







Troubleshooting

Symptom	Cause	Rem
Symptom		Ren
No flow or low flow rate	Partially closed isolation valve.	Ope
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Incr
	Head of water is below the minimum distance required.	Ref
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do
	Airlock or partial blockage in the supply pipework.	Flus and
Water dripping from taps	This is normal for a short time after using the taps.	This of v
	If water continues to drip, possibly due to the ceramic disc valves	Ren sect
Taps do not turn on	Closed isolation valve.	Ope
	Mains water supply turned off.	Turr

General Cleaning

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Notes

Please use this space for any notes you or your installer may have regarding the installation/plumbing of this product

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medy

en isolation valve.

crease water flow rate or pressure through system.

fer to specification for minimum distance required.

not use other water outlets when using the taps.

ish through pipework to ensure removal of debris d any airlocks.

is is caused by residual water tension, the build up water in the tap body.

move valves and clean, refer to 'Maintenance' ction before starting any maintenance.

en isolation valve.

rn on mains water supply.

Servicing Your Tap

We recommend servicing your tap at least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



Alternatively visit www.youtube.com/BristanTV

Spare Parts

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.





