

# BRISTAN

## Installation Instructions & User Guide

Please leave these instructions  
with the end user

K BAS C (D6)

### Specifications

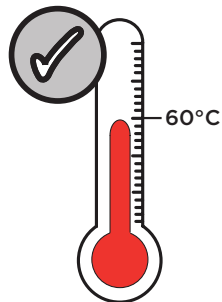
#### Dynamic Water Pressure

Min: 0.2 bar      Max: 5.0 bar



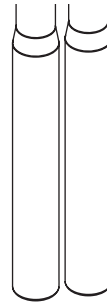
Maximum Static Pressure: 10.0 bar

#### Inlet Water Temperature



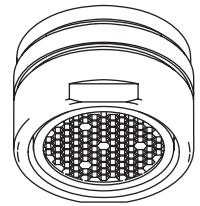
Maximum Hot 60°C

#### Inlet Connections



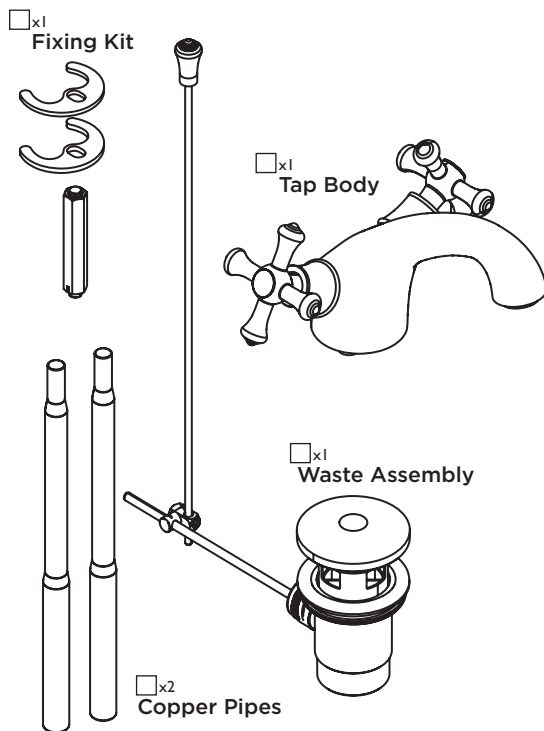
15mm Copper  
Tails

#### Outlet

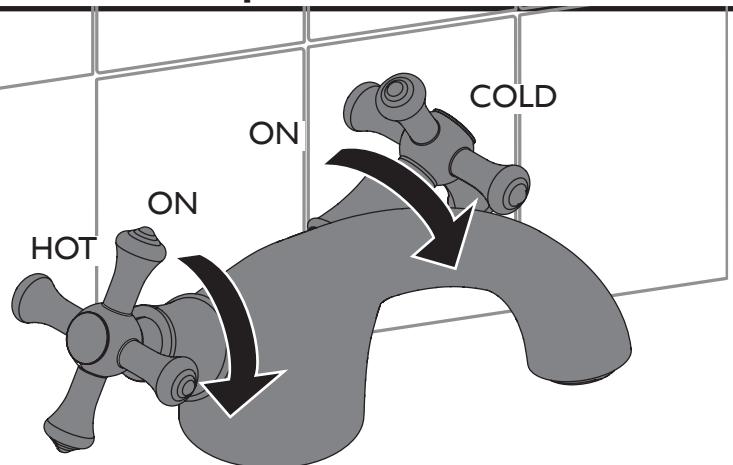


M24 Flow  
Straightener

### Pack Contents



### Operation



### Tools Required for Installation/ Maintenance



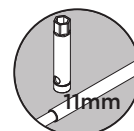
Adjustable Spanner



Hexagonal Keys  
2.5mm



3.5mm  
Flat Head  
Screwdriver



11mm  
Box Spanner  
(fixing rod nut)



27mm  
Box Spanner  
(cartridge)

### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.



## Important

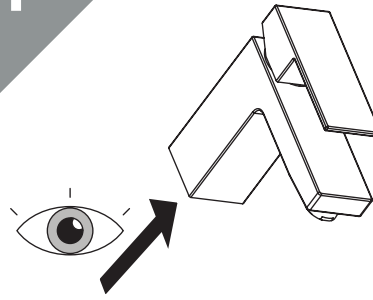
The images shown are for illustrative purposes only.

