

# BRISTAN

## Installation Instructions & User Guide

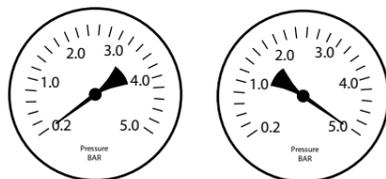
Please leave these instructions with the end user

Product code: VAC BAS C MT, VAC DFBAS C MT (D5)

### Specifications

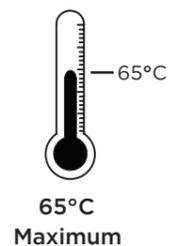
#### Dynamic Water Pressure

Min: 0.2 bar Max: 5.0 bar



Maximum Static Pressure: 10.0 bar

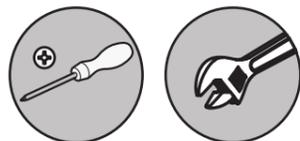
#### Maximum Inlet Temperature



#### Inlet Connections



### Tools You'll Need



Phillips Screwdriver Adjustable Spanner

### Prior to Installation

All products manufactured and supplied by Bristan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions.

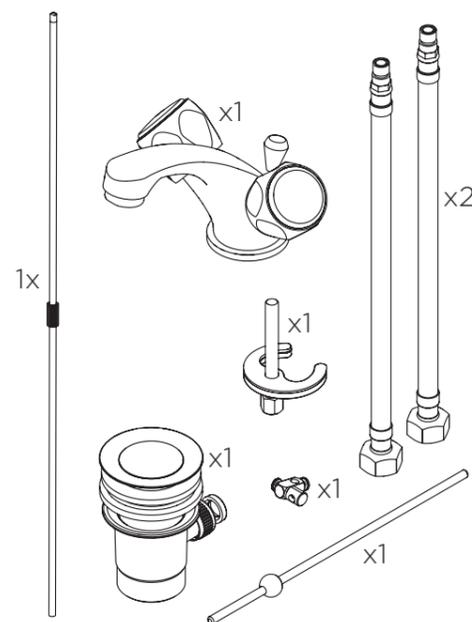
This product has been tested to the Water Regulations Advisory Scheme (WRAS) and satisfies the requirements of the Water Supply (Water Fittings) Regulations 1999 and current bylaws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

We recommend isolation valves to be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing these taps the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

This product must not be modified in any way as this will invalidate the guarantee.

### Pack Contents



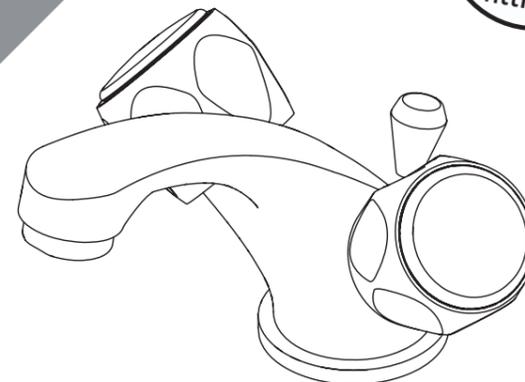
### Spare Parts

To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.



### Installation

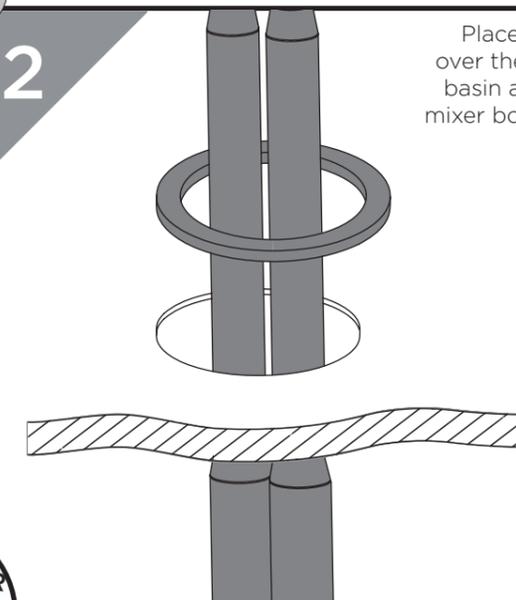
1



Fit the mixer body to the basin using the 'C' plate fixing kit.

