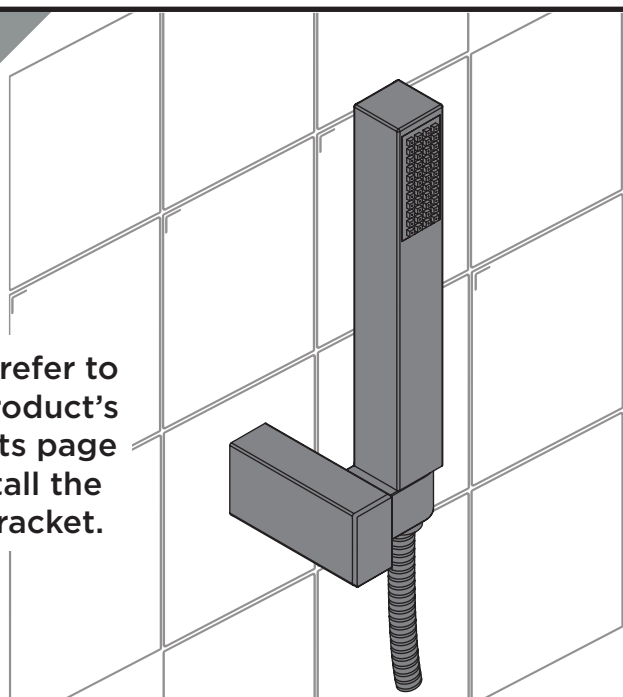
Turn on water supply for a few minutes and check all joints and connections for any leaks.

Your tap is now ready to use.



6

Please refer to your product's contents page to install the wall bracket.



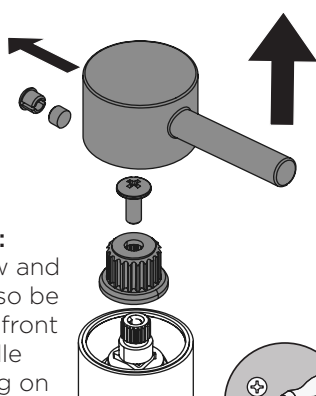
## Maintenance - Valve Replacement



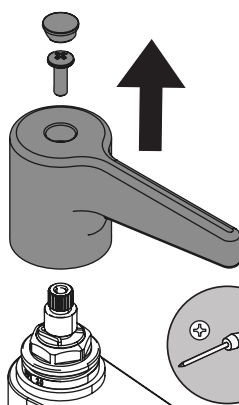
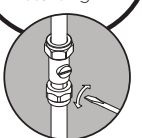
PLEASE NOTE - Taps shown in these instructions are for illustration purposes only. All taps can be maintained using these instructions.

1

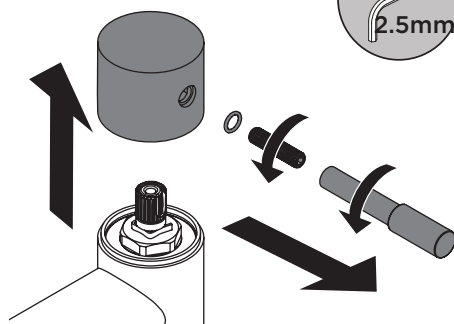
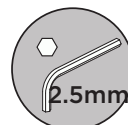
**NOTE:** Grub screw and cap can also be located at front of handle depending on your tap.



**IMPORTANT** Isolate the water supply before starting!



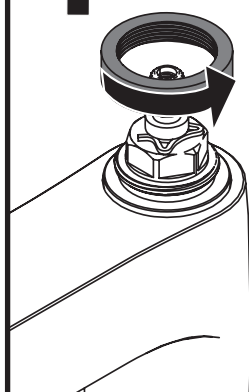
Remove the handles depending on the style of your tap.



Unscrew peg lever by hand, then remove the threaded rod with hex key.

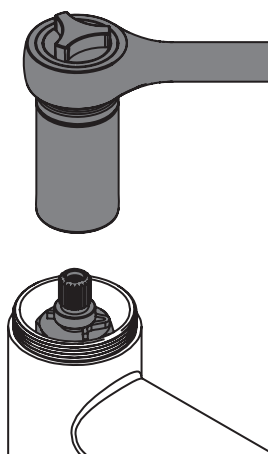
2

Remove the shrouds, screws and spline adapters if your model has them.

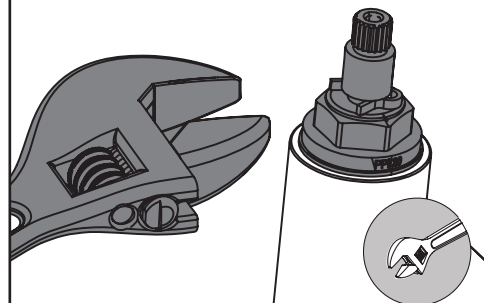


When replacing, ensure valve is fully closed with the handle parallel to the spout.