The product you have purchased may look different to those pictured in this booklet but will follow the same installation steps.

Your contents page will be specific to your product.

If you find your product or any of its components differ from those shown on the contents page, please contact our customer support.

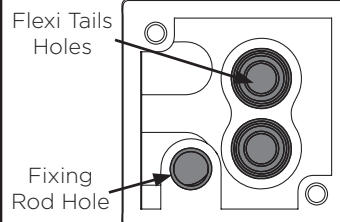
1



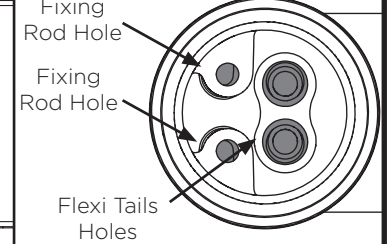
Look underneath the tap body to observe fixing kit rod(s) and tail inlet positions

Depending on the model, the tap will utilise 1 or 2 fixing kit rods. Refer to your contents page

### 1 Fixing Rod



### 2 Fixing Rods

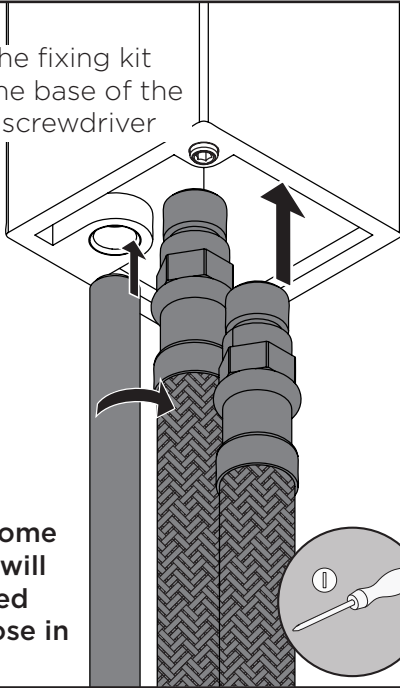


2\*

Screw in the fixing kit rod(s) into the base of the tap with a screwdriver

Screw in the flexible tails by hand only.  
**DO NOT OVERTIGHTEN**

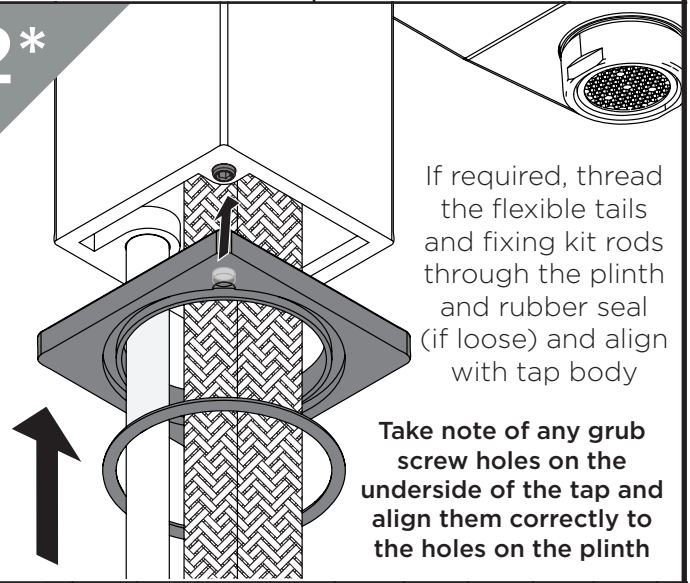
Your model may come with a plinth and will either be included pre-attached or loose in the box\*



2\*

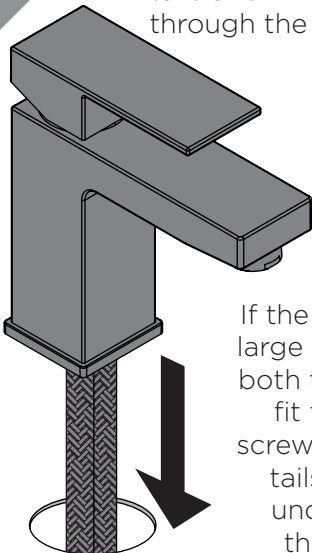
If required, thread the flexible tails and fixing kit rods through the plinth and rubber seal (if loose) and align with tap body