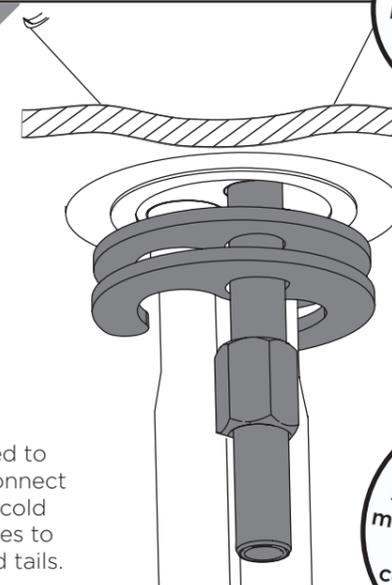
TIP  
Prefit mixer to the basin before fitting.

2



Place the washer over the hole in the basin and feed the mixer body and tails through.

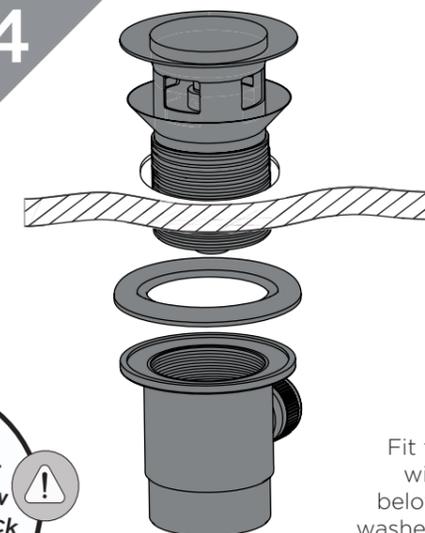
3



Once secured to the basin, connect the hot and cold water supplies to the threaded tails.

REMEMBER  
Hot on the left, cold on the right!

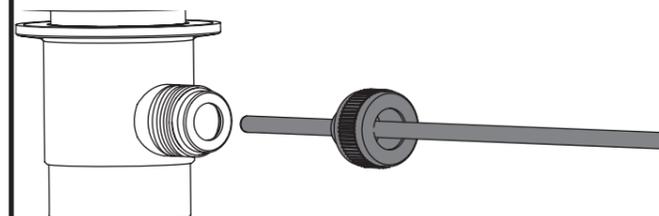
4



Fit the pop up waste, with the flat washer below and the shaped washer above the basin.

IMPORTANT  
Turn on water supply for a few minutes and check all joints and connections for any leaks.

5

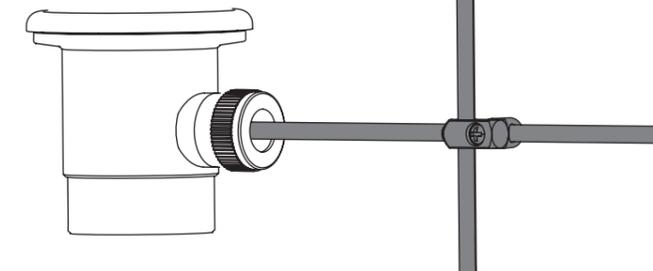


Place the washer and waste body plate onto the horizontal arm. Screw the waste body plate onto the lower waste body.

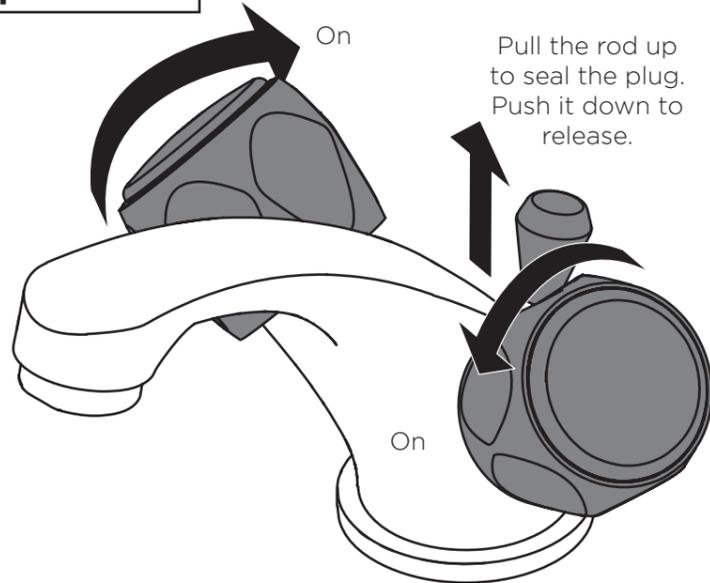
6

Push the vertical rod through the back of the basin tap.