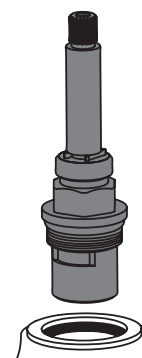
3



Remove the valve using the tool required for your tap. Check any seals and O-rings for damage. Replace valve if necessary.



Take care when removing/replacing your long stemmed valve, as the finish could be damaged or scratched.



## Maintenance - Valve Replacement

4



Visit **www.bristan.com** or scan the QR Code and search for your product code to replace the cartridge for your tap.

5

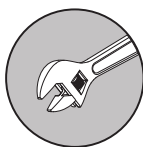


Reverse the steps to replace the valves and handles.

## Maintenance - Clean/ Replace Outlet

1a

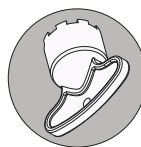
**Housed Outlet**



Using an adjustable spanner, unscrew gently to remove the outlet.

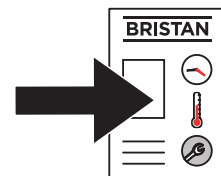
1b

**Recessed Outlet**



If provided, insert the key tool into the outlet and twist to release it.

Refer to your contents page to identify outlet type

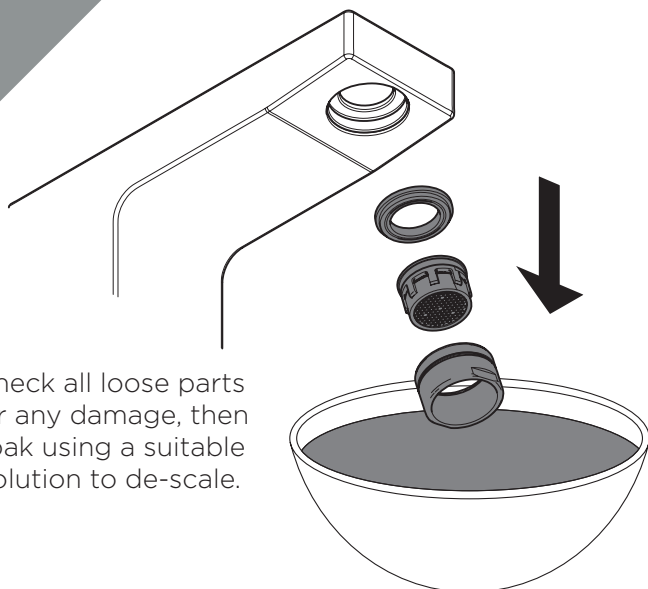


1c

**Coin Slot Outlet**

Using a coin, insert into the slot on the outlet and twist to release it.

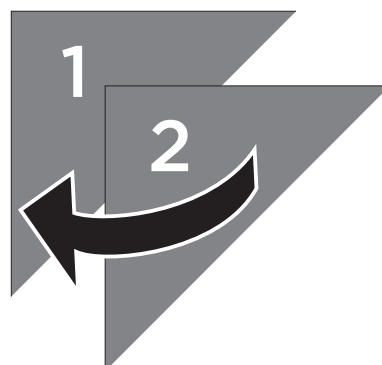
2



Check all loose parts for any damage, then soak using a suitable solution to de-scale.

3

Reverse the steps to replace the outlet.





Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and replace, refer to 'Maintenance' section.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Water not coming from handset when in use	Diverter mechanism not fully open.	Ensure diverter is fully open.
	Kink or blockage in hose	Make sure hose is free of any kinks and free to move. Remove handset and flush through hose.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.

Notes	Contact Us
<p>Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product.</p>	<div>  <p>Part of <b>BRISTAN GROUP</b></p> </div> <p><b>Bristan Group Ltd.</b> <b>A Masco Company</b></p> <p><b>UK:</b> Bristan Group, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG.</p> <p><b>EU:</b> Masco Europe S.à.r.l. 14 Rue Strachen 6933 Mensdorf Luxembourg</p> <p><b>Email Us:</b> <a href="mailto:enquire@bristan.com">enquire@bristan.com</a>  <b>Website:</b> <a href="http://www.bristan.com">www.bristan.com</a>  <b>Call Us:</b> +44330 026 6273</p> <p><b>A Masco Company</b></p>

Our Guarantee
<p>At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.</p> <p>Your guarantee starts from the purchase of your product, but you can still benefit from registering it for easier identification in the unlikely event of a manufacturing fault, please visit <a href="http://www.bristan.com/register">www.bristan.com/register</a></p> <p>For any other queries, please call Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.</p> <p>For full guarantee terms and conditions visit <a href="http://www.bristan.com/service-centre/guarantees">www.bristan.com/service-centre/guarantees</a></p>