Take note of any grub screw holes on the underside of the tap and align them correctly to the holes on the plinth



3

Thread the flexible tails and fixing kit rods through the basin hole

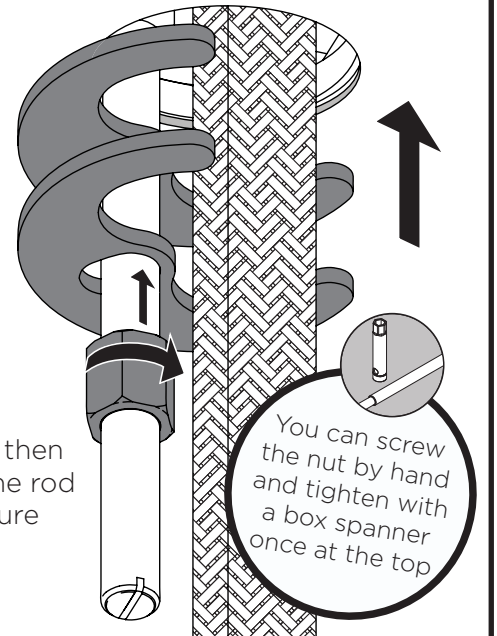


If the hole is not large enough for both tail ends to fit through, screw one of the tails in from underneath the basin.

4

From underneath the basin, slide the rubber gasket and metal c plate along the fixing rod(s) with the gasket sitting on top of the c plate

Align the gasket and c plate, then begin tightening the nut up the rod towards the basin until secure



You can screw the nut by hand and tighten with a box spanner once at the top

**5**

Connect the hot and cold water supplies to the flexible tails and turn until tight

Hot on the left, cold on the right

**REMEMBER**  
Refer to the next panel for correct flexible tail positions

Slight bend ✓ 90° angle ✓ Curved round ✓ Kinks ✗ Twists ✗

**6**

**IMPORTANT**  
Turn on water supply for a few minutes and check all joints and connections for any leaks.

Your tap is now ready for use

## Waste Installation and Operation

**1**

Fit the waste above the basin ensuring the washer is in place.

**2**

Push waste into hole until the outer rim sits flush with the bottom of the basin.

Then place the washer from underneath and tighten the backnut to secure the waste to the basin.

**3**

Push the centre down to close the waste.

Push again to open and release the contents of the basin.

**Your waste is now ready for use**


## General Cleaning

Bristan products are made from premium materials, with hand polished, electroplated, PVD or EPD finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

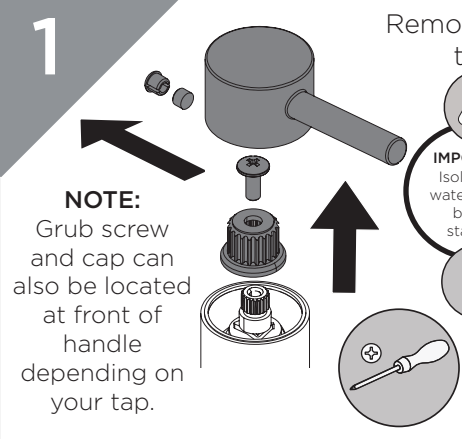
# Maintenance - Valve Replacement

 PLEASE NOTE - Taps shown in these instructions are for illustration purposes only. All taps can be maintained using these instructions.

## 1

**NOTE:**  
Grub screw and cap can also be located at front of handle depending on your tap.

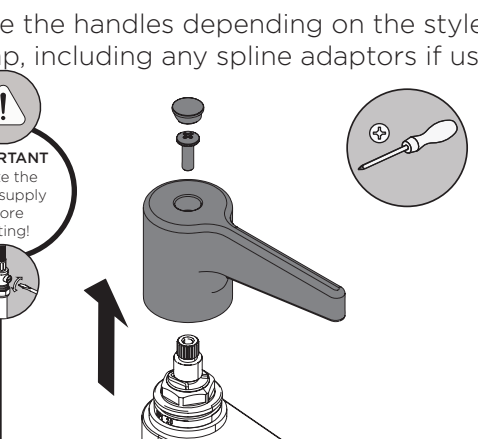
**IMPORTANT**  
Isolate the water supply before starting!