Connect the rods using the pop up connector. Tighten screws to secure.



## Operation



## General Cleaning

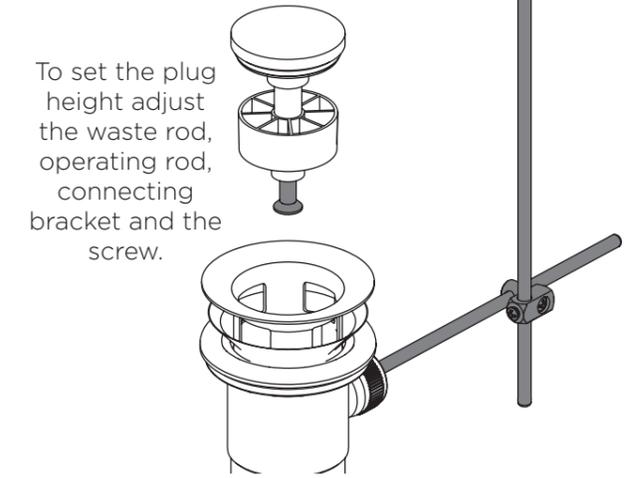
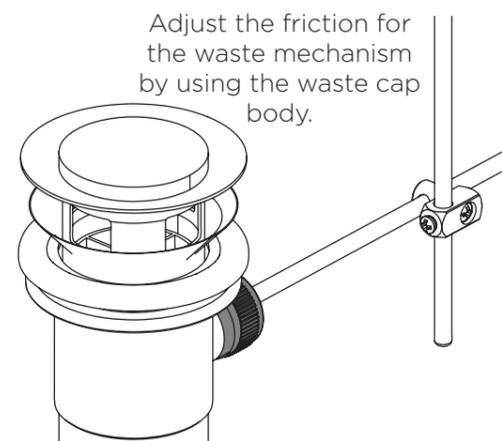
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

## Adjusting the Waste



## Maintenance - Cartridge Cleaning

**1** Remove the cap from the handle

**2** Remove the screw from the handle

**3** Remove the handle from the tap

**4** Unscrew the valve using an adjustable spanner.

**5** Rinse with water and replace valve, shroud, spline adaptor, screw and handle.

**6** Replace valve, handle, screw and cap.

Place cartridge in a suitable solution and soak until fully de-scaled.

## Troubleshooting

| Symptom                  | Cause   | Remedy   |
|--------------------------|---|--|
| No flow or low flow rate | Partially closed isolation valve.   | Open isolation valve.  |
|                          | Instantaneous water heater cycles on and off as flow rate or pressure is too low.                                 | Increase water flow rate or pressure through system.                                     |
|                          | Head of water is below the minimum distance required.   | Refer to specification for minimum distance required.                                    |
|                          | Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes. | Do not use other water outlets when using the taps.                                      |
|                          | Airlock or partial blockage in the supply pipework.   | Flush through pipework to ensure removal of debris and any airlocks.                     |
| Water dripping from taps | This is normal for a short time after using the taps.   | This is caused by residual water tension, the build up of water in the tap body.         |
|                          | If water continues to drip, possibly due to the ceramic disc valves   | Remove valves and clean, refer to 'Maintenance' section before starting any maintenance. |
| Taps do not turn on      | Closed isolation valve.   | Open isolation valve.  |
|                          | Mains water supply turned off.  | Turn on mains water supply.  |

## Contact Us

**Bristan Group Ltd.**

**UK:** Bristan Group, B78 1SG.

**EU:** Masco Europe S.à.r.l.  
14 Rue Strachen  
6933 Mensdorf  
Luxembourg

**Customer Service:** +44330 026 6273

**Web:** [www.bristan.com](http://www.bristan.com)

**Email:** [enquire@bristan.com](mailto:enquire@bristan.com)

**A Masco Company**

**BRISTAN**

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register) to register your product via a computer.

For full guarantee terms and conditions visit [www.bristan.com/guarantees](http://www.bristan.com/guarantees).



*We Know & We Care*