Remove the handles depending on the style of your tap, including any spline adaptors if used.

Unscrew handle washer to remove the handles.

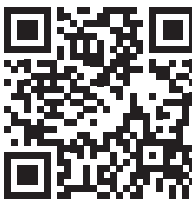
## 2



Remove the valve using the tool required for your tap. Check any seals and O-rings for damage. Replace valve if necessary.


Take care when removing/replacing your long stemmed valve, as the finish could be damaged or scratched.

## 3



Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the cartridge for your tap.

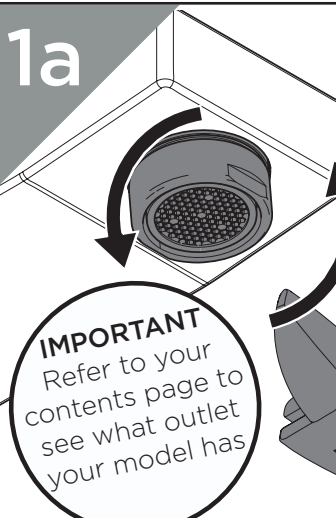
## 4



Reverse the steps to replace the valves and handles.

## Maintenance - Clean/ Replace Outlet


### 1a Housed Outlet



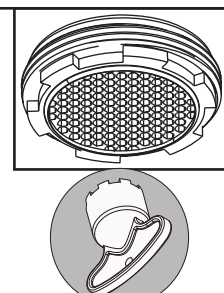
Using an adjustable spanner, unscrew gently to remove the outlet.

**IMPORTANT**  
Refer to your contents page to see what outlet your model has

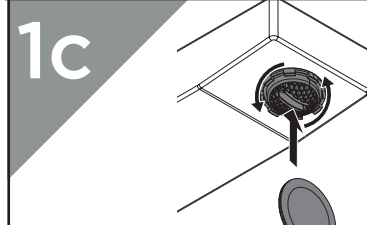
### 1b Recessed Outlet



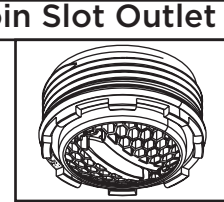
If provided, insert the key tool into the outlet and twist to release it



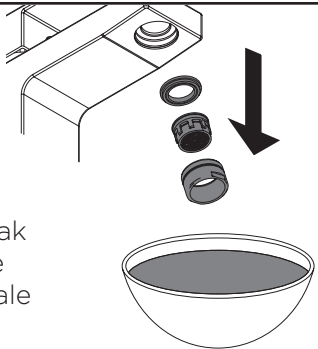

### 1c Coin Slot Outlet



Using a coin, insert into the slot on the outlet and twist to release it



Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves.	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

Maintenance - Clean/ Replace Outlet	Contact Us
<p><b>2</b></p>  <p>Check all loose parts for any damage, then soak using a suitable solution to de-scale</p>	<p><b>BRISTAN</b></p> <p><b>Bristan Group Ltd.</b></p> <p><b>UK:</b> Bristan Group, B78 1SG. <b>EU:</b> Masco Europe S.à.r.l. 14 Rue Strachen 6933 Mensdorf Luxembourg</p> <p><b>Customer Service:</b> +44330 026 6273 <b>Web:</b> <a href="http://www.bristan.com">www.bristan.com</a> <b>Email:</b> <a href="mailto:enquire@bristan.com">enquire@bristan.com</a></p> <p><b>A Masco Company</b></p>
<p><b>3</b></p>  <p>Reverse the steps to replace the outlet</p>	

Our Guarantee	
<p>At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.</p> <p>To start your free guarantee simply scan the QR code and register your product. Alternatively visit <a href="http://www.bristan.com/register">www.bristan.com/register</a>.</p> <p>For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice. For full guarantee terms and conditions visit <a href="http://www.bristan.com/service-centre/guarantees">www.bristan.com/service-centre/guarantees</a>.</p>	